








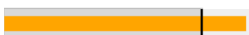




Reporting Period: July 2024 - June 2025 (Data as of Sep 10, 2025)




Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	654	590	11% ▲
	Admits	241	224	8%
	Discharges	182	195	-7%
	Service Hours	7,492	7,594	-1%
	S.Rehab/PHP/IOP	5,638	5,217	8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 100 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Access		95%	80%	88%
✓ Outcome		86%	80%	83%

 Satisfied %    | Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	339	47.7%
	Social Rehabilitation	236	33.2%
	Community Support	136	19.1%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	26	4%	9%	Male	364	55%	60%
26-34	95	14%	19%	Female	295	45%	40%
35-44	136	21%	26%	Transgender/Other			0%
45-54	134	20%	18%				
55-64	178	27%	18%				
65+	89	14%	10%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Hispanic-Other	321	49%	▲ 12%	White/Caucasian	366	56%	58%
Non-Hispanic	321	49%	▼ 64%	Black/African American	149	23%	18%
Hisp-Puerto Rican	11	2%	10%	Multiple Races	62	9%	1%
Unknown	4	1%	▼ 14%	Other	58	9%	12%
Hispanic-Cuban	1	0%	0%	Asian	14	2%	1%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	9	1%	1%
				Unknown	1	0%	10%
				Hawaiian/Other Pacific Islander			0%

 Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	9	44% ▲
Admits	8	1	700% ▲
Discharges	3	3	0%
Service Hours	259	121	113% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
On-Time Periodic		
6 Month Updates	91%	78%

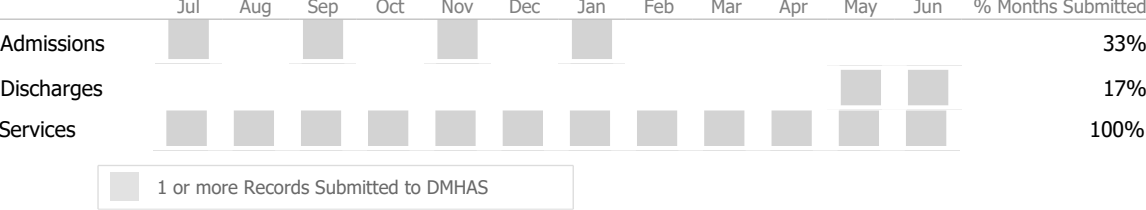
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div></div>	9	64%	85%	86%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	10	91%	90%	94%	1%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	47	-13% ▼
Admits	7	13	-46% ▼
Discharges	6	13	-54% ▼
Service Hours	511	811	-37% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div><div></div></div>	33	80%	85%	86%	-5%

Service Utilization

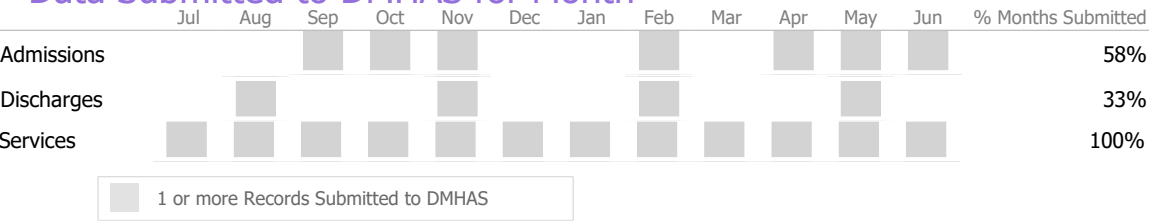
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	34	97%	90%	96%	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 98%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 100%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met

● Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	136	146	-7%
Admits	18	27	-33% ▼
Discharges	26	29	-10%
Service Hours	4,868	5,014	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	91%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 100%	87%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	19	73%	65%	61%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	126	93%	60%	82%	33% ▲
Improved/Maintained Function Score	<div><div></div></div>	118	92%	65%	63%	27% ▲
Stable Living Situation	<div><div></div></div>	134	99%	80%	89%	19% ▲
Employed	<div><div></div></div>	26	19%	20%	17%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	112	100%	90%	99%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>			<div></div>	<div></div>	75%
Discharges	<div></div>		<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	92%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal  Goal Met  Below Goal

\* State Avg based on 33 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	10	30% ▲
Admits	5	1	400% ▲
Discharges	4	2	100% ▲
Service Hours	136	171	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div></div>	12	92%	85%	86%	7%

Service Utilization

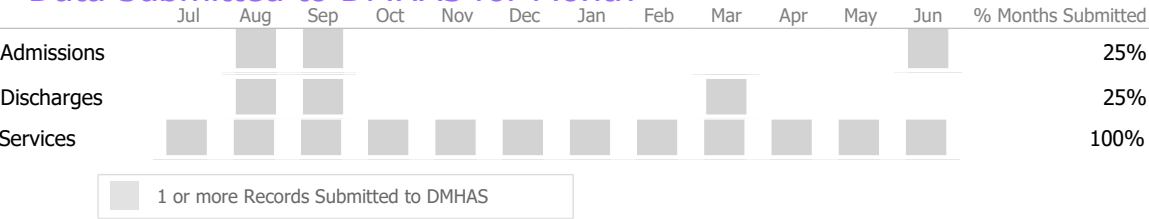
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	9	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div> 100%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div></div> 100%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	1	2	-50% ▼
Discharges	3	2	50% ▲
Service Hours	232	420	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	16	94%	85%	86%	9%

Service Utilization

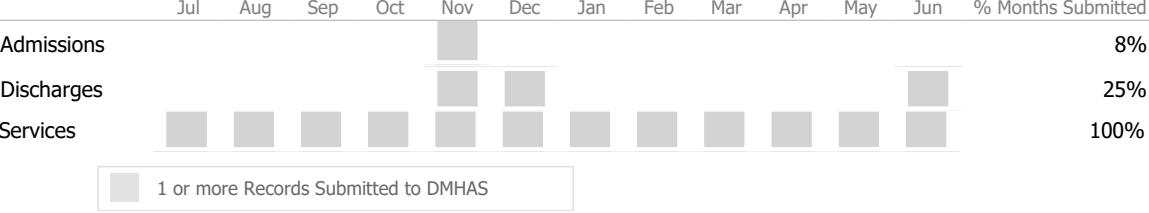
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	14	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100% 98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100% 78%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

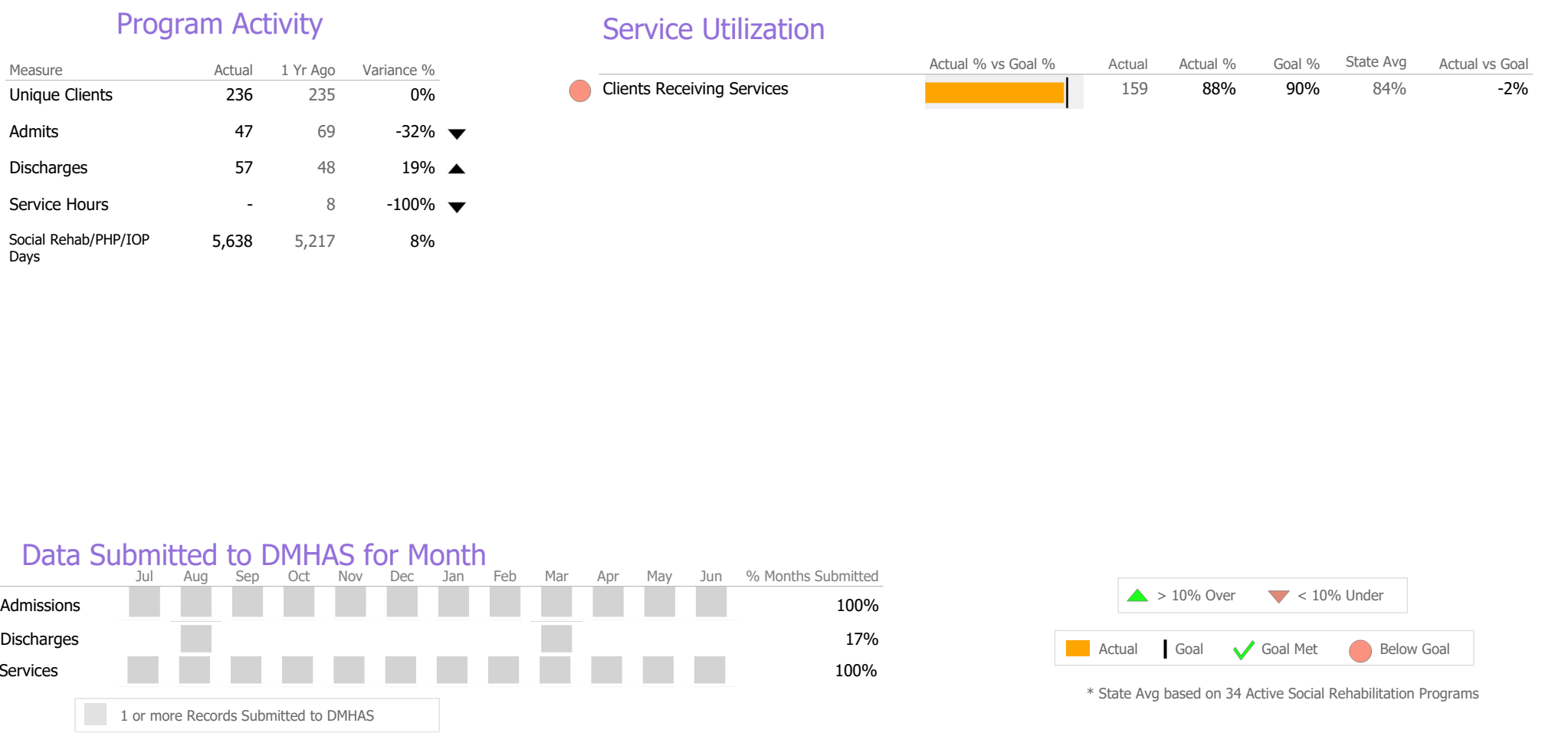
Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 69 Active Supportive Housing – Development Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	7	29% ▲
Admits	3	-	
Discharges	2	-	
Service Hours	150	74	103% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div></div>	8	80%	85%	86%	-5%

Service Utilization

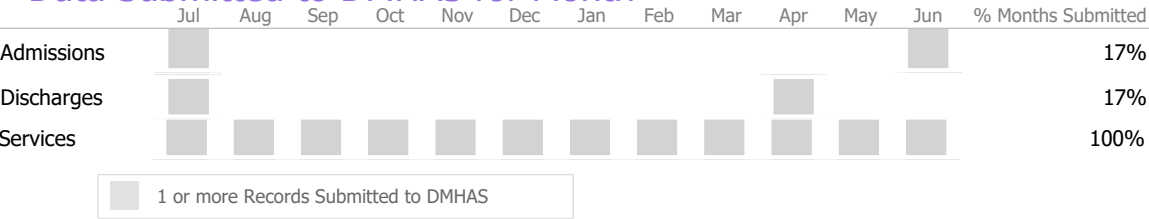
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	8	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div> 100%	97%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div></div> 0%	83%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

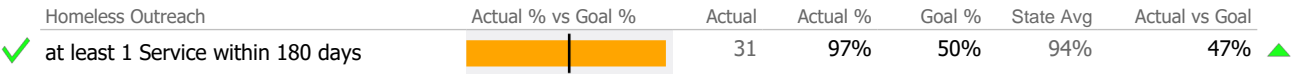
\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs



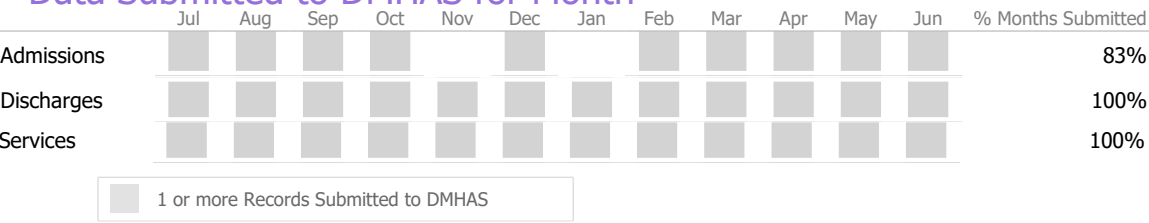
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	144	-19% ▼
Admits	32	90	-64% ▼
Discharges	49	64	-23% ▼
Service Hours	545	615	-11% ▼

Service Engagement



Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	3	3	0%
Discharges	2	3	-33% ▼
Service Hours	165	236	-30% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation	<div><div></div></div>		7	70%	85%	86%	-15% ▼

Service Utilization

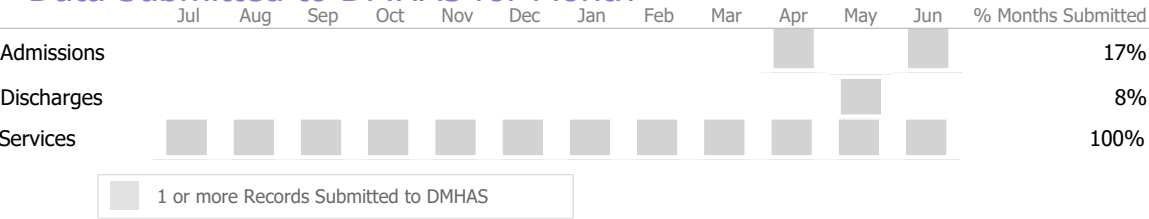
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div><div></div></div>		6	75%	90%	96%	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	99% 97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div>	100% 83%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

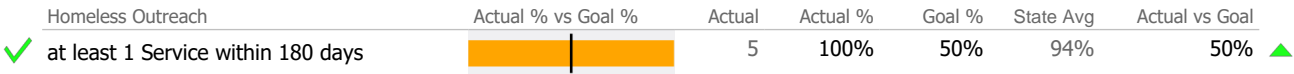
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

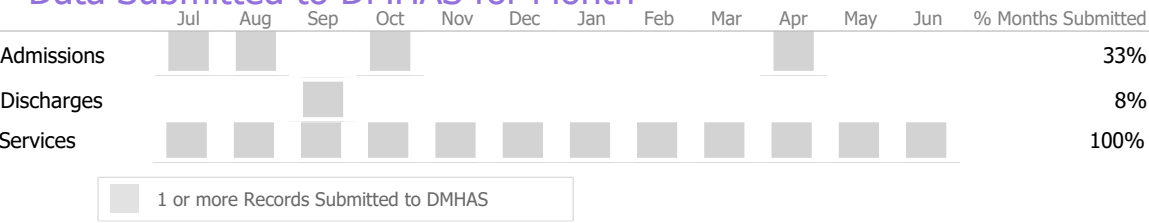
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	7	71%	▲
Admits	5	3	67%	▲
Discharges	4	-		
Service Hours	32	22	47%	▲

Service Engagement



Data Submitted to DMHAS for Month

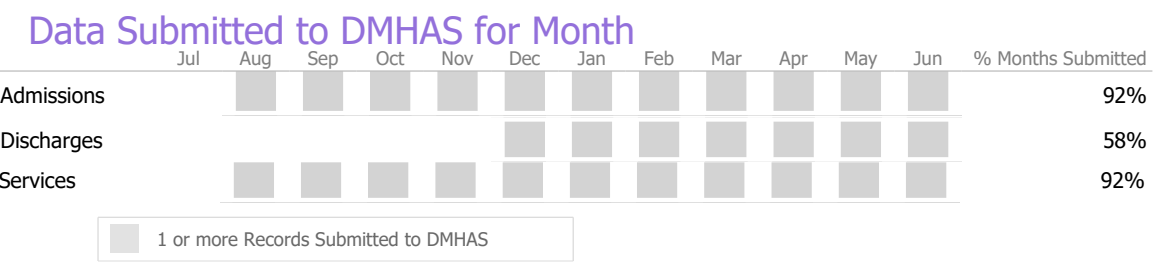


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	112		
Admits	112	-	
Discharges	26	-	
Service Hours	594	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<div><div></div></div>	111	99%	50%	94%	49% ▲



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 53 Active Outreach & Engagement Programs