InterCommunity Inc.
East Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,784	4,855	-22% ▼
	Admits	5,923	7,668	-23% ▼
	Discharges	5,817	8,181	-29% ▼
	Service Hours	37,947	42,415	-11% ▼
	Bed Days	36,041	40,153	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 272 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		90%	80%	92%
✓ Access		88%	80%	88%
✓ Overall		88%	80%	91%
✓ Quality and Appropriateness		87%	80%	93%
✓ Respect		86%	80%	91%
● Outcome		78%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Intake	1,659	27.6%
	Outpatient	1,338	22.3%
	Community Support	439	7.3%
	Crisis Services	327	5.4%
	Social Rehabilitation	158	2.6%
	Employment Services	122	2.0%
	Case Management	94	1.6%
	Consultation	48	0.8%
	ACT	46	0.8%
	Residential Services	24	0.4%
	ICS	15	0.2%
Addiction			
	Residential Services	1,038	17.3%
	Outpatient	239	4.0%
	Case Management	193	3.2%
	Employment Services	129	2.1%
Forensic SA			
	Forensics Community-based	141	2.3%

Client Demographics

Age	#	%	State Avg
18-25	390	10%	9%
26-34	757	20%	19%
35-44	971	26%	26%
45-54	689	18%	18%
55-64	661	17%	18%
65+	311	8%	10%

Gender	#	%	State Avg
Male	2,191	58%	60%
Female	1,597	42%	40%
Transgender/Other	5	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,059	54%	64%
Unknown	760	20%	14%
Hispanic-Other	706	19%	12%
Hisp-Puerto Rican	257	7%	10%
Hispanic-Mexican	11	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,645	43% ▼	58%
Unknown	1,013	27% ▲	10%
Black/African American	928	24%	18%
Hawaiian/Other Pacific Islander	93	2%	0%
Multiple Races	55	1%	1%
Asian	31	1%	1%
Am. Indian/Native Alaskan	19	1%	1%
Other	9	0% ▼	12%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ABI Consultation Services
InterCommunity Inc.
Mental Health - Consultation - Consultation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	47	2%	
Admits	16	30	-47%	▼
Discharges	22	15	47%	▲
Service Hours	77	110	-29%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■					■	67%
Discharges	■	■	■	■		■	■	■				■	67%
Services	■	■	■	■	■	■	■	■	■		■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Consultation Programs

ACT Program
InterCommunity Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	42	10%	
Admits	18	16	13%	▲
Discharges	21	14	50%	▲
Service Hours	3,272	3,522	-7%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	85%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		13	62%	65%	60%	-3%	
✓ No Re-admit within 30 Days of Discharge		20	100%	85%	95%	15%	▲
● Follow-up within 30 Days of Discharge		5	38%	90%	44%	-52%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		46	100%	60%	72%	40%	▲
✓ Stable Living Situation		43	93%	60%	86%	33%	▲
✓ Employed		7	15%	15%	7%	0%	
✓ Improved/Maintained Function Score		37	97%	85%	51%	12%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		25	100%	90%	100%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■		■	■	■	■			■	67%
Discharges		■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 11 Active Assertive Community Treatment Programs

Assessment Center
InterCommunity Inc.
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,658	1,936	-14%	▼
Admits	1,823	2,193	-17%	▼
Discharges	1,823	2,193	-17%	▼
Service Hours	1,620	2,007	-19%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 17 Active Central Intake Programs

BHH ADULT NAE
InterCommunity Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	383	417	-8%	
Admits	75	95	-21%	▼
Discharges	67	112	-40%	▼
Service Hours	5,826	6,012	-3%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	49%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		48	72%	50%	43%	22%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		386	99%	60%	62%	39%	▲
✓ Improved/Maintained Function Score		329	97%	75%	47%	22%	▲
● Stable Living Situation		349	90%	95%	77%	-5%	
● Employed		60	15%	30%	27%	-15%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		316	98%	90%	88%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		71	96%	75%	79%	21%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Career Opportunities
InterCommunity Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	148	-18%
Admits	71	81	-12%
Discharges	74	97	-24%
Service Hours	2,330	2,698	-14%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		51	40%	35%	42%	5%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		49	92%	90%	98%	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	92%

	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	100%	94%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 36 Active Employment Services Programs

Clayton House - 950400
InterCommunity Inc.
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	63	17%	▲
Admits	62	52	19%	▲
Discharges	58	51	14%	▲
Service Hours	-	-		
Bed Days	5,039	4,708	7%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
Valid TEDS Data	94%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	0%	0%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		41	71%	85%	79%	-14%	▼
No Re-admit within 30 Days of Discharge		47	81%	85%	83%	-4%	
Follow-up within 30 Days of Discharge		20	49%	90%	65%	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		70	95%	70%	95%	25%	▲
✓ Improved/Maintained Function Score		46	78%	75%	76%	3%	
Employed		20	27%	60%	39%	-33%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	94%	90%	42%	4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		13	107 days	0.1	106%	90%	83%	16%	▲

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Common Ground 612-281
InterCommunity Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	158	119	33%	▲
Admits	79	59	34%	▲
Discharges	84	38	121%	▲
Service Hours	1,485	1,442	3%	
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		84	100%	90%	84%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Community Foundations 612252
InterCommunity Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	17	18%	▲
Admits	3	-		
Discharges	3	-		
Bed Days	6,105	6,222	-2%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	87%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		2	67%	60%	70%	7%	
● Follow-up within 30 Days of Discharge		0	0%	90%	61%	-90%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		20	100%	60%	86%	40%	▲
✓ Improved/Maintained Function Score		19	100%	95%	66%	5%	
✓ Stable Living Situation		19	95%	95%	96%	0%	
● Employed		1	5%	25%	13%	-20%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	1,847 days	0.2	98%	90%	90%	8%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													25%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Coventry House - 950401
InterCommunity Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	32	-3%
Admits	27	33	-18% ▼
Discharges	26	33	-21% ▼
Service Hours	-	-	
Bed Days	2,911	2,441	19% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	84%
Valid TEDS Data	91%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	69%	70%	76%	-1%
No Re-admit within 30 Days of Discharge		18	69%	85%	92%	-16% ▼
Follow-up within 30 Days of Discharge		11	61%	90%	58%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		24	92%	95%	92%	-3%
Abstinence/Reduced Drug Use		14	42%	70%	81%	-28% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	140 days	0.2	80%	90%	73%	-10%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■		■	■	■		■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Crisis Srvs&CtrlAccess 612-200
InterCommunity Inc.
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	326	312	4%
Admits	478	442	8%
Discharges	478	442	8%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		429	93%	90%	75%	3%
✓ Community Location Evaluation		423	92%	80%	77%	12% ▲
✓ Follow-up Service within 48 hours		399	99%	90%	89%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

CSP/RP 612290 East Hartford
InterCommunity Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	439	411	7%	
Admits	241	180	34%	▲
Discharges	220	210	5%	
Service Hours	11,236	9,913	13%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	91%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		175	80%	65%	61%	15%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		449	100%	60%	82%	40%	▲
✓ Improved/Maintained Function Score		374	99%	65%	63%	34%	▲
✓ Employed		100	22%	20%	17%	2%	
✓ Stable Living Situation		360	80%	80%	89%	0%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		229	99%	90%	99%	9%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 33 Active CSP Programs

CT Stay Strong
InterCommunity Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	102	-3%	
Admits	47	51	-8%	
Discharges	94	52	81%	▲
Service Hours	1,325	2,039	-35%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	89%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	49%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		71	76%	50%	43%	26%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		98	99%	60%	62%	39%	▲
✓ Improved/Maintained Function Score		87	89%	75%	47%	14%	▲
✓ Employed		36	36%	30%	27%	6%	
● Stable Living Situation		91	92%	95%	77%	-3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	80%	90%	88%	-10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		42	89%	75%	79%	14%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■			83%
Discharges	■	■	■	■	■		■	■	■	■			75%
Services	■	■	■	■	■	■	■	■	■	■			83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

GA Recovery House - 950359
InterCommunity Inc.
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	282	400	-30%
Admits	318	527	-40%
Discharges	327	524	-38%
Bed Days	4,239	5,904	-28%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		252	77%	85%	75%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		22	20 days	0.1	53%	90%	60%	-37%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 13 Active Recovery House Programs

NHDTP
InterCommunity Inc.
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	70	34%	▲
Admits	78	60	30%	▲
Discharges	81	53	53%	▲
Service Hours	257	174	48%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	78%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	50%	62%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		56	69%	50%	63%	19%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		100	99%	60%	72%	39%	▲
✓ Stable Living Situation		87	86%	80%	76%	6%	
● Employed		0	0%	20%	12%	-20%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	95%	90%	82%	5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 22 Active Standard Case Management Programs

OP Counseling Center - 950200
InterCommunity Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	196	402	-51%	▼
Admits	158	188	-16%	▼
Discharges	140	374	-63%	▼
Service Hours	538	811	-34%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	92%
✓ Valid TEDS Data	58%	51%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	70%	8%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		126	90%	50%	51%	40%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		150	74%	95%	53%	-21%	▼
● Employed		51	25%	50%	27%	-25%	▼
● Not Arrested		101	50%	75%	52%	-25%	▼
● Abstinence/Reduced Drug Use		46	23%	55%	30%	-32%	▼
● Improved/Maintained Function Score		78	49%	75%	44%	-26%	▼
● Self Help		30	15%	60%	16%	-45%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		61	95%	90%	51%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		92	61%	75%	64%	-14%	▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Outpatient Services 612-210
InterCommunity Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	960	1,349	-29%	▼
Admits	712	914	-22%	▼
Discharges	553	1,151	-52%	▼
Service Hours	7,083	9,459	-25%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	60%	49%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		404	73%	50%	43%	23%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		995	100%	60%	62%	40%	▲
✓ Employed		398	40%	30%	27%	10%	▲
● Stable Living Situation		878	88%	95%	77%	-7%	
● Improved/Maintained Function Score		526	67%	75%	47%	-8%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		444	98%	90%	88%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		516	75%	75%	79%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Parents Recovering from Opioid Use Disorder (PROUD
InterCommunity Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	119	-62%	▼
Admits	16	31	-48%	▼
Discharges	45	92	-51%	▼
Service Hours	524	1,408	-63%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	92%
✓ Valid TEDS Data	88%	51%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		39	87%	50%	51%	37%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Improved/Maintained Function Score		38	84%	75%	44%	9%	
✓ Abstinence/Reduced Drug Use		26	58%	55%	30%	3%	
● Employed		21	47%	50%	27%	-3%	
● Stable Living Situation		36	80%	95%	53%	-15%	▼
● Not Arrested		26	58%	75%	52%	-17%	▼
● Self Help		14	31%	60%	16%	-29%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		N/A	N/A	90%	51%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		15	94%	75%	64%	19%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													67%
Services													67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Recovery Oriented Employment Services
InterCommunity Inc.
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	103	-28%	▼
Admits	34	85	-60%	▼
Discharges	42	66	-36%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		11	15%	35%	27%	-20% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		85%	92%
✓ Valid TEDS Data		64%	59%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		78%	57%

Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		93%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■		■	■			75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 10 Active Employment Services Programs

Residential Detox - 950600
InterCommunity Inc.
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	774	1,420	-45%	▼
Admits	952	1,869	-49%	▼
Discharges	968	1,868	-48%	▼
Bed Days	4,165	7,618	-45%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	90%
Valid TEDS Data	94%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		681	70%	80%	77%	-10%	▼
No Re-admit within 30 Days of Discharge		759	78%	85%	79%	-7%	
Follow-up within 30 Days of Discharge		394	58%	90%	59%	-32%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	5 days	0.0	95%	90%	82%	5%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Residential Intermediate 2
InterCommunity Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81		
Admits	87	-	
Discharges	75	-	
Bed Days	4,195	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	84%
✓ Valid TEDS Data	96%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		39	52%	70%	76%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		67	89%	85%	92%	4%
Follow-up within 30 Days of Discharge		28	72%	90%	58%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		57	66%	70%	81%	-4%
Improved/Maintained Function Score		70	93%	95%	92%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	60 days	0.1	96%	90%	73%	6%

< 90% | 90-110% | >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

SA Jail Diversion Program
InterCommunity Inc.
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	139	82	70%	▲
Admits	128	69	86%	▲
Discharges	101	71	42%	▲
Service Hours	118	71	68%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		35	83%	90%	68%	-7%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up Service within 48 hours		18	82%	0%	83%	82%	▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 6 Active Court Liaison-Jail Diversion Programs

SATEP ADRC Res Intensive950601
InterCommunity Inc.
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	251	415	-40%
Admits	238	431	-45%
Discharges	248	436	-43%
Bed Days	4,260	8,870	-52%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	86%
Valid TEDS Data	96%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		186	75%	80%	75%	-5%
✓ No Re-admit within 30 Days of Discharge		222	90%	85%	86%	5%
Follow-up within 30 Days of Discharge		131	70%	90%	61%	-20%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		191	77%	75%	75%	2%
Self Help		146	56%	60%	67%	-4%
Abstinence/Reduced Drug Use		157	60%	70%	66%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	19 days	0.0	97%	90%	90%	7%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

SATEP ADRC Res Intermed.950403
InterCommunity Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	83	13%	▲
Admits	86	74	16%	▲
Discharges	83	74	12%	▲
Bed Days	4,396	3,659	20%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	85%	84%
Valid TEDS Data	95%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		55	66%	70%	76%	-4%
✓ No Re-admit within 30 Days of Discharge		75	90%	85%	92%	5%
● Follow-up within 30 Days of Discharge		40	73%	90%	58%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		72	75%	70%	81%	5%
● Improved/Maintained Function Score		67	81%	95%	92%	-14% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	60 days	0.1	100%	90%	73%	10%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

SOR - Employment
InterCommunity Inc.
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	46	28%	▲
Admits	53	5	960%	▲
Discharges	31	40	-23%	▼
Service Hours	171	13		

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		38	64%	35%	27%	29%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		28	100%	90%	91%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	92%

	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	100%	57%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges					■		■		■	■	■		42%
Services			■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 10 Active Employment Services Programs

SOR -HCWH
InterCommunity Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	235	-18% ▼
Admits	115	176	-35% ▼
Discharges	146	168	-13% ▼
Service Hours	296	554	-47% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		111	100%	50%	78%	50% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■		■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

YAS ACT - 229
InterCommunity Inc.
Mental Health - ICS - Intensive Community Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	6	5	20%	▲
Discharges	5	6	-17%	▼
Service Hours	959	1,352	-29%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		5	100%	60%	54%	40%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		15	100%	60%	83%	40%	▲
✓ Stable Living Situation		15	100%	60%	91%	40%	▲
✓ Employed		7	47%	30%	26%	17%	▲
✓ Improved/Maintained Function Score		10	91%	75%	52%	16%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■				■		■		■	■	50%
Discharges		■		■				■			■		33%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 19 Active Intensive Community Services Programs

YAS RESET
InterCommunity Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	2	2	0%	
Discharges	2	1	100%	▲
Service Hours	830	830	0%	
Bed Days	731	731	0%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	87%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	95%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		2	100%	60%	70%	40%	▲
● Follow-up within 30 Days of Discharge		0	0%	90%	61%	-90%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		3	75%	25%	13%	50%	▲
✓ Social Support		4	100%	60%	86%	40%	▲
✓ Improved/Maintained Function Score		4	100%	95%	66%	5%	
✓ Stable Living Situation		4	100%	95%	96%	5%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		2	331 days	0.2	100%	90%	90%	10%

< 90% 90-110% >110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 62 Active Supervised Apartments Programs