Liberty Community Services

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

80-100%

✓ Goal Met Under Goal

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
~~~	Unique Clients	319	259	23%	•
$\wedge \sim \vee \vee$	Admits	139	136	2%	
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Discharges	112	67	67%	•
~\\\\	Service Hours	1,506	1,202	25%	•



### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	320	100.0%



#### **Client Demographics**

0-80%

Goal %

Satisfied %

Age	#	÷ %	State Avg	Gender	#	%	State Avg
18-25	12	4%	9%	Male	218	68%	60%
26-34	25	8%	<b>▼</b> 19%	Female 📙	101	32%	40%
35-44	66	21%	26%	Transgender/Other	1	0%	0%
45-54	77	24%	18%				
55-64	95	30%	<b>▲</b> 18%				
65+	44	14%	10%	Race	#	%	State Avg
				Black/African American	157	49%	<b>▲</b> 18%
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian 📙 📗	84	26%	<b>▼</b> 58%
Hispanic-Other	317	99%	<b>12</b> %	Multiple Races	61	19%	<b>1</b> %
Unknown	2	1%	<b>▼</b> 14%	Other	14	4%	12%
Non-Hispanic	1 1	0%	<b>▼</b> 64%	Hawaiian/Other Pacific Islander	2	1%	0%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	1	0%	1%
				Asian	1	0%	1%
Hispanic-Mexican			1%	Unknown			10%
Hisp-Puerto Rican			10%				
Unique Clients							

#### **2022 PSH**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	23	0%	
Admits	-	2	-100%	•
Discharges	6	-		
Service Hours	189	189	0%	

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		15	65%	85%	86%	-20%

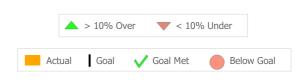
#### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avy	Actual Vs Goal
Clients Receiving Services		17	100%	90%	96%	10%

#### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	47%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **ARPA PSH**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	29	28%	•
Admits	9	19	-53%	•
Discharges	5	1	400%	•
Service Hours	336	245	37%	•

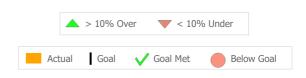
#### Recovery

./	Clients Receiving Services		31	97%	90%	96%	7%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
	Stable Living Situation		29	78%	85%	86%	-7%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

#### **Data Submission Quality**

Data Entry	Ac	tual	State Avg
✓ Valid NOMS Data		97%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates		90%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **BOS - 134**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Goal %

85%

State Avg

86%

Actual vs Goal

4%

Actual %

89%

Actual

16

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	1	-	
Discharges	2	-	
Service Hours	75	42	76% 🔺

### Recovery

National Recovery Measures (NOMS)

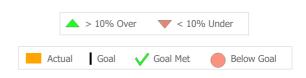


Actual % vs Goal %

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	999	% 97%
On-Time Periodic	Actu	ial State Avg
6 Month Updates	930	% 83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **BOS 193**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Goal %

State Avg

Actual vs Goal

Actual %

Actual

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	17	-6%	
Admits	1	2	-50%	•
Discharges	-	2	-100%	•
Service Hours	77	144	-47%	•

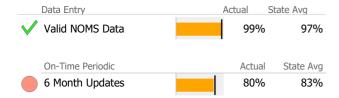
#### Recovery

National Recovery Measures (NOMS)

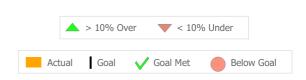
Stable Living Situation		15	94%	85%	86%	9%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	94%	90%	96%	4%

Actual % vs Goal %

#### **Data Submission Quality**







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **BOS 72**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	14	-14%	•
Admits	1	5	-80%	•
Discharges	2	3	-33%	•
Service Hours	70	59	18%	•

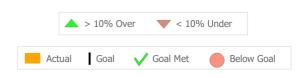
#### Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		9	75%	85%	86%	-10%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Clients Receiving Services		10	100%	90%	96%	10%

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **Cannon House**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Development

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Actual %

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	18	0%	
Admits	3	2	50%	•
Discharges	2	3	-33%	•
Service Hours	161	168	-4%	

#### Recovery

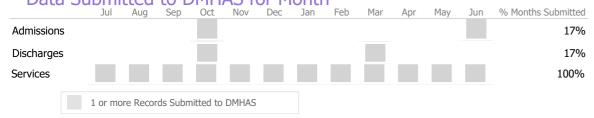
National Recovery Measures (NOMS)

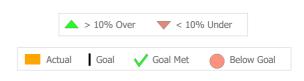
	Stable Living Situation		15	83%	85%	86%	-2%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		16	100%	90%	94%	10%

Actual % vs Goal %

#### **Data Submission Quality**

Data Entry	Ac	tual	State Avg
Valid NOMS Data		96%	98%
On-Time Periodic		Actual	State Avg
6 Month Updates		7%	78%





^{*} State Avg based on 69 Active Supportive Housing - Development Programs

#### **Focused Case Management**

Liberty Community Services

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

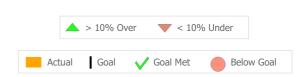
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	71	-10%	
Admits	25	45	<b>-44%</b> ▼	
Discharges	35	34	3%	
Service Hours	61	109	<b>-44%</b> ▼	

#### Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													83%
Services													100%





^{*} State Avg based on 53 Active Outreach & Engagement Programs

#### **Liberty Supportive Housing Programs**

Liberty Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

96%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	18	0%	
Admits	-	1	-100% 🔻	
Discharges	-	-		
Service Hours	172	172	0%	

### Recovery

Clients Receiving Services

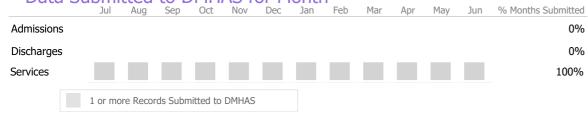
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
<b>/</b>	Stable Living Situation		18	100%	85%	86%	15%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

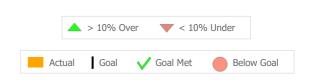
18

100%

#### **Data Submission Quality**

Data Entry	Actual S	State Avg
Valid NOMS Data	92%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	39%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **SNOFO Outreach**

Liberty Community Services

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

### **Program Activity**

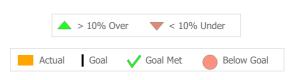
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	50	102%	•
Admits	70	51	37%	•
Discharges	44	18	144%	•
Service Hours	252	47		

#### Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%
Services													100%





^{*} State Avg based on 53 Active Outreach & Engagement Programs

#### **SOAR**

Liberty Community Services

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

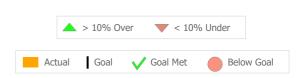
### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	14	150%	•
Admits	29	9	222%	•
Discharges	16	6	167%	•
Service Hours	114	24		

#### Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													75%
Services													92%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS								-



^{*} State Avg based on 53 Active Outreach & Engagement Programs