#### **Stafford Family Services**

Stafford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Provider Activity**

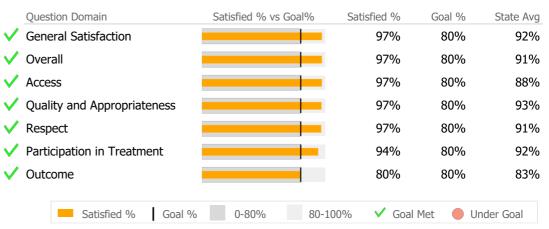




## Clients by Level of Care

| Program Type | Level of Care Type | #  | %      |
|--------------|--------------------|----|--------|
| Addiction    |                    |    |        |
|              | Outpatient         | 46 | 100.0% |

### Consumer Satisfaction Survey (Based on 35 FY24 Surveys)



#### **Client Demographics**

| Age               | #        | %      | State Avg    | Gender                          | #                | %        | State Avg    |
|-------------------|----------|--------|--------------|---------------------------------|------------------|----------|--------------|
| 18-25             | 2        | 5%     | 9%           | Male                            | 27               | 59%      | 60%          |
| 26-34             | 11       | 25%    | 19%          | Female                          | 19               | 41%      | 40%          |
| 35-44             | 10       | 23%    | 26%          | Transgender/Other               |                  |          | 0%           |
| 45-54             | 6        | 14%    | 18%          |                                 |                  |          |              |
| 55-64             | 8        | 18%    | 18%          | _                               |                  |          |              |
| 65+               | 7        | 16%    | 10%          | Race                            | #                | %        | State Avg    |
|                   |          |        |              | White/Caucasian                 | 44               | 96%      | <b>▲</b> 58% |
| <b>Ethnicity</b>  | #        | %      | State Avg    | Other                           | 1                | 2%       | 12%          |
| Non-Hispanic      | 42       | 91%    | <b>▲</b> 64% | Unknown                         | 1                | 2%       | 10%          |
| Unknown           | 3        | 7%     | 14%          | Am. Indian/Native Alaskan       |                  |          | 1%           |
| Hispanic-Other    | 1        | 2%     | 12%          | Asian                           |                  |          | 1%           |
| Hispanic-Cuban    |          |        | 0%           | Black/African American          |                  |          | <b>▼</b> 18% |
| ·                 |          |        |              | Multiple Races                  |                  |          | 1%           |
| Hispanic-Mexican  |          |        | 1%           | Hawaiian/Other Pacific Islander |                  |          | 0%           |
| Hisp-Puerto Rican |          |        | 10%          |                                 |                  |          |              |
|                   | Unique C | lients | State Avg    | ▲ > 10% Over State Avg          | <b>7</b> > 10% U | Jnder St | tate Avg     |

#### **Substance Abuse Outpt. 947200**

Stafford Family Services

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

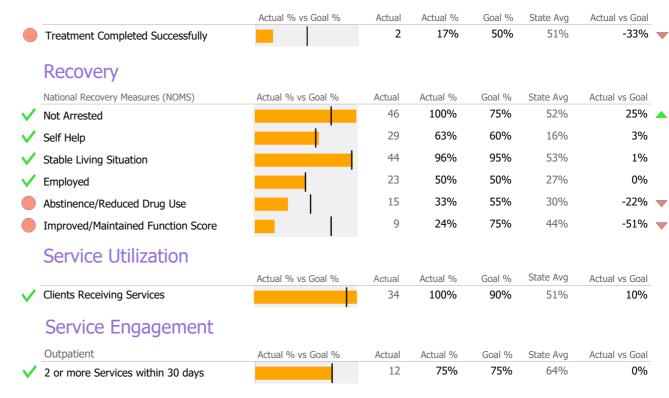
## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 46     | 53       | -13%       | lacktriangle |
| Admits         | 16     | 26       | -38%       | •            |
| Discharges     | 12     | 23       | -48%       | •            |
| Service Hours  | 593    | 432      | 37%        | •            |

## **Data Submission Quality**

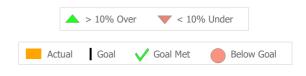
| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| ✓ Valid NOMS Data       | 99%    | 92%       |
| ✓ Valid TEDS Data       | 98%    | 51%       |
| On-Time Periodic        | Actual | State Avg |
| 6 Month Updates         | 84%    | 8%        |
| Diagnosis               | Actual | State Avg |
| ✓ Valid MH/SU Diagnosis | 100%   | 99%       |

# **Discharge Outcomes**



#### Data Submitted to DMHAS for Month

|            | Jul    | Aug      | Sep      | Oct       | Nov   | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|--------|----------|----------|-----------|-------|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |        |          |          |           |       |     |     |     |     |     |     |     | 75%                |
| Discharges |        |          |          |           |       |     |     |     |     |     |     |     | 50%                |
| Services   |        |          |          |           |       |     |     |     |     |     |     |     | 100%               |
|            | 1 or m | ore Reco | rds Subn | nitted to | DMHAS |     |     |     |     |     |     |     |                    |



<sup>\*</sup> State Avg based on 107 Active Standard Outpatient Programs