






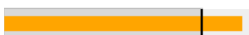






Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	44	43	2%
	Admits	7	9	-22% ▼
	Discharges	4	7	-43% ▼
	Service Hours	469	30	
	Bed Days	1,460	1,464	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 29 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		96%	80%	92%
✓ Respect		89%	80%	91%
✓ Outcome		80%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	40	90.9%
	Residential Services	4	9.1%

Client Demographics

Age	#	%	State Avg
18-25	1	2%	9%
26-34	1	2% ▼	19%
35-44	8	18%	26%
45-54	12	27%	18%
55-64	19	43% ▲	18%
65+	3	7%	10%

Gender	#	%	State Avg
Male	24	55%	60%
Female	20	45%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	30	68%	64%
Hisp-Puerto Rican	8	18%	10%
Hispanic-Other	6	14%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14% ▼

Race	#	%	State Avg
White/Caucasian	19	43% ▼	58%
Black/African American	17	39% ▲	18%
Other	5	11%	12%
Unknown	2	5%	10%
Multiple Races	1	2%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	4	7	-43% ▼
Discharges	1	5	-80% ▼
Service Hours	280	3	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div><div></div></div>	22	96%	85%	86%	11% ▲

Service Utilization

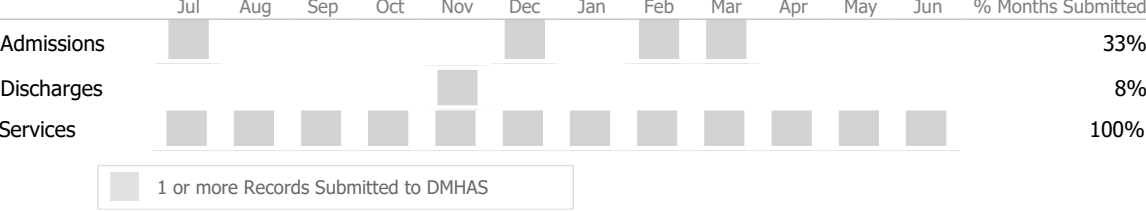
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	22	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	99% 97%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div><div></div></div>	100% 83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	1	-	
Discharges	1	-	
Service Hours	69	11	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	6	100%	85%	86%	15% ▲

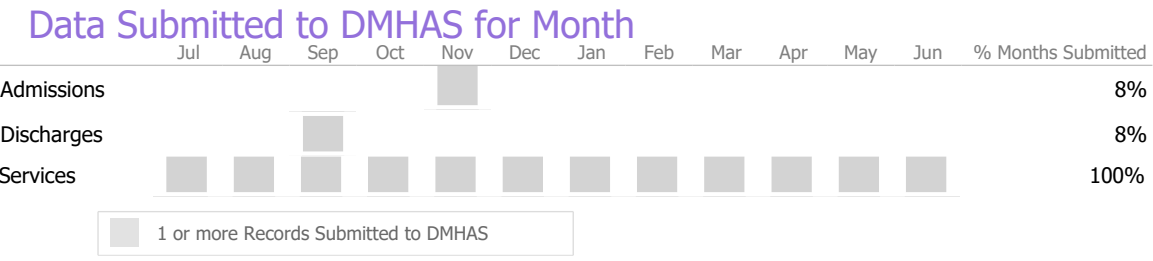
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	5	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div> 100%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div> 100%	83%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,460	1,464	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	87%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	95%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	60%	70%	N/A
Follow-up within 30 Days of Discharge	<div><div></div></div>	N/A	N/A	90%	61%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div><div></div></div>	4	100%	60%	86%	40% ▲
✓ Stable Living Situation	<div><div></div></div>	4	100%	95%	96%	5%
● Employed	<div><div></div></div>	0	0%	25%	13%	-25% ▼
● Improved/Maintained Function Score	<div><div></div></div>	0	0%	95%	66%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div><div></div></div>	4	5,793 days	0.3	100%	90%	90%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	2	2	0%
Discharges	2	2	0%
Service Hours	119	16	

Recovery

National Recovery Measures (NOMS)

● Stable Living Situation

Actual % vs Goal %

Actual	Actual %	Goal %	State Avg	Actual vs Goal
9	82%	85%	86%	-3%

Service Utilization

✓ Clients Receiving Services

Actual % vs Goal %

Actual	Actual %	Goal %	State Avg	Actual vs Goal
9	100%	90%	96%	10%

Data Submission Quality

✓ Data Entry

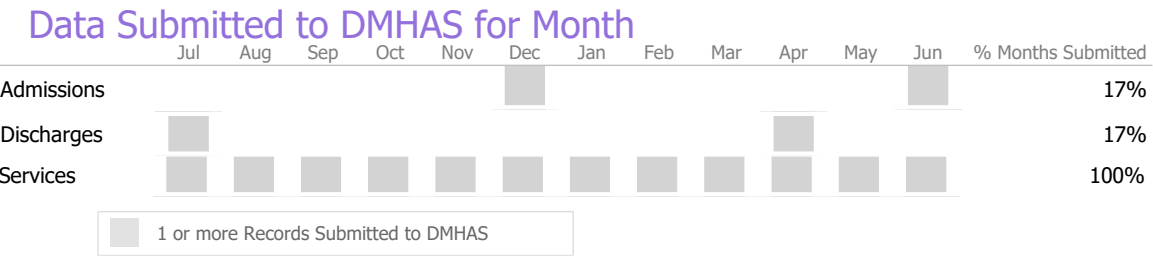
Valid NOMS Data

Actual	State Avg
99%	97%

✓ On-Time Periodic

6 Month Updates

Actual	State Avg
100%	83%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs