Chrysalis Center Inc.

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity



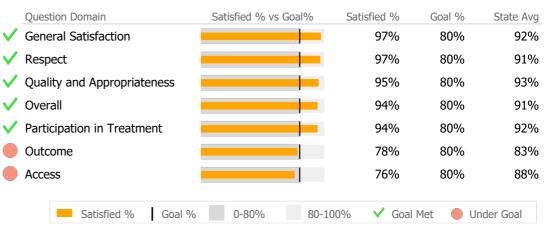
> 10% Under 1Yr Ago

Clients by Level of Care

▲ > 10% Over 1 Yr Ago

Program Type Level of Care Type	2	#	%
Mental Health			
Case Managemen	t	480	54.4%
Social Rehabilitation	n 🔃	252	28.5%
Community Suppor	t 📙	151	17.1%

Consumer Satisfaction Survey (Based on 215 FY24 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	20	3%	9%	Male	493	65%	60%
26-34	74	10%	19%	Female	263	35%	40%
35-44 📙 📗	119	16%	26%	Transgender/Other			0%
45-54	154	20%	18%				
55-64	249	33%	▲ 18%				
65+	140	19%	10%	Race	#	%	State Avg
				Black/African American	323	43%	18%
Ethnicity	#	%	State Avg	White/Caucasian 📙 📗	320	42%	▼ 58%
Non-Hispanic	569	75%	▲ 64%	Other	107	14%	12%
Hisp-Puerto Rican	147	19%	10%	Am. Indian/Native Alaskan	3	0%	1%
Hispanic-Other	30	4%	12%	Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Mexican	5	1%	1%	Asian	1	0%	1%
·				Multiple Races			1%
Hispanic-Cuban	4	1%	0%	Unknown			10%
Unknown	1	0%	▼ 14%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	7 > 10% U	Inder St	tate Avg

BOS 134

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	58	2%	
Admits	7	4	75% 🔺	
Discharges	6	7	-14% ▼	
Service Hours	1,989	1,871	6%	

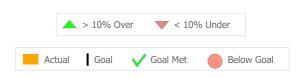
Recovery

/	Clients Receiving Services		52	98%	90%	96%	8%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
/	Stable Living Situation		57	97%	85%	86%	12%	4
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actua	l State Avg
6 Month Updates	88%	83%

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	5													58%
Discharges	6													42%
Services														100%
	1	or mo	re Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

BOS 193 Units Hartford Suburbs

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

96%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	20	5%	
Admits	2	-		
Discharges	2	1	100% 🔺	
Service Hours	453	692	-35% 🔻	,

Recovery

Clients Receiving Services

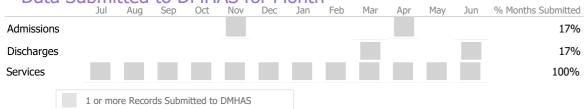
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		19	90%	85%	86%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

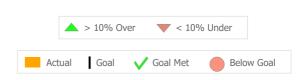
19

100%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	97%
On-Time Periodic	Actua	l State Avg
6 Month Updates	67%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

BOS 193 Units Meriden

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

90%

96%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	17	-12%	•
Admits	-	2	-100%	•
Discharges	2	2	0%	
Service Hours	335	290	15%	•

Recovery

Clients Receiving Services

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
V	Stable Living Situation		13	87%	85%	86%	2%
	National Recovery Measures (NOMS)	Actual % VS Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

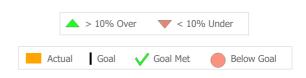
13

100%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	92%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

BOS 193 Units New Britain

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

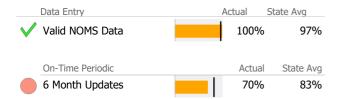
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	31	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Service Hours	932	1,099	-15% 🔻

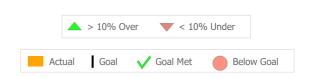
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		30	97%	85%	86%	12% 🔺
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	96%	10%

Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

BOS 72

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	18	6%	
Admits	4	2	100%	•
Discharges	4	3	33%	•
Service Hours	989	938	5%	

Recovery

/	Clients Receiving Services		15	100%	90%	96%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
V	Stable Living Situation		19	100%	85%	86%	15%	4
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	96%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	71%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Community Integration Services

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	25	16%	•
Admits	8	1	700%	•
Discharges	9	3	200%	•
Service Hours	404	492	-18%	•

Recovery

National Recovery Measures (NOMS)

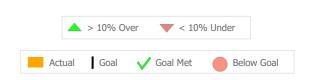
/	Stable Living Situation		27	90%	85%	86%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		20	95%	90%	96%	5%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	97%
On-Time Periodic	Actua	l State Avg
6 Month Updates	69%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Community Support Program/RP

Chrysalis Center Inc.

Mental Health - Community Support - CSP

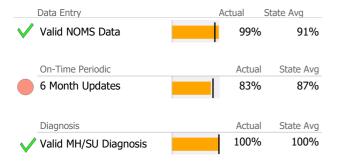
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

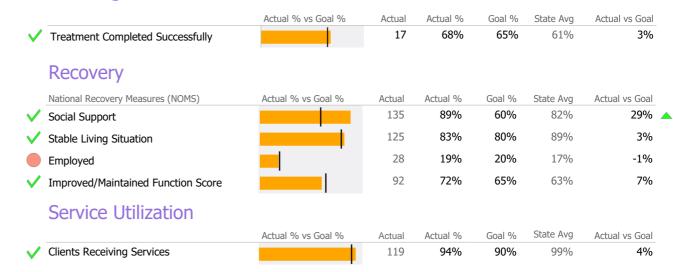
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	150	1%
Admits	39	45	-13% 🔻
Discharges	25	38	-34% ▼
Service Hours	4,366	4,846	-10%

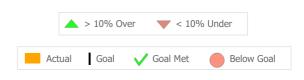
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													75%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 33 Active CSP Programs

Cosgrove Commons 294

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

94%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	24	0%	
Admits	-	1	-100%	•
Discharges	2	-		
Service Hours	564	808	-30%	•

Recovery

Clients Receiving Services



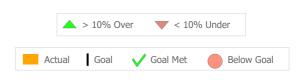
22

100%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	1000	% 98%
On-Time Periodic	Actu	al State Avg
6 Month Updates	919	% 78%





^{*} State Avg based on 69 Active Supportive Housing – Development Programs

FUSE 602557

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Ava

Actual vs Goal

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	27	30	-10%	
Admits	-	6	-100%	•
Discharges	1	3	-67%	•
Service Hours	500	997	-50%	•

Recovery

National Recovery Measures (NOMS)

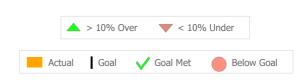
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	Stable Living Situation		21	78%	85%	86%	-7%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		26	100%	90%	96%	10%

Actual % vs Goal %

Data Submission Quality

Dat	a Entry	Actual	State Avg
Va	lid NOMS Data	96%	97%
On	-Time Periodic	Actua	I State Avg
V 61	Month Updates	88%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Hudson View Commons

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

94%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	14	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Service Hours	394	788	-50%	•

Recovery

Clients Receiving Services

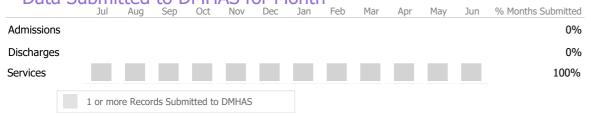


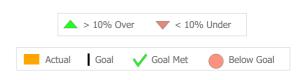
14

100%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100	% 98%
On-Time Periodic	Actu	ıal State Avg
6 Month Updates	939	% 78%





^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Legion Court

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

90%

94%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	2	-	
Service Hours	251	204	23% 🗸

Recovery

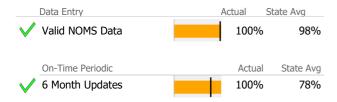
Clients Receiving Services



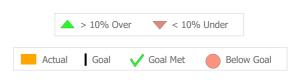
6

100%

Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Liberty Gardens

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

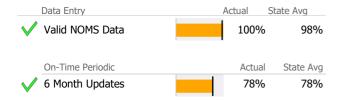
Program Activity

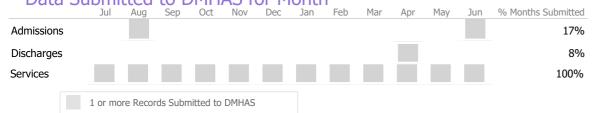
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	2	1	100% 🔺	
Discharges	1	2	-50% ▼	
Service Hours	380	490	-22% ▼	

Recovery



Data Submission Quality







^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Next Steps Supp. Housing602552

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	10	70%	•
Admits	8	2	300%	•
Discharges	2	1	100%	•
Service Hours	530	414	28%	•

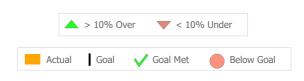
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		12	71%	85%	86%	-14%	~
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Clients Receiving Services		15	100%	90%	96%	10%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Oxoboxy Lofts

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

29%

90%

94%

-61% 🔻

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14		
Admits	14	-	
Discharges	-	-	
Service Hours	36	_	

Recovery

Clients Receiving Services

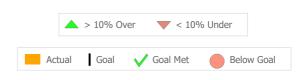
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		13	93%	85%	86%	8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic	Actua	l State Avg
6 Month Updates	0%	78%

Data Subimission Quality





^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Patriot's Landing

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	7	29%	•
Admits	4	1	300%	•
Discharges	3	2	50%	•
Service Hours	162	90	80%	•

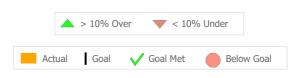
Recovery

/	Clients Receiving Services		6	100%	90%	94%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
V	Stable Living Situation		9	100%	85%	86%	15%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	97%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	78%





^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Project HEARRT 602551

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Goal %

State Avg

Actual vs Goal

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	118	-5%	
Admits	9	5	80% 🗸	•
Discharges	10	15	-33% 🔻	•
Service Hours	2,283	3,202	-29% 🔻	•

Recovery

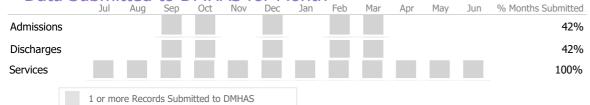
National Recovery Measures (NOMS)

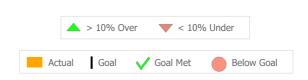
V	Stable Living Situation		103	92%	85%	86%	7%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		102	100%	90%	96%	10%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	97%
On-Time Periodic	Actua	State Avg
6 Month Updates	65%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Recovery Empowerment Svs602284

Chrysalis Center Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	252	217	16%	•
Admits	55	18	206%	•
Discharges	80	19	321%	•
Service Hours	10,072	8,151	24%	•
Social Rehab/PHP/IOP Days	6,043	5,476	10%	

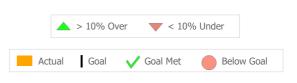
Service Utilization



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 34 Active Social Rehabilitation Programs

SHP VSS 602555

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

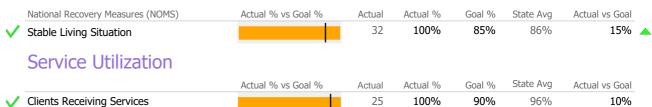
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	26	23%	•
Admits	6	1	500%	•
Discharges	7	-		
Service Hours	662	622	6%	

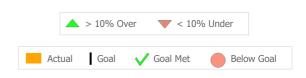
Recovery



Data Submission Quality

Data Entry	Actual 5	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Victory Gardens 295

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

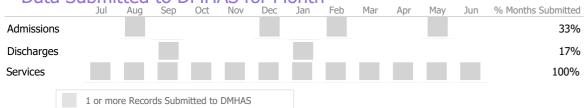
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	38	3%	
Admits	4	6	-33% ▼	7
Discharges	3	3	0%	
Service Hours	1,201	1,760	-32%	,

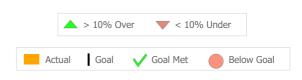
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		36	92%	85%	86%	7%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		36	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	100%	98%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	79%	78%	





^{*} State Avg based on 69 Active Supportive Housing – Development Programs