Windham Regional Community Council

Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

80-100%

✓ Goal Met

Under Goal

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health	ealth			
	Case Management		20	100.0%

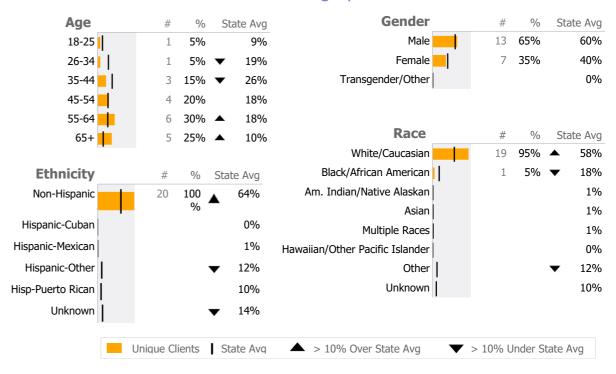
Consumer Satisfaction Survey (Based on 10 FY24 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg General Satisfaction 100% 80% 92% Overall 100% 80% 91% ✓ Quality and Appropriateness 90% 80% 93% Participation in Treatment 90% 80% 92% Access 90% 80% 88% Outcome 89% 80% 83% Respect 80% 91% 88%

Client Demographics

0-80%

Goal %

Satisfied %



New Foundations (FFS)

Windham Regional Community Council

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	21	-5%	
Admits	2	3	-33%	•
Discharges	3	3	0%	
Service Hours	214	175	22%	•

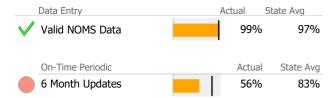
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		12	60%	85%	86%	-25%

Service Utilization

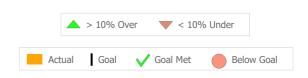
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		16	94%	90%	96%	4%

Data Submission Quality



Data Submitted to DMHAS for Month





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs