







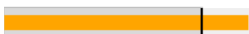




Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)



Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	340	342	-1%
	Admits	73	113	-35% ▼
	Discharges	94	79	19% ▲
	Service Hours	1,834	2,328	-21% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 98 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		99%	80%	88%
✓ Respect		99%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ General Satisfaction		96%	80%	92%
✓ Outcome		87%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	340	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	28	8%	9%	Female	175	51% ▲	40%
26-34	49	14%	19%	Male	165	49% ▼	60%
35-44	46	14% ▼	26%	Transgender/Other			0%
45-54	56	17%	18%				
55-64	76	22%	18%				
65+	84	25% ▲	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	296	87% ▲	64%	White/Caucasian	174	51%	58%
Hispanic-Other	32	9%	12%	Black/African American	100	29% ▲	18%
Unknown	6	2% ▼	14%	Other	42	12%	12%
Hisp-Puerto Rican	4	1%	10%	Multiple Races	15	4%	1%
Hispanic-Cuban	1	0%	0%	Asian	5	1%	1%
Hispanic-Mexican	1	0%	1%	Unknown	4	1%	10%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
On-Time Periodic		
6 Month Updates	100%	49%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	46	49%	50%	43%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	305	89%	60%	62%	29% ▲
Improved/Maintained Function Score	<div><div></div></div>	281	92%	75%	47%	17% ▲
Stable Living Situation	<div><div></div></div>	334	98%	95%	77%	3%
Employed	<div><div></div></div>	102	30%	30%	27%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	248	100%	90%	88%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	63	86%	75%	79%	11% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 76 Active Standard Outpatient Programs