InterCommunity Inc.

East Hartford, CT

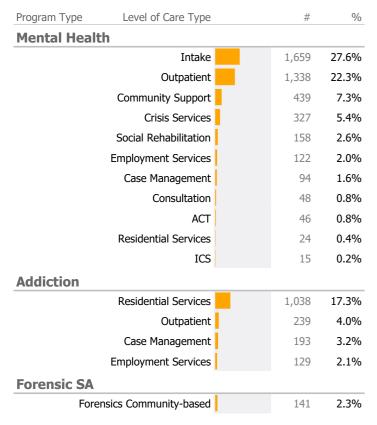
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

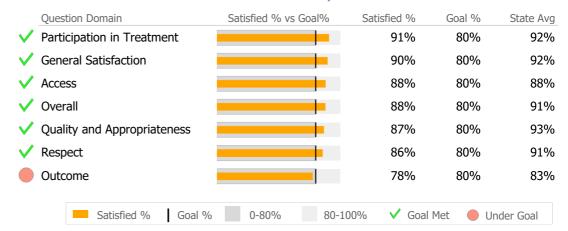
Provider Activity



Clients by Level of Care



Consumer Satisfaction Survey (Based on 272 FY24 Surveys)



Client Demographics

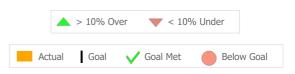
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	390	10%	9%	Male	2,191	58%	60%
26-34	757	20%	19%	Female 🔀	1,597	42%	40%
35-44	971	26%	26%	Transgender/Other	5	0%	0%
45-54	689	18%	18%				
55-64	661	17%	18%				
65+	311	8%	10%	Race	#	%	State Avg
				White/Caucasian	1,645	43%	▼ 58%
Ethnicity	#	%	State Avg	Unknown 📙	1,013	27%	1 0%
Non-Hispanic	2,059	54%	64%	Black/African American 📘	928	24%	18%
Unknown 📘	760	20%	14%	Hawaiian/Other Pacific Islander	93	2%	0%
Hispanic-Other	706	19%	12%	Multiple Races	55	1%	1%
Hisp-Puerto Rican	257	7%	10%	Asian	31	1%	1%
				Am. Indian/Native Alaskan	19	1%	1%
Hispanic-Mexican	11	0%	1%	Other	9	0%	▼ 12%
Hispanic-Cuban			0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	47	2%	
Admits	16	30	-47%	•
Discharges	22	15	47%	•
Service Hours	77	110	-29%	•

Data	_{Su}	bmi	tted	to [DMH.	AS f	or M	onth	1					
		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5													67%
Discharges	5													67%
Services														92%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 10 Active Consultation Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

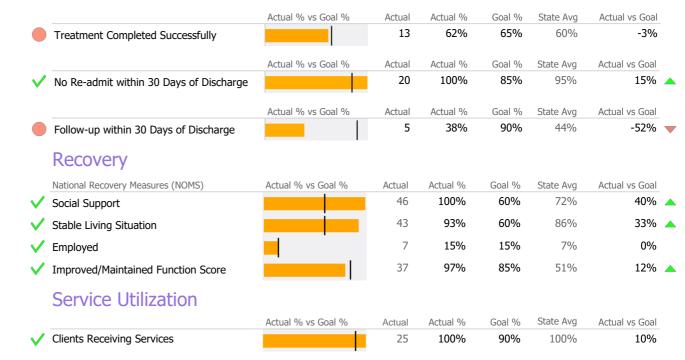
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	42	10%	
Admits	18	16	13%	•
Discharges	21	14	50%	•
Service Hours	3,272	3,522	-7%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	95%
On-Time Periodic	Actua	I State Avg
✓ 6 Month Updates	100%	85%
Diagnosis	Actua	l State Avg
✓ Valid MH/SU Diagnosis	100%	100%

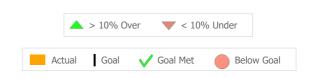
Discharge Outcomes



Data Submitted to DMHAS for Month

1 or more Records Submitted to DMHAS



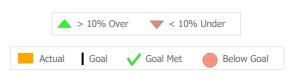


^{*} State Avg based on 11 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,658	1,936	-14%	•
Admits	1,823	2,193	-17%	•
Discharges	1,823	2,193	-17%	•
Service Hours	1,620	2,007	-19%	•

Data 9	Submi	itted	to [HMC	AS f	or M	Ionth	1					
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



* State Avg based on 17 Active Central Intake Programs

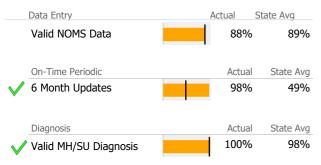
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	383	417	-8%	
Admits	75	95	-21%	•
Discharges	67	112	-40%	•
Service Hours	5,826	6,012	-3%	

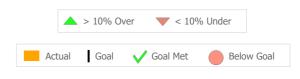
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 76 Active Standard Outpatient Programs

Career Opportunities

InterCommunity Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	148	-18% ▼
Admits	71	81	-12% ▼
Discharges	74	97	-24% ▼
Service Hours	2,330	2,698	-14% 🔻

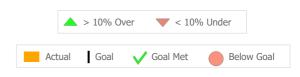
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		51	40%	35%	42%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		49	92%	90%	98%	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	92%
On-Time Periodic	Actual	State Avg
√ 6 Month Updates	100%	94%

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS								



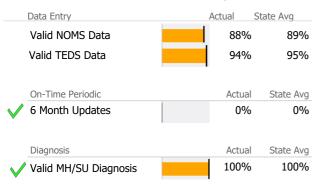
^{*} State Avg based on 36 Active Employment Services Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

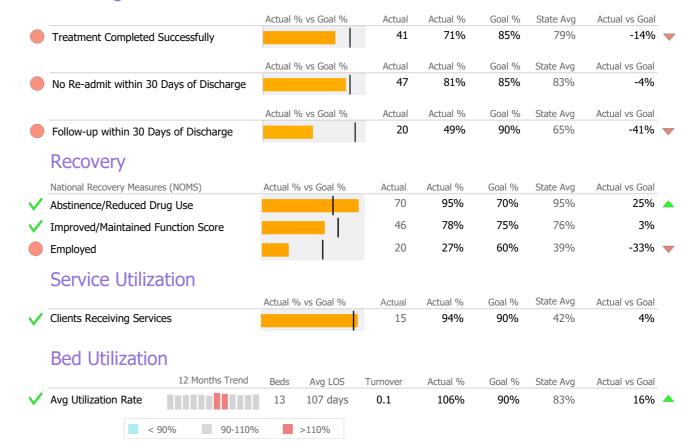
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	63	17%	•
Admits	62	52	19%	•
Discharges	58	51	14%	•
Service Hours	-	-		
Bed Days	5,039	4,708	7%	

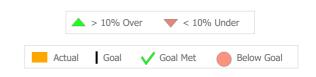
Data Submission Quality



Discharge Outcomes







st State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Common Ground 612-281

InterCommunity Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	158	119	33%	•
Admits	79	59	34%	•
Discharges	84	38	121%	•
Service Hours	1,485	1,442	3%	
Social Rehab/PHP/IOP Days	0	0		

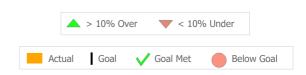
Service Utilization



Data Submitted to DMHAS for Month

	Jui	Aug	Sep	OCT	IVOV	Dec	Jan	reb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 34 Active Social Rehabilitation Programs

Community Foundations 612252

InterCommunity Inc.

Mental Health - Residential Services - Supervised Apartments

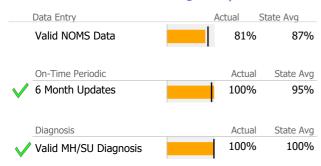
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% 🔺
Admits	3	-	
Discharges	3	-	
Bed Days	6,105	6,222	-2%

Data Submission Quality

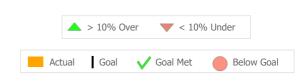


Discharge Outcomes

< 90%







 $[\]ensuremath{^{*}}$ State Avg based on 62 Active Supervised Apartments Programs

Coventry House - 950401

InterCommunity Inc.

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

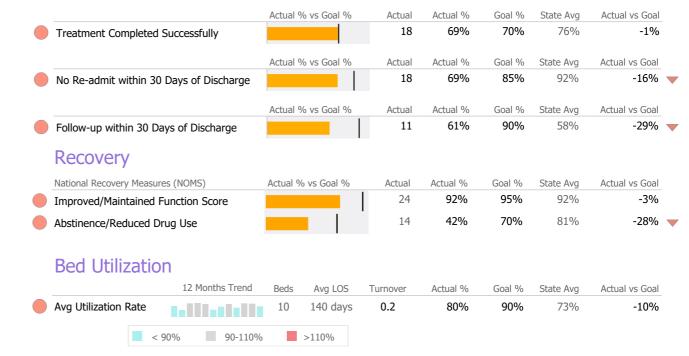
Program Activity

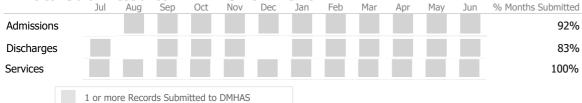
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	32	-3%	
Admits	27	33	-18%	•
Discharges	26	33	-21%	•
Service Hours	-	-		
Bed Days	2,911	2,441	19%	•

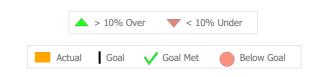
Data Submission Quality

Data Entry	Actu	ıal	State Avg
Valid NOMS Data		74%	84%
Valid TEDS Data		91%	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes







^{*} State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	326	312	4%
Admits	478	442	8%
Discharges	478	442	8%

Crisis



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Reco	rds Subm	nitted to	DMHAS								



^{*} State Avg based on 26 Active Mobile Crisis Team Programs

CSP/RP 612290 East Hartford

InterCommunity Inc.

Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

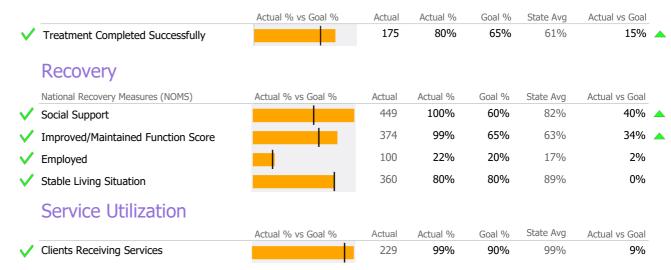
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	439	411	7%	
Admits	241	180	34%	•
Discharges	220	210	5%	
Service Hours	11,236	9,913	13%	•

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	87%	91%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%
Diagnosis	Actual	State Avg
√ Valid MH/SU Diagnosis	100%	100%

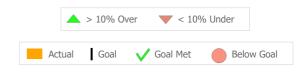
Discharge Outcomes



Data Submitted to DMHAS for Month

1 or more Records Submitted to DMHAS

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%



^{*} State Avg based on 33 Active CSP Programs

CT Stay Strong

InterCommunity Inc.

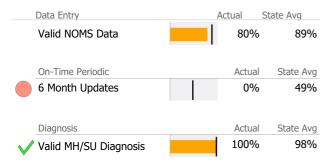
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	102	-3%	
Admits	47	51	-8%	
Discharges	94	52	81%	•
Service Hours	1,325	2,039	-35%	•

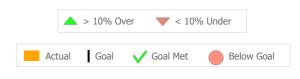
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 76 Active Standard Outpatient Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	282	400	-30%	▼
Admits	318	527	-40%	•
Discharges	327	524	-38%	•
Bed Days	4,239	5,904	-28%	•

Discharge Outcomes



Data Submitted to DMHAS for Month

	Ju	l Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or	more Reco	rds Subr	mitted to	DMHAS	5							



* State Avg based on 13 Active Recovery House Programs

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

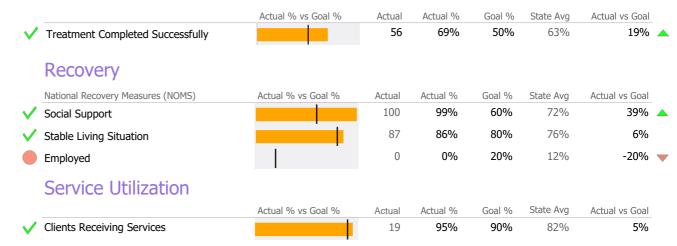
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	70	34%	•
Admits	78	60	30%	•
Discharges	81	53	53%	•
Service Hours	257	174	48%	•

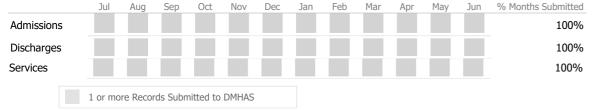
Data Submission Quality

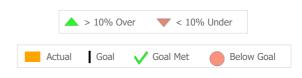
Data Entry	Actual	State Avg
Valid NOMS Data	789	6 93%
On-Time Periodic	Actu	al State Avg
6 Month Updates	50%	62%

Discharge Outcomes



Data Submitted to DMHAS for Month





* State Avg based on 22 Active Standard Case Management Programs

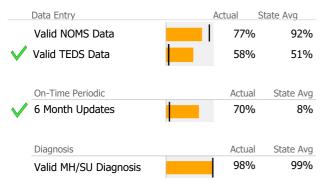
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

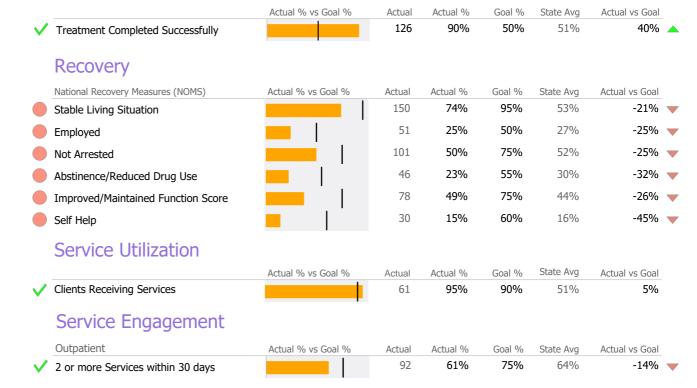
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	196	402	-51%	•
Admits	158	188	-16%	•
Discharges	140	374	-63%	•
Service Hours	538	811	-34%	•

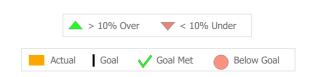
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 107 Active Standard Outpatient Programs

Outpatient Services 612-210

InterCommunity Inc.

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

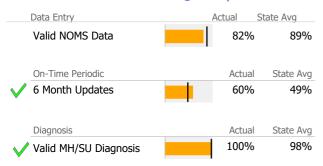
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

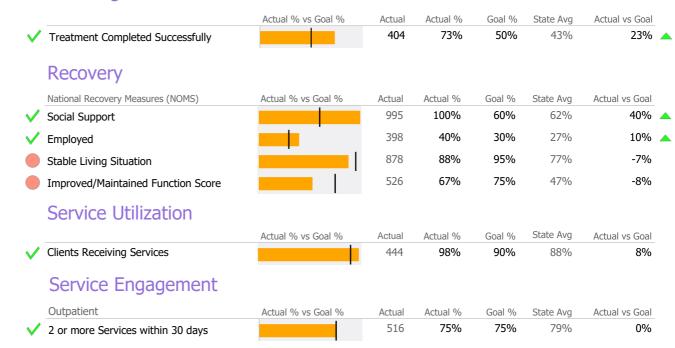
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	960	1,349	-29% ▼
Admits	712	914	-22% ▼
Discharges	553	1,151	-52% ▼
Service Hours	7,083	9,459	-25% ▼

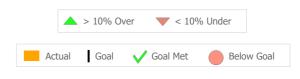
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 76 Active Standard Outpatient Programs

Parents Recovering from Opioid Use Disorder (PROUD

InterCommunity Inc.

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

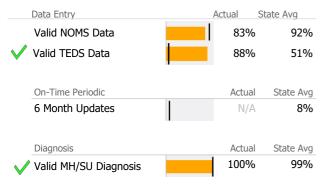
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

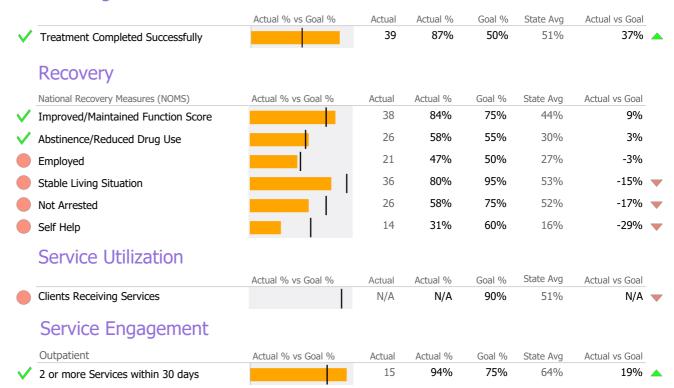
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	119	-62%	▼
Admits	16	31	-48%	•
Discharges	45	92	-51%	•
Service Hours	524	1,408	-63%	•

Data Submission Quality

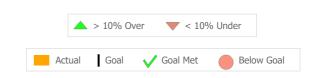


Discharge Outcomes



Data Submitted to DMHAS for Month





* State Avg based on 107 Active Standard Outpatient Programs

Recovery Oriented Employment Services

InterCommunity Inc.

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	103	-28%	\blacksquare
Admits	34	85	-60%	•
Discharges	42	66	-36%	•

Recovery

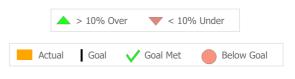
National Recovery Measures (NOMS)	Actual % vs Goal %	Actu	ıal Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	15%	35%	27%	-20%

Data Submission Quality

Data Entry	Actua	l State Avg	
Valid NOMS Data	8	85% 92°	%
✓ Valid TEDS Data	6	64% 599	%
On-Time Periodic	A	ctual State A	vg
6 Month Updates	7	78% 579	%
Diagnosis	A	ctual State A	vg
✓ Valid MH/SU Diagnosis	g	93% 89	%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													75%
1 or more Records Submitted to DMHAS													



* State Avg based on 10 Active Employment Services Programs

Residential Detox - 950600

InterCommunity Inc.

Addiction - Residential Services - Medically Monitored Detox 3.7D

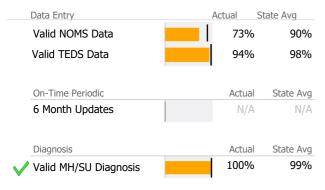
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

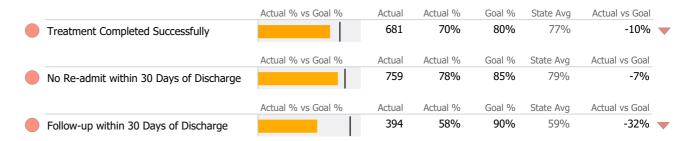
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	774	1,420	-45%	•
Admits	952	1,869	-49%	•
Discharges	968	1,868	-48%	•
Bed Days	4,165	7,618	-45%	•

Data Submission Quality



Discharge Outcomes

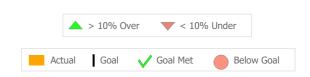


Bed Utilization



Data Submitted to DMHAS for Month





* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Residential Intermediate 2

InterCommunity Inc.

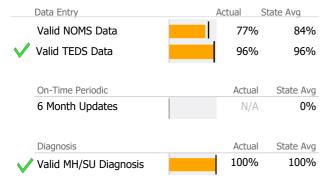
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

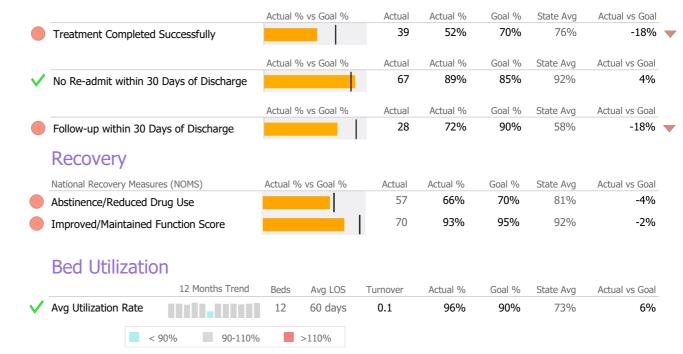
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81		
Admits	87	-	
Discharges	75	-	
Bed Days	4,195	-	

Data Submission Quality

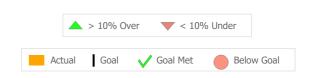


Discharge Outcomes



Data Submitted to DMHAS for Month





* State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

SA Jail Diversion Program

InterCommunity Inc.

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	139	82	70%	•
Admits	128	69	86%	•
Discharges	101	71	42%	•
Service Hours	118	71	68%	•

Service Utilization

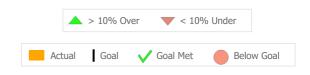


Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		18	82%	0%	83%	82% 🔺

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS	;							



* State Avg based on 6 Active Court Liaison-Jail Diversion Programs

SATEP ADRC Res Intensive950601

InterCommunity Inc.

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

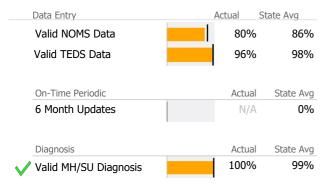
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

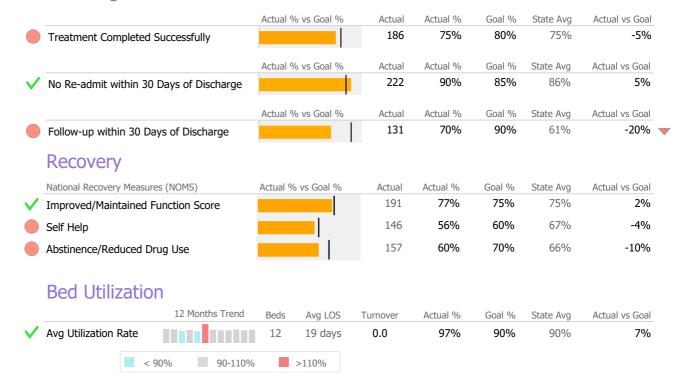
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	251	415	-40%	•
Admits	238	431	-45%	•
Discharges	248	436	-43%	•
Bed Days	4,260	8,870	-52%	•

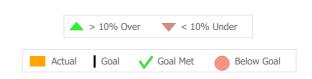
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 10 Active SA Intensive Res. Rehabilitation 3.7 Programs

SATEP ADRC Res Intermed.950403

InterCommunity Inc.

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

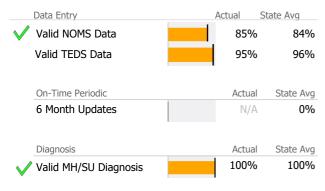
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

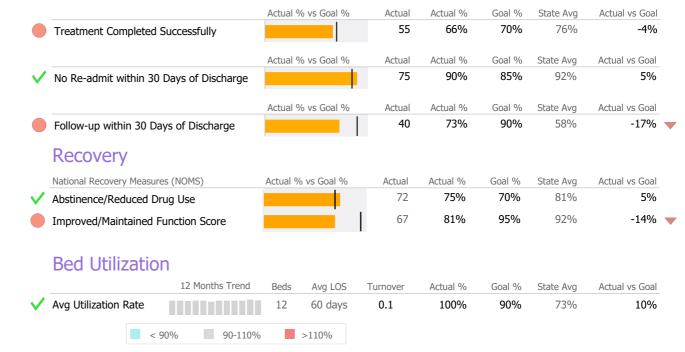
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	83	13%	•
Admits	86	74	16%	•
Discharges	83	74	12%	•
Bed Days	4,396	3,659	20%	•

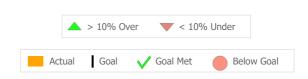
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 18 Active Intermediate/Long Term Res.Tx 3.5 Programs

SOR - Employment

InterCommunity Inc.

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

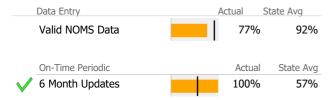
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	46	28%	•
Admits	53	5	960%	•
Discharges	31	40	-23%	•
Service Hours	171	13		

Recovery

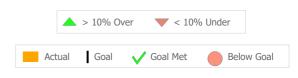


Data Submission Quality



Data Submitted to DMHAS for Month





* State Avg based on 10 Active Employment Services Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	193	235	-18% ▼	
Admits	115	176	-35% ▼	
Discharges	146	168	-13% 🔻	
Service Hours	296	554	-47% ▼	

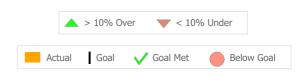
Service Engagement



Data Submitted to DMHAS for Month Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%





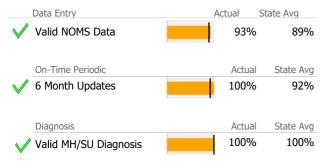
^{*} State Avg based on 24 Active Outreach & Engagement Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

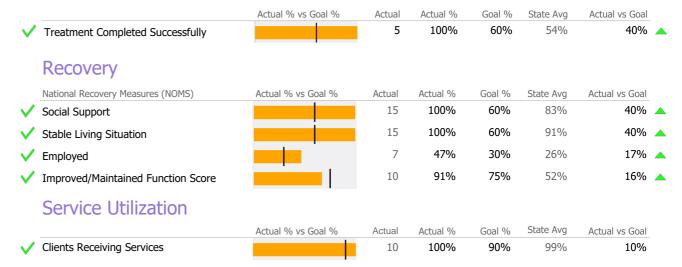
Program Activity

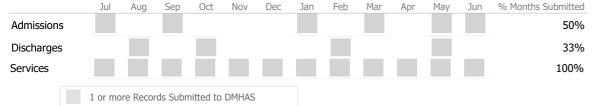
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	15	0%	
Admits	6	5	20%	•
Discharges	5	6	-17%	•
Service Hours	959	1,352	-29%	•

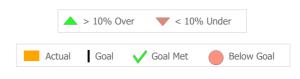
Data Submission Quality



Discharge Outcomes







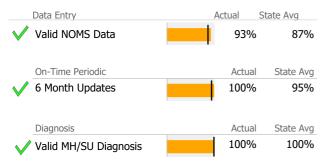
^{*} State Avg based on 19 Active Intensive Community Services Programs

Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)

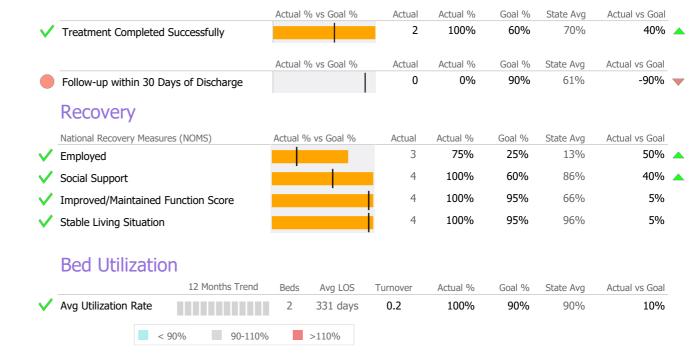
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	2	2	0%	
Discharges	2	1	100%	•
Service Hours	830	830	0%	
Bed Days	731	731	0%	

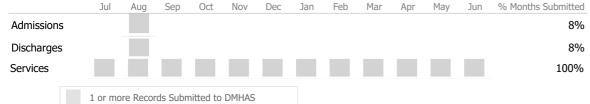
Data Submission Quality

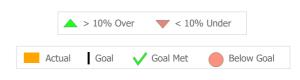


Discharge Outcomes



Data Submitted to DMHAS for Month





* State Avg based on 62 Active Supervised Apartments Programs