

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	19	19	0%
	Admits			
	Discharges			
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 2 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div><div></div></div>	100%	80%	93%
✓ Participation in Treatment	<div><div></div></div>	100%	80%	92%
✓ General Satisfaction	<div><div></div></div>	100%	80%	92%
✓ Overall	<div><div></div></div>	100%	80%	91%
✓ Respect	<div><div></div></div>	100%	80%	91%
✓ Access	<div><div></div></div>	100%	80%	88%
✓ Outcome	<div><div></div></div>	100%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ⬤ Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	19	100.0%

Client Demographics

Age	#	%	State Avg
18-25			9%
26-34	5	26%	19%
35-44	6	32%	26%
45-54	1	5%	18%
55-64	4	21%	18%
65+	3	16%	10%

Gender	#	%	State Avg
Female	11	58%	40%
Male	8	42%	60%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	18	95%	64%
Unknown	1	5%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			12%
Hisp-Puerto Rican			10%

Race	#	%	State Avg
White/Caucasian	18	95%	58%
Other	1	5%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			18%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			10%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	N/A 93%
On-Time Periodic		
6 Month Updates	<div><div></div></div>	0% 62%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div>	100% 18%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	N/A	N/A	50%	63%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	0	0%	20%	12%	-20% ▼
Social Support	<div><div></div></div>	0	0%	60%	73%	-60% ▼
Stable Living Situation	<div><div></div></div>	0	0%	80%	77%	-80% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	0	0%	90%	81%	-90% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Standard Case Management Programs