

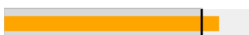
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,235	1,898	18%	▲
	Admits	2,395	2,022	18%	▲
	Discharges	2,373	2,016	18%	▲
	Service Hours		-		
	Bed Days	117,283	109,659	7%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 262 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Respect		87%	80%	91%
✓ Overall		87%	80%	91%
✓ General Satisfaction		84%	80%	92%
✓ Access		83%	80%	88%
✓ Outcome		81%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	1,941	86.5%
	Outpatient Services	274	13.5%
Mental Health	Inpatient Services	304	13.5%
	Outpatient Services	1,996	86.5%

Client Demographics

Age	#	%	State Avg
18-25	101	5%	9%
26-34	370	17%	19%
35-44	653	29%	26%
45-54	417	19%	18%
55-64	451	20%	18%
65+	243	11%	10%

Gender	#	%	State Avg
Male	1,508	67%	60%
Female	716	32%	40%
Transgender/Other	11	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,709	76%	▲ 64%
Hisp-Puerto Rican	263	12%	10%
Unknown	131	6%	14%
Hispanic-Other	120	5%	12%
Hispanic-Mexican	7	0%	1%
Hispanic-Cuban	5	0%	0%

Race	#	%	State Avg
White/Caucasian	1,304	58%	58%
Black/African American	454	20%	18%
Other	299	13%	12%
Unknown	107	5%	10%
Multiple Races	33	1%	1%
Asian	18	1%	1%
Am. Indian/Native Alaskan	16	1%	1%
Hawaiian/Other Pacific Islander	4	0%	0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,171	813	44% ▲
Admits	535	162	230% ▲
Discharges	1,209	840	44% ▲
Transfers - In	719	696	3%
Transfers - Out	19	20	-5%
Bed Days	30,850	23,418	32% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1,188	97%	80%	97%	17% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		1,209	100%	85%	100%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		111	33 days	0.1	76%	90%	76%	-14% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 1 Active NA Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,432	1,391	3%
Admits	1,755	1,753	0%
Discharges	1,060	1,065	0%
Transfers - In	8	5	60% ▲
Transfers - Out	708	684	4%
Bed Days	10,184	9,927	3%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		80%	80%
✓ Valid TEDS Data		97%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,230	70%	80%	70%	-10% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		959	91%	85%	91%	6%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		274	40%	90%	40%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	68%	90%	68%	-22% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 1 Active Medically Managed Detox IP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	1	400% ▲
Admits	5	1	400% ▲
Discharges	1	1	0%
Transfers - Out	4	-	
Bed Days	26	2	1200% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	1%
Valid TEDS Data	90%	4%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	20%	80%	20%	-60% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		0	0%	85%	0%	-85% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Bed Utilization

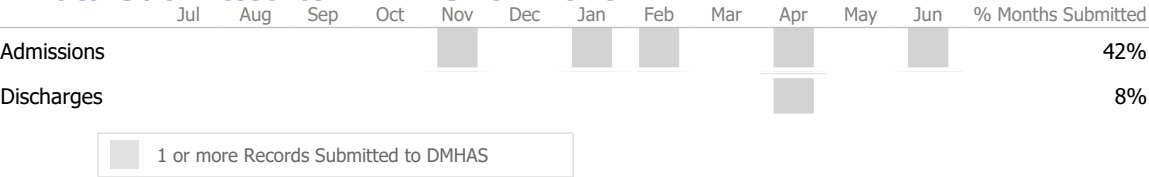
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	5 days	8.2	0%	90%	0%	-90%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	215	211	2%
Admits	71	71	0%
Discharges	76	68	12% ▲
Transfers - In	4	4	0%
Transfers - Out	1	1	0%
Bed Days	52,604	51,946	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	73%	84%
On-Time Periodic		
6 Month Updates	0%	14%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		57	74%	95%	59%	-21% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		61	86%	85%	91%	1%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		44	77%	90%	77%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		132	1,272 days	0.2	109%	90%	97%	19% ▲

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	46	-17% ▼
Admits	7	10	-30% ▼
Discharges	8	17	-53% ▼
Transfers - In	1	-	
Bed Days	11,331	12,130	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	84%
On-Time Periodic		
6 Month Updates	0%	14%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	62%	95%	59%	-33% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		2	40%	90%	77%	-50% ▼

Bed Utilization

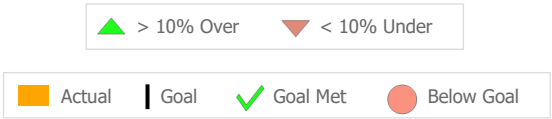
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,374 days	0.3	69%	90%	97%	-21% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	18	-11% ▼
Admits	5	5	0%
Discharges	7	6	17% ▲
Bed Days	3,865	4,705	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	84%
On-Time Periodic		
6 Month Updates	0%	14%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	86%	95%	59%	-9%
No Re-admit within 30 Days of Discharge		6	86%	85%	91%	1%
Follow-up within 30 Days of Discharge		3	50%	90%	77%	-40% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,160 days	0.3	71%	90%	97%	-19% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													33%
Discharges													58%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	39	-5%
Admits	17	20	-15% ▼
Discharges	12	19	-37% ▼
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	8,423	7,531	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	84%
On-Time Periodic		
6 Month Updates	0%	14%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	77%	95%	59%	-18% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		11	92%	85%	91%	7%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		7	70%	90%	77%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	484 days	0.2	136%	90%	97%	46% ▲

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													75%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 9 Active Acute Psychiatric Programs