












Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)






Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	292	282	4%
	Admits	108	121	-11% ▼
	Discharges	87	96	-9%
	Service Hours	4,469	5,867	-24% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 75 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		99%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ Access		97%	80%	88%
✓ Respect		96%	80%	91%
✓ Outcome		92%	80%	83%
✓ Participation in Treatment		86%	80%	92%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Employment Services	213	72.9%
	Case Management	79	27.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	11	4%	9%	Male	204	70%	60%
26-34	61	21%	19%	Female	84	29% ▼	40%
35-44	72	25%	26%	Transgender/Other	4	1%	0%
45-54	60	21%	18%				
55-64	66	23%	18%				
65+	20	7%	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	249	85% ▲	64%	Black/African American	126	43% ▲	18%
Hisp-Puerto Rican	25	9%	10%	White/Caucasian	117	40% ▼	58%
Hispanic-Other	13	4%	12%	Other	33	11%	12%
Hispanic-Mexican	3	1%	1%	Multiple Races	7	2%	1%
Unknown	2	1% ▼	14%	Unknown	3	1%	10%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	2	1%	1%
				Asian	2	1%	1%
				Hawaiian/Other Pacific Islander	2	1%	0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	101	-14%	▼
Admits	35	51	-31%	▼
Discharges	23	51	-55%	▼
Service Hours	1,196	2,466	-51%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div><div></div></div>	35	40%	35%	42%	5%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	63	98%	90%	99%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	97% 92%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div><div></div></div>	100% 94%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	89	18% ▲
Admits	38	27	41% ▲
Discharges	37	19	95% ▲
Service Hours	2,721	2,720	0%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div><div></div></div>	40	37%	35%	42%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	71	99%	90%	99%	9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	99% 92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	98% 94%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	92%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>		83%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	23	9%
Admits	8	8	0%
Discharges	11	6	83% ▲
Service Hours	552	681	-19% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div><div></div></div>	11	44%	35%	42%	9%

Service Utilization

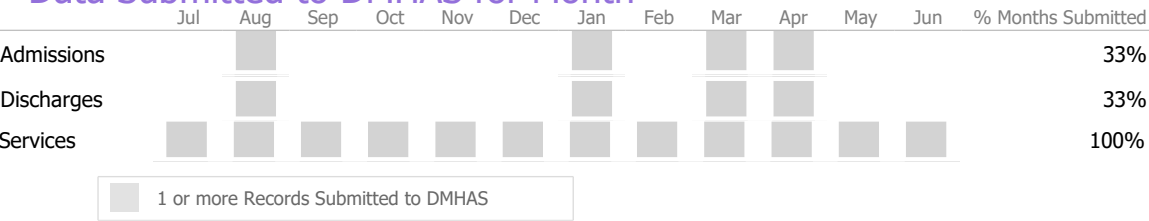
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	14	100%	90%	99%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100% 94%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

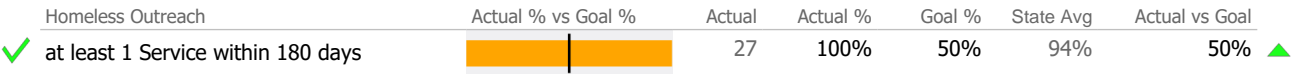
● Below Goal

* State Avg based on 36 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	70	13% ▲
Admits	27	35	-23% ▼
Discharges	16	20	-20% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS for Month

