Wheeler Clinic

Plainville, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

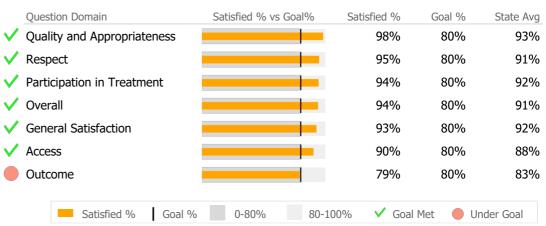
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	9,979	8,814	13%	•
$\sim\sim$	Admits	6,164	6,541	-6%	
\wedge	Discharges	5,689	5,061	12%	•
~~~	Service Hours	15,317	3,905		



### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	5,590	54.8%
	Intake	1,853	18.2%
	IOP	84	0.8%
Medication	Assisted Treatment	84	0.8%
	Case Management	79	0.8%
Forensio	cs Community-based	35	0.3%
Forensic SA			
Forensio	cs Community-based	1,667	16.4%
	Case Management	26	0.3%
<b>Mental Health</b>			
	Outpatient	775	7.6%

### Consumer Satisfaction Survey (Based on 167 FY24 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1,351	14%	9%	Male	5,953	60%	60%
26-34	2,389	24%	19%	Female	4,028	40%	40%
35-44	2,722	27%	26%	Transgender/Other	15	0%	0%
45-54	1,611	16%	18%				
55-64	1,274	13%	18%				
65+	596	6%	10%	Race	#	%	State Avg
				White/Caucasian	4,335	43%	<b>▼</b> 58%
<b>Ethnicity</b>	#	%	State Avg	Unknown 📙	2,535	25%	<b>1</b> 0%
Non-Hispanic	4,321	43%	<b>▼</b> 64%	Black/African American	1,619	16%	18%
Unknown	3,560	36%	<b>1</b> 4%	Other <b>I</b>	1,242	12%	12%
Hispanic-Other	1,118	11%	12%	Asian	111	1%	1%
Hisp-Puerto Rican	907	9%	10%	Multiple Races	74	1%	1%
				Am. Indian/Native Alaskan	64	1%	1%
Hispanic-Mexican	71	1%	1%	Hawaiian/Other Pacific Islander	16	0%	0%
Hispanic-Cuban	19	0%	0%	'			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% \	Jnder St	tate Avg

#### **Access Line**

Wheeler Clinic

Addiction - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

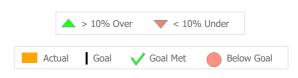
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,850	2,014	-8%
Admits	2,590	2,878	-10%
Discharges	2,590	2,878	-10%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%





^{*} State Avg based on 1 Active Central Intake Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

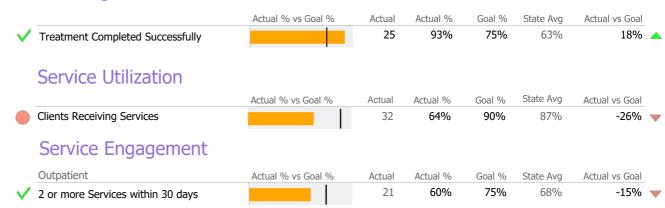
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	56	38%	•
Admits	35	31	13%	•
Discharges	27	16	69%	•
Service Hours	546	203	169%	•

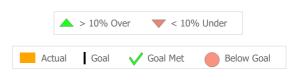
### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	60%	96%
✓ Valid TEDS Data	6%	24%
On-Time Periodic	Actua	l State Avg
6 Month Updates	0%	76%
Diagnosis	Actua	l State Avg
✓ Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%
	1 or	more Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 8 Active Gambling Outpatient Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

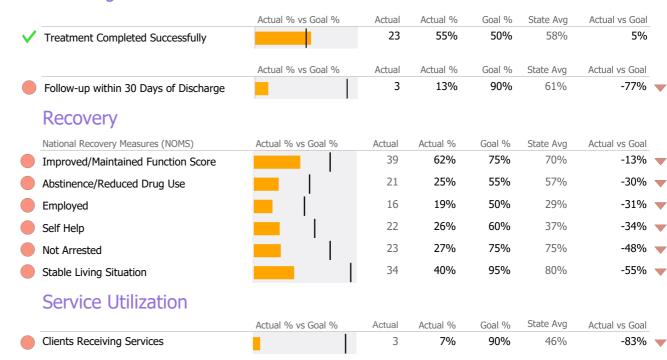
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	38	121%	•
Admits	54	32	69%	•
Discharges	42	8	425%	•
Service Hours	36	29	26%	•
Social Rehab/PHP/IOP Days	0	0		

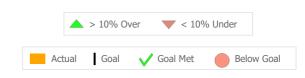
### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	30%	91%
Valid TEDS Data	34%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	1%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%
*	•	

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													50%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 63 Active Standard IOP Programs

#### **Lifeline for Women and Children - OP**

Wheeler Clinic

Addiction - Outpatient - Standard Outpatient

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	variance %	
Unique Clients	24	25	-4%	
Admits	-	-		
Discharges	-	1	-100%	•
Service Hours	_	_		

## **Data Submission Quality**

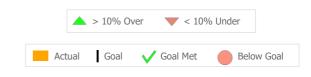
	_	*	
Data Entry		Actual	State Avg
Valid NOMS Data		N/A	92%
Valid TEDS Data		N/A	51%
On-Time Periodic		Actua	al State Avg
6 Month Updates		0%	6 8%
Diagnosis		Actua	al State Avg
Diagnosis			
√ Valid MH/SU Diagnosis		100%	6 99%

### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	50%	27%	-50%	
Abstinence/Reduced Drug Use		0	0%	55%	30%	-55%	
Self Help		0	0%	60%	16%	-60%	
Improved/Maintained Function Score	·	0	0%	75%	44%	-75%	
Not Arrested	İ	0	0%	75%	52%	-75%	
Stable Living Situation	·	0	0%	95%	53%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	51%	-90%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		N/A	N/A	75%	64%	N/A	

# Data Submitted to DMHAS for Month

	Jui	Aug	Sep	OCL	INOV	Dec	Jaii	гер	I*Iai	Aþi	iriay	Juli	70 MOTHERS Submitted
Admissions													0%
Discharges													0%
Services													0%



^{*} State Avg based on 107 Active Standard Outpatient Programs

#### **MAT - Naltrexone - Plainville**

Wheeler Clinic

Addiction - Medication Assisted Treatment - Naltrexone

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

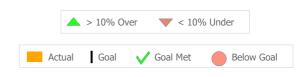
# **Data Submission Quality**

Data Entry	Actual	S	State Avg
Valid NOMS Data		N/A	100%
Valid TEDS Data		N/A	99%
On-Time Periodic	Ac	tual	State Avg
6 Month Updates		N/A	11%

### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	20%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		N/A	N/A	55%	31%	-55%	
Employed	ľ	N/A	N/A	50%	29%	-50%	
Improved/Maintained Function Score	· 1	N/A	N/A	75%	16%	-75%	_
Not Arrested	j	N/A	N/A	75%	51%	-75%	
Self Help	1	N/A	N/A	60%	23%	-60%	
Stable Living Situation	· I	N/A	N/A	95%	54%	-95%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	27%	N/A	

	Jı	ul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5													0%
Discharges	;													0%
	1 or	more	e Recor	ds Subm	nitted to	DMHAS								



^{*} State Avg based on 7 Active Naltrexone Programs

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

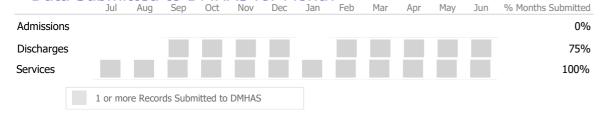
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	109	-23%	•
Admits	-	20	-100%	•
Discharges	31	25	24%	•
Service Hours	63	77	-19%	•

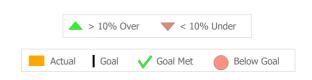
## **Data Submission Quality**

Data Entry		Actual	State Avg
Valid NOMS Data		81%	96%
✓ Valid TEDS Data		86%	69%
	•		
On-Time Periodic		Actual	State Avg
6 Month Updates		2%	64%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

### Discharge Outcomes







^{*} State Avg based on 21 Active Buprenorphine Maintenance Programs

#### **Outpatient Clinic Waterbury**

Wheeler Clinic

Mental Health - Outpatient - Standard Outpatient

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

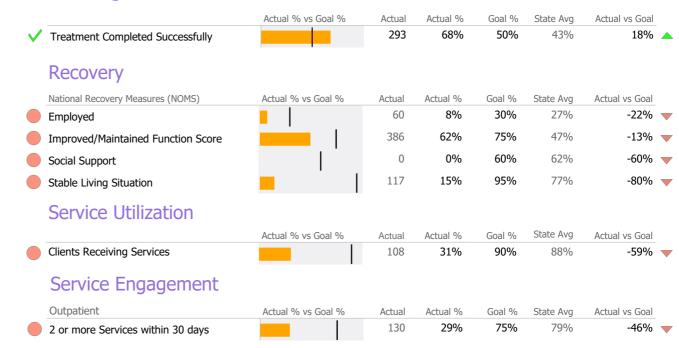
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	775	434	79%	•
Admits	456	430	6%	
Discharges	431	112	285%	•
Service Hours	1,197	7		

### **Data Submission Quality**

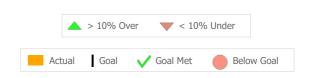
Data Entry	Actual	State Avg
Valid NOMS Data	10%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	49%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

### Discharge Outcomes



#### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													58%



^{*} State Avg based on 76 Active Standard Outpatient Programs

#### **Parents Recovering from Opioid Use Disorder (PROUD**

Wheeler Clinic

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

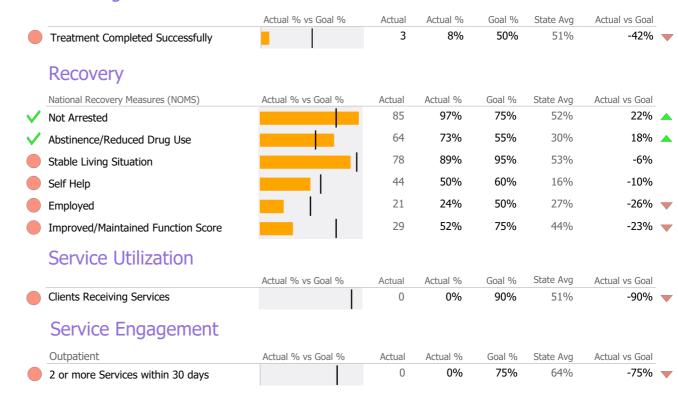
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	64	36%	•
Admits	65	28	132%	•
Discharges	37	42	-12%	•
Service Hours	_	-		

### **Data Submission Quality**

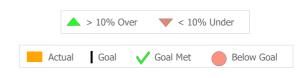
Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	92%
✓ Valid TEDS Data	97%	51%
'		
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

#### Discharge Outcomes



#### Data Submitted to DMHAS for Month

	Ju	ul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														92%
Services														0%



^{*} State Avg based on 107 Active Standard Outpatient Programs

### **Post-Release Transitional Forensic Case Management**

Wheeler Clinic

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

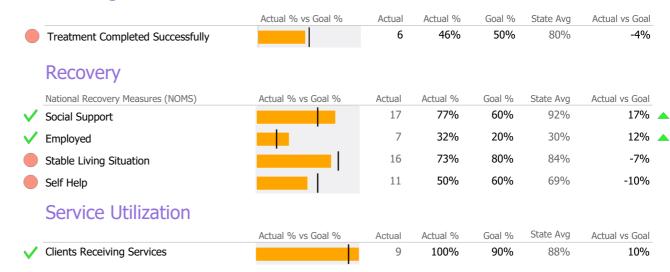
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	29	-28%	$\blacksquare$
Admits	18	15	20%	•
Discharges	13	25	-48%	•
Service Hours	178	140	27%	•

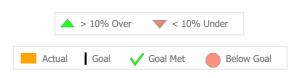
### **Data Submission Quality**

Data Entry	Actual S	State Avg
Valid NOMS Data	97%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

#### Discharge Outcomes







^{*} State Avg based on 8 Active Standard Case Management Programs

### **Pre-Release Transitional Forensic Case Management**

Wheeler Clinic

Forensic SA - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

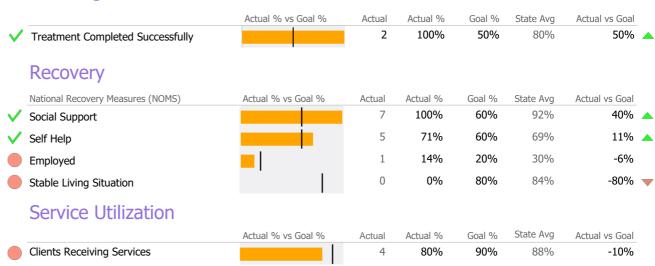
## **Program Activity**

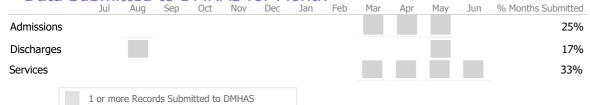
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	28	-75%	$\blacksquare$
Admits	6	6	0%	
Discharges	2	27	-93%	•
Service Hours	13	14	-5%	

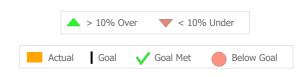
## **Data Submission Quality**

Data Entry	Actual S	tate Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%

### Discharge Outcomes







^{*} State Avg based on 8 Active Standard Case Management Programs

## **Pre-Trial Drug Intervention/Community Services Pro**

Wheeler Clinic

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

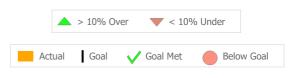
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	622	689	-10%
Admits	59	57	4%
Discharges	62	126	-51%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5													100%
Discharges	6													100%
	1 (	or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 6 Active Pre-trial Intervention Programs Programs

### **Pre-Trial Impaired Driving Intervention (FFS)**

Wheeler Clinic

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

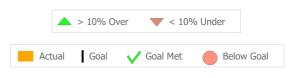
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,050	948	11%	•
Admits	685	645	6%	
Discharges	620	584	6%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 6 Active Pre-trial Intervention Programs Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

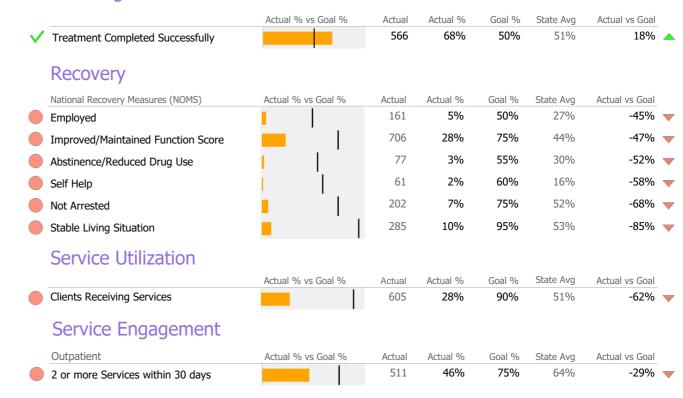
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,963	2,438	22%	•
Admits	1,122	1,227	-9%	
Discharges	836	598	40%	•
Service Hours	6,453	1,318		

### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	12%	92%
✓ Valid TEDS Data	6%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	8%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

### Discharge Outcomes



	Ju	ıl Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or	more Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 107 Active Standard Outpatient Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2,536	2,136	19%	•
Admits	972	1,128	-14%	•
Discharges	938	571	64%	•
Service Hours	6,830	2,116		

### **Data Submission Quality**

Data Entry		Actual	State Avg
Valid NOMS Data		18%	92%
✓ Valid TEDS Data	İ	11%	51%
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	8%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	99%

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or more Records Submitted to DMHAS												



^{*} State Avg based on 107 Active Standard Outpatient Programs

### **Senior Outreach and Engagement**

Wheeler Clinic

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	24	113%	•
Admits	42	13	223%	•
Discharges	17	15	13%	•

### Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													58%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 24 Active Outreach & Engagement Programs

#### **TPP New Britain**

Wheeler Clinic

Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	35	0%
Admits	32	31	3%
Discharges	29	33	-12% 🔻
Service Hours	_	_	

#### Service Utilization

	Actual % vs Goal %	Actual	Actual %	G0al %	State Avy	Actual VS Goal
Clients Receiving Services		0	0%	90%	81%	-90%

### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	A N/A
	Actua	

#### **Jail Diversion**



Discharges

100%

Services

1 or more Records Submitted to DMHAS



#### **Women's REACH**

Wheeler Clinic

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

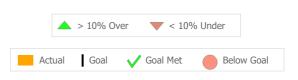
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28		
Admits	28	-	
Discharges	14	-	
Service Hours	-	_	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		7	25%	50%	78%	-25%

#### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													33%
Services													0%



^{*} State Avg based on 24 Active Outreach & Engagement Programs