#### Leeway Inc.

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

70%

80%

✓ Goal Met Under Goal

83%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

80-100%

# **Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	37	37	0%	
	Admits	3	5	-40%	•
	Discharges	3	3	0%	
$\sim\sim$	Service Hours	338	433	-22%	•



# Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	38	100.0%

#### **Consumer Satisfaction Survey** (Based on 21 FY24 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg ✓ Participation in Treatment 95% 80% 92% ✓ General Satisfaction 95% 80% 92% ✓ Overall 95% 80% 91% ✓ Quality and Appropriateness 95% 80% 93% ✓ Respect 95% 80% 91% Access 90% 80% 88%

#### **Client Demographics**

0-80%

Goal %

Outcome

Satisfied %

Age	#	%	State Avg	Gender	#	%	State Avg		
18-25	2	5%	9%	Male	22	58%	60%		
26-34	3	8%	<b>▼</b> 19%	Female 🔀	16	42%	40%		
35-44 📙	7	18%	26%	Transgender/Other			0%		
45-54	9	24%	18%						
55-64	9	24%	18%						
65+	8	21%	<b>▲</b> 10%	Race	#	%	State Avg		
				Black/African American	24	63%	<b>▲</b> 18%		
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian	8	21%	<b>▼</b> 58%		
Hispanic-Other	35	92%	<b>12</b> %	Multiple Races	4	11%	1%		
Non-Hispanic	3	8%	<b>▼</b> 64%	Other	2	5%	12%		
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%		
Hispanic-Mexican			1%	Asian			1%		
				Hawaiian/Other Pacific Islander			0%		
Hisp-Puerto Rican			10%	Unknown			10%		
Unknown			<b>▼</b> 14%	•					
	Unique Clients								

#### **Leeway Canterbury Gardens**

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

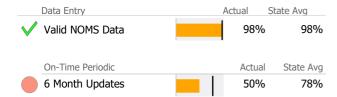
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	2	-	
Service Hours	71	106	-33% 🔻

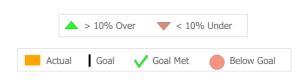
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Stable Living Situation		9	90%	85%	86%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		7	88%	90%	94%	-2%

#### **Data Submission Quality**







<sup>\*</sup> State Avg based on 69 Active Supportive Housing – Development Programs

#### **Leeway Putnam**

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	16	13%	•
Admits	3	2	50%	•
Discharges	-	1	-100%	•
Service Hours	210	264	-21%	•

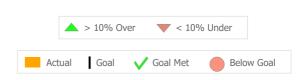
# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		13	72%	85%	86%	-13%	V
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		16	89%	90%	94%	-1%	

## **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	56%	78%





<sup>\*</sup> State Avg based on 69 Active Supportive Housing – Development Programs

#### **Leeway Scattered Sites**

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	-	
Service Hours	4	3	7%

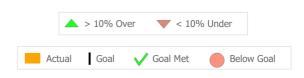
# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		2	40%	85%	86%	-45%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2	50%	90%	96%	-40%

#### **Data Submission Quality**

Data Entry	Actual S	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	50%	83%





<sup>\*</sup> State Avg based on 119 Active Supportive Housing – Scattered Site Programs

#### **Leeway Welton 552**

Leeway Inc.

Mental Health - Case Management - Supportive Housing - Development

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	7	-29%	•
Admits	-	3	-100%	•
Discharges	-	2	-100%	•
Service Hours	54	60	-9%	

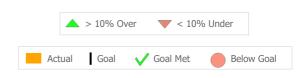
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	80%	85%	86%	-5%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	100%	90%	94%	10%

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic	Actua	l State Avg
6 Month Updates	40%	78%





<sup>\*</sup> State Avg based on 69 Active Supportive Housing - Development Programs