

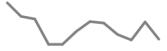
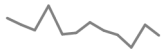





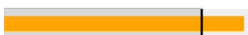




Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,051	6,344	-5%
	Admits	2,506	2,673	-6%
	Discharges	2,627	2,915	-10%
	Service Hours	3,942	4,204	-6%
	Bed Days	29,282	27,186	8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 461 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Outcome		92%	80%	83%
✓ Access		91%	80%	88%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	4,669	72.4%
	Outpatient	742	11.5%
	Residential Services	649	10.1%
	Recovery Support	150	2.3%
	Employment Services	136	2.1%
Mental Health	Case Management	79	1.2%
	Employment Services	27	0.4%

Client Demographics

Age				
	#	%	State Avg	
18-25	<div><div></div></div>	84	1%	9%
26-34	<div><div></div></div>	902	15%	19%
35-44	<div><div></div></div>	2,058	34%	26%
45-54	<div><div></div></div>	1,387	23%	18%
55-64	<div><div></div></div>	1,101	18%	18%
65+	<div><div></div></div>	521	9%	10%
Gender				
	#	%	State Avg	
Male	<div><div></div></div>	3,949	65%	60%
Female	<div><div></div></div>	2,097	35%	40%
Transgender/Other	<div><div></div></div>	8	0%	0%
Race				
	#	%	State Avg	
White/Caucasian	<div><div></div></div>	4,303	71%	▲ 58%
Other	<div><div></div></div>	893	15%	12%
Black/African American	<div><div></div></div>	772	13%	18%
Unknown	<div><div></div></div>	37	1%	10%
Multiple Races	<div><div></div></div>	18	0%	1%
Asian	<div><div></div></div>	14	0%	1%
Am. Indian/Native Alaskan	<div><div></div></div>	11	0%	1%
Hawaiian/Other Pacific Islander	<div><div></div></div>	6	0%	0%
Ethnicity				
	#	%	State Avg	
Non-Hispanic	<div><div></div></div>	5,075	84%	▲ 64%
Hisp-Puerto Rican	<div><div></div></div>	629	10%	10%
Hispanic-Other	<div><div></div></div>	184	3%	12%
Unknown	<div><div></div></div>	156	3%	▼ 14%
Hispanic-Mexican	<div><div></div></div>	6	0%	1%
Hispanic-Cuban	<div><div></div></div>	4	0%	0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	136	161	-16% ▼
Admits	51	87	-41% ▼
Discharges	57	75	-24% ▼
Service Hours	647	604	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	57%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	32	23%	35%	27%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	79	99%	90%	91%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	225	-78% ▼
Admits	42	224	-81% ▼
Discharges	48	221	-78% ▼
Bed Days	3,051	8,839	-65% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	84%
Valid TEDS Data	<div><div></div></div> 100%	96%
On-Time Periodic		
6 Month Updates	<div><div></div></div> N/A	0%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			35	73%	70%	76%	3%
● No Re-admit within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			36	75%	85%	92%	-10%
● Follow-up within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			23	66%	90%	58%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	45	83%	70%	81%	13% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	47	98%	95%	92%	3%

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	12	93 days	0.2	70%	90%	73%	-20% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	741	731	1%
Admits	407	398	2%
Discharges	415	380	9%
Service Hours	3,144	3,358	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	99%	51%
On-Time Periodic		
6 Month Updates	5%	8%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	104	25%	50%	51%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	650	79%	75%	52%	4%
Abstinence/Reduced Drug Use	<div><div></div></div>	375	46%	55%	30%	-9%
Stable Living Situation	<div><div></div></div>	616	75%	95%	53%	-20% ▼
Employed	<div><div></div></div>	220	27%	50%	27%	-23% ▼
Improved/Maintained Function Score	<div><div></div></div>	375	52%	75%	44%	-23% ▼
Self Help	<div><div></div></div>	59	7%	60%	16%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	332	81%	90%	51%	-9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	94	26%	75%	64%	-49% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

< 10% Under > 10% Over

Actual Goal Goal Met Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	549	551	0%
Admits	467	495	-6%
Discharges	385	478	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 97%	98%
Valid TEDS Data	<div><div></div></div> 83%	97%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 0%	51%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	383	99%	50%	57%	49% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	452	75%	50%	66%	25% ▲
● Not Arrested	<div><div></div></div>	391	65%	75%	91%	-10%
✓ Improved/Maintained Function Score	<div><div></div></div>	380	82%	75%	44%	7%
● Self Help	<div><div></div></div>	277	46%	60%	40%	-14% ▼
● Employed	<div><div></div></div>	15	2%	40%	37%	-38% ▼
● Stable Living Situation	<div><div></div></div>	165	27%	90%	84%	-63% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year	<div><div></div></div>	44	8%	50%	68%	-42% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4,260	4,631	-8%
Admits	933	1,032	-10%
Discharges	1,131	1,346	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	98%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	51%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	487	43%	50%	57%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	3,289	72%	50%	66%	22% ▲
Not Arrested	<div><div></div></div>	4,206	92%	75%	91%	17% ▲
Stable Living Situation	<div><div></div></div>	4,061	89%	90%	84%	-1%
Employed	<div><div></div></div>	1,722	38%	40%	37%	-2%
Self Help	<div><div></div></div>	846	19%	60%	40%	-41% ▼
Improved/Maintained Function Score	<div><div></div></div>	664	16%	75%	44%	-59% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<div><div></div></div>	3,404	80%	50%	68%	30% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	599	401	49% ▲
Admits	559	385	45% ▲
Discharges	555	338	64% ▲
Bed Days	26,231	17,332	51% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		472	85%	70%	76%	15% ▲
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		524	94%	85%	92%	9%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		261	55%	90%	58%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		578	91%	70%	81%	21% ▲
✓ Improved/Maintained Function Score		540	97%	95%	92%	2%

Bed Utilization

✓ Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		78	58 days	0.1	92%	90%	73%	2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	100%
Discharges	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	100%

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	28	-4%
Admits	19	17	12% ▲
Discharges	20	20	0%
Service Hours	152	242	-37% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed	<div></div>	9	33%	35%	42%	-2%

Service Utilization

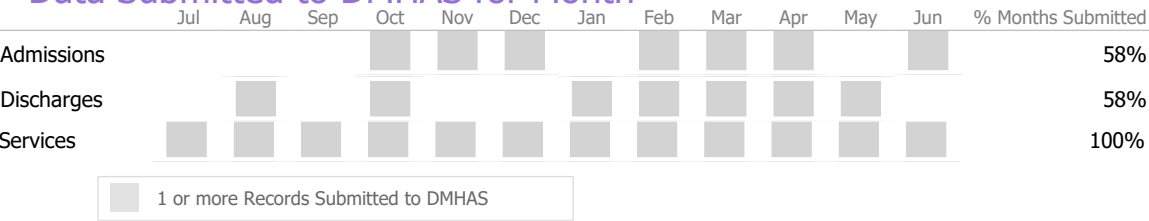
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	7	100%	90%	99%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div></div>	100% 92%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div></div>	75% 94%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	4%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	130	0%
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	4%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

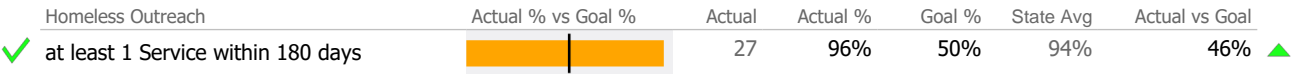
Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	70	13% ▲
Admits	28	35	-20% ▼
Discharges	16	21	-24% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS for Month

