Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	877	1,073	-18%	▼
	Admits	522	657	-21%	▼
	Discharges	521	746	-30%	▼
	Service Hours	15,083	18,274	-17%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 156 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		99%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		96%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	878	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	1%	9%
26-34	122	14%	19%
35-44	316	36%	26%
45-54	262	30% ▲	18%
55-64	160	18%	18%
65+	9	1%	10%

Gender	#	%	State Avg
Male	582	66%	60%
Female	294	33%	40%
Transgender/Other	2	0%	0%

Ethnicity	#	%	State Avg
Unknown	447	51% ▲	14%
Non-Hispanic	397	45% ▼	64%
Hisp-Puerto Rican	27	3%	10%
Hispanic-Other	6	1% ▼	12%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
Unknown	340	39% ▲	10%
White/Caucasian	281	32% ▼	58%
Black/African American	128	15%	18%
Other	122	14%	12%
Hawaiian/Other Pacific Islander	3	0%	0%
Am. Indian/Native Alaskan	2	0%	1%
Asian	2	0%	1%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	431	417	3%	
Admits	284	252	13%	▲
Discharges	303	273	11%	▲
Service Hours	3,711	5,670	-35%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	91%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	40%	35%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		78	26%	50%	61%	-24%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		193	42%	20%	29%	22%	▲
✓ Self Help		299	65%	60%	44%	5%	
✓ Stable Living Situation		375	82%	80%	72%	2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		141	92%	90%	93%	2%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	466	497	-6%
Admits	238	258	-8%
Discharges	218	267	-18% ▼
Service Hours	11,372	11,246	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	72%	73%

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	419	87%	50%	83%	37% ▲
✓ Employed	154	32%	20%	35%	12% ▲
✓ Self Help	335	70%	60%	72%	10%
● Stable Living Situation	366	76%	80%	78%	-4%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	256	97%	90%	97%	7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 2 Active Intensive Case Management Programs