







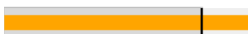




Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	173	190	-9%
	Admits	70	74	-5%
	Discharges	92	86	7%
	Service Hours	85	88	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 1 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	173	100.0%

Client Demographics

Age	#	%	State Avg
18-25	3	2%	9%
26-34	28	16%	19%
35-44	58	34%	26%
45-54	42	24%	18%
55-64	33	19%	18%
65+	8	5%	10%

Gender	#	%	State Avg
Male	111	64%	60%
Female	62	36%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	142	82%	▲ 64%
Hisp-Puerto Rican	25	14%	10%
Hispanic-Other	5	3%	12%
Unknown	1	1%	▼ 14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

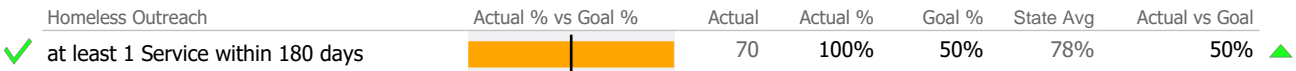
Race	#	%	State Avg
White/Caucasian	139	80%	▲ 58%
Black/African American	30	17%	18%
Multiple Races	3	2%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Other			▼ 12%
Unknown			10%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

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Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

