

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	406	305	33%	▲
	Admits	135	109	24%	▲
	Discharges	95	99	-4%	
	Service Hours	133	302	-56%	▼
	Bed Days	5,347	3,381	58%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 140 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		91%	80%	88%
✓ Outcome		89%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	239	58.6%
	Residential Services	169	41.4%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	36	9%	9%	Male	324	79%	▲ 58%
26-34	75	19%	18%	Female	84	21%	▼ 41%
35-44	127	32%	25%	Transgender/Other			0%
45-54	80	20%	18%				
55-64	64	16%	19%				
65+	21	5%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	302	74%	64%	White/Caucasian	220	54%	59%
Hispanic-Other	50	12%	12%	Black/African American	107	26%	17%
Hisp-Puerto Rican	38	9%	10%	Other	72	18%	12%
Hispanic-Mexican	9	2%	1%	Unknown	4	1%	8%
Unknown	9	2%	▼ 13%	Asian	3	1%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	42	57% ▲
Admits	6	9	-33% ▼
Discharges	8	5	60% ▲
Service Hours	66	175	-62% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	15%	25%
On-Time Periodic		
6 Month Updates	65%	70%
Diagnosis		
Valid MH/SU Diagnosis	98%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	25%	75%	60%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		52	87%	90%	88%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	17%	75%	68%	-58% ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	52	10%
Admits	39	38	3%
Discharges	30	33	-9%
Bed Days	1,529	1,436	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	0%	0%
Diagnosis		
Valid MH/SU Diagnosis	96%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	90%	50%	83%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		28	93%	85%	93%	8%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		15	56%	90%	49%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		29	94%	75%	89%	19% ▲
● Abstinence/Reduced Drug Use		21	37%	70%	64%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	45 days	0.4	83%	90%	81%	-7%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	145	18% ▲
Admits	10	18	-44% ▼
Discharges	8	9	-11% ▼
Service Hours	67	127	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	92%
Valid TEDS Data	68%	47%
On-Time Periodic		
6 Month Updates	1%	7%
Diagnosis		
Valid MH/SU Diagnosis	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	38%	50%	54%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		37	21%	50%	20%	-29% ▼
Social Support		49	28%	N/A	28%	N/A
Abstinence/Reduced Drug Use		28	16%	55%	19%	-39% ▼
Not Arrested		49	28%	75%	37%	-47% ▼
Improved/Maintained Function Score		46	29%	75%	16%	-46% ▼
Self Help		6	3%	60%	11%	-57% ▼
Stable Living Situation		58	33%	95%	36%	-62% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	41%	90%	50%	-49% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	10%	75%	64%	-65% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	68	71% ▲
Admits	80	44	82% ▲
Discharges	49	52	-6%
Bed Days	3,818	1,945	96% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	60%	84%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	0%	8%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	86%	70%	77%	16% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		48	98%	85%	93%	13% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		21	50%	90%	59%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		67	58%	70%	71%	-12% ▼
✓ Improved/Maintained Function Score		48	96%	95%	87%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		48	49 days	0.4	86%	90%	79%	-4%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs