Homes with Hope (formerly Interfaith Housing)

Westport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

100%

95%

80%

80%

Under Goal

88%

83%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	59	100.0%

Consumer Satisfaction Survey (Based on 39 FY24 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg ✓ Quality and Appropriateness 100% 80% 93% Participation in Treatment 80% 92% 100% ✓ General Satisfaction 100% 80% 92% Overall 100% 80% 91% ✓ Respect 100% 80% 91%



Client Demographics

Access

Outcome

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	5%	9%	Female	31	53%	4 0%
26-34	8	14%	19%	Male Male	27	46%	▼ 60%
35-44	8	14%	▼ 26%	Transgender/Other	1	2%	0%
45-54	7	12%	18%				
55-64	26	44%	▲ 18%				
65+	7	12%	10%	Race	#	%	State Avg
				White/Caucasian	32	54%	58%
Ethnicity	#	%	State Avg	Black/African American	19	32%	18%
Non-Hispanic	40	68%	64%	Other	4	7%	12%
Hisp-Puerto Rican	10	17%	10%	Hawaiian/Other Pacific Islander	2	3%	0%
Hispanic-Other	7	12%	12%	Multiple Races	1	2%	1%
Unknown	2	3%		Unknown	1	2%	10%
1		370		Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Asian			1%
Hispanic-Mexican			1%				
,	Unique C	lionts	State Ava	▲ > 10% Over State Avg	> 10% L	Inder Si	tate Ava

Fair Street Apartments

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

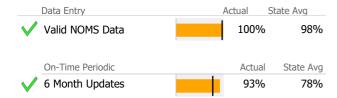
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	19	-5%	
Admits	1	3	-67%	•
Discharges	2	2	0%	
Service Hours	289	376	-23%	•

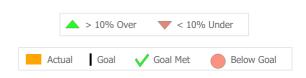
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		18	100%	85%	86%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		16	100%	90%	94%	10%

Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Hales Court Project Westport

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

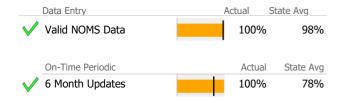
Program Activity

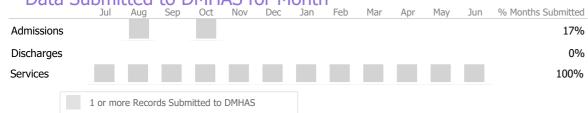
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	2	2	0%	
Discharges	-	2	-100% 🔻	
Service Hours	244	162	51%	

Recovery

./	National Recovery Measures (NOMS) Stable Living Situation	Actual % vs Goal %	Actual 11	Actual %	Goal %	State Avg 86%	Actual vs Goal 15%
•	Service Utilization		11	100 /0	0370	0070	1370
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		11	100%	90%	94%	10%

Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Norwalk Housing First

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

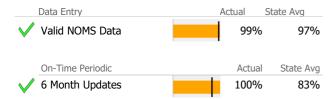
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	23	13%	•
Admits	5	1	400%	•
Discharges	4	2	100%	•
Service Hours	472	336	40%	•

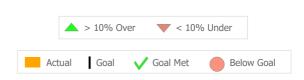
Recovery



Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Westport Rotary Centennial House

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

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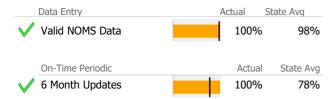
Program Activity

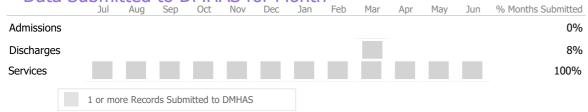
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	1	-	
Service Hours	103	76	35% 🔺

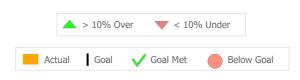
Recovery



Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Development Programs