

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	151	151	0%
	Admits	82	79	4%
	Discharges	89	79	13% ▲
	Service Hours	228	550	-59% ▼
	Bed Days	10,773	10,513	2%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
General Satisfaction		78%	80%	92%
Access		76%	80%	88%
Quality and Appropriateness		74%	80%	93%
Participation in Treatment		74%	80%	92%
Overall		73%	80%	91%
Respect		72%	80%	91%
Outcome		58%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	100	63.7%
	Case Management	57	36.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	3	2%	9%	Male	87	58%	60%
26-34	21	14%	19%	Female	64	42%	40%
35-44	36	24%	26%	Transgender/Other			0%
45-54	32	21%	18%				
55-64	32	21%	18%				
65+	26	17%	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	151	100%	▲ 12%	White/Caucasian	68	45%	▼ 58%
Hispanic-Cuban			0%	Multiple Races	33	22%	▲ 1%
Hispanic-Mexican			1%	Black/African American	29	19%	18%
Hisp-Puerto Rican			10%	Other	20	13%	12%
Non-Hispanic			▼ 64%	Asian	1	1%	1%
Unknown			▼ 14%	Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			10%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Service Hours	46	86	-47% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	10	100%	85%	86%	15% ▲

Service Utilization

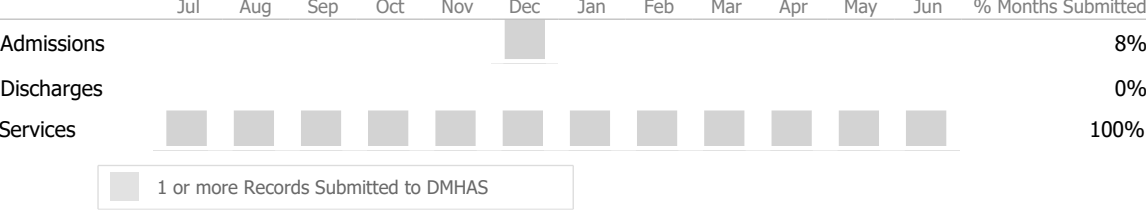
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 92%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div> 100%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	1	2	-50% ▼
Discharges	5	1	400% ▲
Service Hours	130	213	-39% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	24	96%	85%	86%	11% ▲

Service Utilization

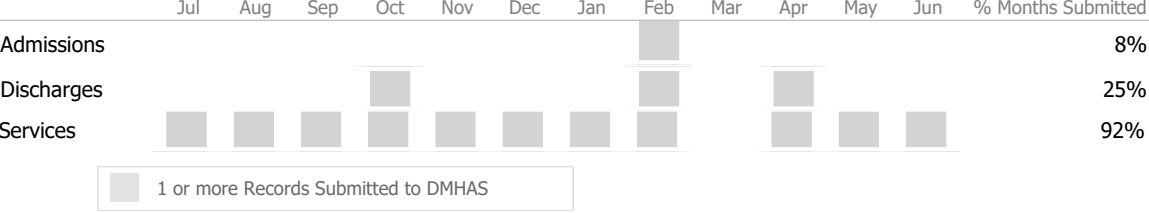
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	20	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	90% 98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	95% 78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

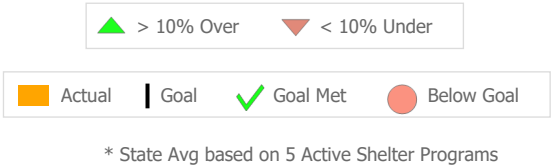
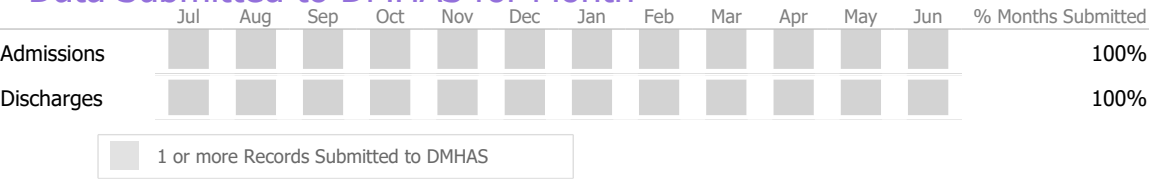
● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	88	14% ▲
Admits	72	64	13% ▲
Discharges	69	63	10%
Bed Days	10,773	10,513	2%

Data Submitted to DMHAS for Month



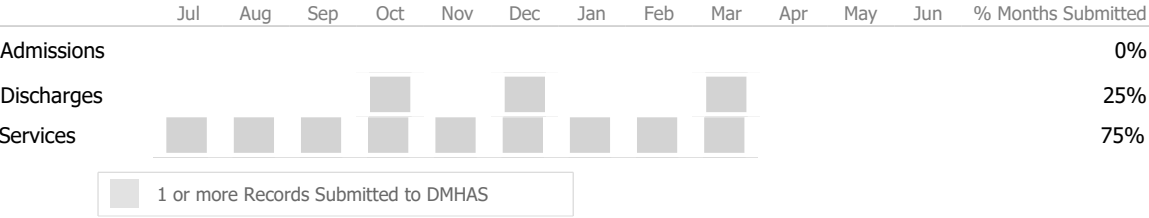
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	-	7	-100%	▼
Discharges	10	3	233%	▲
Service Hours	12	117	-89%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days	<div></div>	0	0%	50%	94%	-50% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

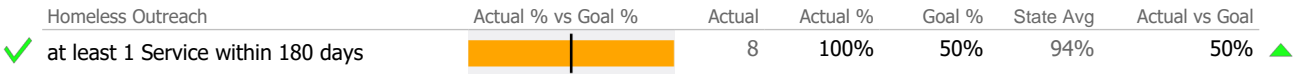
Below Goal

\* State Avg based on 53 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	8	5	60% ▲
Discharges	5	11	-55% ▼
Service Hours	39	134	-71% ▼

Service Engagement



Data Submitted to DMHAS for Month

