Center for Human Development

Springfield, MA

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

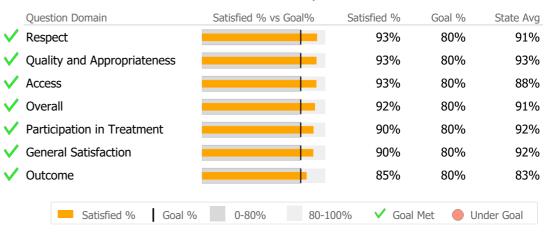




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Case Management	381	62.2%
	Residential Services	154	25.1%
	Recovery Support	35	5.7%
Addiction			
	Case Management	43	7.0%

Consumer Satisfaction Survey (Based on 213 FY24 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	34	6%	9%	Male	403	70%	60%
26-34	71	12%	19%	Female 📙	169	29%	▼ 40%
35-44	109	19%	26%	Transgender/Other	1	0%	0%
45-54	125	22%	18%				
55-64	168	29%	▲ 18%				
65+	66	12%	10%	Race	#	%	State Avg
				White/Caucasian	340	59%	58%
Ethnicity	#	%	State Avg	Black/African American	153	27%	18%
Non-Hispanic	368	64%	64%	Other	53	9%	12%
Hispanic-Other	143	25%	12 %	Multiple Races	15	3%	1%
Hisp-Puerto Rican	55	10%	10%	Am. Indian/Native Alaskan	4	1%	1%
Unknown	6	1%	▼ 14%	Asian	4	1%	1%
			·	Unknown	4	1%	10%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	'			
1							
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg
Hispanic-Mexican Hispanic-Cuban	1 Unique C	0% Clients		Hawaiian/Other Pacific Islander			0%

2022 SNOFO Outreach

Center for Human Development

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	20	100%	•
Admits	25	21	19%	•
Discharges	31	5	520%	•

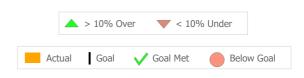
Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		24	96%	50%	94%	46% 🔺

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													42%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 53 Active Outreach & Engagement Programs

ARPA PSH

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	17	24%	•
Admits	6	12	-50%	•
Discharges	2	2	0%	
Service Hours	814	529	54%	•

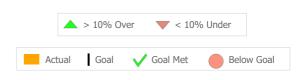
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		19	90%	85%	86%	5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		19	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100	% 97%
On-Time Periodic	Actu	ual State Avg
6 Month Updates	100	% 83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

CIS Coaching

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS for Month Jul Aug Sep Oct Nov Dec Jan Feb

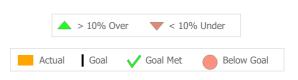
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges





^{*} State Avg based on 10 Active Specialing Programs

Community Integration Services

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

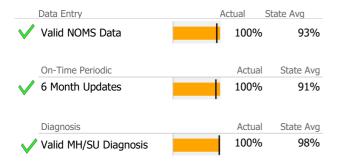
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

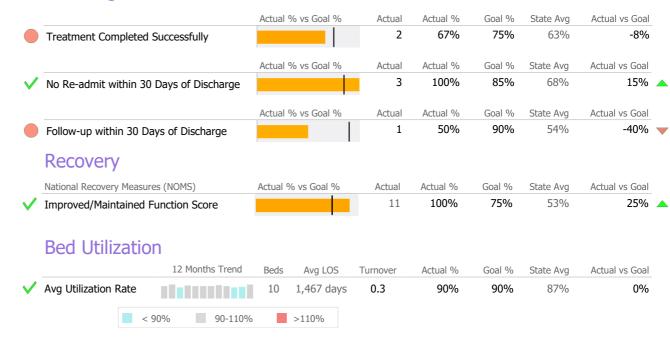
Program Activity

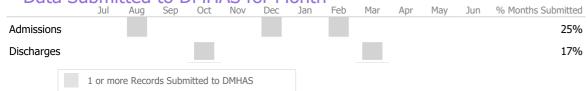
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	11	9%	
Admits	3	5	-40%	•
Discharges	3	2	50%	•
Bed Days	3,299	2,674	23%	•

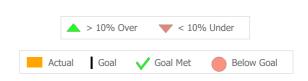
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

Compas House

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

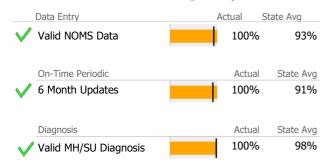
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

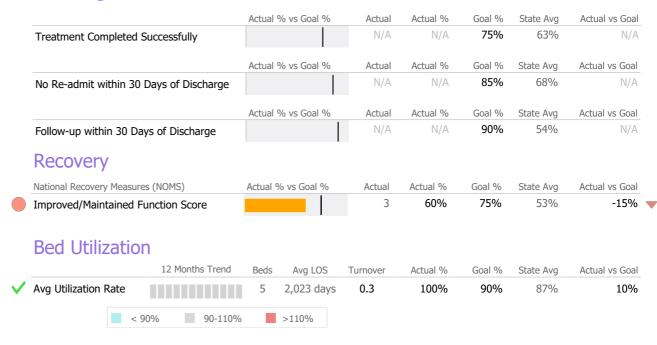
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	7	-29%	•
Admits	-	2	-100%	•
Discharges	-	2	-100%	•
Service Hours	43	18	137%	•
Bed Days	1,825	1,589	15%	•

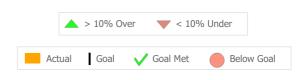
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

Crossover Group Home 604-240

Center for Human Development

Mental Health - Residential Services - Group Home

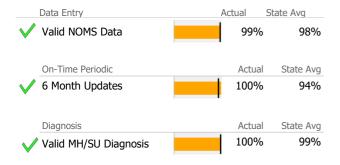
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

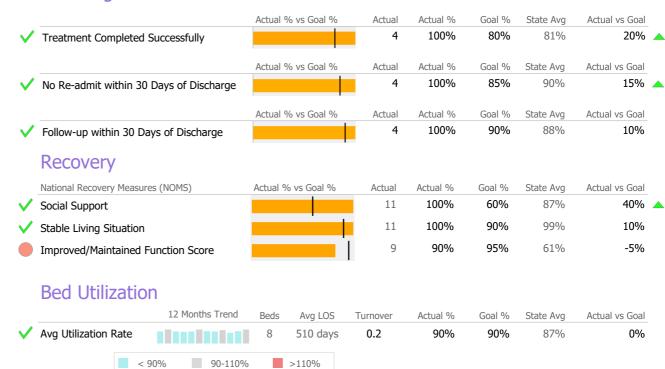
Program Activity

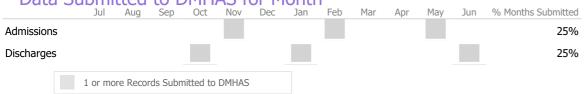
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	16	-31%	▼
Admits	3	9	-67%	•
Discharges	4	8	-50%	•
Bed Days	2,642	2,472	7%	

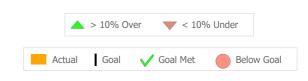
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 22 Active Group Home Programs

CTLP Supervised Apts 604-250Y

Center for Human Development

Mental Health - Residential Services - Supervised Apartments

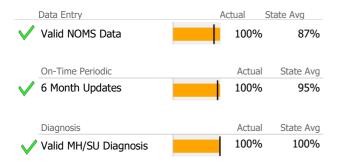
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

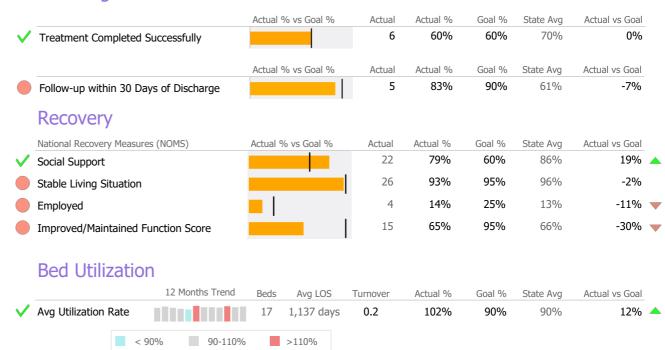
Program Activity

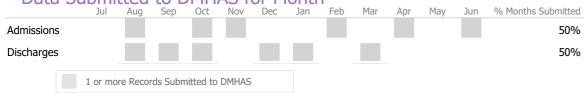
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	26	8%	
Admits	9	8	13%	•
Discharges	10	7	43%	•
Bed Days	6,324	6,318	0%	

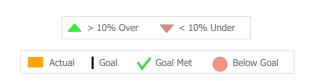
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 62 Active Supervised Apartments Programs

General Coaching 605-290

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

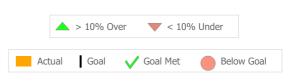
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	4	-50%	lacktriangle
Admits	1	-		
Discharges	-	3	-100%	•
Service Hours	57	8		







^{*} State Avg based on 10 Active Specialing Programs

Hospitality Center (Homeless CM 2)

Center for Human Development

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

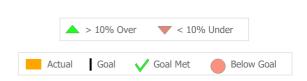
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	6	33%	•
Admits	4	1	300%	•
Discharges	4	2	100%	•
Service Hours	2	1	75%	•

Service Engagement







^{*} State Avg based on 53 Active Outreach & Engagement Programs

Housing First 604557

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

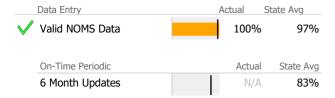
Program Activity

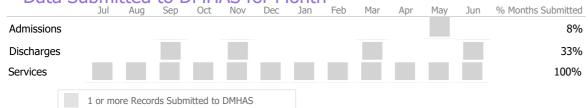
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	10	10%	
Admits	1	2	-50%	•
Discharges	11	-		
Service Hours	540	573	-6%	

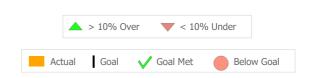
Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Stable Living Situation	Actual 70 vs Goal 70	11	100%	85%	86%	15%	<u> </u>
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		N/A	N/A	90%	96%	N/A	

Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

HUD BOS 134

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

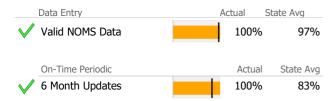
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	44	-11%	•
Admits	3	11	-73% ▼	•
Discharges	1	8	-88% ▼	•
Service Hours	2,464	2,509	-2%	

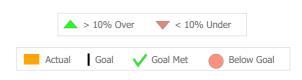
Recovery



Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

HUD BOS 193 Units

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

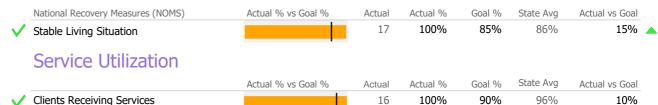
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

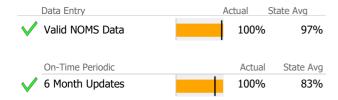
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	19	-11%	•
Admits	1	2	-50%	•
Discharges	1	3	-67%	•
Service Hours	1,218	838	45%	•

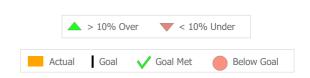
Recovery



Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

HUD BOS 72

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

96%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

100%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Service Hours	758	528	44%	•

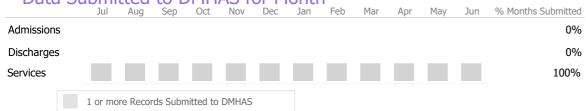
Recovery

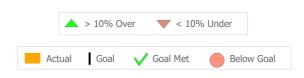
Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Stable Living Situation		9	100%	85%	86%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actua	State Avg
6 Month Updates	100%	83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Iris House

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

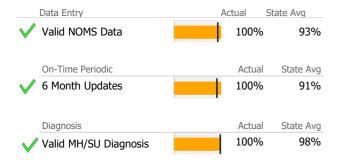
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

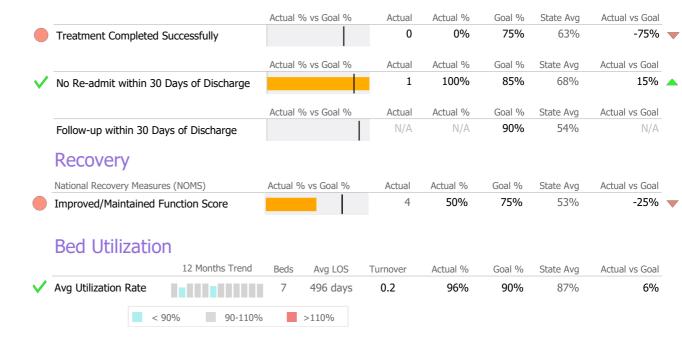
Program Activity

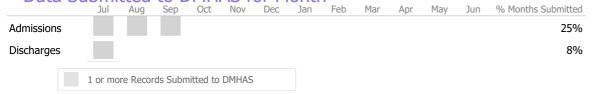
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	•
Admits	3	5	-40%	•
Discharges	1	2	-50%	•
Bed Days	2,454	1,581	55%	•

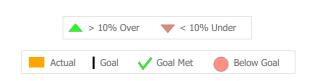
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

Lotus Coaching

Center for Human Development Mental Health - Recovery Support - Specialing Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	1	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Service Hours	432	98		

Data Submission Quality

Data Entry	Actual	State Ava



Data Submitted to DMHAS for Month Sep Oct Nov Dec Jan Feb





^{*} State Avg based on 10 Active Specialing Programs

Lotus Home 603-241

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

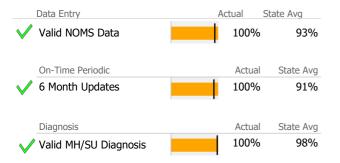
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	\blacksquare
Admits	1	1	0%	
Discharges	-	2	-100%	•
Bed Days	1,720	1,787	-4%	

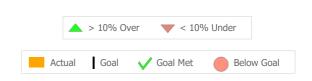
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

Odyssey House YAS

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

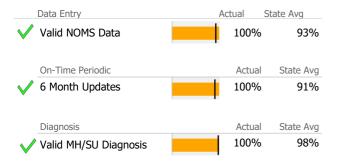
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

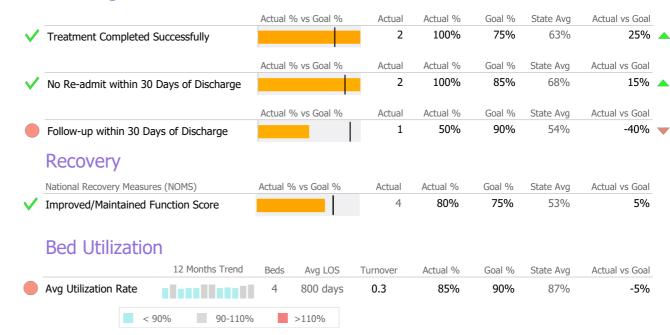
Program Activity

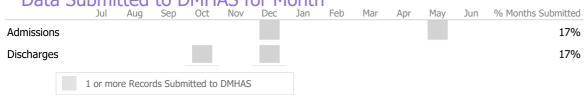
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	•
Admits	2	1	100%	•
Discharges	2	1	100%	•
Bed Days	1,236	1,458	-15%	•

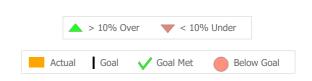
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

PATH

Center for Human Development

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

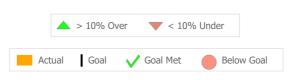
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	32	41%	•
Admits	29	18	61%	•
Discharges	31	16	94%	•
Service Hours	135	115	18%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													92%
Services													100%





^{*} State Avg based on 53 Active Outreach & Engagement Programs

PILOTS- Danbury

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Actual %

Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	49	-6%	
Admits	6	20	-70%	•
Discharges	25	9	178%	•
Service Hours	2,091	2,494	-16%	•

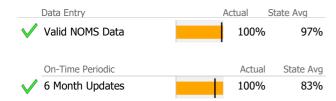
Recovery

National Recovery Measures (NOMS)

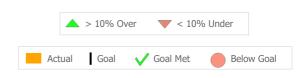


Actual % vs Goal %

Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

PILOTS- Torrington

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	22	-5%	
Admits	4	5	-20%	•
Discharges	3	5	-40%	•
Service Hours	1,343	1,046	28%	•

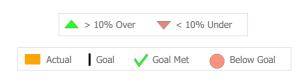
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	% 97%
On-Time Periodic	Actu	al State Avg
6 Month Updates	1009	% 83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

PILOTS- Waterbury

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	79	-9%	
Admits	13	22	-41%	•
Discharges	16	20	-20%	•
Service Hours	3,570	3,790	-6%	

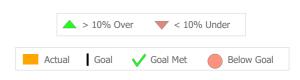
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	6 97%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 83%





^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

PSRB Coaching

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

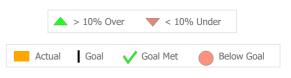
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	-	
Discharges	-	-	
Service Hours	277	145	90% 🔺

Data Submitted to DMHAS for Month Jul Aug Sep Oct Nov Dec Jan Feb





^{*} State Avg based on 10 Active Specialing Programs

Res SuppApts Torr. 523-261

Center for Human Development

Mental Health - Residential Services - Residential Support

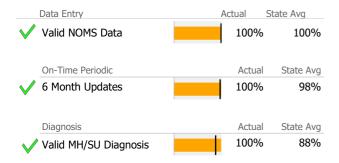
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

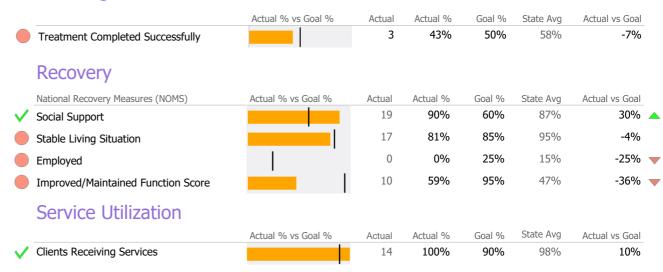
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	22	-5%	
Admits	6	4	50%	•
Discharges	7	7	0%	
Service Hours	2,713	1,939	40%	•

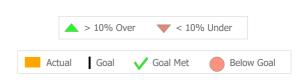
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 22 Active Residential Support Programs

Residential Supp Apts 604-260

Center for Human Development

Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

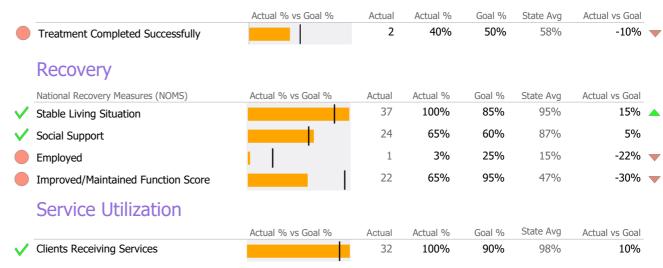
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	33	12%	•
Admits	6	5	20%	•
Discharges	5	2	150%	•
Service Hours	12,998	10,629	22%	•

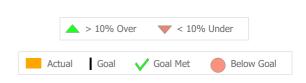
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
On-Time Periodic	Actua	l State Avg
6 Month Updates	100%	98%
Diagnosis	Actua	State Avg
✓ Valid MH/SU Diagnosis	97%	88%

Discharge Outcomes







^{*} State Avg based on 22 Active Residential Support Programs

ResSupApts 523-262

Center for Human Development

Mental Health - Residential Services - Residential Support

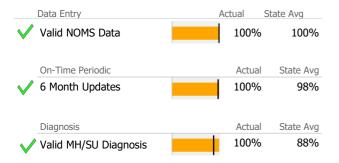
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

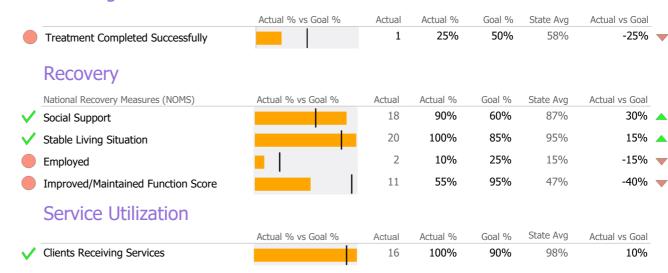
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	22	-9%	
Admits	2	5	-60%	•
Discharges	4	4	0%	
Service Hours	2,967	2,643	12%	•

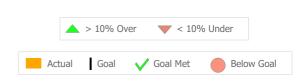
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 22 Active Residential Support Programs

Samuels Court 523560

Center for Human Development

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

94%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	1	-	
Discharges	1	-	
Service Hours	796	880	-10%

Recovery

Clients Receiving Services



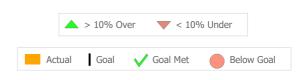
11

100%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic	Actua	State Avg
6 Month Updates	100%	78%





^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Sequoia House

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

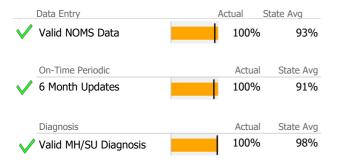
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

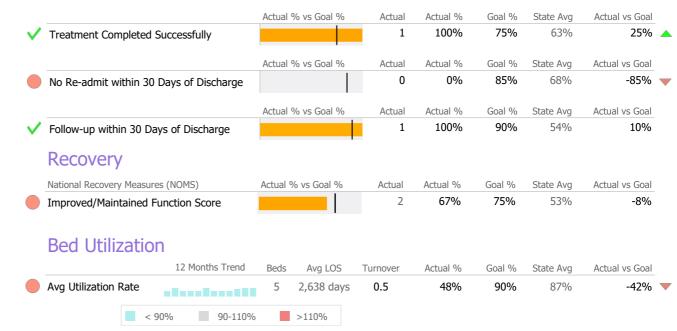
Program Activity

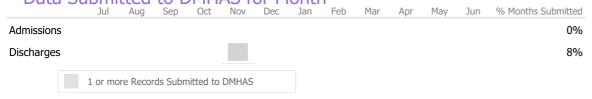
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	1	-	
Bed Days	874	1,098	-20% ▼

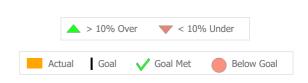
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

Shared Living

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS for Month Jul Aug Sep Oct Nov Dec Jan Feb

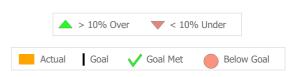
Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

Discharges





^{*} State Avg based on 10 Active Specialing Programs

SOAR

Center for Human Development

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

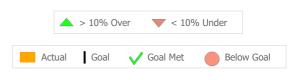
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	19	32%	•
Admits	23	15	53%	•
Discharges	18	16	13%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													58%
	1 or mo	ore Reco	rds Subr	mitted to	DMHAS								



^{*} State Avg based on 53 Active Outreach & Engagement Programs

SOR - HCWH-CHD

Center for Human Development

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	25	72%	•
Admits	23	20	15%	•
Discharges	25	6	317%	•
Service Hours	156	84	85%	•

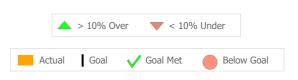
Service Engagement



Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 24 Active Outreach & Engagement Programs

Specialing, 232-285

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

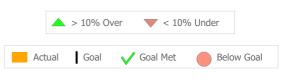
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	2	1	100%	•
Discharges	1	3	-67%	•
Service Hours	624	807	-23%	•







^{*} State Avg based on 10 Active Specialing Programs

Supportive Housing SHP

Center for Human Development

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

90%

96%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	1	-100%	•
Discharges	2	-		
Service Hours	195	466	-58%	•

Recovery

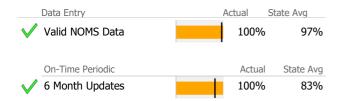
Clients Receiving Services

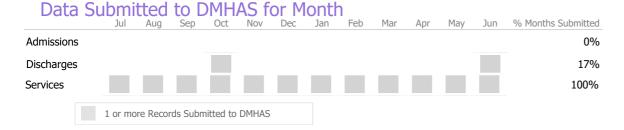


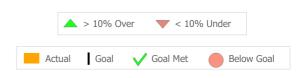
3

100%

Data Submission Quality







^{*} State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Transitional Coaching

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	2	1	100%	•
Discharges	1	3	-67%	•
Service Hours	1,721	2,625	-34%	•





^{*} State Avg based on 10 Active Specialing Programs

Unsheltered Homeless Street outreach

Center for Human Development

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

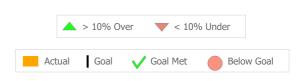
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22		
Admits	22	-	
Discharges	4	-	
Service Hours	8	-	

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													33%
Discharges													25%
Services													50%





^{*} State Avg based on 53 Active Outreach & Engagement Programs

Valley Park PILOTS Dev.523-551

Center for Human Development

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

94%

10%

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

100%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25%	•
Admits	1	-		
Discharges	1	-		
Service Hours	473	385	23%	•

Recovery

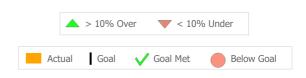
Clients Receiving Services



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic	Actua	l State Avg
6 Month Updates	100%	78%





^{*} State Avg based on 69 Active Supportive Housing – Development Programs

Woodside

Center for Human Development

Mental Health - Residential Services - MH Intensive Res. Rehabilitation

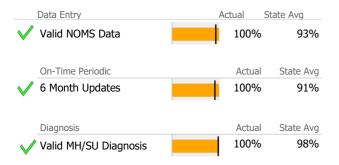
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	5	-40%	•
Admits	-	2	-100%	•
Discharges	-	2	-100%	•
Bed Days	1,095	1,034	6%	

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS for Month

Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

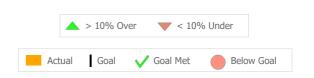
Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

1 or more Records Submitted to DMHAS



^{*} State Avg based on 63 Active MH Intensive Res. Rehabilitation Programs

YAS Coaching 604275

Center for Human Development

Mental Health - Recovery Support - Specialing

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	•
Admits	4	5	-20%	•
Discharges	5	2	150%	•
Service Hours	416	777	-47%	•

Data Submitted to DMHAS for Month Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr N Admissions

Jun % Months Submitted

25%

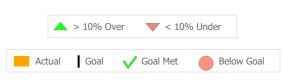
42%

100%

1 or more Records Submitted to DMHAS

Discharges

Services



^{*} State Avg based on 10 Active Specialing Programs