
















Provider Activity

| Monthly Trend  | Measure        | Actual | 1 Yr Ago | Variance % |   |
|--|----------------|--------|----------|------------|---|
|  | Unique Clients | 157    | 220      | -29%       | ▼ |
|  | Admits         | 108    | 150      | -28%       | ▼ |
|  | Discharges     | 72     | 186      | -61%       | ▼ |
|  | Service Hours  | 978    | 1,373    | -29%       | ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 90 FY24 Surveys)

| Question Domain               | Satisfied % vs Goal%  | Satisfied % | Goal % | State Avg |
|-------------------------------|---|-------------|--------|-----------|
| ✓ Participation in Treatment  |  | 99%         | 80%    | 92%       |
| ✓ Quality and Appropriateness |  | 98%         | 80%    | 93%       |
| ✓ Overall                     |  | 97%         | 80%    | 91%       |
| ✓ General Satisfaction        |  | 96%         | 80%    | 92%       |
| ✓ Respect                     |  | 95%         | 80%    | 91%       |
| ✓ Access                      |  | 94%         | 80%    | 88%       |
| ✓ Outcome                     |  | 91%         | 80%    | 83%       |

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

| Program Type | Level of Care Type            | #  | %     |
|--------------|-------------------------------|----|-------|
| Addiction    |                               |    |       |
|              | Medication Assisted Treatment | 97 | 59.9% |
|              | Case Management               | 65 | 40.1% |

Client Demographics

| Age   | #  | %   | State Avg |
|-------|----|-----|-----------|
| 18-25 | 16 | 10% | 9%        |
| 26-34 | 31 | 20% | 19%       |
| 35-44 | 42 | 27% | 26%       |
| 45-54 | 39 | 25% | 18%       |
| 55-64 | 24 | 15% | 18%       |
| 65+   | 5  | 3%  | 10%       |

| Gender            | #  | %   | State Avg |
|-------------------|----|-----|-----------|
| Male              | 81 | 52% | 60%       |
| Female            | 76 | 48% | 40%       |
| Transgender/Other |    |     | 0%        |

| Ethnicity         | #  | %   | State Avg |
|-------------------|----|-----|-----------|
| Hisp-Puerto Rican | 58 | 37% | ▲ 10%     |
| Non-Hispanic      | 50 | 32% | ▼ 64%     |
| Hispanic-Other    | 43 | 27% | ▲ 12%     |
| Hispanic-Mexican  | 4  | 3%  | 1%        |
| Unknown           | 2  | 1%  | ▼ 14%     |
| Hispanic-Cuban    |    |     | 0%        |

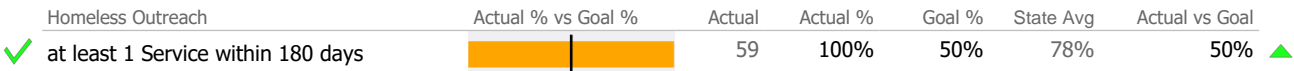
| Race                            | #  | %   | State Avg |
|---------------------------------|----|-----|-----------|
| White/Caucasian                 | 75 | 48% | 58%       |
| Other                           | 56 | 36% | ▲ 12%     |
| Black/African American          | 20 | 13% | 18%       |
| Am. Indian/Native Alaskan       | 5  | 3%  | 1%        |
| Unknown                         | 1  | 1%  | 10%       |
| Asian                           |    |     | 1%        |
| Multiple Races                  |    |     | 1%        |
| Hawaiian/Other Pacific Islander |    |     | 0%        |

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

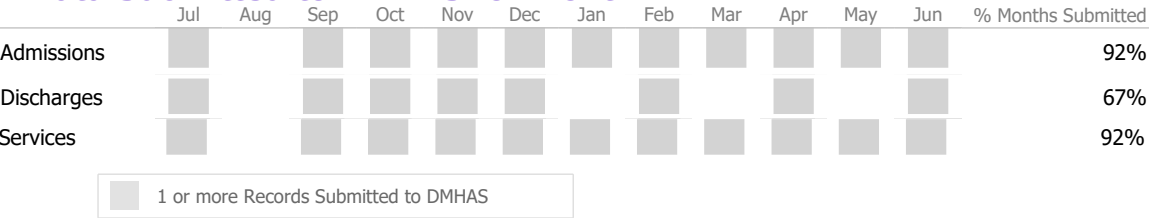
Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 65     | 58       | 12%        | ▲ |
| Admits         | 59     | 48       | 23%        | ▲ |
| Discharges     | 21     | 57       | -63%       | ▼ |
| Service Hours  | 362    | 275      | 32%        | ▲ |

Service Engagement



Data Submitted to DMHAS for Month



Program Activity

Table with 4 columns: Measure, Actual, 1 Yr Ago, Variance %. Rows include Unique Clients, Admits, Discharges, and Service Hours.

Data Submission Quality

Table with 4 columns: Data Entry, Actual, State Avg. Rows include Valid NOMS Data, Valid TEDS Data, 6 Month Updates, and Valid MH/SU Diagnosis.

Discharge Outcomes

Table with 7 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: Treatment Completed Successfully.

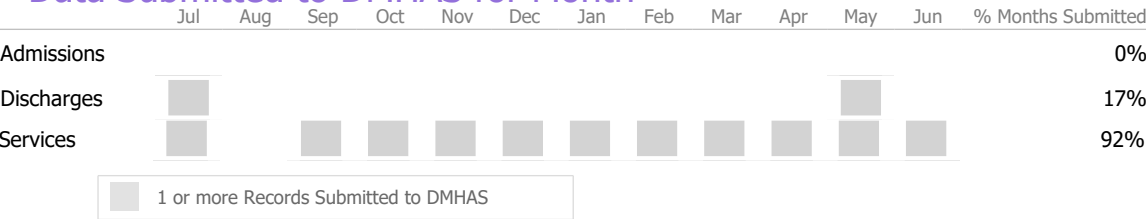
Recovery

Table with 7 columns: National Recovery Measures (NOMS), Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Rows include Employed, Abstinence/Reduced Drug Use, Not Arrested, Self Help, Stable Living Situation, and Improved/Maintained Function Score.

Service Utilization

Table with 7 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: Clients Receiving Services.

Data Submitted to DMHAS for Month



Legend for trends: > 10% Over (green triangle), < 10% Under (red triangle).
Legend for status: Actual (orange bar), Goal (vertical line), Goal Met (green check), Below Goal (red circle).
Footnote: \* State Avg based on 7 Active Naltrexone Programs

Program Activity

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 94     | 86       | 9%         |
| Admits         | 49     | 47       | 4%         |
| Discharges     | 47     | 41       | 15% ▲      |
| Service Hours  | 603    | 568      | 6%         |

Data Submission Quality

| Data Entry            | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data       | 98%    | 96%       |
| Valid TEDS Data       | 96%    | 69%       |
| On-Time Periodic      |        |           |
| 6 Month Updates       | 94%    | 64%       |
| Diagnosis             |        |           |
| Valid MH/SU Diagnosis | 99%    | 100%      |

Discharge Outcomes

|                                  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div></div>        | 32     | 68%      | 50%    | 50%       | 18% ▲          |

Recovery

| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use        | <div></div>        | 81     | 84%      | 55%    | 67%       | 29% ▲          |
| Not Arrested                       | <div></div>        | 95     | 99%      | 75%    | 83%       | 24% ▲          |
| Self Help                          | <div></div>        | 70     | 73%      | 60%    | 37%       | 13% ▲          |
| Employed                           | <div></div>        | 54     | 56%      | 50%    | 37%       | 6%             |
| Stable Living Situation            | <div></div>        | 86     | 90%      | 95%    | 79%       | -5%            |
| Improved/Maintained Function Score | <div></div>        | 44     | 54%      | 75%    | 37%       | -21% ▼         |

Service Utilization

|                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div></div>        | 48     | 98%      | 90%    | 87%       | 8%             |

Data Submitted to DMHAS for Month

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     |     |     |     |     |     |     | 100%               |
| Discharges |     |     |     |     |     |     |     |     |     |     |     |     | 92%                |
| Services   |     |     |     |     |     |     |     |     |     |     |     |     | 92%                |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 21 Active Buprenorphine Maintenance Programs