#### **Connecticut Counseling Centers Inc.**

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Provider Activity**

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,804	1,917	-6%	
	Admits	440	538	-18%	•
$\sim\sim$	Discharges	406	600	-32%	•
	Service Hours	13,019	13,410	-3%	



# Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	1,720	89.4%
	Recovery Support	205	10.6%

# Consumer Satisfaction Survey (Based on 680 FY24 Surveys)



## **Client Demographics**

Age	#	%	State Avg	Gender		#	%	State Avg
18-25	17	1%	9%	Male		1,139	63%	60%
26-34	267	15%	19%	Female		671	37%	40%
35-44	631	35%	26%	Transgender/Other		6	0%	0%
45-54	399	22%	18%					
55-64	339	19%	18%					
65+	163	9%	10%	Race		#	%	State Avg
				White/Caucasian		1,526	84%	<b>▲</b> 58%
<b>Ethnicity</b>	#	%	State Avg	Black/African American		143	8%	18%
Non-Hispanic	1,373	76%	<b>▲</b> 64%	Other		132	7%	12%
Hisp-Puerto Rican	200	11%	10%	Am. Indian/Native Alaskan		6	0%	1%
Hispanic-Other	127	7%	12%	Asian		5	0%	1%
Unknown	114	6%	14%	Hawaiian/Other Pacific Islander		3	0%	0%
				Unknown		1	0%	10%
Hispanic-Cuban	1	0%	0%	Multiple Races				1%
Hispanic-Mexican	1	0%	1%					
,								
	Unique C	lients	State Avg	▲ > 10% Over State Avg	<b>V</b> :	> 10% U	nder St	tate Avg

#### **Dnbry MM 1.3 051723**

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

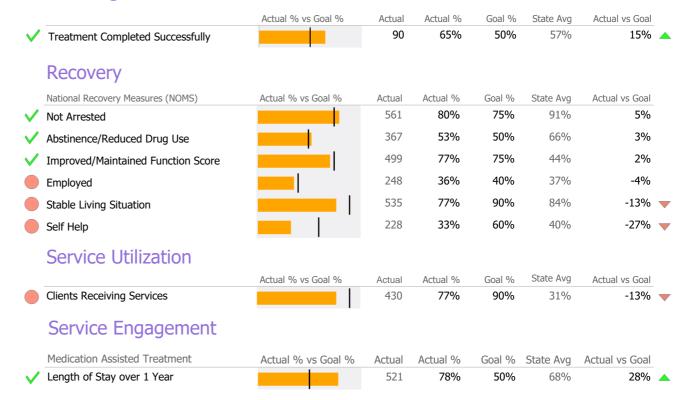
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	659	716	-8%	
Admits	155	182	-15%	•
Discharges	139	236	-41%	•
Service Hours	5,493	5,370	2%	

# **Data Submission Quality**

Data Entry	Ad	ctual	State Avg
✓ Valid NOMS Data		100%	98%
✓ Valid TEDS Data		100%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates		74%	51%
	•		
Diagnosis		Actual	State Avg
✓ Valid MH/SU Diagnosis		100%	97%

## **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 39 Active Methadone Maintenance Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

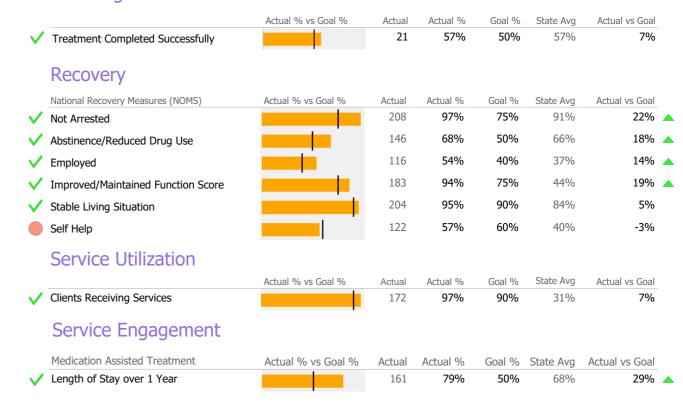
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	205	201	2%	
Admits	48	38	26%	•
Discharges	37	45	-18%	•
Service Hours	3,536	2,815	26%	•

# **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
✓ Valid TEDS Data	100%	97%
	•	
On-Time Periodic	Actua	I State Avg
√ 6 Month Updates	97%	51%
Diagnosis	Actua	State Avg
✓ Valid MH/SU Diagnosis	100%	97%

### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 39 Active Methadone Maintenance Programs

## **Recovery Coach - Meth**

Connecticut Counseling Centers Inc.

Addiction - Recovery Support - Peer Based Mentoring

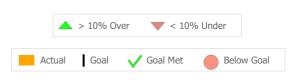
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	204	190	7%	
Admits	64	108	-41%	•
Discharges	50	52	-4%	
Service Hours	70	162	-57%	•

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													100%
Services													100%
	1 or m	ore Reco	rds Subn	nitted to	DMHAS	;							



<sup>\*</sup> State Avg based on 11 Active Peer Based Mentoring Programs

#### Waterbury MM 100447

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	851	917	-7%	
Admits	173	210	-18%	•
Discharges	180	267	-33%	•
Service Hours	3,921	5,064	-23%	•

# **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	999	% 98%
✓ Valid TEDS Data	100	% 97%
	•	
On-Time Periodic	Actu	ual State Avg
√ 6 Month Updates	63'	% 51%
Diagnosis	Actu	ual State Avg
✓ Valid MH/SU Diagnosis	100	% 97%

### Discharge Outcomes



Data	Our		ccca	CO L		10 1		10116						
		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														100%
Services														100%
	1	or mo	ore Reco	rds Subr	nitted to	DMHAS								



<sup>\*</sup> State Avg based on 39 Active Methadone Maintenance Programs