### **Thames Valley Council for Comm Action Inc**

Jewett City, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

80-100%

✓ Goal Met

Under Goal

# **Provider Activity**





## Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Case Management	16	100.0%

#### **Consumer Satisfaction Survey** (Based on 10 FY24 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg ✓ Quality and Appropriateness 100% 80% 93% Participation in Treatment 80% 92% 100% General Satisfaction 100% 80% 92% Overall 100% 80% 91% Respect 100% 80% 91% Access 100% 80% 88% Outcome 100% 80% 83%

# **Client Demographics**

0-80%

Goal %

Satisfied %

Age 18-25   26-34   35-44   45-54   55-64	# 1 4 1 3	6% 25% 19%	26% 18%	Gender  Male  Female  Transgender/Other	# 9 1	% 56% 44%	State Avg 60% 40% 0%
65+	2		10%	Race White/Caucasian	# 12	% 75%	State Avg  58%
Non-Hispanic Hispanic-Other Hispanic-Cuban Hispanic-Mexican Hisp-Puerto Rican Unknown	# 13 3	% 81% 19%	State Avg  64%  12%  0%  1%  10%  14%	Black/African American Asian Am. Indian/Native Alaskan Multiple Races Hawaiian/Other Pacific Islander Other Unknown	3 1	19%	18% 1% 1% 1% 0% ▼ 12% 10%
	Unique Clients					tate Avg	

#### **Next Steps Supportive Housing**

Thames Valley Council for Comm Action Inc

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

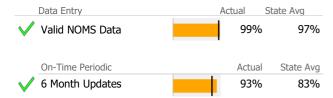
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	-	
Discharges	1	-	
Service Hours	268	256	4%

## Recovery

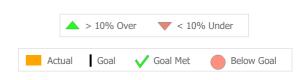
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>/</b>	Stable Living Situation		15	94%	85%	86%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		15	100%	90%	96%	10%

## **Data Submission Quality**



### Data Submitted to DMHAS for Month





<sup>\*</sup> State Avg based on 119 Active Supportive Housing – Scattered Site Programs