Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

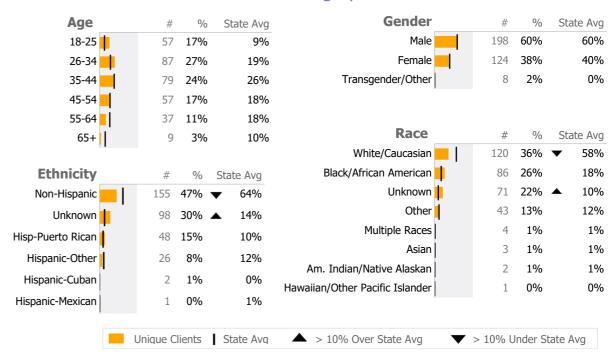
| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|--|----------------|--------|----------|------------|---|
| / | Unique Clients | 330 | 248 | 33% | • |
| \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | Admits | 198 | 162 | 22% | • |
| $\wedge \wedge \wedge$ | Discharges | 193 | 113 | 71% | • |
| \sim | Service Hours | 2,857 | 1,824 | 57% | • |



Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|---------------------|-----|--------|
| Mental Health | | | |
| | Employment Services | 330 | 100.0% |

Client Demographics



Survey Data Not Available

Employment Services Hartford

Viability Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 164 | 131 | 25% | • |
| Admits | 96 | 79 | 22% | • |
| Discharges | 88 | 59 | 49% | • |
| Service Hours | 1.421 | 1,002 | 42% | • |

Recovery

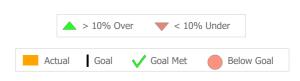
| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| V | Employed | | 61 | 36% | 35% | 42% | 1% |
| | Service Utilization | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| V | Clients Receiving Services | | 78 | 96% | 90% | 99% | 6% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|---------------|
| ✓ Valid NOMS Data | 98 | % 92% |
| On-Time Periodic | Actu | ual State Avg |
| 6 Month Updates | 90 | % 94% |
| Diagnosis | Actu | ual State Avg |
| ✓ Valid MH/SU Diagnosis | 98 | % 87% |

Data Submitted to DMHAS for Month

| 2000 | - | | - | | | O | | | | | | | |
|------------|----------|-----------|---------|-----------|-------|----------|-----|-----|-----|-----|-----|-----|--------------------|
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
| Admissions | | | | | | | | | | | | | 100% |
| Discharges | | | | | | | | | | | | | 92% |
| Services | | | | | | | | | | | | | 100% |
| | 1 or mo | ore Recoi | ds Subn | nitted to | DMHAS | | | | | | | | |



^{*} State Avg based on 36 Active Employment Services Programs

Employment Services Southeast

Viability Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 166 | 117 | 42% | • |
| Admits | 102 | 83 | 23% | • |
| Discharges | 105 | 54 | 94% | • |
| Service Hours | 1,436 | 823 | 75% | • |

Recovery

Clients Receiving Services



65

100%

90%

99%

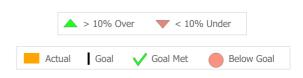
10%

Data Submission Quality

| Data Entry | Actual S | State Avg |
|------------------|----------|-----------|
| Valid NOMS Data | 89% | 92% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 94% |

Data Submitted to DMHAS for Month

| 2 0.00 | Ju | l Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | Mav | Jun | % Months Submitted |
|------------|------|-----------|----------|-----------|-------|-----|------|------|-------|-------|------|------|--------------------|
| Admissions | | 7149 | ОСР | | | | 5411 | . 00 | 1 101 | 7 15. | 1100 | 3411 | 100% |
| Discharges | | | | | | | | | | | | | 100% |
| Services | | | | | | | | | | | | | 100% |
| | 1 or | more Reco | rds Subr | nitted to | DMHAS | | | | | | | | |



^{*} State Avg based on 36 Active Employment Services Programs