#### **McCall Foundation Inc**

Torrington, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

## **Provider Activity**

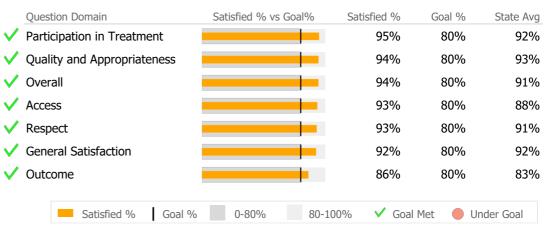




### Clients by Level of Care

| Program Type Level of Care | е Туре  | #   | %     |
|----------------------------|---------|-----|-------|
| Addiction                  |         |     |       |
| Outp                       | oatient | 334 | 31.8% |
| Residential Se             | ervices | 304 | 28.9% |
| Medication Assisted Trea   | itment  | 114 | 10.8% |
| Case Manag                 | ement   | 58  | 5.5%  |
| Employment Se              | ervices | 19  | 1.8%  |
| Mental Health              |         |     |       |
| Employment Se              | ervices | 193 | 18.4% |
| Residential Se             | ervices | 25  | 2.4%  |
| Case Manag                 | ement   | 4   | 0.4%  |

## Consumer Satisfaction Survey (Based on 597 FY24 Surveys)



### **Client Demographics**

| Age               | #        | %      | State Avg | Gender                          | #                | %        | State Avg    |
|-------------------|----------|--------|-----------|---------------------------------|------------------|----------|--------------|
| 18-25             | 58       | 6%     | 9%        | Male                            | 579              | 64%      | 60%          |
| 26-34             | 215      | 24%    | 19%       | Female                          | 324              | 36%      | 40%          |
| 35-44             | 273      | 30%    | 26%       | Transgender/Other               | 1                | 0%       | 0%           |
| 45-54             | 160      | 18%    | 18%       |                                 |                  |          |              |
| 55-64             | 146      | 16%    | 18%       |                                 |                  |          |              |
| 65+               | 51       | 6%     | 10%       | Race                            | #                | %        | State Avg    |
|                   |          |        |           | White/Caucasian                 | 584              | 65%      | 58%          |
| <b>Ethnicity</b>  | #        | %      | State Avg | Unknown 📙                       | 202              | 22%      | <b>1</b> 0%  |
| Non-Hispanic      | 624      | 69%    | 64%       | Other <mark> </mark>            | 62               | 7%       | 12%          |
| Unknown           | 210      | 23%    | 14%       | Black/African American          | 49               | 5%       | <b>▼</b> 18% |
| Hispanic-Other    | 53       | 6%     | 12%       | Am. Indian/Native Alaskan       | 3                | 0%       | 1%           |
| Hisp-Puerto Rican | 15       | 2%     | 10%       | Multiple Races                  | 2                | 0%       | 1%           |
|                   |          |        |           | Asian                           | 1                | 0%       | 1%           |
| Hispanic-Cuban    | 1        | 0%     | 0%        | Hawaiian/Other Pacific Islander | 1                | 0%       | 0%           |
| Hispanic-Mexican  | 1        | 0%     | 1%        | '                               |                  |          |              |
| _                 | Unique C | lients | State Avg | ▲ > 10% Over State Avg          | <b>7</b> > 10% U | Inder St | tate Avg     |

#### **Carnes Weeks**

McCall Foundation Inc

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

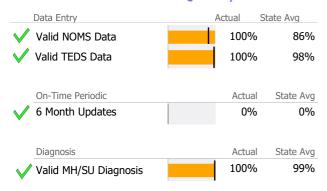
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

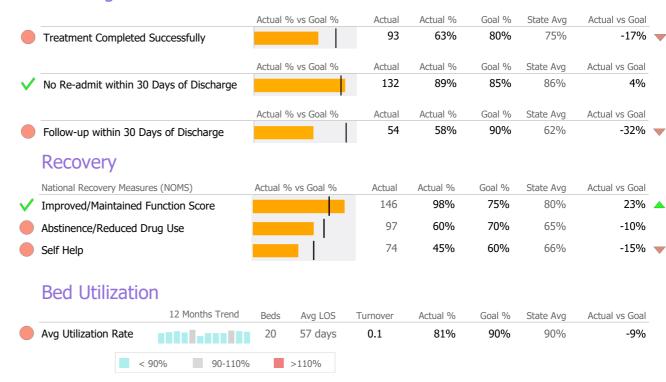
#### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 160    | 139      | 15%        | • |
| Admits         | 161    | 151      | 7%         |   |
| Discharges     | 148    | 151      | -2%        |   |
| Bed Days       | 5,891  | 3,685    | 60%        | • |

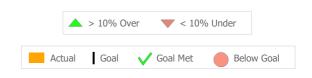
## **Data Submission Quality**



### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

#### **Dempsey Services**

McCall Foundation Inc

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

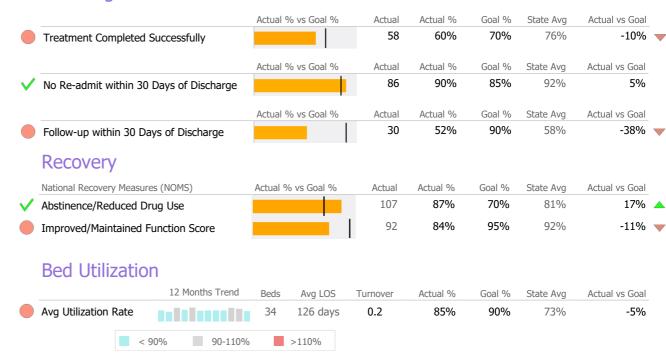
### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 118    | 150      | -21%       | • |
| Admits         | 96     | 139      | -31%       | • |
| Discharges     | 96     | 130      | -26%       | • |
| Bed Days       | 10,534 | 9,513    | 11%        | • |

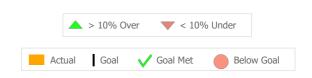
## **Data Submission Quality**

| Data Entry            | Actual | State Avg    |
|-----------------------|--------|--------------|
| Valid NOMS Data       | 989    | % 84%        |
| ✓ Valid TEDS Data     | 979    | % 96%        |
| On-Time Periodic      | Actu   | al State Avg |
| 6 Month Updates       | 00     | 6 0%         |
| Diagnosis             | Actu   | al State Avg |
| Valid MH/SU Diagnosis | 999    | 6 100%       |

#### Discharge Outcomes



|            | Jul     | Aug      | Sep      | Oct       | Nov   | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|---------|----------|----------|-----------|-------|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |         |          |          |           |       |     |     |     |     |     |     |     | 58%                |
| Discharges |         |          |          |           |       |     |     |     |     |     |     |     | 75%                |
|            | 1 or mo | ore Reco | rds Subn | nitted to | DMHAS |     |     |     |     |     |     |     |                    |



<sup>\*</sup> State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

#### **Employment Services Torrington**

McCall Foundation Inc

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 193    | 218      | -11%       | lacktriangle |
| Admits         | 115    | 143      | -20%       | •            |
| Discharges     | 131    | 141      | -7%        |              |
| Service Hours  | 1,940  | 2,220    | -13%       | •            |

## Recovery

Clients Receiving Services

|          | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| <b>✓</b> | Employed                          |                    | 95     | 48%      | 35%    | 42%       | 13%            |
|          | Service Utilization               |                    |        |          |        |           |                |
|          |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |

67

100%

90%

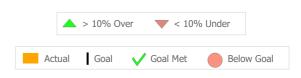
98%

10%

#### **Data Submission Quality**

| Data Entry        | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | 100%   | 92%       |
| On-Time Periodic  | Actual | State Avg |
| 6 Month Updates   | 100%   | 94%       |

|            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions |     |     |     |     |     |     |     |     |     |     |     |     | 92%                |
| Discharges |     |     |     |     |     |     |     |     |     |     |     |     | 100%               |
| Services   |     |     |     |     |     |     |     |     |     |     |     |     | 100%               |



<sup>\*</sup> State Avg based on 36 Active Employment Services Programs

#### **Glenlunan House**

McCall Foundation Inc

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

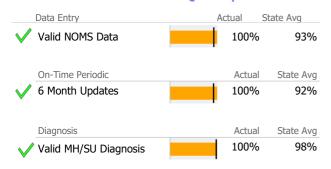
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

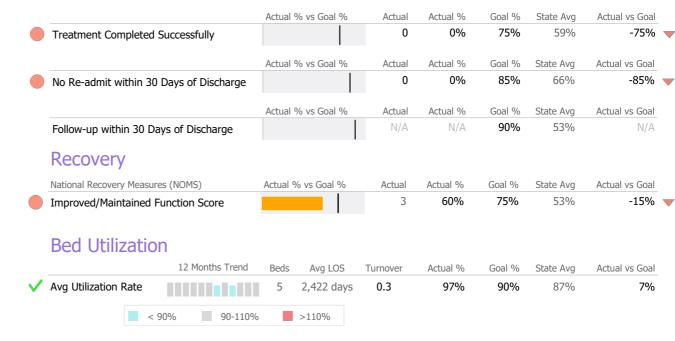
## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 5      | 6        | -17%       | lacktriangle |
| Admits         | -      | 1        | -100%      | •            |
| Discharges     | 1      | 1        | 0%         |              |
| Service Hours  | 21     | 34       | -40%       | •            |
| Bed Days       | 1,765  | 1,718    | 3%         |              |

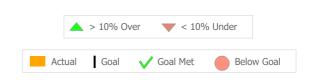
# **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 65 Active MH Intensive Res. Rehabilitation Programs

#### **Hanson House**

McCall Foundation Inc

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

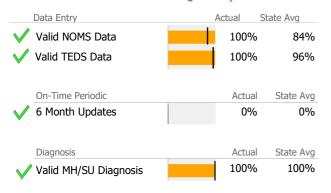
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

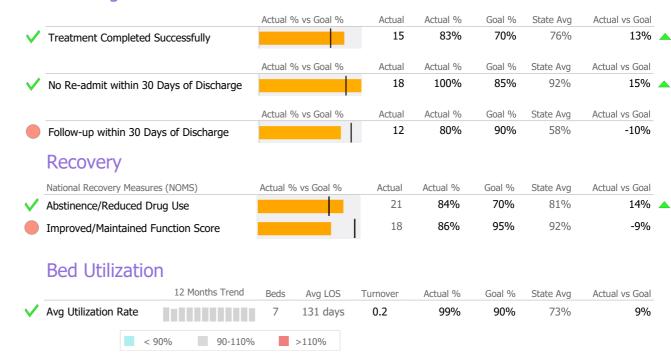
### **Program Activity**

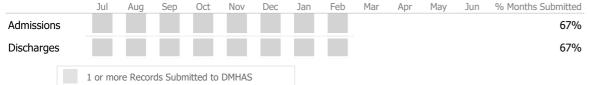
| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 25     | 42       | -40%       | • |
| Admits         | 18     | 36       | -50% 🔻     | • |
| Discharges     | 18     | 36       | -50% 🔻     | • |
| Bed Days       | 2,527  | 2,482    | 2%         |   |

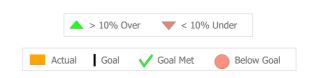
## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

#### **Hotchkiss House CSSD**

McCall Foundation Inc

Addiction - Residential Services - Recovery House

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

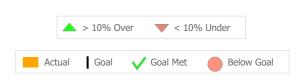
## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 23     | 38       | -39%       | • |
| Admits         | 12     | 29       | -59%       | • |
| Discharges     | 15     | 28       | -46%       | • |
| Bed Days       | 3,897  | 4,277    | -9%        |   |

## Discharge Outcomes







<sup>\*</sup> State Avg based on 13 Active Recovery House Programs

#### **MAT Naltrexone Main Campus**

McCall Foundation Inc

Addiction - Medication Assisted Treatment - Naltrexone

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

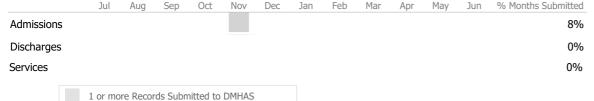
| Measure        | Actual | 1 Yr Ago | Variance % |                  |
|----------------|--------|----------|------------|------------------|
| Unique Clients | 15     | 20       | -25%       | lacktriangledown |
| Admits         | 1      | 2        | -50%       | •                |
| Discharges     | -      | 6        | -100%      | •                |
| Service Hours  | -      | 32       | -100%      | •                |

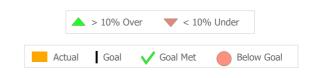
# **Data Submission Quality**

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| ✓ Valid NOMS Data       | 100%   | 100%      |
| ✓ Valid TEDS Data       | 100%   | 99%       |
|                         | •      |           |
| On-Time Periodic        | Actual | State Avg |
| 6 Month Updates         | 0%     | 11%       |
|                         |        |           |
| Diagnosis               | Actual | State Avg |
| ✓ Valid MH/SU Diagnosis | 100%   | 97%       |

#### **Discharge Outcomes**

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
| Treatment Completed Successfully   |                    | N/A    | N/A      | 50%    | 20%       | N/A            |   |
| Recovery                           |                    |        |          |        |           |                |   |
| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| Employed                           |                    | 1      | 7%       | 50%    | 29%       | -43%           |   |
| Self Help                          | ·                  | 1      | 7%       | 60%    | 23%       | -53%           |   |
| Abstinence/Reduced Drug Use        |                    | 0      | 0%       | 55%    | 31%       | -55%           |   |
| Not Arrested                       | ·                  | 1      | 7%       | 75%    | 51%       | -68%           | _ |
| Improved/Maintained Function Score | İ                  | 0      | 0%       | 75%    | 16%       | -75%           | _ |
| Stable Living Situation            | · [                | 1      | 7%       | 95%    | 54%       | -88%           | _ |
| Service Utilization                |                    |        |          |        |           |                |   |
|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| Clients Receiving Services         |                    | 0      | 0%       | 90%    | 27%       | -90%           |   |





<sup>\*</sup> State Avg based on 7 Active Naltrexone Programs

#### **MAT Neltrexone Renato**

McCall Foundation Inc

Addiction - Medication Assisted Treatment - Naltrexone

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

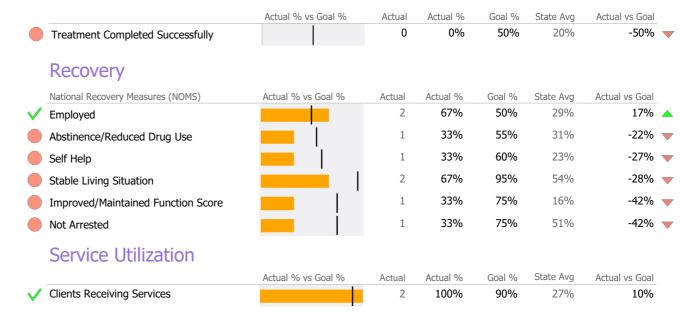
# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 3      | 4        | -25%       | lacktriangle |
| Admits         | 1      | 3        | -67%       | •            |
| Discharges     | 1      | 2        | -50%       | •            |
| Service Hours  | 6      | 53       | -90%       | •            |

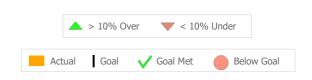
# **Data Submission Quality**

| Data Entry              | Actual | State Avg |
|-------------------------|--------|-----------|
| ✓ Valid NOMS Data       | 100%   | 100%      |
| ✓ Valid TEDS Data       | 100%   | 99%       |
|                         | '      |           |
| On-Time Periodic        | Actual | State Avg |
| 6 Month Updates         | 0%     | 11%       |
|                         |        |           |
| Diagnosis               | Actual | State Avg |
| ✓ Valid MH/SU Diagnosis | 100%   | 97%       |

#### Discharge Outcomes







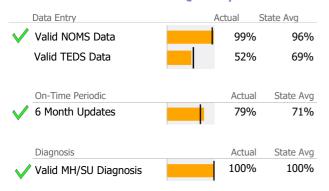
<sup>\*</sup> State Avg based on 7 Active Naltrexone Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 64     | 104      | -38%       | lacktriangle |
| Admits         | 5      | 37       | -86%       | •            |
| Discharges     | 16     | 51       | -69%       | •            |
| Service Hours  | 325    | 617      | -47%       | •            |

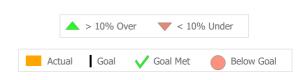
## **Data Submission Quality**



### Discharge Outcomes







<sup>\*</sup> State Avg based on 21 Active Buprenorphine Maintenance Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

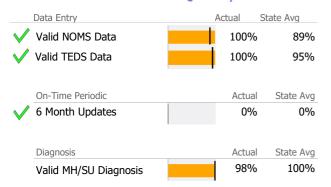
Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

## Addiction - Residential Services - Transitional/Halfway House 3.1

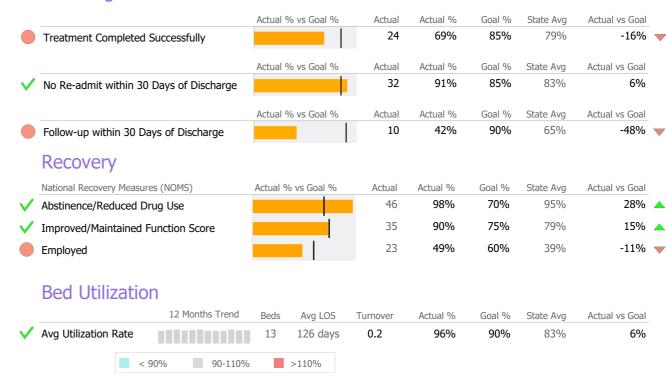
## **Program Activity**

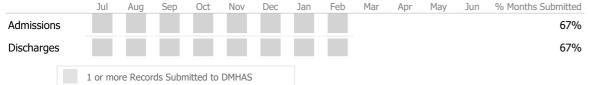
| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 47     | 68       | -31%       | • |
| Admits         | 34     | 57       | -40%       | • |
| Discharges     | 35     | 57       | -39%       | • |
| Bed Days       | 4,555  | 4,730    | -4%        |   |

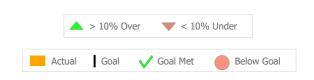
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

#### **Migeon Pilots Development**

McCall Foundation Inc

Mental Health - Case Management - Supportive Housing - Development

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

Actual %

## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 4      | 5        | -20%       | • |
| Admits         | -      | 1        | -100%      | • |
| Discharges     | -      | 1        | -100%      | • |
| Service Hours  | 48     | 85       | -44%       | • |

### Recovery

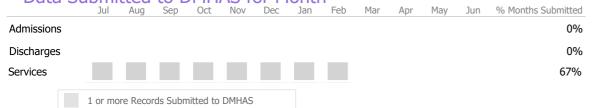
National Recovery Measures (NOMS)

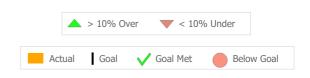
|          | Stable Living Situation    |                    | 1      | 25%      | 85%    | 86%       | -60%           |
|----------|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
|          | Service Utilization        |                    |        |          |        |           |                |
|          |                            | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| <b>V</b> | Clients Receiving Services |                    | 4      | 100%     | 90%    | 94%       | 10%            |

Actual % vs Goal %

#### **Data Submission Quality**

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | N/A    | 98%       |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  | 0%     | 79%       |





<sup>\*</sup> State Avg based on 69 Active Supportive Housing – Development Programs

#### **Rogers House**

McCall Foundation Inc

Mental Health - Residential Services - Group Home

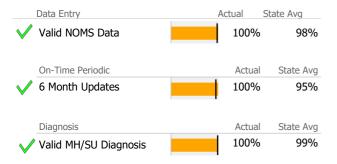
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

## **Program Activity**

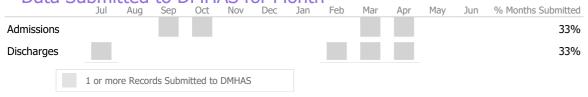
| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 10     | 7        | 43%        | • |
| Admits         | 5      | 3        | 67%        | • |
| Discharges     | 4      | 2        | 100%       | • |
| Bed Days       | 1,924  | 1,988    | -3%        |   |

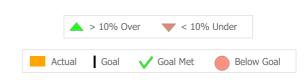
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 22 Active Group Home Programs

#### **Rogers House CSP**

McCall Foundation Inc

Mental Health - Community Support - CSP

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 0      | 4        |            | lacktriangle |
| Admits         | -      | 1        | -100%      | •            |
| Discharges     | -      | 4        | -100%      | •            |
| Service Hours  | -      | 57       | -100%      | •            |

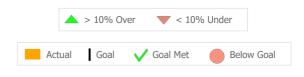
# **Data Submission Quality**

| Data Entry       | Actual State Avg |
|------------------|------------------|
| Valid NOMS Data  | N/A 91%          |
| On-Time Periodic | Actual State Avg |
| 6 Month Updates  | N/A 87%          |

## Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully   |                    | N/A    | N/A      | 65%    | 61%       | N/A            |
| Recovery                           |                    |        |          |        |           |                |
| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Employed                           |                    | N/A    | N/A      | 20%    | 17%       | -20%           |
| Improved/Maintained Function Score | ·                  | N/A    | N/A      | 65%    | 63%       | -65%           |
| Social Support                     | ľ                  | N/A    | N/A      | 60%    | 82%       | -60%           |
| Stable Living Situation            | ·                  | N/A    | N/A      | 80%    | 89%       | -80%           |
| Service Utilization                |                    |        |          |        |           |                |
|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Clients Receiving Services         |                    | N/A    | N/A      | 90%    | 99%       | N/A            |





<sup>\*</sup> State Avg based on 33 Active CSP Programs

#### **Senior Outreach and Engagement**

McCall Foundation Inc

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

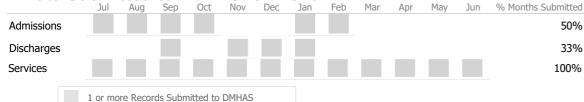
Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

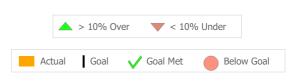
## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance %    |   |
|----------------|--------|----------|---------------|---|
| Unique Clients | 31     | 63       | <b>-51%</b> ▼ | , |
| Admits         | 14     | 43       | -67% <b>▼</b> | • |
| Discharges     | 4      | 50       | -92% <b>▼</b> | , |
| Service Hours  | 107    | 344      | -69% 🔻        | • |

#### Service Engagement







<sup>\*</sup> State Avg based on 24 Active Outreach & Engagement Programs

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

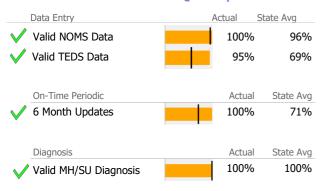
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |                  |
|----------------|--------|----------|------------|------------------|
| Unique Clients | 25     | 51       | -51%       | lacktriangledown |
| Admits         | 13     | 36       | -64%       | •                |
| Discharges     | 15     | 41       | -63%       | •                |
| Service Hours  | 103    | 241      | -57%       | •                |

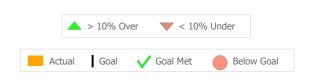
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 21 Active Buprenorphine Maintenance Programs

#### **SOR Employment**

McCall Foundation Inc

Addiction - Employment Services - Employment Services

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

91%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

100%

### **Program Activity**

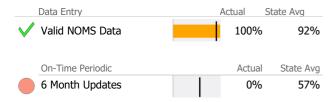
| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 19     | 67       | -72%       | • |
| Admits         | 10     | 52       | -81%       | • |
| Discharges     | 12     | 58       | -79%       | • |
| Service Hours  | 42     | 300      | -86%       | • |

### Recovery

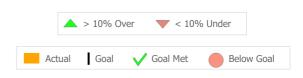
Clients Receiving Services



#### **Data Submission Quality**







<sup>\*</sup> State Avg based on 10 Active Employment Services Programs

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

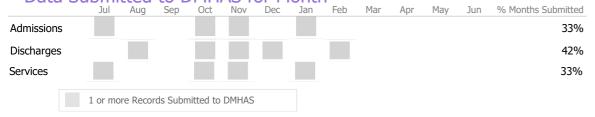
| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 11     | 62       | -82%       | lacktriangle |
| Admits         | 9      | 63       | -86%       | •            |
| Discharges     | 10     | 65       | -85%       | •            |
| Service Hours  | 11     | 80       | -87%       | •            |

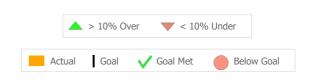
## **Data Submission Quality**

| Data Entry              | Actual | State Avg   |
|-------------------------|--------|-------------|
| ✓ Valid NOMS Data       | 96%    | 96%         |
| ✓ Valid TEDS Data       | 76%    | 69%         |
|                         |        |             |
| On-Time Periodic        | Actua  | I State Avg |
| 6 Month Updates         | N/A    | 71%         |
|                         |        |             |
| Diagnosis               | Actua  | l State Avg |
| ✓ Valid MH/SU Diagnosis | 100%   | 100%        |

#### Discharge Outcomes







<sup>\*</sup> State Avg based on 21 Active Buprenorphine Maintenance Programs

#### **Torrington Case Management**

McCall Foundation Inc

Addiction - Case Management - Standard Case Management

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

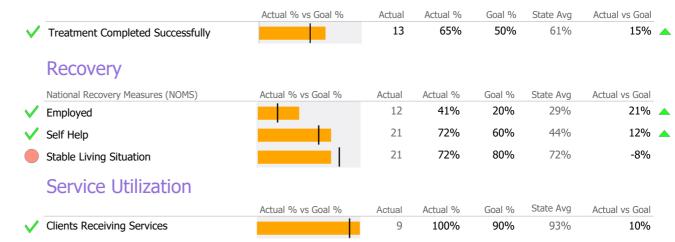
### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |                  |
|----------------|--------|----------|------------|------------------|
| Unique Clients | 27     | 49       | -45%       | lacktriangledown |
| Admits         | 15     | 35       | -57%       | •                |
| Discharges     | 20     | 36       | -44%       | •                |
| Service Hours  | 111    | 164      | -33%       | •                |

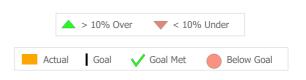
## **Data Submission Quality**

| Data Entry        | Actual S | tate Avg  |
|-------------------|----------|-----------|
| ✓ Valid NOMS Data | 99%      | 91%       |
| On-Time Periodic  | Actual   | State Avg |
| 6 Month Updates   | 0%       | 35%       |

#### Discharge Outcomes







<sup>\*</sup> State Avg based on 8 Active Standard Case Management Programs

#### **Torrington Main Campus OP**

McCall Foundation Inc

Addiction - Outpatient - Standard Outpatient

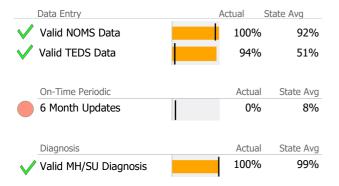
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

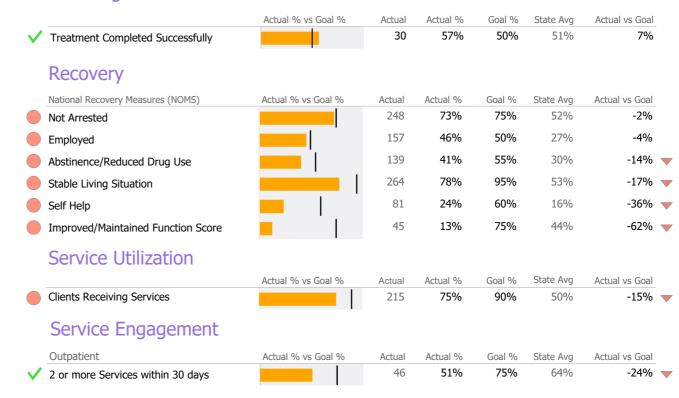
### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 334    | 643      | -48%       | lacktriangle |
| Admits         | 91     | 496      | -82%       | •            |
| Discharges     | 53     | 440      | -88%       | •            |
| Service Hours  | 1,719  | 3,777    | -54%       | •            |

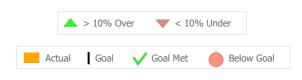
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 107 Active Standard Outpatient Programs

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 2      | 19       | -89%       | lacktriangle |
| Admits         | -      | 10       | -100%      | •            |
| Discharges     | -      | 17       | -100%      | •            |
| Service Hours  | 7      | 62       | -89%       | •            |

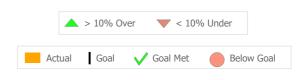
# **Data Submission Quality**

| Data Entry              |   | Actual | State Avg   |
|-------------------------|---|--------|-------------|
| Valid NOMS Data         |   | N/A    | 92%         |
| Valid TEDS Data         |   | N/A    | 51%         |
|                         | - |        |             |
| On-Time Periodic        |   | Actua  | l State Avg |
| 6 Month Updates         |   | 0%     | 8%          |
|                         |   |        |             |
| Diagnosis               |   | Actua  | l State Avg |
| ✓ Valid MH/SU Diagnosis |   | 100%   | 99%         |

### **Discharge Outcomes**

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
| Treatment Completed Successfully   |                    | N/A    | N/A      | 50%    | 51%       | N/A            |   |
| Recovery                           |                    |        |          |        |           |                |   |
| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| Not Arrested                       |                    | 2      | 100%     | 75%    | 52%       | 25%            | _ |
| Stable Living Situation            |                    | 2      | 100%     | 95%    | 53%       | 5%             |   |
| Employed                           |                    | 1      | 50%      | 50%    | 27%       | 0%             |   |
| Abstinence/Reduced Drug Use        |                    | 1      | 50%      | 55%    | 30%       | -5%            |   |
| Self Help                          |                    | 1      | 50%      | 60%    | 16%       | -10%           |   |
| Improved/Maintained Function Score | 1                  | 0      | 0%       | 75%    | 44%       | -75%           |   |
| Service Utilization                |                    |        |          |        |           |                |   |
|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| Clients Receiving Services         |                    | 1      | 50%      | 90%    | 50%       | -40%           |   |
| Service Engagement                 |                    |        |          |        |           |                |   |
| Outpatient                         | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| 2 or more Services within 30 days  |                    | N/A    | N/A      | 75%    | 64%       | N/A            |   |





<sup>\*</sup> State Avg based on 107 Active Standard Outpatient Programs

#### **Wynnewood House**

McCall Foundation Inc

Mental Health - Residential Services - Group Home

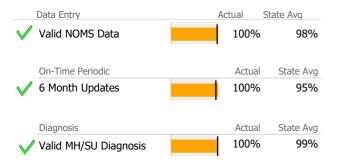
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

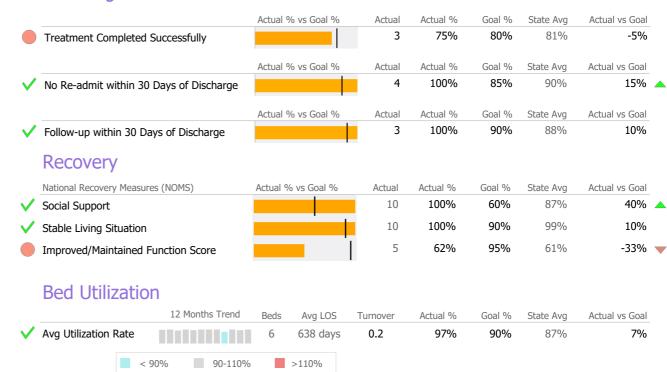
## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 10     | 7        | 43%        | • |
| Admits         | 5      | 1        | 400%       | • |
| Discharges     | 4      | 2        | 100%       | • |
| Bed Days       | 2,132  | 2,053    | 4%         |   |

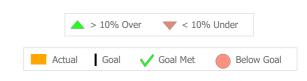
## **Data Submission Quality**



#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 22 Active Group Home Programs

#### **Wynnewood House CSP**

McCall Foundation Inc

Mental Health - Community Support - CSP

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 22, 2025)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 0      | 13       |            | ▼ |
| Admits         | -      | 4        | -100%      | • |
| Discharges     | -      | 13       | -100%      | • |
| Service Hours  | -      | 166      | -100%      | • |

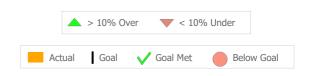
# **Data Submission Quality**

| Data Entry       | Actual State Avg |
|------------------|------------------|
| Valid NOMS Data  | N/A 91%          |
| On-Time Periodic | Actual State Avg |
| 6 Month Updates  | N/A 87%          |

#### Discharge Outcomes

|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully   |                    | N/A    | N/A      | 65%    | 61%       | N/A            |
| Recovery                           |                    |        |          |        |           |                |
| National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Employed                           |                    | N/A    | N/A      | 20%    | 17%       | -20%           |
| Improved/Maintained Function Score | ·                  | N/A    | N/A      | 65%    | 63%       | -65%           |
| Social Support                     | ľ                  | N/A    | N/A      | 60%    | 82%       | -60%           |
| Stable Living Situation            | ·                  | N/A    | N/A      | 80%    | 89%       | -80%           |
| Service Utilization                |                    |        |          |        |           |                |
|                                    | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Clients Receiving Services         |                    | N/A    | N/A      | 90%    | 99%       | N/A            |





<sup>\*</sup> State Avg based on 33 Active CSP Programs