








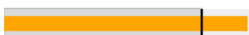




Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	245	270	-10%
	Admits	75	126	-40% ▼
	Discharges	85	118	-28% ▼
	Service Hours	2,773	3,672	-24% ▼
	Bed Days	5,329	5,327	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 72 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		100%	80%	88%
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Participation in Treatment		99%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ⬤ Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	137	55.0%
	Case Management	78	31.3%
	Residential Services	22	8.8%
	Recovery Support	12	4.8%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	51	21%	▲ 9%	Male	144	59%	60%
26-34	40	16%	19%	Female	90	37%	40%
35-44	46	19%	26%	Transgender/Other	12	5%	0%
45-54	53	22%	18%				
55-64	41	17%	18%				
65+	13	5%	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	191	78%	▲ 64%	Black/African American	118	48%	▲ 18%
Hisp-Puerto Rican	32	13%	10%	White/Caucasian	69	28%	▼ 58%
Hispanic-Other	18	7%	12%	Other	47	19%	12%
Hispanic-Mexican	3	1%	1%	Asian	4	2%	1%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	3	1%	1%
Unknown	1	0%	▼ 14%	Multiple Races	2	1%	1%
				Hawaiian/Other Pacific Islander	2	1%	0%
				Unknown	1	0%	10%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	18	-33%	▼
Admits	2	-		
Discharges	10	8	25%	▲
Service Hours	1,707	1,823	-6%	

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over  < 10% Under

Actual  Goal  Goal Met  Below Goal

\* State Avg based on 0 Active Fiduciary Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	4	8	-50% ▼
Discharges	4	5	-20% ▼
Bed Days	3,536	2,976	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	40%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	50%	60%	70%	-10% ▼
Follow-up within 30 Days of Discharge	<div><div></div></div>	0	0%	90%	61%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	13	93%	60%	86%	33% ▲
Employed	<div><div></div></div>	5	36%	25%	13%	11% ▲
Stable Living Situation	<div><div></div></div>	14	100%	95%	96%	5%
Improved/Maintained Function Score	<div><div></div></div>	2	14%	95%	66%	-81% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	10	603 days	0.2	97%	90%	90%	7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													25%

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	8	25% ▲
Admits	5	4	25% ▲
Discharges	6	4	50% ▲
Bed Days	1,793	2,351	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
On-Time Periodic		
6 Month Updates	33%	95%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	17%	60%	70%	-43% ▼
Follow-up within 30 Days of Discharge	<div><div></div></div>	0	0%	90%	61%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	8	73%	60%	86%	13% ▲
Stable Living Situation	<div><div></div></div>	11	100%	95%	96%	5%
Employed	<div><div></div></div>	2	18%	25%	13%	-7%
Improved/Maintained Function Score	<div><div></div></div>	3	33%	95%	66%	-62% ▼

Bed Utilization

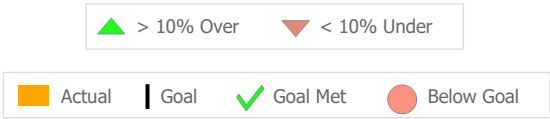
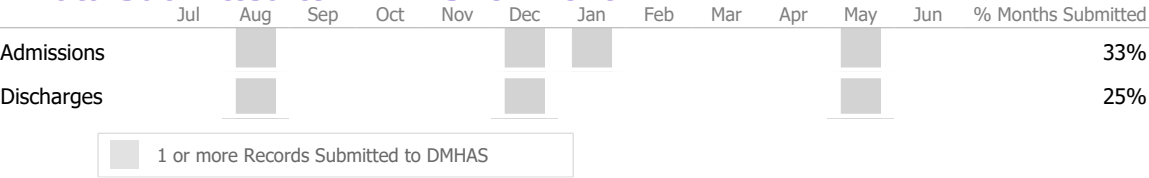
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	5	377 days	0.2	98%	90%	90%	8%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



\* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	32	-13% ▼
Admits	8	15	-47% ▼
Discharges	9	12	-25% ▼
Service Hours	200	217	-8%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed	<div><div></div></div>	6	21%	35%	42%	-14% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	19	100%	90%	99%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	99% 92%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div>	53% 94%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>				<div></div>		<div></div>		<div></div>	<div></div>	<div></div>	58%
Discharges	<div></div>	<div></div>	<div></div>					<div></div>		<div></div>			42%
Services	<div></div>	<div></div>	<div></div>	<div></div>		<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	83%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

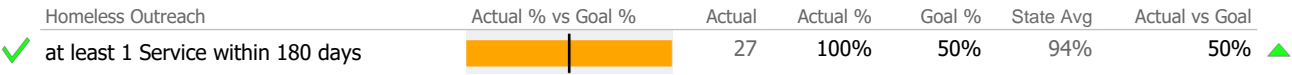
Below Goal

\* State Avg based on 36 Active Employment Services Programs

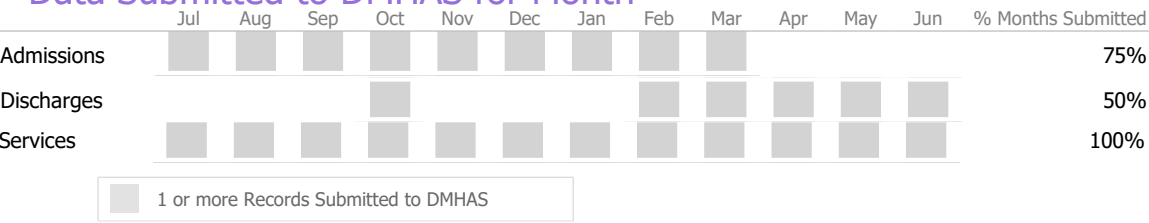
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	70	11% ▲
Admits	27	35	-23% ▼
Discharges	16	21	-24% ▼
Service Hours			75% ▲

Service Engagement



Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	113	-15% ▼
Admits	25	46	-46% ▼
Discharges	36	43	-16% ▼
Service Hours	851	1,412	-40% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed	<div><div></div></div>	33	34%	35%	42%	-1%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	59	97%	90%	99%	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 100%	92%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div> 72%	94%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■			83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

\* State Avg based on 36 Active Employment Services Programs