

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	46	48	-4%
	Admits		4	-100% ▼
	Discharges		2	-100% ▼
	Service Hours		1,521	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 31 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	<div><div></div></div>	97%	80%	92%
✓ Respect	<div><div></div></div>	96%	80%	91%
✓ Overall	<div><div></div></div>	94%	80%	91%
✓ Participation in Treatment	<div><div></div></div>	93%	80%	92%
✓ Quality and Appropriateness	<div><div></div></div>	93%	80%	93%
✓ Outcome	<div><div></div></div>	88%	80%	83%
✓ Access	<div><div></div></div>	87%	80%	88%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	46	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			9%	Male	32	70%	60%
26-34	1	2% ▼	19%	Female	14	30%	40%
35-44	6	13% ▼	26%	Transgender/Other			0%
45-54	5	11%	18%				
55-64	17	37% ▲	18%				
65+	17	37% ▲	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	44	96% ▲	64%	White/Caucasian	37	80% ▲	58%
Hisp-Puerto Rican	2	4%	10%	Black/African American	9	20%	18%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other		▼	12%	Multiple Races			1%
Unknown		▼	14%	Hawaiian/Other Pacific Islander			0%
				Other		▼	12%
				Unknown			10%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	21	-10%
Admits	-	3	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	-	625	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 98%
On-Time Periodic		
6 Month Updates	<div></div>	0% 78%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	19	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div></div>	0	0%	90%	94%	-90% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

1 or more Records Submitted to DMHAS

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	27	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	896	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 97%
On-Time Periodic		
6 Month Updates	<div></div>	0% 83%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	27	100%	85%	86%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div></div>	0	0%	90%	96%	-90% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%
	<div></div>												1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs