





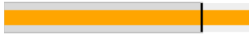

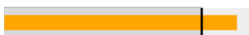




Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)






Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	88	76	18%	▲
	Admits	57	63	-10%	
	Discharges	61	44	39%	▲
	Service Hours	274	273	0%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 35 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Respect		94%	80%	91%
✓ Access		94%	80%	88%
✓ General Satisfaction		91%	80%	92%
✓ Overall		91%	80%	91%
✓ Participation in Treatment		85%	80%	92%
✓ Outcome		83%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	90	100.0%

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	13	15%	19%
35-44	25	28%	26%
45-54	26	30%	▲ 18%
55-64	21	24%	18%
65+	3	3%	10%

Gender	#	%	State Avg
Male	70	78%	▲ 60%
Female	20	22%	▼ 40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Hispanic-Other	38	42%	▲ 12%
Hisp-Puerto Rican	34	38%	▲ 10%
Hispanic-Mexican	17	19%	▲ 1%
Hispanic-Cuban	1	1%	0%
Non-Hispanic			▼ 64%
Unknown			▼ 14%

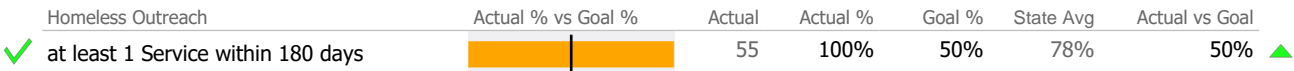
Race	#	%	State Avg
Other	76	84%	▲ 12%
Unknown	6	7%	10%
White/Caucasian	5	6%	▼ 58%
Black/African American	3	3%	▼ 18%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	76	16% ▲
Admits	57	63	-10%
Discharges	61	44	39% ▲
Service Hours	274	273	0%

Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs