

Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,896	1,838	3%
	Admits	483	639	-24% ▼
	Discharges	481	619	-22% ▼
	Service Hours	9,080	12,458	-27% ▼
	Bed Days	5,473	3,419	60% ▲
	S.Rehab/PHP/IOP	540	1,051	-49% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 287 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		96%	80%	92%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Overall		95%	80%	91%
✓ Respect		94%	80%	91%
✓ Access		93%	80%	88%
✓ Outcome		83%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,133	45.8%
	Crisis Services	333	13.4%
	Social Rehabilitation	180	7.3%
	Case Management	149	6.0%
	Community Support	123	5.0%
	Employment Services	106	4.3%
	ACT	75	3.0%
	Residential Services	56	2.3%
	ICS	48	1.9%
Forensic MH	Forensics Community-based	125	5.0%
	Outpatient	87	3.5%
Addiction	Medication Assisted Treatment	34	1.4%
	Outpatient	27	1.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	270	14%	9%	Male	966	51%	58%
26-34	325	17%	18%	Female	943	49%	41%
35-44	401	21%	25%	Transgender/Other	2	0%	0%
45-54	310	17%	18%				
55-64	374	20%	19%				
65+	196	10%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	801	42%	64% ▼	White/Caucasian	948	50%	59%
Unknown	706	37%	13% ▲	Unknown	728	38%	8% ▲
Hispanic-Other	202	11%	12%	Black/African American	193	10%	17%
Hisp-Puerto Rican	197	10%	10%	Multiple Races	24	1%	1%
Hispanic-Mexican	3	0%	1%	Asian	10	1%	1%
Hispanic-Cuban	2	0%	0%	Am. Indian/Native Alaskan	4	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Other	2	0%	12% ▼

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	995	1,039	-4%
Admits	116	246	-53% ▼
Discharges	295	209	41% ▲
Service Hours	2,301	4,155	-45% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 95%	50%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 96%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	233	79%	50%	45%	29% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	1,000	100%	60%	55%	40% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	789	95%	75%	34%	20% ▲
● Stable Living Situation	<div><div></div></div>	900	90%	95%	69%	-5%
● Employed	<div><div></div></div>	197	20%	30%	28%	-10%
Self Help	<div><div></div></div>	21	2%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	879	99%	90%	88%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div><div></div></div>	84	72%	75%	75%	-3%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	68	10% ▲
Admits	7	8	-13% ▼
Discharges	2	12	-83% ▼
Service Hours	1,459	1,599	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	94%
On-Time Periodic		
6 Month Updates	100%	85%
Diagnosis		
Valid MH/SU Diagnosis	96%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div></div>	2	100%	65%	46%	35% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge	<div></div>	1	50%	85%	95%	-35% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	<div></div>	0	0%	90%	47%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div></div>	75	100%	60%	70%	40% ▲
✓ Stable Living Situation	<div></div>	71	95%	60%	86%	35% ▲
✓ Improved/Maintained Function Score	<div></div>	62	100%	85%	45%	15% ▲
● Employed	<div></div>	2	3%	15%	9%	-12% ▼
Self Help	<div></div>	0	0%	N/A	64%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	68	100%	90%	100%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Assertive Community Treatment Programs

Program Activity

Table with 4 columns: Measure, Actual, 1 Yr Ago, Variance %. Rows include Unique Clients, Admits, Discharges, and Service Hours.

Data Submission Quality

Table with 4 columns: Data Entry, Actual, State Avg. Rows include Valid NOMS Data, 6 Month Updates, and Valid MH/SU Diagnosis.

Discharge Outcomes

Table with 7 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: Treatment Completed Successfully.

Recovery

Table with 7 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Rows include Social Support, Stable Living Situation, Employed, Improved/Maintained Function Score, and Self Help.

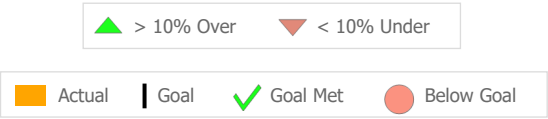
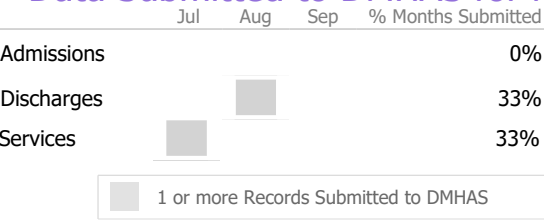
Service Utilization

Table with 7 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: Clients Receiving Services.

Service Engagement

Table with 7 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: 2 or more Services within 30 days.

Data Submitted to DMHAS for Month



\* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	7	-29% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	5	8	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	40%	89%
On-Time Periodic		
6 Month Updates	100%	50%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	55%	40% ▲
● Employed		0	0%	30%	28%	-30% ▼
Self Help		0	0%	N/A	21%	N/A
● Stable Living Situation		1	20%	95%	69%	-75% ▼

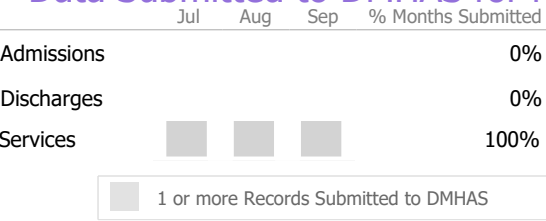
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		N/A	N/A	75%	75%	N/A ▼

Data Submitted to DMHAS for Month



\* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	67	57% ▲
Admits	20	17	18% ▲
Discharges	10	12	-17% ▼
Service Hours	595	699	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	91%
On-Time Periodic		
6 Month Updates	96%	96%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	100%	100%	100%	100%
Discharges	100%	100%	100%	100%
Services	100%	100%	100%	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %		Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>			16	15%	35%	42%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	85	99%	90%	98%	9%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	49	-4%
Admits	2	4	-50% ▼
Discharges	5	8	-38% ▼
Service Hours	1,028	908	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 84%	88%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 93%	86%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 96%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>		<div></div>	67%
Discharges	<div></div>		<div></div>	67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	3	60%	60%	47%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	46	96%	60%	82%	36% ▲
✓ Stable Living Situation	<div><div></div></div>	38	79%	60%	91%	19% ▲
✓ Employed	<div><div></div></div>	16	33%	30%	34%	3%
✓ Improved/Maintained Function Score	<div><div></div></div>	34	97%	75%	49%	22% ▲
Self Help	<div><div></div></div>	1	2%	N/A	73%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	44	96%	90%	98%	6%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met  Below Goal

\* State Avg based on 19 Active Intensive Community Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	327	287	14% ▲
Admits	175	269	-35% ▼
Discharges	121	247	-51% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	<div><div></div></div>	71	95%	90%	73%	5%
✓ Community Location Evaluation	<div><div></div></div>	74	99%	80%	73%	19% ▲
● Follow-up Service within 48 hours	<div><div></div></div>	3	60%	90%	89%	-30% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 96%
On-Time Periodic		
6 Month Updates	<div></div>	N/A 100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	N/A	N/A	50%	67%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div></div>	N/A	N/A	20%	38%	-20% ▼
Self Help	<div></div>	N/A	N/A	N/A	95%	N/A
Social Support	<div></div>	N/A	N/A	60%	90%	-60% ▼
Stable Living Situation	<div></div>	N/A	N/A	80%	90%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	N/A	N/A	90%	100%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	<div></div>			1 or more Records Submitted to DMHAS



\* State Avg based on 2 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	2	3	-33% ▼
Discharges	2	1	100% ▲
Service Hours	41	47	-14% ▼
Bed Days	418	292	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
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Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	83%	15%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■		■	67%
Discharges			■	33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	2	100%	85%	91%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	54%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div><div></div><div></div></div>	4	175 days	0.7	114%	90%	61%	24% ▲

< 90%

90-110%

>110%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 13 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	94	30% ▲
Admits	11	5	120% ▲
Discharges	4	10	-60% ▼
Service Hours	777	1,000	-22% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 86%	92%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	90%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 97%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	3	75%	65%	54%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	123	100%	60%	81%	40% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	101	100%	65%	58%	35% ▲
✓ Stable Living Situation	<div><div></div></div>	98	80%	80%	90%	0%
● Employed	<div><div></div></div>	12	10%	20%	20%	-10% ▼
Self Help	<div><div></div></div>	0	0%	N/A	45%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	111	99%	90%	99%	9%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 33 Active CSP Programs

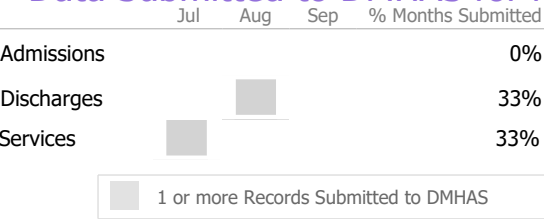
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	-	-	
Discharges	3	-	
Service Hours	17	26	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	92%
Valid TEDS Data	<div><div></div></div> 46%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 75%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 100%	99%

Data Submitted to DMHAS for Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	0	0%	50%	54%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	7	100%	N/A	28%	N/A
Improved/Maintained Function Score	<div><div></div></div>	6	86%	75%	16%	11% ▲
Not Arrested	<div><div></div></div>	6	86%	75%	37%	11% ▲
Stable Living Situation	<div><div></div></div>	7	100%	95%	36%	5%
Employed	<div><div></div></div>	2	29%	50%	20%	-21% ▼
Abstinence/Reduced Drug Use	<div><div></div></div>	1	14%	55%	19%	-41% ▼
Self Help	<div><div></div></div>	0	0%	60%	11%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	6	86%	90%	50%	-4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	N/A	N/A	75%	64%	N/A ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

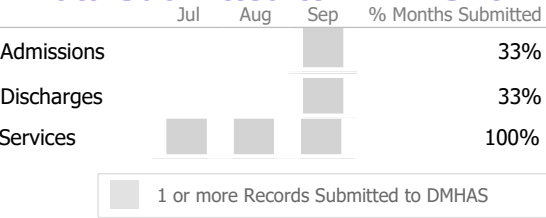
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	2	5	-60% ▼
Discharges	1	3	-67% ▼
Service Hours	66	43	53% ▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days	<div><div></div></div>	2	100%	50%	92%	50% ▲

Data Submitted to DMHAS for Month



\* State Avg based on 53 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	9	56% ▲
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	1,288	750	72% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	N/A	N/A	60%	60%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div></div>	N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div></div>	14	100%	60%	86%	40% ▲
● Stable Living Situation	<div></div>	13	93%	95%	95%	-2%
✓ Improved/Maintained Function Score	<div></div>	12	100%	95%	54%	5%
● Employed	<div></div>	0	0%	25%	16%	-25% ▼
Self Help	<div></div>	0	0%	N/A	58%	N/A

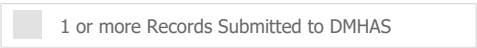
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div></div>	14	913 days	1.0	100%	90%	91%	10%



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%



\* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	81	35% ▲
Admits	45	19	137% ▲
Discharges	12	20	-40% ▼
Service Hours	139	204	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	63	98%	90%	87%	8% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div><div></div></div>	5	31%	0%	70%	31% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

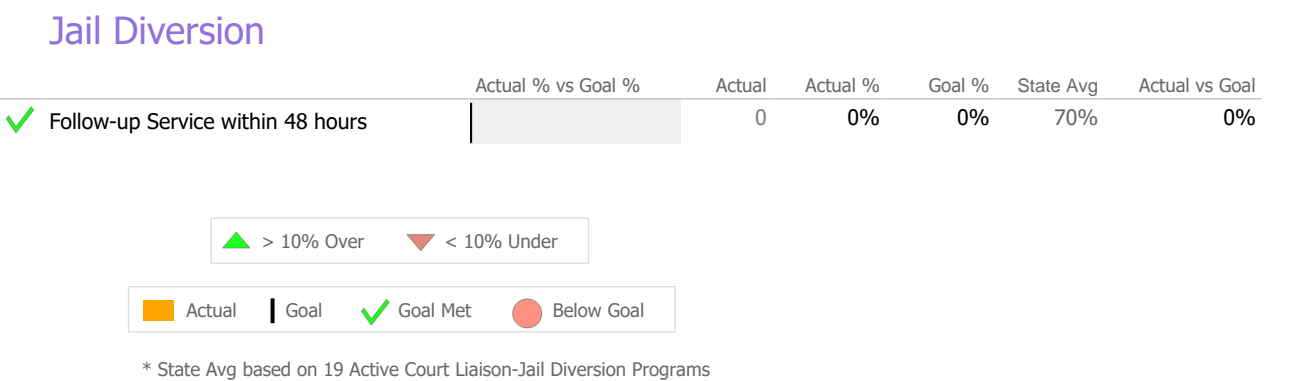
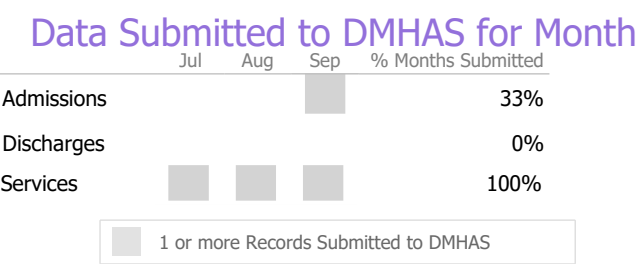
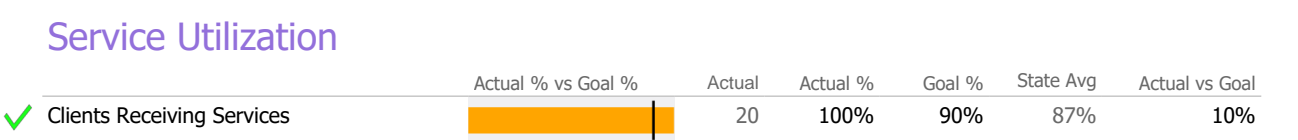
Goal Met

Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	27	-22%	▼
Admits	1	3	-67%	▼
Discharges	-	6	-100%	▼
Service Hours	65	101	-36%	▼





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	52	67% ▲
Admits	18	2	800% ▲
Discharges	3	6	-50% ▼
Service Hours	285	300	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 87%	88%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	100%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 93%	97%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>		67%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div><div></div></div>	1	33%	50%	25%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	87	100%	60%	71%	40% ▲
● Stable Living Situation	<div><div></div></div>	75	86%	95%	76%	-9%
● Employed	<div><div></div></div>	15	17%	30%	12%	-13% ▼
✓ Improved/Maintained Function Score	<div><div></div></div>	50	98%	75%	59%	23% ▲
Self Help	<div><div></div></div>	1	1%	N/A	59%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	69	100%	90%	100%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div><div></div></div>	11	61%	75%	74%	-14% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	18	11% ▲
Admits	2	-	
Discharges	1	1	0%
Service Hours	76	93	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	92%
Valid TEDS Data	8%	47%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	0	0%	50%	54%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	20	100%	N/A	28%	N/A
Improved/Maintained Function Score	<div><div></div></div>	18	100%	75%	16%	25% ▲
Not Arrested	<div><div></div></div>	18	90%	75%	37%	15% ▲
Stable Living Situation	<div><div></div></div>	16	80%	95%	36%	-15% ▼
Abstinence/Reduced Drug Use	<div><div></div></div>	1	5%	55%	19%	-50% ▼
Employed	<div><div></div></div>	0	0%	50%	20%	-50% ▼
Self Help	<div><div></div></div>	1	5%	60%	11%	-55% ▼

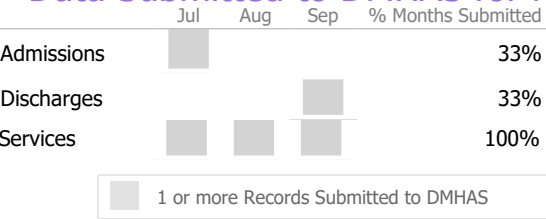
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	18	100%	90%	50%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	1	50%	75%	64%	-25% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	1	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	100%
Valid TEDS Data	<div><div></div></div> 0%	80%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	17%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	<div><div></div></div>			33%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	0%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	1	100%	N/A	25%	N/A
✓ Not Arrested	<div><div></div></div>	1	100%	75%	31%	25% ▲
✓ Stable Living Situation	<div><div></div></div>	1	100%	95%	34%	5%
● Employed	<div><div></div></div>	0	0%	50%	19%	-50% ▼
● Abstinence/Reduced Drug Use	<div><div></div></div>	0	0%	55%	16%	-55% ▼
● Self Help	<div><div></div></div>	0	0%	60%	19%	-60% ▼
● Improved/Maintained Function Score	<div><div></div></div>	0	0%	75%	0%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>	0	0%	90%	28%	-90% ▼

▲ > 10% Over ▼ < 10% Under

Actual  Goal 

✓

 Goal Met 

●

 Below Goal

\* State Avg based on 8 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	35	-6%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	125	135	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 94%	96%
Valid TEDS Data	<div><div></div></div> 29%	74%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 90%	80%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	43%	N/A

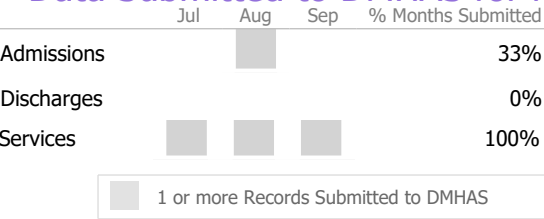
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	32	97%	N/A	77%	N/A
✓ Not Arrested	<div><div></div></div>	30	91%	75%	86%	16% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	27	87%	75%	28%	12% ▲
● Stable Living Situation	<div><div></div></div>	28	85%	95%	83%	-10%
● Employed	<div><div></div></div>	4	12%	50%	42%	-38% ▼
● Abstinence/Reduced Drug Use	<div><div></div></div>	2	6%	55%	67%	-49% ▼
● Self Help	<div><div></div></div>	0	0%	60%	50%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	30	94%	90%	85%	4%

Data Submitted to DMHAS for Month

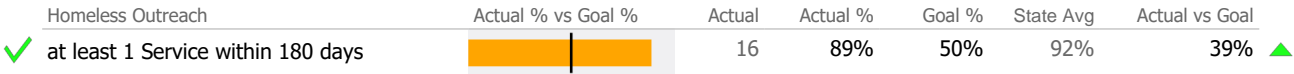


\* State Avg based on 21 Active Buprenorphine Maintenance Programs

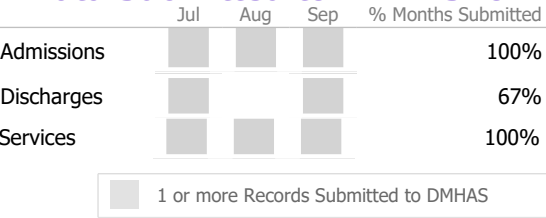
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	44	20%	▲
Admits	18	6	200%	▲
Discharges	4	9	-56%	▼
Service Hours	368	443	-17%	▼

Service Engagement



Data Submitted to DMHAS for Month



\* State Avg based on 53 Active Outreach & Engagement Programs

Next Steps

Community Mental Health Affiliates

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	12	33% ▲
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	112	104	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	96%
On-Time Periodic		
6 Month Updates	94%	81%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		11	69%	85%	85%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	96%	10%



\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	129	-5%
Admits	24	32	-25% ▼
Discharges	8	27	-70% ▼
Service Hours	490	576	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 73%	89%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 96%	50%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 95%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>●</div> Treatment Completed Successfully	<div><div></div></div>	2	25%	50%	45%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Social Support	<div><div></div></div>	126	99%	60%	55%	39% ▲
<div>●</div> Stable Living Situation	<div><div></div></div>	111	87%	95%	69%	-8%
<div>✓</div> Improved/Maintained Function Score	<div><div></div></div>	83	94%	75%	34%	19% ▲
<div>●</div> Employed	<div><div></div></div>	16	13%	30%	28%	-17% ▼
Self Help	<div><div></div></div>	0	0%	N/A	21%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> Clients Receiving Services	<div><div></div></div>	98	95%	90%	88%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>✓</div> 2 or more Services within 30 days	<div><div></div></div>	16	67%	75%	75%	-8%

▲ > 10% Over ▼ < 10% Under

Actual | Goal 

✓

 Goal Met 

●

 Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	17	12% ▲
Admits	2	1	100% ▲
Discharges	-	1	-100% ▼
Bed Days	1,663	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 93%	94%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	92%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 95%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	85%	76%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score	<div><div></div></div>	14	93%	75%	48%	18% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	20	2,175 days	1.1	90%	90%	85%	0%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>		67%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal

Goal Met

Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 0 Active Specialing Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 93%
On-Time Periodic		
6 Month Updates	<div><div></div></div>	0% 65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	70%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	1	100%	60%	66%	40% ▲
✓ Stable Living Situation	<div><div></div></div>	1	100%	80%	71%	20% ▲
● Employed	<div><div></div></div>	0	0%	20%	12%	-20% ▼
Self Help	<div><div></div></div>	0	0%	N/A	35%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	1	100%	90%	80%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 22 Active Standard Case Management Programs

Supportive Housing Scattered Sites

Community Mental Health Affiliates

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2025 - September 2025 (Data as of Dec 15, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	66	-2%
Admits	2	-	
Discharges	3	-	
Service Hours	438	633	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 89%	96%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 98%	81%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>		<div></div>	67%
Discharges			<div></div>	33%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	49	74%	85%	85%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	62	97%	90%	96%	7%

▲ > 10% Over ▼ < 10% Under

Actual | Goal  Goal Met  Below Goal

\* State Avg based on 120 Active Supportive Housing – Scattered Site Programs

Program Activity				Service Utilization							
Measure	Actual	1 Yr Ago	Variance %		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Unique Clients	179	135	33% ▲	✓	Clients Receiving Services	<div><div></div></div>	158	98%	90%	83%	8%
Admits	19	13	46% ▲								
Discharges	5	14	-64% ▼								
Service Hours	658	902	-27% ▼								
Social Rehab/PHP/IOP Days	540	1,051	-49% ▼								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	17	-12% ▼
Admits	-	1	-100% ▼
Discharges	-	2	-100% ▼
Bed Days	1,380	1,398	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 91%	94%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	92%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	75%	51%	N/A
No Re-admit within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	85%	76%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score	<div><div></div></div>	14	100%	75%	48%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div><div></div><div></div></div>	15	1,376 days	1.0	100%	90%	85%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 66 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	-	1	-100% ▼
Discharges	1	4	-75% ▼
Bed Days	724	592	22% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	86%
On-Time Periodic		
6 Month Updates	100%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div></div>	1	100%	60%	60%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge	<div></div>	0	0%	90%	83%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div></div>	8	100%	60%	86%	40% ▲
✓ Employed	<div></div>	2	25%	25%	16%	0%
✓ Improved/Maintained Function Score	<div></div>	7	100%	95%	54%	5%
● Stable Living Situation	<div></div>	6	75%	95%	95%	-20% ▼
Self Help	<div></div>	0	0%	N/A	58%	N/A

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div></div>	8	272 days	1.0	98%	90%	91%	8%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 63 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16		
Admits	16	-	
Discharges	-	-	
Service Hours	34	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 89%	89%
On-Time Periodic		
6 Month Updates	<div><div></div></div> N/A	50%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 88%	98%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				0%
Services				67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	16	100%	60%	55%	40% ▲
✓ Employed	<div><div></div></div>	7	44%	30%	28%	14% ▲
● Stable Living Situation	<div><div></div></div>	14	88%	95%	69%	-7%
Self Help	<div><div></div></div>	3	19%	N/A	21%	N/A
● Improved/Maintained Function Score	<div><div></div></div>	N/A	N/A	75%	34%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	88%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div><div></div></div>	13	81%	75%	75%	6%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs