Midwestern CT Council on Alcoholism (MCCA)
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - June 2025   (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,653	3,516	4%
	Admits	3,667	3,834	-4%
	Discharges	3,834	3,845	0%
	Service Hours	5,482	5,370	2%
	Bed Days	21,134	21,785	-3%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 1,521 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		90%	80%	92%
✓ Quality and Appropriateness		90%	80%	93%
✓ Overall		89%	80%	91%
✓ Respect		87%	80%	91%
✓ General Satisfaction		85%	80%	92%
✓ Access		84%	80%	88%
✓ Outcome		83%	80%	83%

Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	2,050	53.7%
Addiction			
	Residential Services	1,056	27.6%
	Outpatient	445	11.6%
	Case Management	154	4.0%
	Forensics Community-based	85	2.2%
Mental Health			
	Residential Services	31	0.8%

Client Demographics

Age

Age	#	%	State Avg
18-25	451	12%	9%
26-34	932	26%	19%
35-44	1,111	30%	26%
45-54	577	16%	18%
55-64	431	12%	18%
65+	149	4%	10%

Gender

Gender	#	%	State Avg
Male	2,545	70%	60%
Female	1,105	30%	40%
Transgender/Other	5	0%	0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	2,301	63%	64%
Hispanic-Other	956	26% ▲	12%
Unknown	204	6%	14%
Hisp-Puerto Rican	163	4%	10%
Hispanic-Mexican	24	1%	1%
Hispanic-Cuban	7	0%	0%

Race

Race	#	%	State Avg
White/Caucasian	2,820	77% ▲	58%
Black/African American	456	12%	18%
Other	195	5%	12%
Unknown	129	4%	10%
Asian	33	1%	1%
Am. Indian/Native Alaskan	14	0%	1%
Hawaiian/Other Pacific Islander	6	0%	0%
Multiple Races	2	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Danbury Case Management
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
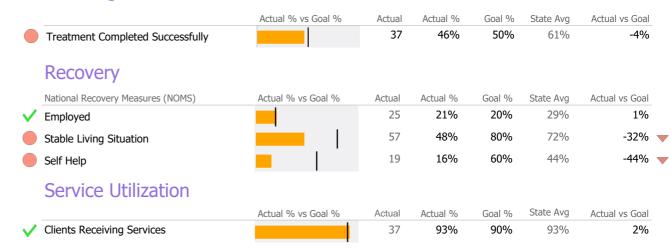Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	80	41%	▲
Admits	88	46	91%	▲
Discharges	80	54	48%	▲
Service Hours	378	351	8%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		89%	91%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		100%	35%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		37	46%	50%	61%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		25	21%	20%	29%	1%	
🔴 Stable Living Situation		57	48%	80%	72%	-32%	▼
🔴 Self Help		19	16%	60%	44%	-44%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	93%	90%	93%	2%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges		▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	92%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Legend:
- ▲ > 10% Over
- ▼ < 10% Under
- 🟧 Actual
- | Goal
- ✓ Goal Met
- 🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Detoxification Program
Midwestern CT Council on Alcoholism (MCCA)
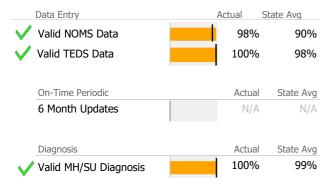Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	800	748	7%
Admits	998	956	4%
Discharges	1,001	952	5%
Bed Days	4,520	4,309	5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		723	72%	80%	77%	-8%
● No Re-admit within 30 Days of Discharge		845	84%	85%	79%	-1%
● Follow-up within 30 Days of Discharge		458	63%	90%	59%	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✔ Valid NOMS Data	98%	90%
✔ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✔ Valid MH/SU Diagnosis	100%	99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	5 days	0.0	88%	90%	82%	-2%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

MCCA - Bettor Choice 740
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
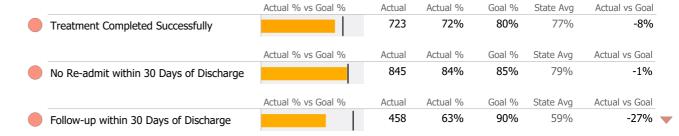Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)
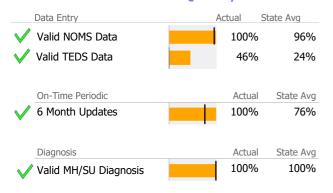
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	130	-5%
Admits	46	56	-18% ▼
Discharges	50	52	-4%
Service Hours	1,898	1,951	-3%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		28	56%	75%	63%	-19% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		77	95%	90%	87%	5%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		26	60%	75%	68%	-15% ▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	96%
✓	Valid TEDS Data		46%	24%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	76%

	Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis		100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

MCCA Women's OP
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	35	3%	
Admits	26	22	18%	▲
Discharges	24	23	4%	
Service Hours	199	156	27%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	92%
✓ Valid TEDS Data		100%	51%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		40%	8%

Diagnosis		Actual	State Avg
Valid MH/SU Diagnosis		97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		6	25%	50%	51%	-25%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		28	72%	50%	27%	22%	▲
✓ Not Arrested		38	97%	75%	52%	22%	▲
✓ Abstinence/Reduced Drug Use		25	64%	55%	30%	9%	
🔴 Stable Living Situation		34	87%	95%	53%	-8%	
✓ Improved/Maintained Function Score		22	76%	75%	44%	1%	
🔴 Self Help		6	15%	60%	16%	-45%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		13	87%	90%	51%	-3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		17	65%	75%	64%	-10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

*State Avg based on 107 Active Standard Outpatient Programs

McDonough House
Midwestern CT Council on Alcoholism (MCCA)
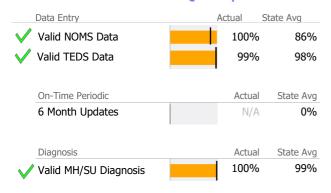Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
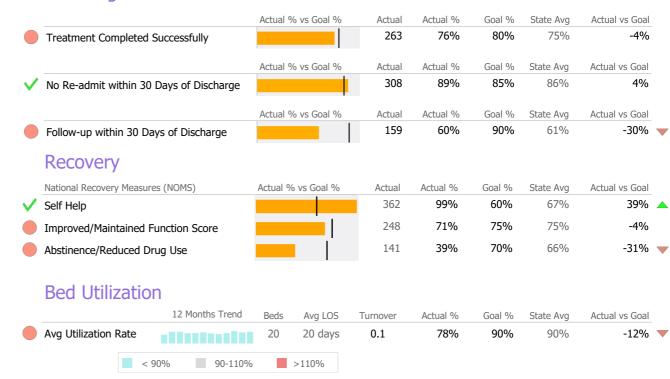Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	324	364	-11%	▼
Admits	348	392	-11%	▼
Discharges	347	381	-9%	
Bed Days	5,659	6,186	-9%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		263	76%	80%	75%	-4%	
✓	No Re-admit within 30 Days of Discharge		308	89%	85%	86%	4%	
🔴	Follow-up within 30 Days of Discharge		159	60%	90%	61%	-30%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	86%
✓	Valid TEDS Data	99%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	99%

Recovery

National Recovery Measures (NOMS)

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		362	99%	60%	67%	39%	▲
🔴	Improved/Maintained Function Score		248	71%	75%	75%	-4%	
🔴	Abstinence/Reduced Drug Use		141	39%	70%	66%	-31%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		20	20 days	0.1	78%	90%	90%	-12%	▼

🟦 < 90%   ⬜ 90-110%   🟥 >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs
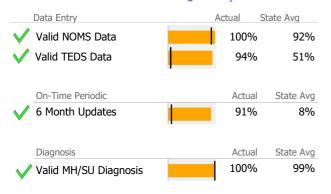
New Milford OP
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
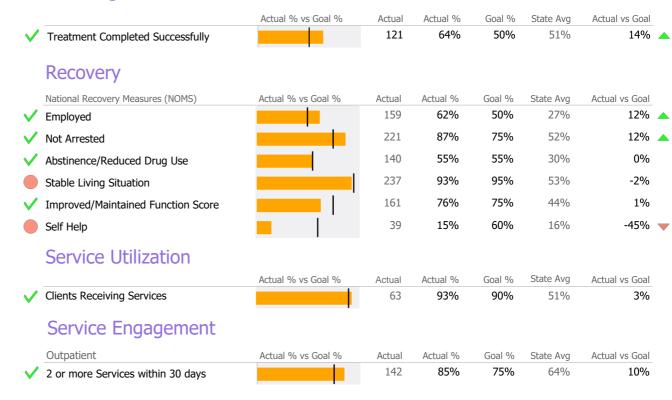Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	221	226	-2%
Admits	187	184	2%
Discharges	190	186	2%
Service Hours	1,677	1,798	-7%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	92%
✓	Valid TEDS Data	94%	51%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	91%	8%

Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		121	64%	50%	51%	14%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		159	62%	50%	27%	12%	▲
✓	Not Arrested		221	87%	75%	52%	12%	▲
✓	Abstinence/Reduced Drug Use		140	55%	55%	30%	0%	
🔴	Stable Living Situation		237	93%	95%	53%	-2%	
✓	Improved/Maintained Function Score		161	76%	75%	44%	1%	
🔴	Self Help		39	15%	60%	16%	-45%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		63	93%	90%	51%	3%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		142	85%	75%	64%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Parents Recovering from Opioid Use Disorder (PROUD
Midwestern CT Council on Alcoholism (MCCA)
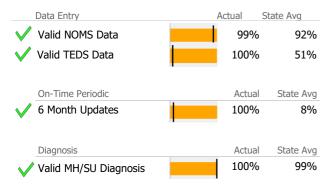Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)
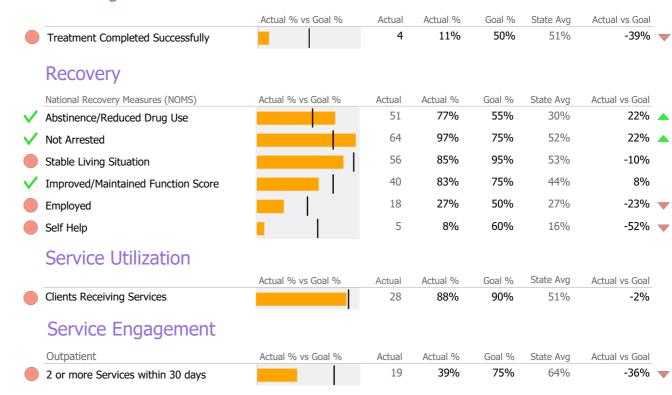
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	29	117%	▲
Admits	49	30	63%	▲
Discharges	37	13	185%	▲
Service Hours	466	132		

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	92%
✓	Valid TEDS Data	100%	51%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	8%

Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		4	11%	50%	51%	-39%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		51	77%	55%	30%	22%	▲
✓	Not Arrested		64	97%	75%	52%	22%	▲
🔴	Stable Living Situation		56	85%	95%	53%	-10%	
✓	Improved/Maintained Function Score		40	83%	75%	44%	8%	
🔴	Employed		18	27%	50%	27%	-23%	▼
🔴	Self Help		5	8%	60%	16%	-52%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		28	88%	90%	51%	-2%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		19	39%	75%	64%	-36%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

PTIP Danbury
Midwestern CT Council on Alcoholism (MCCA)
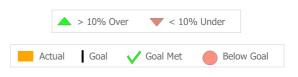Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,966	1,761	12%	▲
Admits	1,480	1,524	-3%	
Discharges	1,649	1,273	30%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Pre-trial Intervention Programs Programs

Sobering Center
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)
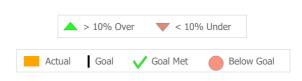
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	133	148	-10%	▼
Admits	140	160	-13%	▼
Discharges	140	163	-14%	▼
Bed Days	3,847	4,181	-8%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		116	83%	85%	75%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	46 days	0.1	66%	90%	60%	-24% ▼

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | ▏ Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 13 Active Recovery House Programs

TPP New Haven
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	89	-4%
Admits	80	83	-4%
Discharges	80	81	-1%
Service Hours	99	158	-37% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		11	100%	90%	81%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up Service within 48 hours		0	0%	0%	0%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 4 Active Court Liaison-Jail Diversion Programs

TPP Torrington
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	55	-40%	▼
Admits	26	55	-53%	▼
Discharges	30	53	-43%	▼
Service Hours	50	117	-57%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		5	100%	90%	68%	10%

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up Service within 48 hours		0	0%	0%	83%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■					■					92%
Discharges	■	■	■	■	■	■	■	■	■	■		■	100%
Services	■	■	■	■	■	■		■	■	■		■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

*State Avg based on 6 Active Court Liaison-Jail Diversion Programs

TPP Waterbury
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	86	-34%	▼
Admits	49	68	-28%	▼
Discharges	48	77	-38%	▼
Service Hours	96	134	-28%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		10	100%	90%	68%	10%

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Follow-up Service within 48 hours		0	0%	0%	83%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪		▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪		▪		▪	92%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Court Liaison-Jail Diversion Programs

Transitional Housing
Midwestern CT Council on Alcoholism (MCCA)
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
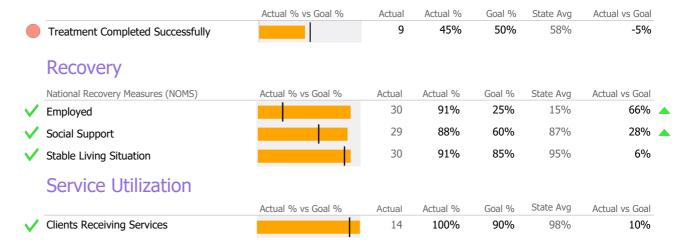Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	33	-6%	
Admits	17	22	-23%	▼
Discharges	20	17	18%	▲
Service Hours	479	574	-17%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	100%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		9	45%	50%	58%	-5%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		30	91%	25%	15%	66%	▲
✓	Social Support		29	88%	60%	87%	28%	▲
✓	Stable Living Situation		30	91%	85%	95%	6%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		14	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 22 Active Residential Support Programs

Trinity Glen
Midwestern CT Council on Alcoholism (MCCA)
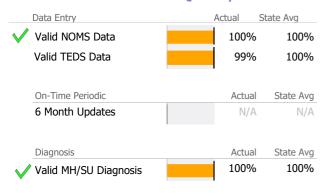Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
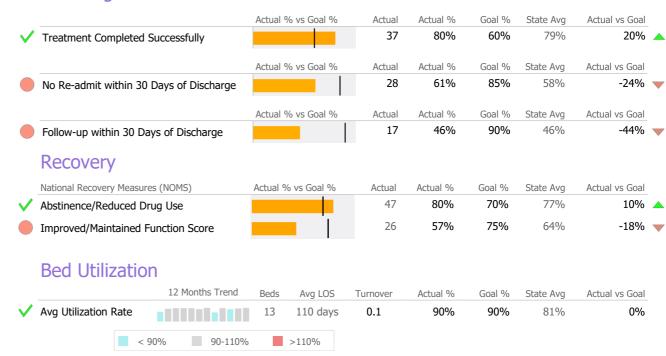Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	61	-10%	
Admits	47	56	-16%	▼
Discharges	46	53	-13%	▼
Bed Days	4,283	4,199	2%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		37	80%	60%	79%	20%	▲
●	No Re-admit within 30 Days of Discharge		28	61%	85%	58%	-24%	▼
●	Follow-up within 30 Days of Discharge		17	46%	90%	46%	-44%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	100%
	Valid TEDS Data	99%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✓	Valid MH/SU Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		47	80%	70%	77%	10%	▲
●	Improved/Maintained Function Score		26	57%	75%	64%	-18%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		13	110 days	0.1	90%	90%	81%	0%

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Trinity Glen (Women's)
Midwestern CT Council on Alcoholism (MCCA)
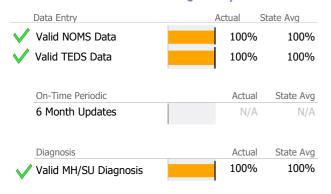Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	42	17%	▲
Admits	43	36	19%	▲
Discharges	43	37	16%	▲
Bed Days	2,825	2,910	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	100%
✓ Valid TEDS Data		100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		33	77%	60%	79%	17%	▲
🔴	No Re-admit within 30 Days of Discharge		24	56%	85%	58%	-29%	▼
🔴	Follow-up within 30 Days of Discharge		15	45%	90%	46%	-45%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		38	75%	70%	77%	5%
🔴	Improved/Maintained Function Score		31	72%	75%	64%	-3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		11	81 days	0.1	70%	90%	81%	-20%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Women's REACH Program
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42		
Admits	43	-	
Discharges	32	-	
Service Hours	142	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		39	93%	50%	78%	43%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪	▪	▪	▪	▪	▪	▪	▪	▪		83%
Discharges				▪	▪		▪	▪	▪	▪			67%
Services			▪	▪	▪	▪	▪	▪	▪	▪		▪	83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs