













Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	706	712	-1%
	Admits	388	613	-37% ▼
	Discharges	211	593	-64% ▼
	Service Hours	3,741	5,847	-36% ▼
	Bed Days	17,970	18,931	-5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 204 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Overall		95%	80%	91%
✓ Access		94%	80%	88%
✓ Respect		93%	80%	91%
✓ Outcome		89%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	617	84.3%
	Residential Services	85	11.6%
Addiction	Recovery Support	30	4.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	38	5%	9%	Male	453	64%	60%
26-34	76	11%	19%	Female	252	35%	40%
35-44	127	18%	26%	Transgender/Other	6	1%	0%
45-54	187	27%	18%				
55-64	191	27%	18%				
65+	80	11%	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	680	96%	▲ 12%	White/Caucasian	270	38%	▼ 58%
Non-Hispanic	19	3%	▼ 64%	Black/African American	259	36%	▲ 18%
Unknown	12	2%	▼ 14%	Multiple Races	120	17%	▲ 1%
Hispanic-Cuban			0%	Other	54	8%	12%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan	4	1%	1%
Hisp-Puerto Rican			10%	Asian	3	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Unknown			10%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	1	3	-67% ▼
Discharges	3	-	
Service Hours	237	213	12% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div><div></div></div>	13	87%	85%	86%	2%

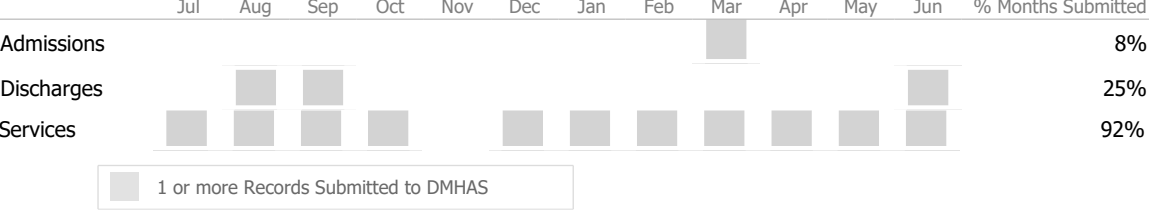
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	12	92%	90%	94%	2%

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	<div><div></div></div>	97% 98%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div><div></div></div>	83% 78%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	21	24% ▲
Admits	9	1	800% ▲
Discharges	2	4	-50% ▼
Service Hours	258	285	-9%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div><div></div></div>	19	73%	85%	86%	-12% ▼

Service Utilization

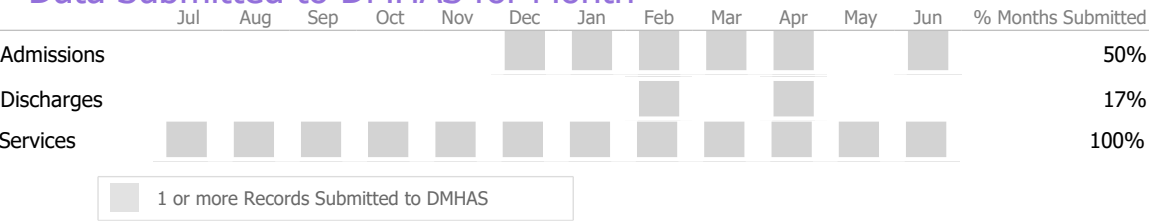
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	23	96%	90%	96%	6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 100%	97%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div> 78%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	38	32% ▲
Admits	15	4	275% ▲
Discharges	8	3	167% ▲
Service Hours	458	448	2%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	33	66%	85%	86%	-19% ▼

Service Utilization

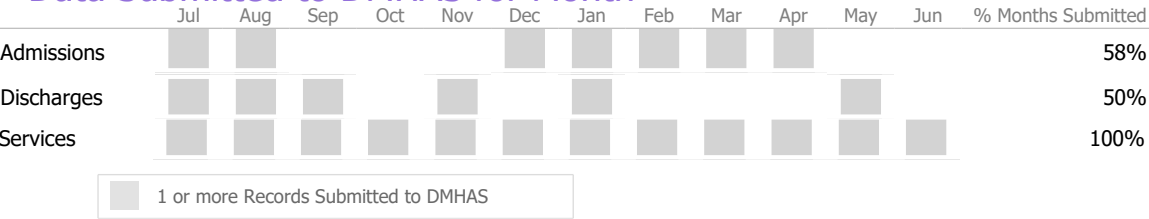
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	41	98%	90%	96%	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div>	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div>	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	62	53	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	9	90%	85%	86%	5%

Service Utilization

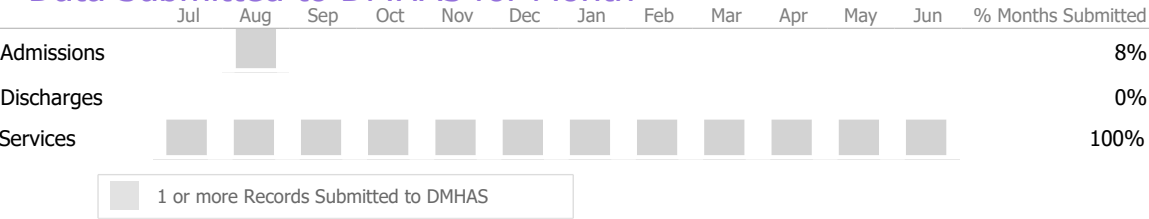
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	9	90%	90%	96%	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 70%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

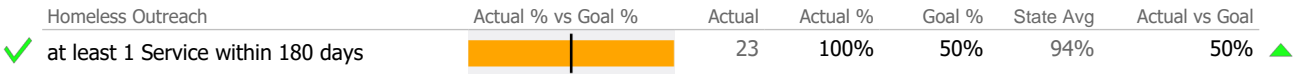
● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

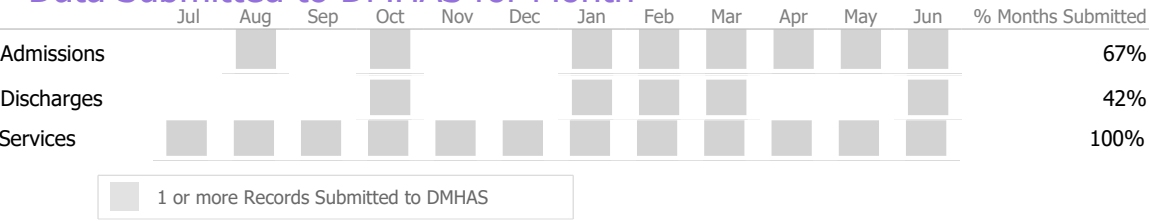
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	21	95% ▲
Admits	23	22	5%
Discharges	8	3	167% ▲
Service Hours	193	64	200% ▲

Service Engagement



Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	-	2	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	146	183	-20% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div><div></div></div>	5	56%	85%	86%	-29% ▼

Service Utilization

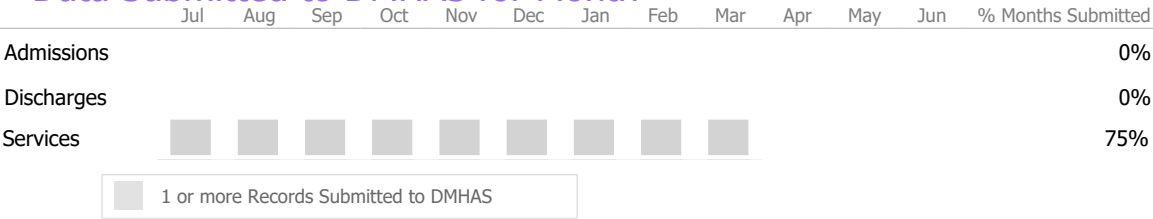
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	9	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div> 0%	78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	34	26% ▲
Admits	21	25	-16% ▼
Discharges	14	12	17% ▲
Service Hours	70	136	-49% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	62%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	6	43%	50%	63%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	33	75%	60%	73%	15% ▲
Employed	<div><div></div></div>	0	0%	20%	12%	-20% ▼
Stable Living Situation	<div><div></div></div>	1	2%	80%	77%	-78% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	13	43%	90%	81%	-47% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■		■		83%
Discharges	■	■	■	■	■		■					■	58%
Services	■	■	■	■	■		■	■		■	■	■	83%

■

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

* State Avg based on 22 Active Standard Case Management Programs

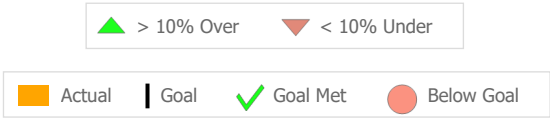
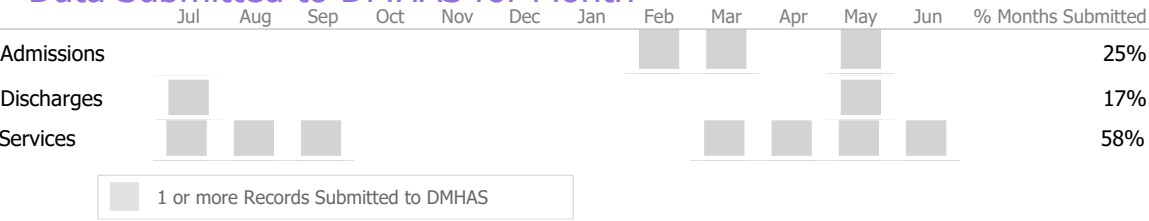
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	16	-31% ▼
Admits	5	8	-38% ▼
Discharges	2	10	-80% ▼
Service Hours	31	47	-35% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div><div></div></div>	3	60%	50%	94%	10%

Data Submitted to DMHAS for Month

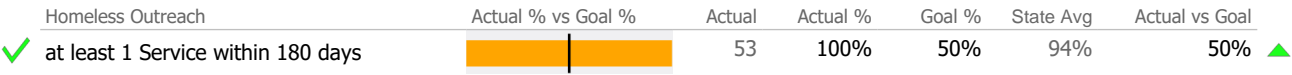


* State Avg based on 53 Active Outreach & Engagement Programs

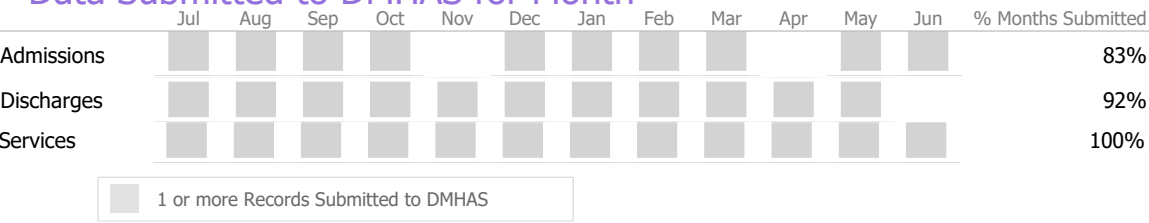
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	82	23% ▲
Admits	53	47	13% ▲
Discharges	35	34	3%
Service Hours	356	316	12% ▲

Service Engagement



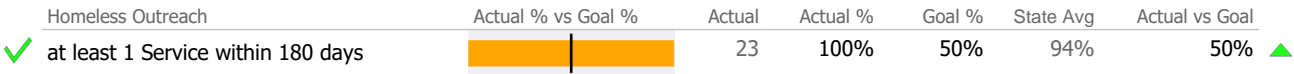
Data Submitted to DMHAS for Month



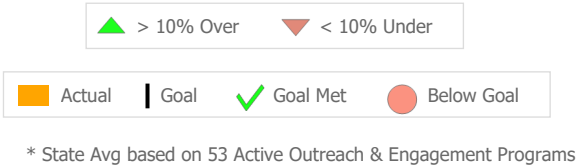
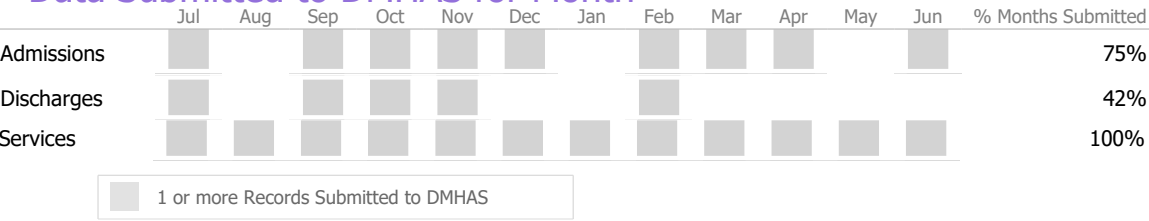
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	65	3%
Admits	23	41	-44% ▼
Discharges	7	20	-65% ▼
Service Hours	67	138	-52% ▼

Service Engagement



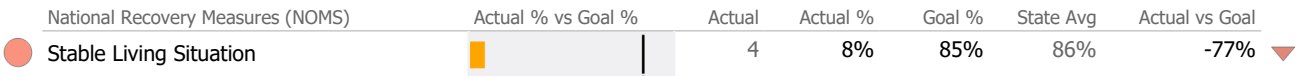
Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	9	444% ▲
Admits	41	9	356% ▲
Discharges	3	-	

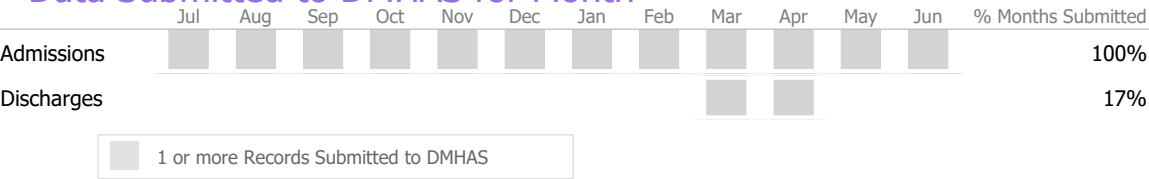
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 97%	97%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div> 3%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	164	-75% ▼
Admits	-	137	-100% ▼
Discharges	-	128	-100% ▼
Bed Days	14,965	16,082	-7%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

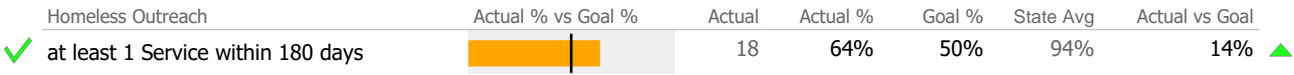
● Below Goal

* State Avg based on 5 Active Shelter Programs

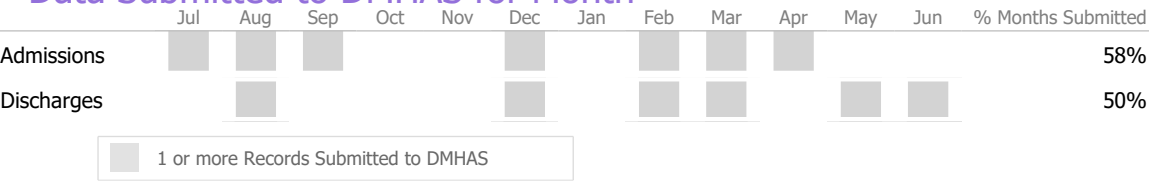
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	9	289% ▲
Admits	28	9	211% ▲
Discharges	11	2	450% ▲

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

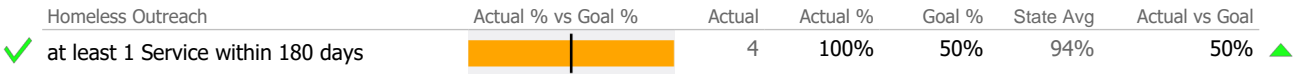
Below Goal

* State Avg based on 53 Active Outreach & Engagement Programs

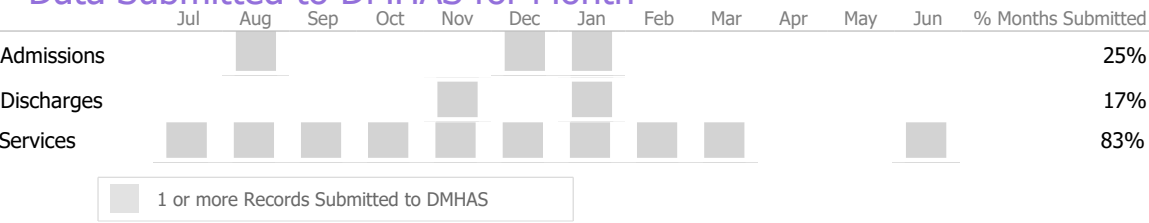
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	4	3	33% ▲
Discharges	2	4	-50% ▼
Service Hours	21	41	-48% ▼

Service Engagement



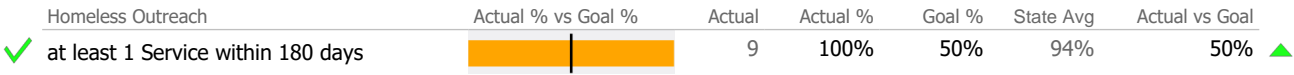
Data Submitted to DMHAS for Month



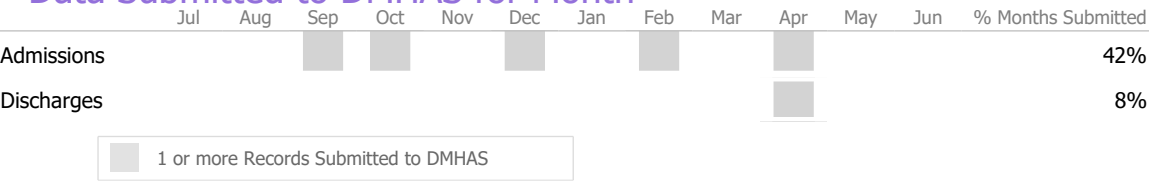
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	3	300% ▲
Admits	9	1	800% ▲
Discharges	7	-	

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

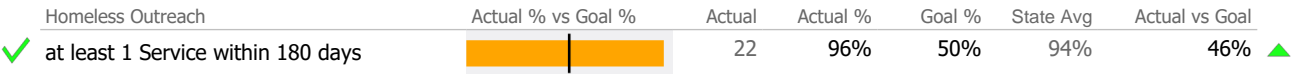
● Below Goal

* State Avg based on 53 Active Outreach & Engagement Programs

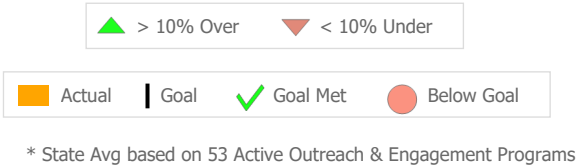
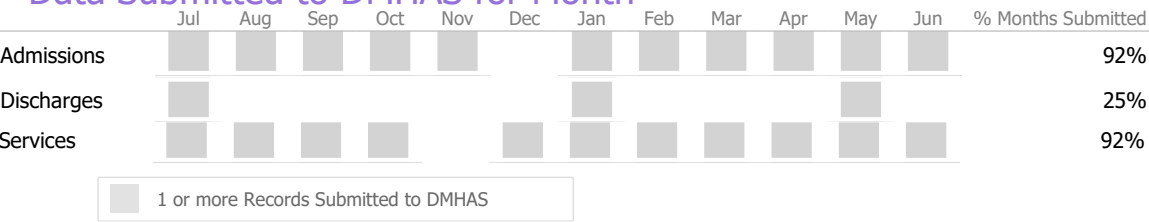
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	25	48%	▲
Admits	23	12	92%	▲
Discharges	4	11	-64%	▼
Service Hours	141	140	1%	

Service Engagement



Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	33	-3%
Admits	4	5	-20% ▼
Discharges	3	5	-40% ▼
Service Hours	568	622	-9%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div></div>	26	81%	85%	86%	-4%

Service Utilization

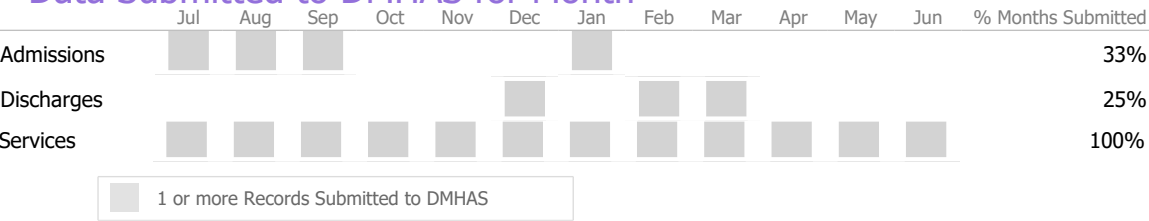
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	28	97%	90%	96%	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div> 95%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div> 93%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	2	2	0%
Discharges	-	2	-100% ▼
Service Hours	172	402	-57% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	16	100%	85%	86%	15% ▲

Service Utilization

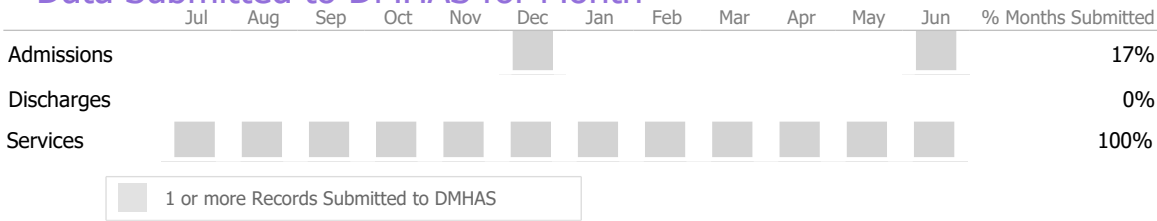
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	15	94%	90%	94%	4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	80% 78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

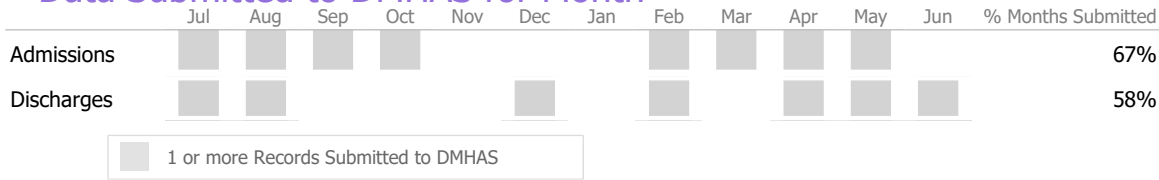
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	27	11% ▲
Admits	16	21	-24% ▼
Discharges	17	12	42% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	4%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 11 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	12	283% ▲
Admits	34	1	3300% ▲
Discharges	35	-	
Service Hours	19	43	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	78%

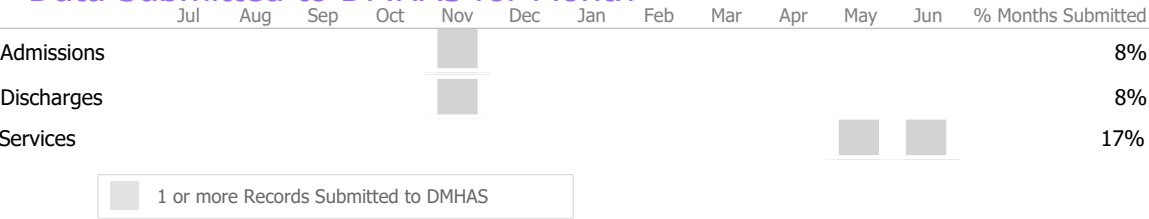
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		2	4%	85%	86%	-81% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	67%	90%	94%	-23% ▼

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div></div>	N/A 98%
On-Time Periodic		
6 Month Updates	<div></div>	N/A 78%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>Stable Living Situation</div>	<div></div>	N/A	N/A	85%	86%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div>Clients Receiving Services</div>	<div></div>	N/A	N/A	90%	94%	N/A ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
	<div>1 or more Records Submitted to DMHAS</div>												

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	27	56% ▲
Admits	16	4	300% ▲
Discharges	8	1	700% ▲
Service Hours	440	387	14% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div><div></div></div>		17	40%	85%	86%	-45% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>		30	86%	90%	94%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 98%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div><div></div></div>	68% 78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

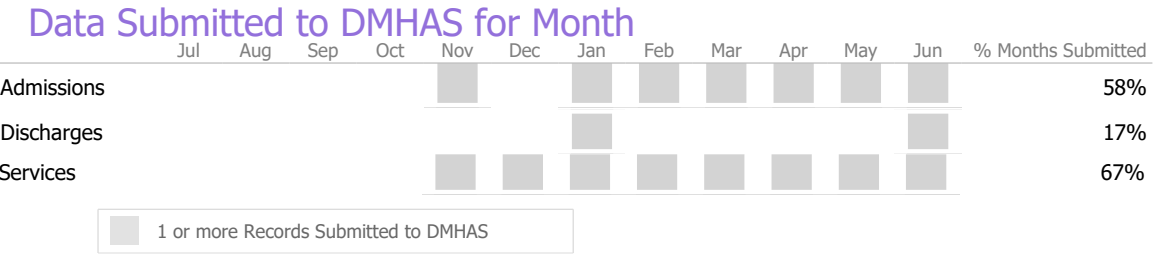
Goal

Goal Met

Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity				Service Engagement						
Measure	Actual	1 Yr Ago	Variance %	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Unique Clients	20			✓ at least 1 Service within 180 days	<div><div></div></div>	18	90%	50%	94%	40% ▲
Admits	22	-								
Discharges	5	-								
Service Hours	117	-								



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 53 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Service Hours	209	137	52% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	11	92%	85%	86%	7%

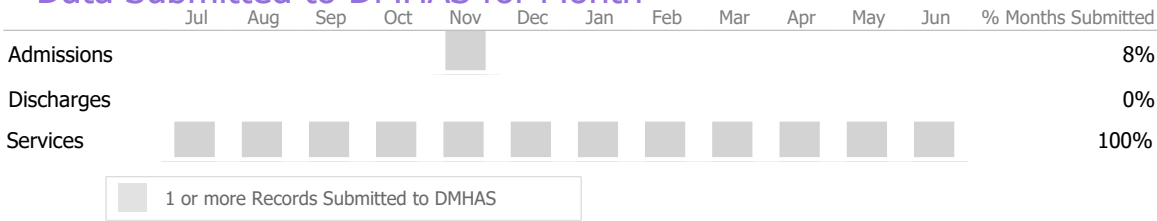
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	11	92%	90%	94%	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 94%	98%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 58%	78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	11	-18%	▼
Admits	-	1	-100%	▼
Discharges	1	2	-50%	▼
Service Hours	176	216	-18%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	9	100%	85%	86%	15% ▲

Service Utilization

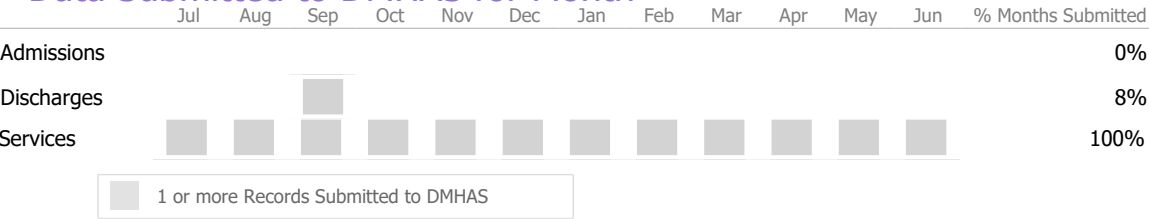
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	8	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 88%	78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 69 Active Supportive Housing – Development Programs