

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	134	144	-7%
	Admits	1	7	-86% ▼
	Discharges	135	11	1127%
	Service Hours	359	650	-45% ▼

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 74 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness		100%	80%	93%
Participation in Treatment		100%	80%	92%
General Satisfaction		100%	80%	92%
Overall		100%	80%	91%
Access		100%	80%	88%
Respect		99%	80%	91%
Outcome		97%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management		135 100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25			9%	Female		95 70%	40%
26-34	1	1% ▼	19%	Male		40 30% ▼	60%
35-44	12	9% ▼	26%	Transgender/Other			0%
45-54	19	14%	18%				
55-64	46	34% ▲	18%				
65+	56	42% ▲	10%				

Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	133	99% ▲	64%	Asian		131 97% ▲	1%
Hisp-Puerto Rican	2	1%	10%	Multiple Races		3 2%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan		1 1%	1%
Hispanic-Mexican			1%	Black/African American			18% ▼
Hispanic-Other		▼	12%	Hawaiian/Other Pacific Islander			0%
Unknown		▼	14%	Other			12% ▼
				Unknown			10%
				White/Caucasian			58% ▼

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	134	144	-7%
Admits	1	7	-86% ▼
Discharges	135	11	1127% ▲
Service Hours	359	650	-45% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	93%
On-Time Periodic		
6 Month Updates	N/A	62%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	81	60%	50%	63%	10% ▲

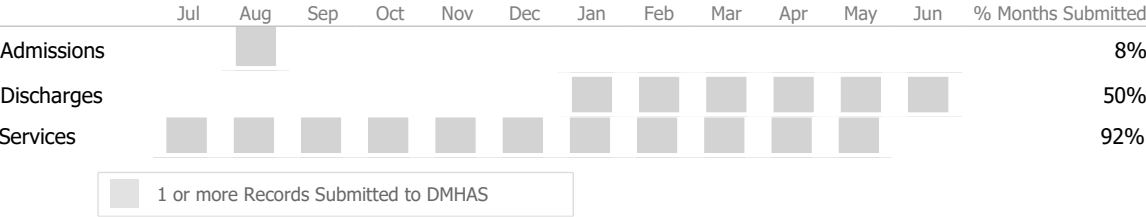
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	108	80%	60%	73%	20% ▲
Stable Living Situation	<div><div></div></div>	134	99%	80%	77%	19% ▲
Employed	<div><div></div></div>	45	33%	20%	12%	13% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	N/A	N/A	90%	81%	N/A ▼

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 22 Active Standard Case Management Programs