

**Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	1,896	1,838	3%
↘	Admits	483	639	-24% ▼
↘	Discharges	481	619	-22% ▼
↘	Service Hours	9,080	12,458	-27% ▼
↗	Bed Days	5,473	3,419	60% ▲
↘	S.Rehab/PHP/IOP	540	1,051	-49% ▼

▲ &gt; 10% Over 1 Yr Ago

▼ &gt; 10% Under 1Yr Ago

**Consumer Satisfaction Survey**

(Based on 287 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	96%   80%   92%	96%	80%	92%
✓ Participation in Treatment	96%   80%   92%	96%	80%	92%
✓ Quality and Appropriateness	96%   80%   93%	96%	80%	93%
✓ Overall	95%   80%   91%	95%	80%	91%
✓ Respect	94%   80%   91%	94%	80%	91%
✓ Access	93%   80%   88%	93%	80%	88%
✓ Outcome	83%   80%   83%	83%	80%	83%

**Clients by Level of Care**

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	1,133	45.8%
	Crisis Services	333	13.4%
	Social Rehabilitation	180	7.3%
	Case Management	149	6.0%
	Community Support	123	5.0%
	Employment Services	106	4.3%
	ACT	75	3.0%
	Residential Services	56	2.3%
	ICS	48	1.9%
<b>Forensic MH</b>			
	Forensics Community-based	125	5.0%
	Outpatient	87	3.5%
<b>Addiction</b>			
	Medication Assisted Treatment	34	1.4%
	Outpatient	27	1.1%

**Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	270	14%	9%	Male	966	51%	58%
26-34	325	17%	18%	Female	943	49%	41%
35-44	401	21%	25%	Transgender/Other	2	0%	0%
45-54	310	17%	18%				
55-64	374	20%	19%				
65+	196	10%	11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	801	42%	64%	White/Caucasian	948	50%	59%
Unknown	706	37%	13%	Unknown	728	38%	8%
Hispanic-Other	202	11%	12%	Black/African American	193	10%	17%
Hisp-Puerto Rican	197	10%	10%	Multiple Races	24	1%	1%
Hispanic-Mexican	3	0%	1%	Asian	10	1%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	4	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Other	2	0%	12%

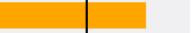
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	995	1,039	-4%
Admits	116	246	-53% ▼
Discharges	295	209	41% ▲
Service Hours	2,301	4,155	-45% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	50%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	96%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		233	79%	50%	45%	29% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,000	100%	60%	55%	40% ▲
✓ Improved/Maintained Function Score		789	95%	75%	34%	20% ▲
● Stable Living Situation		900	90%	95%	69%	-5%
● Employed		197	20%	30%	28%	-10%
Self Help		21	2%	N/A	21%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		879	99%	90%	88%	9%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		84	72%	75%	75%	-3%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	75	68	10%	▲
Admits	7	8	-13%	▼
Discharges	2	12	-83%	▼
Service Hours	1,459	1,599	-9%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic 6 Month Updates	100%	85%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	96%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	65%	46%	35% <span>▲</span>
● No Re-admit within 30 Days of Discharge		1	50%	85%	95%	-35% <span>▼</span>
● Follow-up within 30 Days of Discharge		0	0%	90%	47%	-90% <span>▼</span>

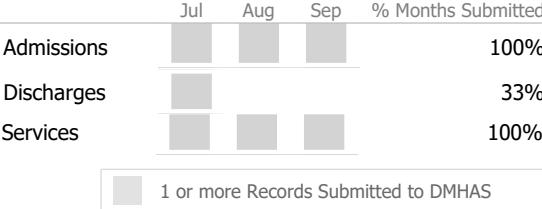
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		75	100%	60%	70%	40% <span>▲</span>
✓ Stable Living Situation		71	95%	60%	86%	35% <span>▲</span>
✓ Improved/Maintained Function Score		62	100%	85%	45%	15% <span>▲</span>
● Employed		2	3%	15%	9%	-12% <span>▼</span>
Self Help		0	0%	N/A	64%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		68	100%	90%	100%	10% <span>▲</span>

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	-	1	-100%	▼
Discharges	1	-		
Service Hours	3	-		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
On-Time Periodic		
6 Month Updates	0%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				33%

1 or more Records Submitted to DMHAS

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	45%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	75%	60%	55%	15% ▲
● Stable Living Situation		3	75%	95%	69%	-20% ▼
● Employed		0	0%	30%	28%	-30% ▼
● Improved/Maintained Function Score		1	50%	75%	34%	-25% ▼
Self Help		0	0%	N/A	21%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		2	50%	90%	88%	-40% ▼

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		N/A	N/A	75%	75%	N/A

▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	7	-29%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	5	8	-41%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	40%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	50%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	55%	40% ▲
● Employed		0	0%	30%	28%	-30% ▼
Self Help		0	0%	N/A	21%	N/A
● Stable Living Situation		1	20%	95%	69%	-75% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	88%	10%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		N/A	N/A	75%	75%	N/A ▼

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	67	57%	▲
Admits	20	17	18%	▲
Discharges	10	12	-17%	▼
Service Hours	595	699	-15%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	15%	16	15%	35%	42%	-20%

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
99%	9%	85	99%	90%	98%	9%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	91%
On-Time Periodic 6 Month Updates	96%	96%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 36 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	49	-4%
Admits	2	4	-50% <span style="color: red;">▼</span>
Discharges	5	8	-38% <span style="color: red;">▼</span>
Service Hours	1,028	908	13% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	88%
On-Time Periodic		
6 Month Updates	93%	86%
Diagnosis		
Valid MH/SU Diagnosis	96%	99%

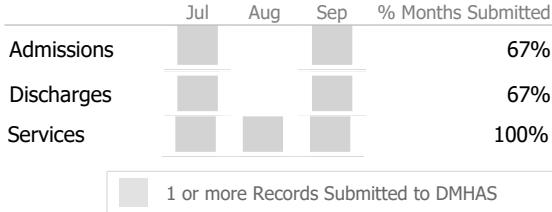
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 60%;"><div style="width: 100%;"></div></div>	3	60%	60%	47%	0%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 96%;"><div style="width: 100%;"></div></div>	46	96%	60%	82%	36% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 79%;"><div style="width: 100%;"></div></div>	38	79%	60%	91%	19% <span style="color: green;">▲</span>
✓ Employed	<div style="width: 33%;"><div style="width: 100%;"></div></div>	16	33%	30%	34%	3% <span style="color: green;">▲</span>
✓ Improved/Maintained Function Score	<div style="width: 97%;"><div style="width: 100%;"></div></div>	34	97%	75%	49%	22% <span style="color: green;">▲</span>
Self Help	<div style="width: 2%;"><div style="width: 100%;"></div></div>	1	2%	N/A	73%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 96%;"><div style="width: 100%;"></div></div>	44	96%	90%	98%	6% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

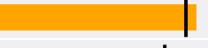
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Intensive Community Services Programs

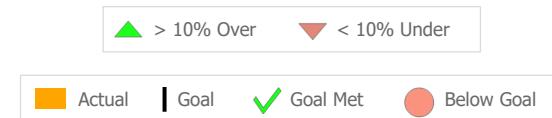
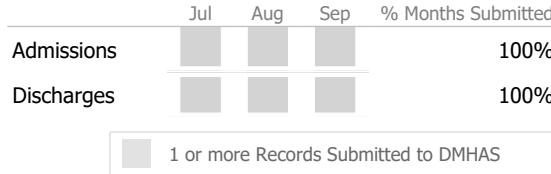
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	327	287	14%	▲
Admits	175	269	-35%	▼
Discharges	121	247	-51%	▼

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		71	95%	90%	73%	5%
✓ Community Location Evaluation		74	99%	80%	73%	19% ▲
● Follow-up Service within 48 hours		3	60%	90%	89%	-30% ▼

## Data Submitted to DMHAS for Month



\* State Avg based on 26 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic 6 Month Updates	N/A	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	67%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	38%	-20% <span style="color: red;">▼</span>
Self Help		N/A	N/A	N/A	95%	N/A
Social Support		N/A	N/A	60%	90%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	80%	90%	-80% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	100%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 2 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	4	50%	▲
Admits	2	3	-33%	▼
Discharges	2	1	100%	▲
Service Hours	41	47	-14%	▼
Bed Days	418	292	43%	▲

## Data Submission Quality

Data Entry      Actual      State Avg

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	83%	15%

## Discharge Outcomes

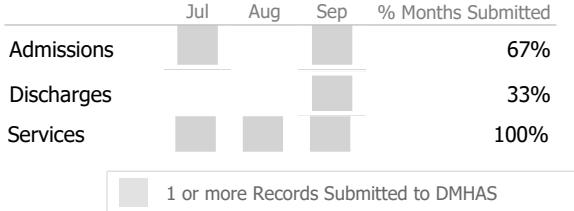
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	85%	2	100%	85%	91%	15%	90%	N/A	N/A	90%	54%	N/A
Follow-up within 30 Days of Discharge	90%	N/A	N/A	90%	54%	N/A	90%	4	175 days	0.7	114%	90%

## Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	24%	4	175 days	0.7	114%	90%	61%	24%

< 90%      90-110%      >110%

## Data Submitted to DMHAS for Month



▲ > 10% Over      ▼ < 10% Under

Actual      Goal      Goal Met      Below Goal

\* State Avg based on 13 Active Respite Bed Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	122	94	30%	▲
Admits	11	5	120%	▲
Discharges	4	10	-60%	▼
Service Hours	777	1,000	-22%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	100%

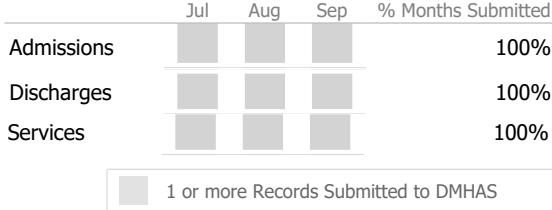
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	65%	54%	10%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		123	100%	60%	81%	40%
✓ Improved/Maintained Function Score		101	100%	65%	58%	35%
✓ Stable Living Situation		98	80%	80%	90%	0%
● Employed		12	10%	20%	20%	-10%
Self Help		0	0%	N/A	45%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		111	99%	90%	99%	9%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 33 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% <span style="color: red;">▼</span>
Admits	-	-	
Discharges	3	-	
Service Hours	17	26	-37% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	46%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	54%	-50% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		7	100%	N/A	28%	N/A
✓ Improved/Maintained Function Score		6	86%	75%	16%	11% <span style="color: green;">▲</span>
✓ Not Arrested		6	86%	75%	37%	11% <span style="color: green;">▲</span>
✓ Stable Living Situation		7	100%	95%	36%	5% <span style="color: green;">▲</span>
● Employed		2	29%	50%	20%	-21% <span style="color: red;">▼</span>
● Abstinence/Reduced Drug Use		1	14%	55%	19%	-41% <span style="color: red;">▼</span>
● Self Help		0	0%	60%	11%	-60% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	86%	90%	50%	-4% <span style="color: red;">▼</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		N/A	N/A	75%	64%	N/A <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

▲ > 10% Over   ▼ < 10% Under

\* State Avg based on 107 Active Standard Outpatient Programs

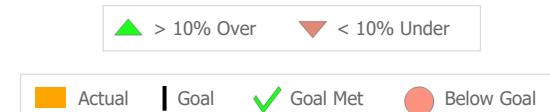
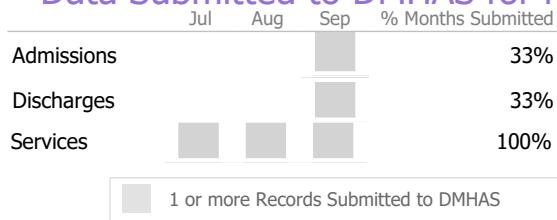
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	2	5	-60% <span style="color: red;">▼</span>
Discharges	1	3	-67% <span style="color: red;">▼</span>
Service Hours	66	43	53% <span style="color: green;">▲</span>

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<span style="background-color: orange;">█</span>	2	100%	50%	92%	50% <span style="color: green;">▲</span>

## Data Submitted to DMHAS for Month



\* State Avg based on 53 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	14	9	56%	▲
Admits	-	1	-100%	▼
Discharges	-	-		
Bed Days	1,288	750	72%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	100%	60%	86%	40% ▲
● Stable Living Situation		13	93%	95%	95%	-2%
✓ Improved/Maintained Function Score		12	100%	95%	54%	5%
● Employed		0	0%	25%	16%	-25% ▼
Self Help		0	0%	N/A	58%	N/A

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	913 days	1.0	100%	90%	91%	10%



## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

&gt; 10% Over   &lt; 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	109	81	35%	▲
Admits	45	19	137%	▲
Discharges	12	20	-40%	▼
Service Hours	139	204	-32%	▼

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		63	98%	90%	87%	8%

## Jail Diversion

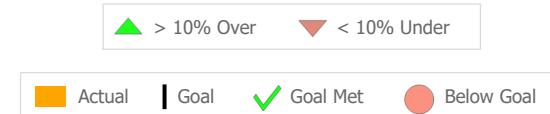
Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		5	31%	0%	70%	31% ▲

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
--	-----	-----	-----	--------------------

Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS



\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	27	-22% <span style="color: red;">▼</span>
Admits	1	3	-67% <span style="color: red;">▼</span>
Discharges	-	6	-100% <span style="color: red;">▼</span>
Service Hours	65	101	-36% <span style="color: red;">▼</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		20	100%	90%	87%	10%

### Clients Receiving Services

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	33%
Discharges	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	0%
Services	<span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span> <span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span> <span style="background-color: #cccccc; display: inline-block; width: 10px; height: 10px;"></span>	100%

 1 or more Records Submitted to DMHAS

## Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		0	0%	0%	70%	0%

### Follow-up Service within 48 hours

▲ > 10% Over   ▼ < 10% Under
■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	87	52	67%	▲
Admits	18	2	800%	▲
Discharges	3	6	-50%	▼
Service Hours	285	300	-5%	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	88%
On-Time Periodic		
6 Month Updates	100%	100%
Diagnosis		
Valid MH/SU Diagnosis	93%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	50%	25%	-17% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		87	100%	60%	71%	40% ▲
● Stable Living Situation		75	86%	95%	76%	-9%
● Employed		15	17%	30%	12%	-13% ▼
✓ Improved/Maintained Function Score		50	98%	75%	59%	23% ▲
Self Help		1	1%	N/A	59%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		69	100%	90%	100%	10%

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	61%	75%	74%	-14% ▼

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 3 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	18	11%	▲
Admits	2	-		
Discharges	1	1	0%	
Service Hours	76	93	-18%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	92%
Valid TEDS Data	8%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

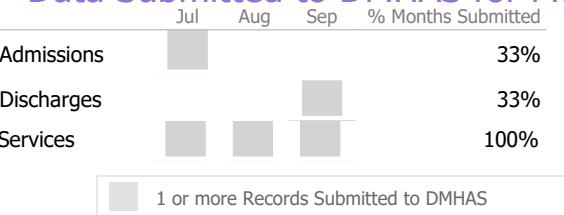
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	54%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		20	100%	N/A	28%	N/A
✓ Improved/Maintained Function Score		18	100%	75%	16%	25% ▲
✓ Not Arrested		18	90%	75%	37%	15% ▲
● Stable Living Situation		16	80%	95%	36%	-15% ▼
● Abstinence/Reduced Drug Use		1	5%	55%	19%	-50% ▼
● Employed		0	0%	50%	20%	-50% ▼
● Self Help		1	5%	60%	11%	-55% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	100%	90%	50%	10%
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		1	50%	75%	64%	-25% ▼

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	1	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
Valid TEDS Data	0%	80%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	17%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		1	100%	N/A	25%	N/A
✓ Not Arrested		1	100%	75%	31%	25% <span style="color: green;">▲</span>
✓ Stable Living Situation		1	100%	95%	34%	5% <span style="color: green;">▲</span>
● Employed		0	0%	50%	19%	-50% <span style="color: red;">▼</span>
● Abstinence/Reduced Drug Use		0	0%	55%	16%	-55% <span style="color: red;">▼</span>
● Self Help		0	0%	60%	19%	-60% <span style="color: red;">▼</span>
● Improved/Maintained Function Score		0	0%	75%	0%	-75% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	28%	-90% <span style="color: red;">▼</span>

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 8 Active Naltrexone Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	35	-6%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	125	135	-7%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	96%
Valid TEDS Data	29%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	80%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	97%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		32	97%	N/A	77%	N/A
✓ Not Arrested		30	91%	75%	86%	16% ▲
✓ Improved/Maintained Function Score		27	87%	75%	28%	12% ▲
● Stable Living Situation		28	85%	95%	83%	-10%
● Employed		4	12%	50%	42%	-38% ▼
● Abstinence/Reduced Drug Use		2	6%	55%	67%	-49% ▼
● Self Help		0	0%	60%	50%	-60% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	94%	90%	85%	4%

## Data Submitted to DMHAS for Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	53	44	20%	▲
Admits	18	6	200%	▲
Discharges	4	9	-56%	▼
Service Hours	368	443	-17%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		16	89%	50%	92%	39% 

## Data Submitted to DMHAS for Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

\* State Avg based on 53 Active Outreach &amp; Engagement Programs

## Next Steps

Community Mental Health Affiliates

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	12	33%	▲
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	112	104	7%	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		11	69%	85%	85%	-16% ▼

### Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
On-Time Periodic		
6 Month Updates	94%	81%

### Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	129	-5%
Admits	24	32	-25% <span style="color: red;">▼</span>
Discharges	8	27	-70% <span style="color: red;">▼</span>
Service Hours	490	576	-15% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	89%
On-Time Periodic		
6 Month Updates	96%	50%
Diagnosis		
Valid MH/SU Diagnosis	95%	98%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

  1 or more Records Submitted to DMHAS

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<span style="background-color: #f0a0a0; width: 20%;"> </span>	2	25%	50%	45%	-25% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<span style="background-color: #f0a0a0; width: 85%;"> </span>	126	99%	60%	55%	39% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Stable Living Situation	<span style="background-color: #f0a0a0; width: 75%;"> </span>	111	87%	95%	69%	-8%
<span style="color: green;">✓</span> Improved/Maintained Function Score	<span style="background-color: #f0a0a0; width: 80%;"> </span>	83	94%	75%	34%	19% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<span style="background-color: #f0a0a0; width: 15%;"> </span>	16	13%	30%	28%	-17% <span style="color: red;">▼</span>
Self Help	<span style="background-color: #f0a0a0; width: 0%;"> </span>	0	0%	N/A	21%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<span style="background-color: #f0a0a0; width: 98%;"> </span>	98	95%	90%	88%	5% <span style="color: green;">▲</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> 2 or more Services within 30 days	<span style="background-color: #f0a0a0; width: 67%;"> </span>	16	67%	75%	75%	-8%

▲ > 10% Over   ▼ < 10% Under■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	19	17	12%	▲
Admits	2	1	100%	▲
Discharges	-	1	-100%	▼
Bed Days	1,663	-		

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
On-Time Periodic		
6 Month Updates	100%	92%
Diagnosis		
Valid MH/SU Diagnosis	95%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

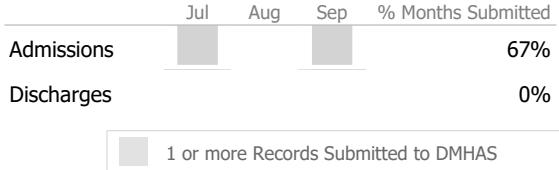
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		14	93%	75%	48%	18% ▲

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	2,175 days	1.1	90%	90%	85%	0%
<span style="color: cyan;">█</span> < 90% <span style="color: grey;">█</span> 90-110% <span style="color: red;">█</span> >110%								

## Data Submitted to DMHAS for Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 0 Active Specializing Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
On-Time Periodic		
6 Month Updates	0%	65%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	70%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	66%	40% ▲
✓ Stable Living Situation		1	100%	80%	71%	20% ▲
● Employed		0	0%	20%	12%	-20% ▼
Self Help		0	0%	N/A	35%	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	80%	10%

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Standard Case Management Programs

# Supportive Housing Scattered Sites

Community Mental Health Affiliates

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	66	-2%
Admits	2	-	
Discharges	3	-	
Service Hours	438	633	-31% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		49	74%	85%	85%	-11% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		62	97%	90%	96%	7% 

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		89%	96%
On-Time Periodic	Actual	State Avg	
6 Month Updates		98%	81%

## Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	179	135	33%	▲
Admits	19	13	46%	▲
Discharges	5	14	-64%	▼
Service Hours	658	902	-27%	▼
Social Rehab/PHP/IOP Days	540	1,051	-49%	▼

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual		Actual %		Goal %	State Avg	Actual vs Goal
		Actual	Goal	Actual %	Goal %	State Avg	Actual vs Goal	

✓ Clients Receiving Services

Actual % vs Goal %      Actual      Actual %      Goal %      State Avg      Actual vs Goal

158      98%      90%      83%      8%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	1	1	1	100%
Discharges	1	1	1	100%
Services	1	1	1	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over      ▼ &lt; 10% Under

Actual      Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	17	-12% ▼
Admits	-	1	-100% ▼
Discharges	-	2	-100% ▼
Bed Days	1,380	1,398	-1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	92%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	93%	98%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		14	100%	75%	48%	25% ▲

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,376 days	1.0	100%	90%	85%	10%
<span style="color: cyan;">█</span> < 90% <span style="color: grey;">█</span> 90-110% <span style="color: red;">█</span> >110%								

## Data Submitted to DMHAS for Month

Jul Aug Sep % Months Submitted



\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	-	1	-100% ▼
Discharges	1	4	-75% ▼
Bed Days	724	592	22% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	60%	40% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	83%	-90% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	86%	40% ▲
✓ Employed		2	25%	25%	16%	0%
✓ Improved/Maintained Function Score		7	100%	95%	54%	5%
● Stable Living Situation		6	75%	95%	95%	-20% ▼
Self Help		0	0%	N/A	58%	N/A

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	272 days	1.0	98%	90%	91%	8%



## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over   < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16		
Admits	16	-	
Discharges	-	-	
Service Hours	34	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic		
6 Month Updates	N/A	50%
Diagnosis		
Valid MH/SU Diagnosis	88%	98%

## Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				67%

1 or more Records Submitted to DMHAS

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	100%	60%	55%	40% <span style="color: green;">▲</span>
✓ Employed		7	44%	30%	28%	14% <span style="color: green;">▲</span>
● Stable Living Situation		14	88%	95%	69%	-7%
Self Help		3	19%	N/A	21%	N/A
● Improved/Maintained Function Score		N/A	N/A	75%	34%	-75% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	88%	N/A <span style="color: red;">▼</span>

## Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient						
✓ 2 or more Services within 30 days		13	81%	75%	75%	6% <span style="color: green;">▲</span>

▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 76 Active Standard Outpatient Programs