Bridge House
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2025 -September 2025 (Data as of Dec 15, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	194	189	3%
	Admits	7	5	40% ▲
	Discharges	1	9	-89% ▼
	Service Hours	1,340	1,764	-24% ▼
	S.Rehab/PHP/IOP	2,857	2,519	13% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 45 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		96%	80%	88%
✓ General Satisfaction		93%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		88%	80%	91%
✓ Outcome		80%	80%	83%
● Participation in Treatment		79%	80%	92%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	194	100.0%

Client Demographics

Age	#	%	State Avg
18-25	11	6%	9%
26-34	26	14%	18%
35-44	30	16%	25%
45-54	28	15%	18%
55-64	57	30% ▲	19%
65+	40	21%	11%

Gender	#	%	State Avg
Male	117	60%	58%
Female	77	40%	41%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	144	74%	64%
Hisp-Puerto Rican	32	16%	10%
Hispanic-Other	16	8%	12%
Hispanic-Cuban	1	1%	0%
Unknown	1	1% ▼	13%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	121	62%	59%
Black/African American	61	31% ▲	17%
Other	8	4%	12%
Asian	3	2%	1%
Unknown	1	1%	8%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

880 Fairfield Ave. Soc Re 280
Bridge House
Mental Health - Social Rehabilitation - Social Rehabilitation

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Program Quality Dashboard
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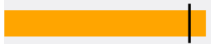
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	194	189	3%	
Admits	7	5	40%	▲
Discharges	1	8	-88%	▼
Service Hours	1,340	1,764	-24%	▼
Social Rehab/PHP/IOP Days	2,857	2,519	13%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		184	98%	90%	83%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■			33%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs