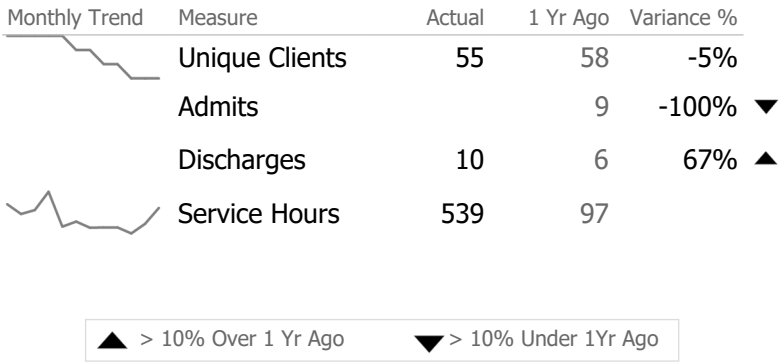
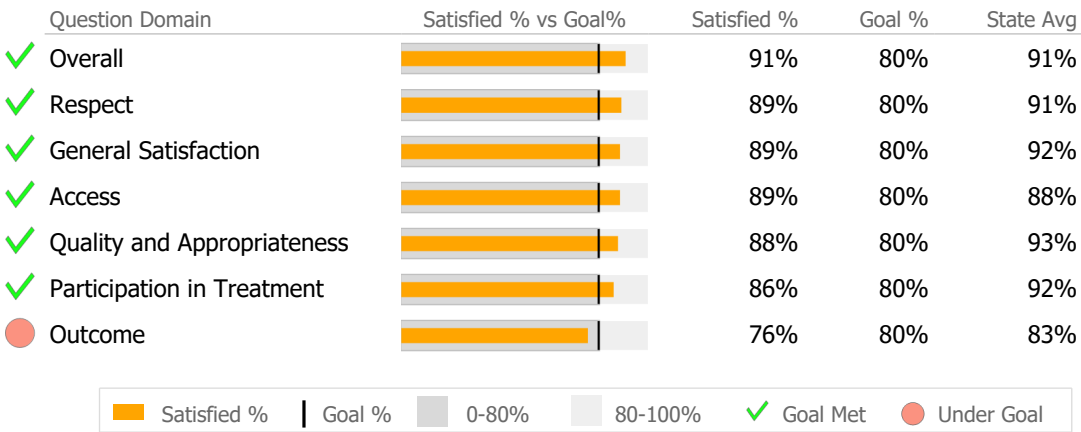


Provider Activity



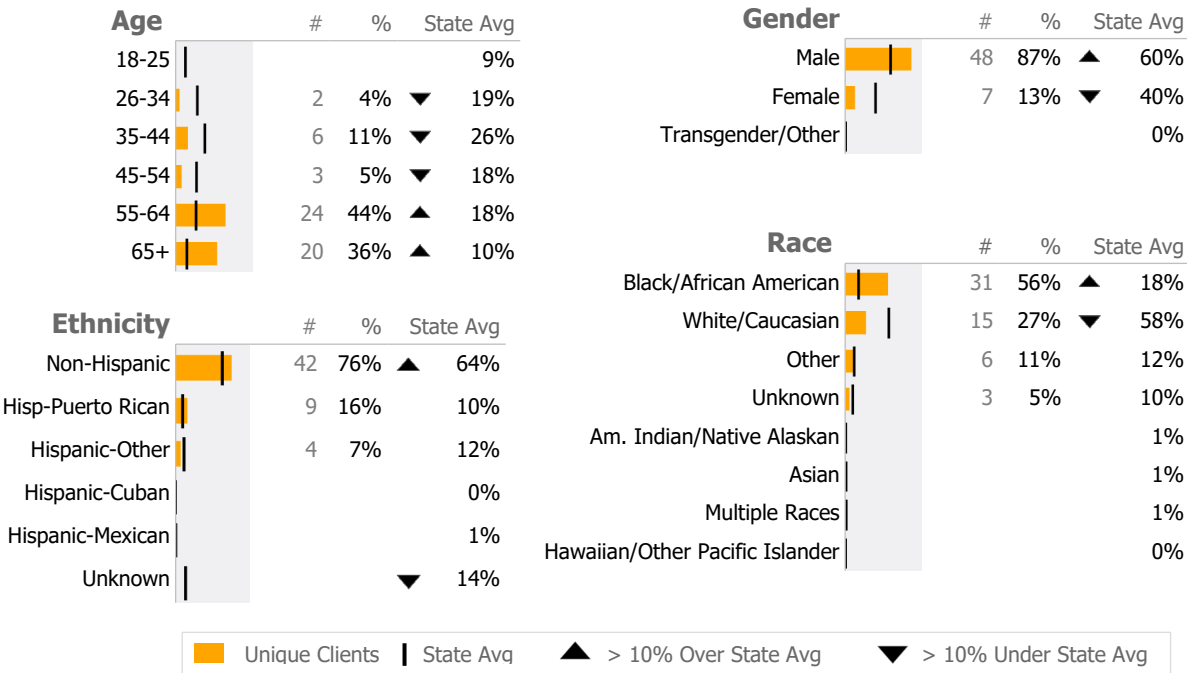
Consumer Satisfaction Survey (Based on 44 FY24 Surveys)



Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	55	100.0%

Client Demographics



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	26	-4%
Admits	-	4	-100% ▼
Discharges	3	1	200% ▲
Service Hours	233	28	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	24	96%	85%	86%	11% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	22	100%	90%	94%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div></div>	100% 98%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div></div>	50% 78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	32	-6%
Admits	-	5	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	307	36	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div><div></div></div>	29	97%	85%	86%	12% ▲

Service Utilization

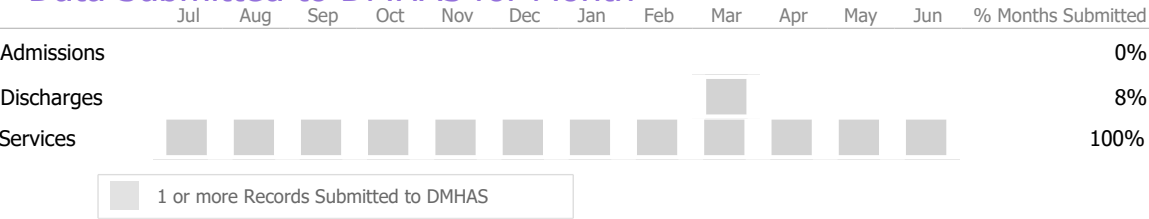
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	29	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	100% 97%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div><div></div></div>	48% 83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual  Goal 

✓

 Goal Met 

●

 Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs