

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,853	3,940	-2%
	Admits	3,546	3,508	1%
	Discharges	3,822	3,506	9%
	Service Hours	14,115	16,046	-12% ▼
	Bed Days	44,480	45,069	-1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 178 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Overall		89%	80%	91%
✓ Respect		88%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Access		87%	80%	88%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,774	40.4%
	Medication Assisted Treatment	1,654	37.7%
	Case Management	425	9.7%
	Outpatient	353	8.0%
	Recovery Support	36	0.8%
Mental Health	Residential Services	68	1.5%
Forensic MH	Crisis Services	47	1.1%
Forensic SA	Forensics Community-based	34	0.8%

Client Demographics

Age	#	%	State Avg
18-25	114	3%	9%
26-34	642	17%	19%
35-44	1,212	31%	26%
45-54	883	23%	18%
55-64	755	20%	18%
65+	247	6%	10%
Gender	#	%	State Avg
Male	2,587	67%	60%
Female	1,249	32%	40%
Transgender/Other	28	1%	0%
Race	#	%	State Avg
White/Caucasian	2,195	57%	58%
Black/African American	824	21%	18%
Other	521	13%	12%
Unknown	223	6%	10%
Asian	68	2%	1%
Multiple Races	20	1%	1%
Am. Indian/Native Alaskan	10	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	779	822	-5%
Admits	253	260	-3%
Discharges	288	310	-7%
Service Hours	4,454	4,756	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	23%	51%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	170	59%	50%	57%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	798	96%	75%	91%	21% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	509	62%	50%	66%	12% ▲
Stable Living Situation	<div><div></div></div>	760	92%	90%	84%	2%
Improved/Maintained Function Score	<div><div></div></div>	620	81%	75%	44%	6%
Employed	<div><div></div></div>	324	39%	40%	37%	-1%
Self Help	<div><div></div></div>	433	52%	60%	40%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	538	100%	90%	31%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<div><div></div></div>	534	69%	50%	68%	19% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	25	88% ▲
Admits	47	23	104% ▲
Discharges	40	24	67% ▲
Service Hours	2,069	2,790	-26% ▼
Bed Days	2,827	696	306% ▲

Data Submission Quality

Data Entry	Actual	State Avg
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Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	91%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	37	92%	85%	95%	7%
● Follow-up within 30 Days of Discharge	<div><div></div></div>	13	54%	90%	61%	-36% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	15	59 days	0.2	67%	90%	59%	-23% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 8 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,072	1,186	-10%
Admits	1,405	1,543	-9%
Discharges	1,399	1,553	-10%
Bed Days	5,947	8,631	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 97%	90%
Valid TEDS Data	<div><div></div></div> 97%	98%
On-Time Periodic		
6 Month Updates	<div><div></div></div> N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 93%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	960	69%	80%	77%	-11% ▼
No Re-admit within 30 Days of Discharge	<div><div></div></div>	1,089	78%	85%	79%	-7%
Follow-up within 30 Days of Discharge	<div><div></div></div>	525	55%	90%	59%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	24	4 days	0.0	68%	90%	82%	-22% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	45	27% ▲
Admits	39	40	-3%
Discharges	43	29	48% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	83% 98%
Valid TEDS Data	<div><div></div></div>	90% 97%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div>	83% 51%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div>	91% 97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	25	58%	50%	57%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	47	77%	50%	66%	27% ▲
✓ Self Help	<div><div></div></div>	39	64%	60%	40%	4%
✓ Not Arrested	<div><div></div></div>	47	77%	75%	91%	2%
● Improved/Maintained Function Score	<div><div></div></div>	36	73%	75%	44%	-2%
● Employed	<div><div></div></div>	1	2%	40%	37%	-38% ▼
● Stable Living Situation	<div><div></div></div>	16	26%	90%	84%	-64% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year	<div><div></div></div>	10	18%	50%	68%	-32% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	277	237	17% ▲
Admits	278	235	18% ▲
Discharges	279	236	18% ▲
Bed Days	4,098	4,289	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	86%
Valid TEDS Data	95%	98%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid MH/SU Diagnosis	95%	99%

Discharge Outcomes

✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		224	80%	80%	75%	0%
● No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		218	78%	85%	86%	-7%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		136	61%	90%	61%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		273	94%	60%	67%	34% ▲
✓ Improved/Maintained Function Score		225	81%	75%	75%	6%
✓ Abstinence/Reduced Drug Use		207	71%	70%	66%	1%

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		13	16 days	0.0	86%	90%	90%	-4%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

\* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	4	1	300% ▲
Discharges	5	3	67% ▲
Bed Days	2,101	2,477	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	94%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	5	100%	80%	81%	20% ▲
No Re-admit within 30 Days of Discharge	<div><div></div></div>	5	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge	<div><div></div></div>	3	60%	90%	88%	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	9	90%	60%	87%	30% ▲
Stable Living Situation	<div><div></div></div>	10	100%	90%	99%	10%
Improved/Maintained Function Score	<div><div></div></div>	7	78%	95%	61%	-17% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	8	673 days	0.3	72%	90%	87%	-18% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													33%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	846	906	-7%
Admits	334	364	-8%
Discharges	343	418	-18% ▼
Service Hours	4,706	5,115	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	96%	51%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	195	57%	50%	57%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	876	96%	75%	91%	21% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	519	57%	50%	66%	7%
Self Help	<div><div></div></div>	572	63%	60%	40%	3%
Improved/Maintained Function Score	<div><div></div></div>	694	84%	75%	44%	9%
Stable Living Situation	<div><div></div></div>	819	90%	90%	84%	0%
Employed	<div><div></div></div>	323	36%	40%	37%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	568	100%	90%	31%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<div><div></div></div>	527	62%	50%	68%	12% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Methadone Maintenance Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	526	330	59% ▲
Admits	534	323	65% ▲
Discharges	536	321	67% ▲
Bed Days	7,227	6,425	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
Valid TEDS Data	95%	97%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid MH/SU Diagnosis	96%	97%

Discharge Outcomes

✓ Treatment Completed Successfully	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		458	85%	50%	84%	35% ▲
✓ No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		485	90%	85%	92%	5%
● Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		257	56%	90%	52%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		478	89%	75%	87%	14% ▲
● Abstinence/Reduced Drug Use		364	66%	70%	64%	-4%

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div>	20	14 days	0.0	99%	90%	90%	9%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	100%
Discharges	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	1 or more Records Submitted to DMHAS	100%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	353	387	-9%
Admits	274	285	-4%
Discharges	317	290	9%
Service Hours	2,278	2,623	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	92%
Valid TEDS Data	89%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	65%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	207	65%	50%	51%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	353	90%	75%	52%	15% ▲
Employed	<div><div></div></div>	201	51%	50%	27%	1%
Stable Living Situation	<div><div></div></div>	382	97%	95%	53%	2%
Improved/Maintained Function Score	<div><div></div></div>	293	86%	75%	44%	11% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	215	55%	55%	30%	0%
Self Help	<div><div></div></div>	214	54%	60%	16%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	80	100%	90%	51%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	228	90%	75%	64%	15% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓

 Goal Met

●

 Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21		
Admits	21	-	
Discharges	5	-	
Bed Days	1,424	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A 88%
Valid MH/SU Diagnosis	<div></div>	95% 2%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div></div>	0	0%	85%	75%	-85% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div></div>	37	74 days	1.4	14%	90%	60%	-76%
<div><div>&lt; 90%</div><div>90-110%</div><div>&gt;110%</div></div>								

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													33%
Discharges													17%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

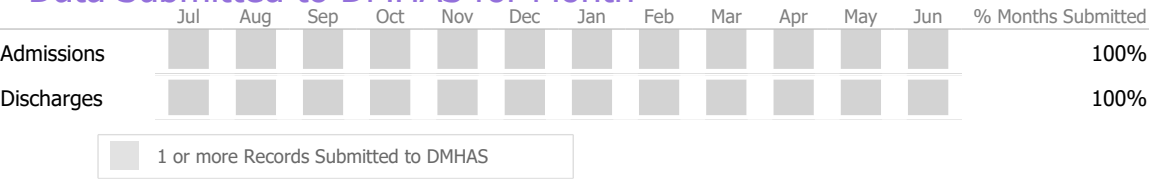
Below Goal

\* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	116	-20% ▼
Admits	63	87	-28% ▼
Discharges	69	88	-22% ▼
Bed Days	10,651	11,160	-5%

Data Submitted to DMHAS for Month

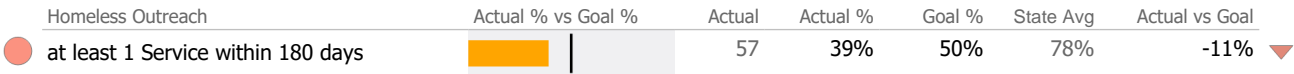


\* State Avg based on 5 Active Shelter Programs

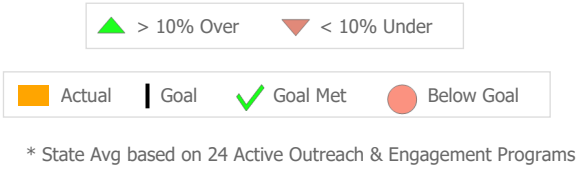
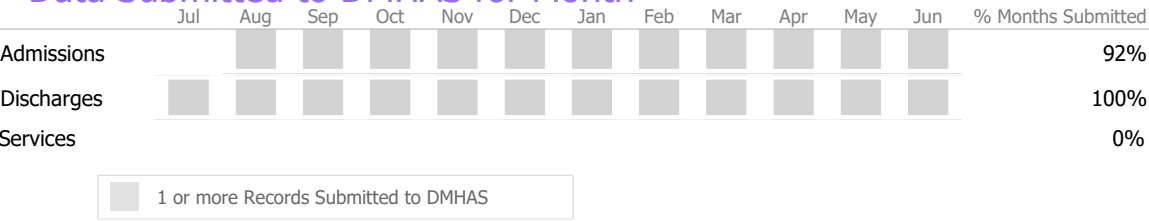
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	441	-4%
Admits	161	268	-40% ▼
Discharges	407	163	150% ▲
Service Hours	-	-	

Service Engagement



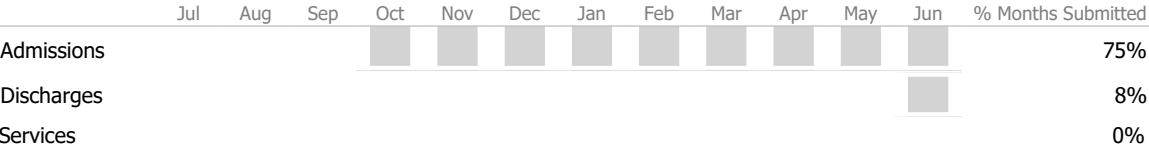
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36		
Admits	36	-	
Discharges	1	-	
Service Hours	-	-	

Data Submitted to DMHAS for Month



1 or more Records Submitted to DMHAS



\* State Avg based on 11 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	2	3	-33% ▼
Discharges	5	2	150% ▲
Bed Days	2,572	3,595	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 0%	95%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	<div><div></div></div> 90%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	20%	60%	70%	-40% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	100%	90%	61%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	8	80%	60%	86%	20% ▲
Stable Living Situation	<div><div></div></div>	10	100%	95%	96%	5%
Employed	<div><div></div></div>	0	0%	25%	13%	-25% ▼
Improved/Maintained Function Score	<div><div></div></div>	6	67%	95%	66%	-28% ▼

Bed Utilization

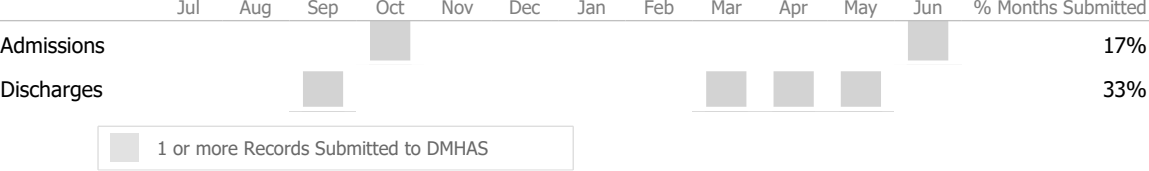
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	8	3,967 days	0.3	88%	90%	90%	-2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	22	14% ▲
Admits	6	7	-14% ▼
Discharges	8	3	167% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic		
6 Month Updates	100%	98%
Diagnosis		
Valid MH/SU Diagnosis	100%	88%

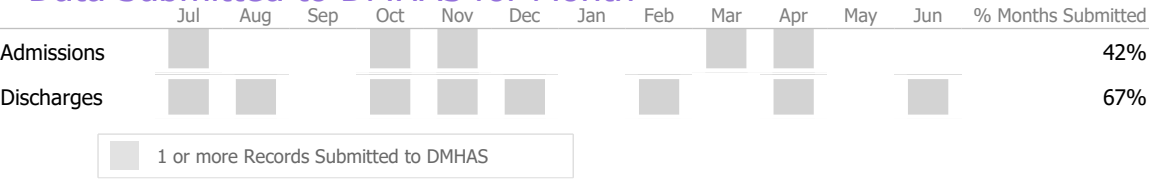
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	12%	50%	58%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	22	88%	60%	87%	28% ▲
Stable Living Situation	<div><div></div></div>	24	96%	85%	95%	11% ▲
Improved/Maintained Function Score	<div><div></div></div>	21	91%	95%	47%	-4%
Employed	<div><div></div></div>	2	8%	25%	15%	-17% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 22 Active Residential Support Programs



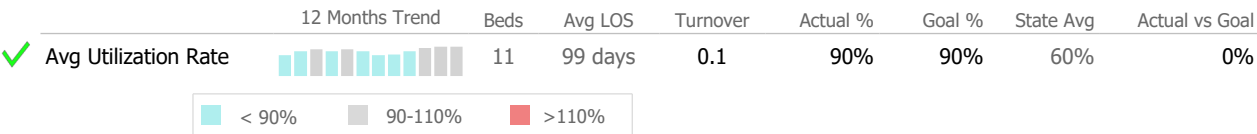
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	50	-2%
Admits	41	45	-9%
Discharges	42	44	-5%
Bed Days	3,618	3,693	-2%

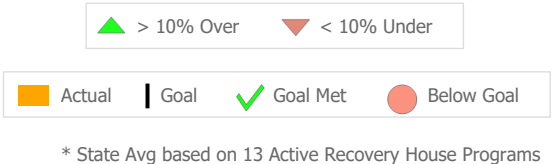
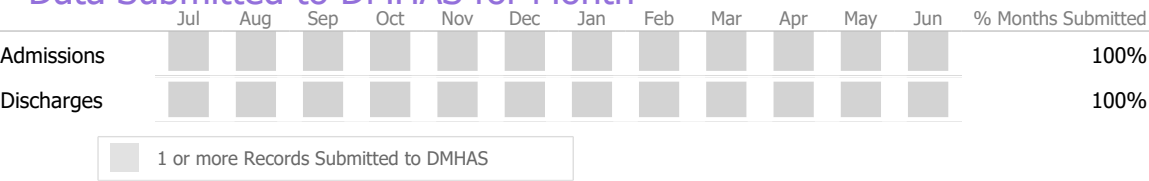
Discharge Outcomes



Bed Utilization



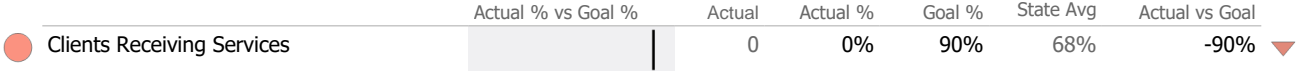
Data Submitted to DMHAS for Month



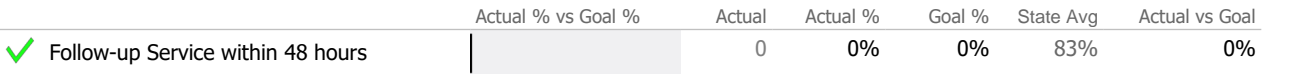
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	2	1600% ▲
Admits	32	2	1500% ▲
Discharges	20	-	
Service Hours	-	-	

Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													42%
Services													0%

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

\* State Avg based on 6 Active Court Liaison-Jail Diversion Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	16	-13% ▼
Admits	6	9	-33% ▼
Discharges	7	8	-13% ▼
Service Hours	608	763	-20% ▼
Bed Days	2,512	2,739	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
6 Month Updates	75%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	7	100%	60%	70%	40% ▲
Follow-up within 30 Days of Discharge	<div><div></div></div>	3	43%	90%	61%	-47% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	13	93%	60%	86%	33% ▲
Employed	<div><div></div></div>	6	43%	25%	13%	18% ▲
Stable Living Situation	<div><div></div></div>	14	100%	95%	96%	5%

Bed Utilization

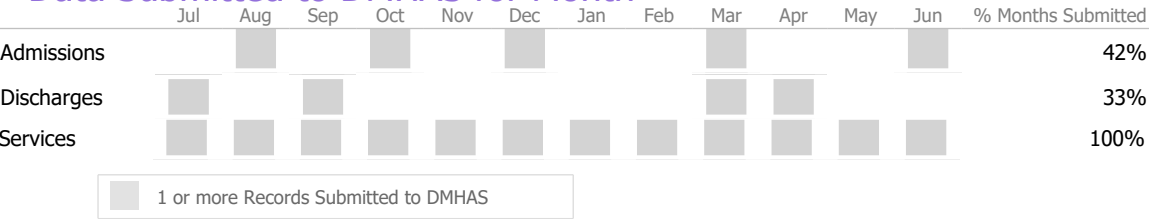
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	8	339 days	0.2	86%	90%	90%	-4%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	15	-13% ▼
Admits	10	13	-23% ▼
Discharges	8	14	-43% ▼
Bed Days	1,503	1,364	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	100%	93%
Diagnosis		
Valid MH/SU Diagnosis	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	8	100%	95%	74%	5%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div><div></div></div>	7	88%	85%	87%	3%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div><div></div></div>	3	38%	90%	64%	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score	<div><div></div></div>	8	89%	75%	44%	14% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	5	207 days	0.2	82%	90%	78%	-8%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>			<div></div>	<div></div>	<div></div>	<div></div>		<div></div>		67%
Discharges		<div></div>		<div></div>		<div></div>	<div></div>		<div></div>	<div></div>			50%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 8 Active Transitional Programs