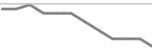












Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)





Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	70	75	-7%
	Admits	5	12	-58% ▼
	Discharges	13	11	18% ▲
	Service Hours	1,566	1,643	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		90%	80%	88%
✓ Respect		89%	80%	91%
● Participation in Treatment		77%	80%	92%
● Outcome		74%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	40	57.1%
	Residential Services	30	42.9%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	1%	9%	Male	43	61%	60%
26-34	1	1% ▼	19%	Female	27	39%	40%
35-44	10	14% ▼	26%	Transgender/Other			0%
45-54	13	19%	18%				
55-64	25	36% ▲	18%				
65+	20	29% ▲	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	66	94% ▲	64%	Black/African American	38	54% ▲	18%
Hisp-Puerto Rican	3	4%	10%	White/Caucasian	31	44% ▼	58%
Hispanic-Other	1	1% ▼	12%	Asian	1	1%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Multiple Races			1%
Unknown			14% ▼	Hawaiian/Other Pacific Islander			0%
				Other			12% ▼
				Unknown			10%

 Unique Clients |  State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	33	-9%
Admits	3	6	-50% ▼
Discharges	7	6	17% ▲
Service Hours	704	827	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	14%	50%	58%	-36% ▼

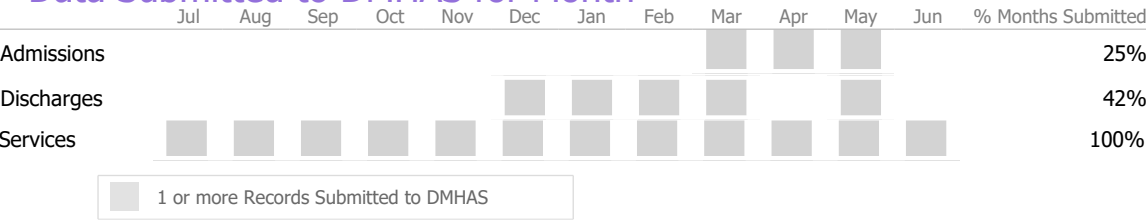
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	26	87%	60%	87%	27% ▲
Stable Living Situation	<div><div></div></div>	28	93%	85%	95%	8%
Employed	<div><div></div></div>	1	3%	25%	15%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	23	100%	90%	98%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	43	-7%
Admits	2	6	-67% ▼
Discharges	6	5	20% ▲
Service Hours	862	815	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	38	95%	85%	86%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	34	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 100%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 100%	83%

Data Submitted to DMHAS for Month



* State Avg based on 119 Active Supportive Housing – Scattered Site Programs