Council of Churches Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	258	237	8%	
	Admits	216	180	20%	▲
	Discharges	204	198	3%	
	Service Hours	107	86	24%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 45 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Access		89%	80%	88%
✓ Overall		87%	80%	91%
✓ Respect		87%	80%	91%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Employment Services	258	100.0%

Client Demographics

Age	#	%	State Avg
18-25	31	13%	9%
26-34	61	25%	19%
35-44	64	26%	26%
45-54	45	18%	18%
55-64	33	13%	18%
65+	14	6%	10%

Gender	#	%		State Avg
Male	186	72%	▲	60%
Female	72	28%	▼	40%
Transgender/Other				0%

Ethnicity	#	%		State Avg
Hisp-Puerto Rican	213	83%	▲	10%
Hispanic-Other	29	11%		12%
Hispanic-Mexican	8	3%		1%
Non-Hispanic	5	2%	▼	64%
Hispanic-Cuban	2	1%		0%
Unknown	1	0%	▼	14%

Race	#	%		State Avg
Other	251	97%	▲	12%
Unknown	4	2%		10%
Multiple Races	3	1%		1%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	18%
Hawaiian/Other Pacific Islander				0%
White/Caucasian			▼	58%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

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Council of Churches Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	258	237	9%	
Admits	216	180	20%	▲
Discharges	204	198	3%	
Service Hours	107	86	24%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		0	0%	35%	27%	-35%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	100%	90%	91%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	57%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Employment Services Programs