#### **Southwest Connecticut Mental Health System**

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,529	3,033	-17%	•
	Admits	1,803	2,473	-27%	•
	Discharges	1,774	2,487	-29%	•
~/\/	Service Hours	49,568	37,999	30%	•
<b>\\\\</b>	Bed Days	22,557	22,578	0%	



### Clients by Level of Care

Program Type Le	vel of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	916	29.9%
	Crisis Services	669	21.9%
	Other	387	12.6%
	Intake	262	8.6%
Con	nmunity Support	186	6.1%
	ICS	130	4.2%
Ir	patient Services	106	3.5%
	ACT	54	1.8%
Res	idential Services	37	1.2%
Forensic MH			
Forensics Co	ommunity-based	313	10.2%

## Consumer Satisfaction Survey (Based on 286 FY24 Surveys)



### **Client Demographics**

Age		#	%	State Avg	Gender	Ŧ	<i>#</i> %	State Avg
18-25		264	10%	9%	Male	1,47	1 58%	60%
26-34	1	443	18%	19%	Female	1,05	2 42%	40%
35-44		505	20%	26%	Transgender/Other		7 0%	0%
45-54		431	17%	18%				
55-64		478	19%	18%				
65+		396	16%	10%	Race	Ŧ	<i>#</i> %	State Avg
					Black/African American 📙	85	7 38%	<b>▲</b> 18%
<b>Ethnicity</b>		#	%	State Avg	White/Caucasian	79	35%	<b>▼</b> 58%
Non-Hispanic		1,482	59%	64%	Other <mark> </mark>	44	3 20%	12%
Unknown	_'	425	17%	14%	Unknown	6	5 3%	10%
Hispanic-Other		370	15%	12%	Multiple Races	3	5 2%	1%
Hisp-Puerto Rican		221	9%	10%	Asian	3	3 1%	1%
					Am. Indian/Native Alaskan		3 0%	1%
Hispanic-Mexican		26	1%	1%	Hawaiian/Other Pacific Islander		8 0%	0%
Hispanic-Cuban		6	0%	0%				
		Unique C	lients	State Avg	▲ > 10% Over State Avg	<b>▼</b> > 10%	Under S	tate Avg

#### 97 Middle St.Jail Div

Southwest Connecticut Mental Health System

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

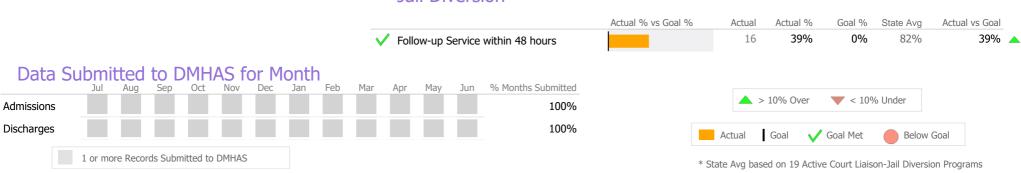
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	201	255	-21%	•
Admits	204	269	-24%	•
Discharges	211	270	-22%	•

#### **Jail Diversion**



#### **ACT Middle Street Program 128B**

Southwest Connecticut Mental Health System

Mental Health - ACT - Assertive Community Treatment

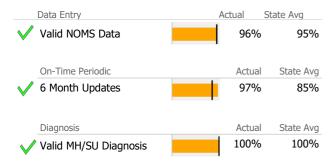
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

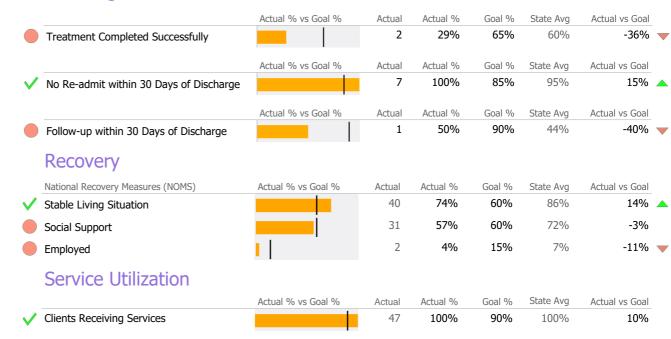
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	62	-13%	$\blacksquare$
Admits	14	13	8%	
Discharges	7	22	-68%	•
Service Hours	3,017	2,342	29%	•

### **Data Submission Quality**

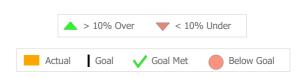


### Discharge Outcomes



#### Data Submitted to DMHAS for Month





<sup>\*</sup> State Avg based on 11 Active Assertive Community Treatment Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

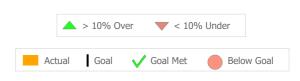
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	417	832	-50%	•
Admits	544	1,131	-52%	•
Discharges	544	1,130	-52%	•

#### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Evaluation within 1.5 hours of Request		0	0%	90%	75%	-90%	
Community Location Evaluation		0	0%	80%	77%	-80%	
Follow-up Service within 48 hours		0	NA	90%	89%	-90%	

	J	lul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														75%
Discharges														75%
	1 or more Records Submitted to DMHAS													



<sup>\*</sup> State Avg based on 26 Active Mobile Crisis Team Programs

#### **BPT Ctrl AIP PICU 1**

Southwest Connecticut Mental Health System

Mental Health - Inpatient Services - Acute Psychiatric

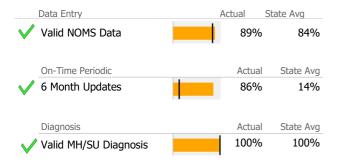
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	34	18%	•
Admits	18	13	38%	•
Discharges	18	13	38%	•
Transfers - In	1	2	-50%	•
Transfers - Out	1	2	-50%	•
Bed Days	7,635	7,632	0%	

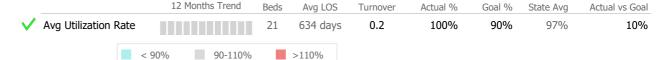
## **Data Submission Quality**



### Discharge Outcomes



#### **Bed Utilization**



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5													83%
Discharges	5													92%
		1 or m	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 9 Active Acute Psychiatric Programs

#### **Bpt Ctrl AIP PICU 2**

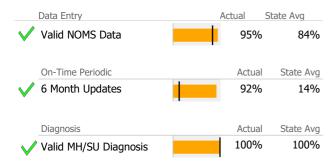
Southwest Connecticut Mental Health System Mental Health - Inpatient Services - Acute Psychiatric Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	34	3%	
Admits	14	12	17%	•
Discharges	14	12	17%	•
Bed Days	7,643	7,670	0%	

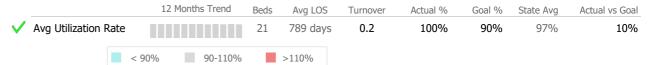
### **Data Submission Quality**



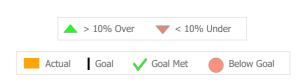
### **Discharge Outcomes**



#### **Bed Utilization**







<sup>\*</sup> State Avg based on 9 Active Acute Psychiatric Programs

#### **BPT Ctrl Res Tran**

Southwest Connecticut Mental Health System

Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

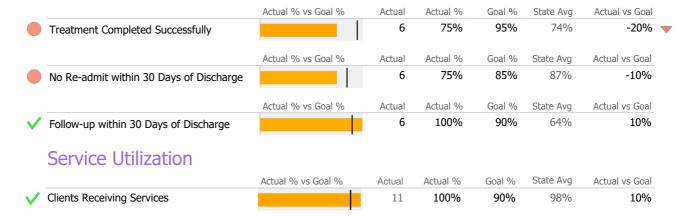
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18		
Admits	19	-	
Discharges	8	-	
Service Hours	1,208	_	

### **Data Submission Quality**

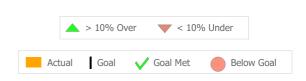
Data Entry	Actual	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	93%
Diagnosis	Actual	State Avg
√ Valid MH/SU Diagnosis	100%	95%

### Discharge Outcomes



#### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													42%
Services													67%



<sup>\*</sup> State Avg based on 8 Active Transitional Programs

#### **BPT YAS 16 HR Residential**

Southwest Connecticut Mental Health System

Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	_	

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actua	al State Avg
6 Month Updates	N/A	93%

### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	74%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	87%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	64%	N/A
Carada a Hillian idaa						

#### **Service Utilization**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	98%	N/A





<sup>\*</sup> State Avg based on 8 Active Transitional Programs

#### **BPT YAS 24 HR Residential**

Southwest Connecticut Mental Health System

Mental Health - Residential Services - Transitional

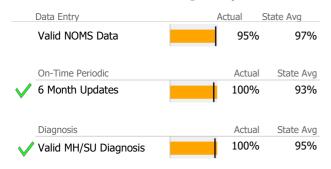
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

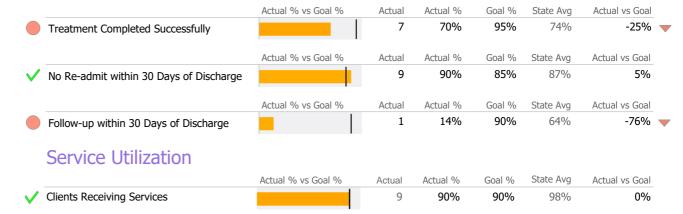
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	13	46%	•
Admits	11	2	450%	•
Discharges	10	4	150%	•
Service Hours	68	1		

### **Data Submission Quality**

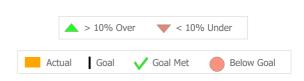


### Discharge Outcomes



Data Submitted to DMHAS for Month





<sup>\*</sup> State Avg based on 8 Active Transitional Programs

#### **BPTCtl YAS SPPOP, Bridgeport**

Southwest Connecticut Mental Health System

Mental Health - ICS - Intensive Community Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

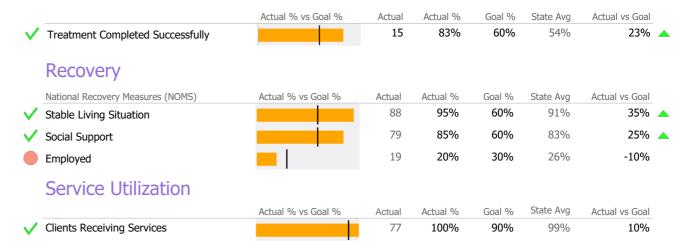
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	93	72	29%	•
Admits	33	25	32%	•
Discharges	18	13	38%	•
Service Hours	10,740	8,869	21%	•

### **Data Submission Quality**

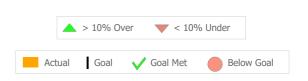
Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	89%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%
Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

### Discharge Outcomes



#### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													83%
Services													100%



<sup>\*</sup> State Avg based on 19 Active Intensive Community Services Programs

#### **Bridgeport Diagnosis and Evaluation CTR**

Southwest Connecticut Mental Health System Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

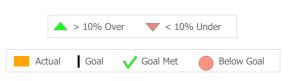
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	224	243	-8%	
Admits	171	151	13%	•
Discharges	204	181	13%	•
Service Hours	1,483	1,366	9%	

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%





<sup>\*</sup> State Avg based on 17 Active Central Intake Programs

#### **Bridgeport Liaison Program**

Southwest Connecticut Mental Health System

Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

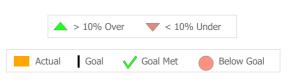
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	5	160%	•
Admits	11	4	175%	•
Discharges	12	3	300%	•
Service Hours	228	57		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													58%
Services													100%





<sup>\*</sup> State Avg based on 23 Active Other Programs

#### **Clinical Services Unit**

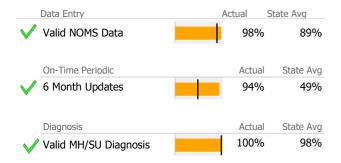
Southwest Connecticut Mental Health System Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	525	501	5%	
Admits	98	78	26%	•
Discharges	112	74	51%	•
Service Hours	12,509	8,070	55%	•

### **Data Submission Quality**



### Discharge Outcomes



#### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%



<sup>\*</sup> State Avg based on 76 Active Standard Outpatient Programs

#### **CO-OCCURRING TREATMENT UNIT**

Southwest Connecticut Mental Health System

Mental Health - Inpatient Services - Acute Psychiatric

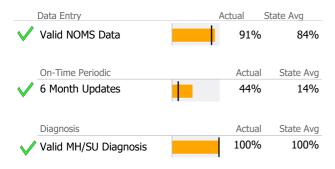
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	35	-6%	
Admits	12	14	-14%	•
Discharges	12	14	-14%	•
Transfers - In	1	1	0%	
Transfers - Out	1	1	0%	
Bed Days	7,279	7,276	0%	

## **Data Submission Quality**



### **Discharge Outcomes**



#### **Bed Utilization**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													67%
	1 or mo	ore Recoi	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 9 Active Acute Psychiatric Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

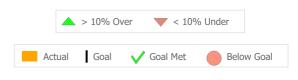
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	265	350	-24%	•
Admits	328	435	-25%	•
Discharges	323	435	-26%	•

#### Crisis



Data	Jul		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or r	more Reco	rds Subn	nitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 26 Active Mobile Crisis Team Programs

#### **CSP/RP - Fairfield Avenue**

Southwest Connecticut Mental Health System Mental Health - Community Support - CSP

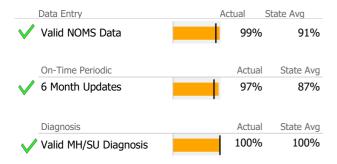
### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

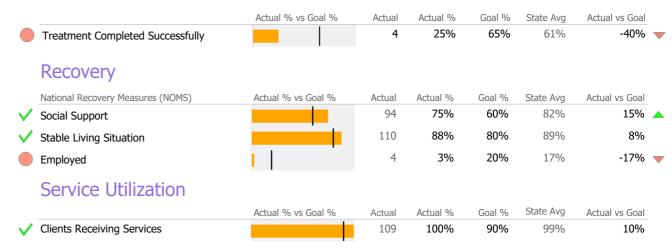
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	125	106	18%	•
Admits	34	11	209%	•
Discharges	16	15	7%	
Service Hours	6,136	3,816	61%	•

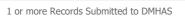
## **Data Submission Quality**

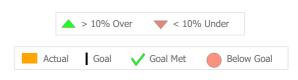


### Discharge Outcomes









<sup>\*</sup> State Avg based on 33 Active CSP Programs

#### **CSP/RP - Stamford**

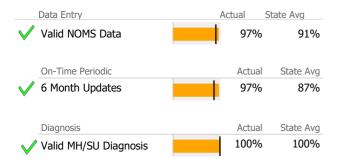
Southwest Connecticut Mental Health System Mental Health - Community Support - CSP Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

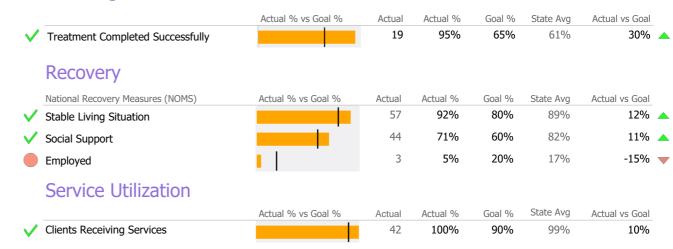
### **Program Activity**

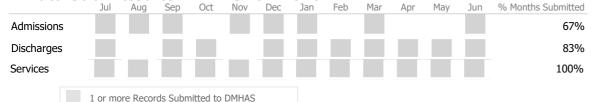
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	70	-11%	•
Admits	12	17	-29%	•
Discharges	20	20	0%	
Service Hours	2,936	3,057	-4%	

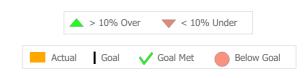
### **Data Submission Quality**



### Discharge Outcomes







<sup>\*</sup> State Avg based on 33 Active CSP Programs

#### **FSD - Clinical Services Unit**

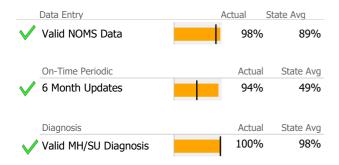
Southwest Connecticut Mental Health System Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	306	292	5%
Admits	55	54	2%
Discharges	41	38	8%
Service Hours	6,789	6,539	4%

### **Data Submission Quality**



### Discharge Outcomes



#### Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%



<sup>\*</sup> State Avg based on 76 Active Standard Outpatient Programs

#### **FSD Jail Div**

Southwest Connecticut Mental Health System

Forensic MH - Forensics Community-based - Court Liaiso

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

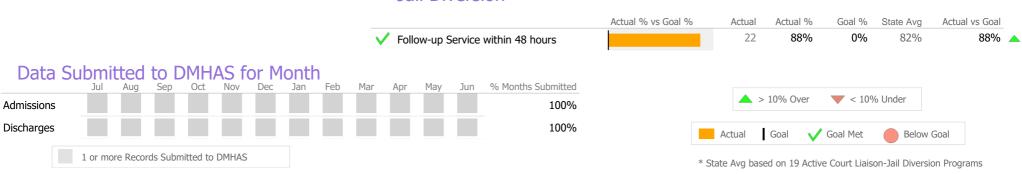
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	158	-24%	•
Admits	105	134	-22%	•
Discharges	98	144	-32%	•

#### Jail Diversion



Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

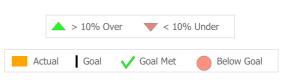
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	28	64%	•
Admits	34	25	36%	•
Discharges	44	14	214%	•
Service Hours	471	119		

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%





<sup>\*</sup> State Avg based on 23 Active Other Programs

### **FSD Triage Program**

Southwest Connecticut Mental Health System Mental Health - Intake - Central Intake Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

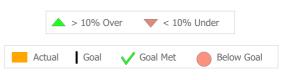
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	56	-30%	•
Admits	38	57	-33%	•
Discharges	37	60	-38%	•
Service Hours	207	293	-30%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%





<sup>\*</sup> State Avg based on 17 Active Central Intake Programs

#### **FSD Young Adult Service Program**

Southwest Connecticut Mental Health System

Mental Health - ICS - Intensive Community Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

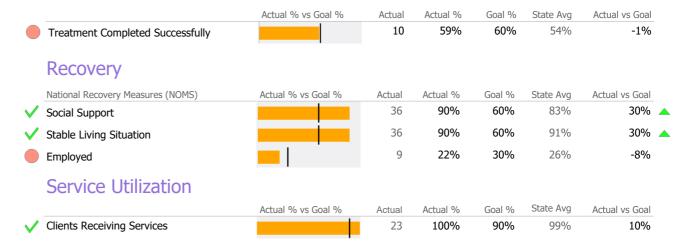
### **Program Activity**

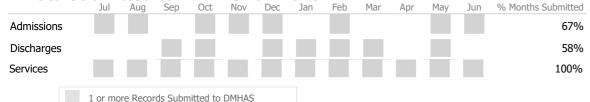
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	43	-12%	•
Admits	10	16	-38%	•
Discharges	17	15	13%	•
Service Hours	1,867	2,481	-25%	•

### **Data Submission Quality**

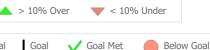
Data Entry	Actual S	State Avg
✓ Valid NOMS Data	96%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	92%
Diagnosis	Actual	State Avg
√ Valid MH/SU Diagnosis	100%	100%

#### **Discharge Outcomes**









<sup>\*</sup> State Avg based on 19 Active Intensive Community Services Programs

#### **Medication Clinic**

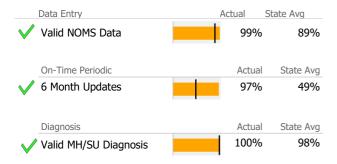
Southwest Connecticut Mental Health System Mental Health - Outpatient - Standard Outpatient Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	124	90	38%	•
Admits	38	11	245%	•
Discharges	6	4	50%	•
Service Hours	1,909	988	93%	•

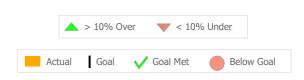
### **Data Submission Quality**



### Discharge Outcomes







<sup>\*</sup> State Avg based on 76 Active Standard Outpatient Programs

#### **Rental Assistance Program/Fairfield Avenue**

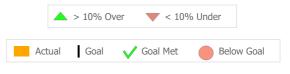
Southwest Connecticut Mental Health System Mental Health - Other - Housing Assistance Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

- Other - Housing Assistance Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	329	335	-2%	
Admits	-	1	-100%	•
Discharges	2	6	-67%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													17%
	1 or mo	ore Recoi	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 1 Active Housing Assistance Programs