












Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)






Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	184	190	-3%
	Admits	85	91	-7%
	Discharges	85	86	-1%
	Service Hours	3,686	3,080	20% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 66 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		95%	80%	92%
✓ General Satisfaction		91%	80%	92%
✓ Overall		89%	80%	91%
● Outcome		57%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	170	91.4%
	Outpatient	16	8.6%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	19	10%	9%	Female	113	61%	▲ 40%
26-34	29	16%	19%	Male	71	39%	▼ 60%
35-44	36	20%	26%	Transgender/Other			0%
45-54	38	21%	18%				
55-64	42	23%	18%				
65+	20	11%	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	113	61%	64%	Black/African American	67	36%	▲ 18%
Hisp-Puerto Rican	52	28%	▲ 10%	White/Caucasian	63	34%	▼ 58%
Hispanic-Other	15	8%	12%	Other	49	27%	▲ 12%
Unknown	4	2%	▼ 14%	Unknown	2	1%	10%
Hispanic-Cuban			0%	Asian	1	1%	1%
Hispanic-Mexican			1%	Multiple Races	1	1%	1%
				Hawaiian/Other Pacific Islander	1	1%	0%
				Am. Indian/Native Alaskan			1%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	21	-24% ▼
Admits	7	11	-36% ▼
Discharges	7	12	-42% ▼
Service Hours	76	154	-51% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	92%
Valid TEDS Data	90%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	8%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	14%	50%	51%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	15	94%	75%	52%	19% ▲
Abstinence/Reduced Drug Use	<div><div></div></div>	9	56%	55%	30%	1%
Improved/Maintained Function Score	<div><div></div></div>	9	82%	75%	44%	7%
Stable Living Situation	<div><div></div></div>	12	75%	95%	53%	-20% ▼
Employed	<div><div></div></div>	4	25%	50%	27%	-25% ▼
Self Help	<div><div></div></div>	0	0%	60%	16%	-60% ▼

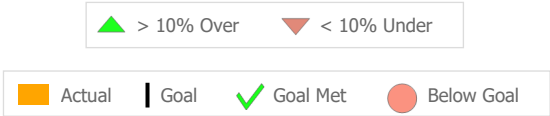
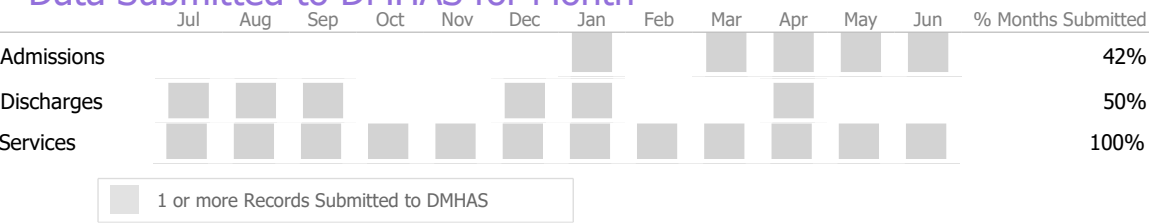
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	5	56%	90%	51%	-34% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	1	14%	75%	64%	-61% ▼

Data Submitted to DMHAS for Month



* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	170	170	0%
Admits	78	80	-3%
Discharges	78	74	5%
Service Hours	3,611	2,926	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 99%	87%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	44	56%	65%	61%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	141	81%	60%	82%	21% ▲
Improved/Maintained Function Score	<div><div></div></div>	145	99%	65%	63%	34% ▲
Stable Living Situation	<div><div></div></div>	161	93%	80%	89%	13% ▲
Employed	<div><div></div></div>	41	24%	20%	17%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	101	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 33 Active CSP Programs