

Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 1,640 | 1,636 | 0% |
| | Admits | 1,366 | 1,410 | -3% |
| | Discharges | 1,591 | 1,470 | 8% |
| | Service Hours | 30,515 | 29,891 | 2% |
| | Bed Days | 5,810 | 5,742 | 1% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 201 FY24 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Overall | | 94% | 80% | 91% |
| ✓ Participation in Treatment | | 94% | 80% | 92% |
| ✓ Quality and Appropriateness | | 94% | 80% | 93% |
| ✓ General Satisfaction | | 93% | 80% | 92% |
| ✓ Respect | | 93% | 80% | 91% |
| ✓ Access | | 91% | 80% | 88% |
| ✓ Outcome | | 90% | 80% | 83% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---------------|---------------------------|-----|-------|
| Mental Health | Outpatient | 724 | 29.6% |
| | Crisis Services | 618 | 25.3% |
| | Social Rehabilitation | 293 | 12.0% |
| | Community Support | 123 | 5.0% |
| | ICS | 104 | 4.3% |
| | Intake | 93 | 3.8% |
| | Other | 64 | 2.6% |
| | ACT | 55 | 2.2% |
| | Inpatient Services | 33 | 1.3% |
| | | | |
| Forensic MH | Forensics Community-based | 233 | 9.5% |
| | Outpatient | 64 | 2.6% |
| | Case Management | 41 | 1.7% |

Client Demographics

| Age | | | | # | % | State Avg |
|-----------|---------------------------------|--|---|-------|-----|-----------|
| | 18-25 | | | 227 | 14% | 9% |
| | 26-34 | | | 298 | 18% | 19% |
| | 35-44 | | | 309 | 19% | 26% |
| | 45-54 | | | 273 | 17% | 18% |
| | 55-64 | | | 294 | 18% | 18% |
| | 65+ | | | 231 | 14% | 10% |
| Gender | | | | # | % | State Avg |
| | Male | | | 949 | 58% | 60% |
| | Female | | | 673 | 41% | 40% |
| | Transgender/Other | | | 19 | 1% | 0% |
| Ethnicity | | | | # | % | State Avg |
| | Non-Hispanic | | | 1,019 | 62% | 64% |
| | Unknown | | | 250 | 15% | 14% |
| | Hisp-Puerto Rican | | | 221 | 13% | 10% |
| | Hispanic-Other | | | 142 | 9% | 12% |
| | Hispanic-Cuban | | | 5 | 0% | 0% |
| | Hispanic-Mexican | | | 4 | 0% | 1% |
| Race | | | | # | % | State Avg |
| | Black/African American | | ▲ | 615 | 40% | 18% |
| | White/Caucasian | | ▼ | 471 | 31% | 58% |
| | Other | | | 264 | 17% | 12% |
| | Unknown | | | 118 | 8% | 10% |
| | Asian | | | 34 | 2% | 1% |
| | Multiple Races | | | 26 | 2% | 1% |
| | Am. Indian/Native Alaskan | | | 2 | 0% | 1% |
| | Hawaiian/Other Pacific Islander | | | 1 | 0% | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 231 | 222 | 4% |
| Admits | 196 | 194 | 1% |
| Discharges | 204 | 197 | 4% |

Jail Diversion

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Follow-up Service within 48 hours | <div><div></div></div> | 68 | 89% | 0% | 82% | 89% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

▲ > 10% Over ▼ < 10% Under

Actual

 |

Goal

 ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 55 | 53 | 4% |
| Admits | 7 | 7 | 0% |
| Discharges | 1 | 6 | -83% ▼ |
| Service Hours | 3,720 | 2,466 | 51% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 99% | 95% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 96% | 85% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div></div> | 0 | 0% | 65% | 60% | -65% ▼ |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div></div> | 1 | 100% | 85% | 95% | 15% ▲ |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | <div></div> | N/A | N/A | 90% | 44% | N/A |

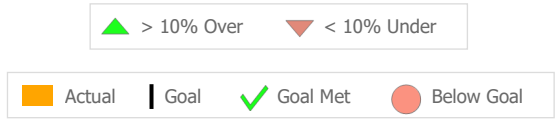
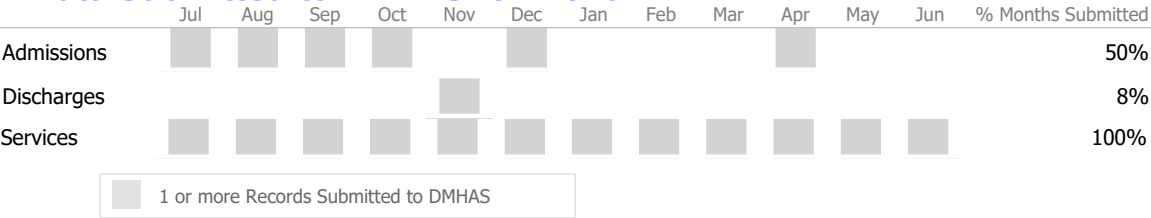
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | <div></div> | 45 | 82% | 60% | 86% | 22% ▲ |
| Social Support | <div></div> | 29 | 53% | 60% | 72% | -7% |
| Employed | <div></div> | 1 | 2% | 15% | 7% | -13% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div></div> | 54 | 100% | 90% | 100% | 10% |

Data Submitted to DMHAS for Month



* State Avg based on 11 Active Assertive Community Treatment Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 41 | 43 | -5% |
| Admits | 22 | 28 | -21% ▼ |
| Discharges | 30 | 22 | 36% ▲ |
| Service Hours | 832 | 689 | 21% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|-----------------------------|-----------|
| Valid NOMS Data | <div><div></div></div> 92% | 93% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | <div><div></div></div> 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 7 | 23% | 50% | 26% | -27% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Self Help | <div><div></div></div> | 44 | 100% | 60% | 98% | 40% ▲ |
| Social Support | <div><div></div></div> | 39 | 89% | 60% | 89% | 29% ▲ |
| Employed | <div><div></div></div> | 10 | 23% | 20% | 22% | 3% |
| Stable Living Situation | <div><div></div></div> | 37 | 84% | 80% | 84% | 4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 14 | 100% | 90% | 100% | 10% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | | <div></div> | <div></div> | | | <div></div> | 75% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | | <div></div> | <div></div> | | <div></div> | | <div></div> | <div></div> | 75% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

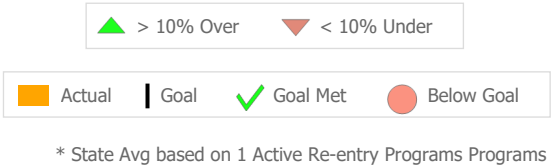
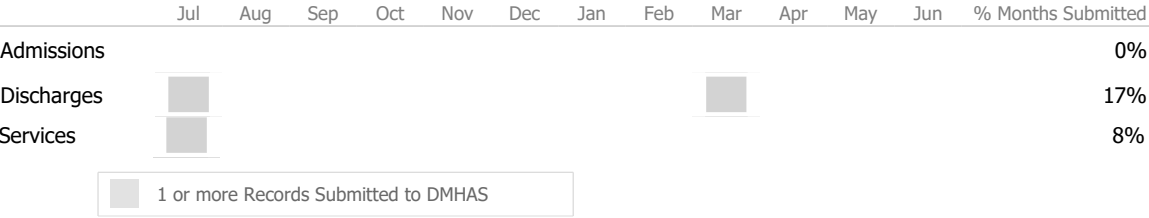
Below Goal

* State Avg based on 2 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 2 | 5 | -60% | ▼ |
| Admits | - | 2 | -100% | ▼ |
| Discharges | 2 | 4 | -50% | ▼ |
| Service Hours | 2 | 54 | -96% | ▼ |

Data Submitted to DMHAS for Month



Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 0% |

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 0 Active UM Screening Programs

1 or more Records Submitted to DMHAS

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 123 | 127 | -3% |
| Admits | 25 | 90 | -72% ▼ |
| Discharges | 58 | 39 | 49% ▲ |
| Service Hours | 1,622 | 1,382 | 17% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 98% | 91% |
| On-Time Periodic | | |
| 6 Month Updates | 94% | 87% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 20 | 34% | 65% | 61% | -31% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | <div><div></div></div> | 118 | 95% | 80% | 89% | 15% ▲ |
| Social Support | <div><div></div></div> | 92 | 74% | 60% | 82% | 14% ▲ |
| Employed | <div><div></div></div> | 20 | 16% | 20% | 17% | -4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 62 | 94% | 90% | 99% | 4% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | | | | <div></div> | | <div></div> | <div></div> | <div></div> | <div></div> | 67% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | | <div></div> | <div></div> | <div></div> | | <div></div> | <div></div> | <div></div> | 83% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 33 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 74 | 73 | 1% |
| Admits | 5 | 3 | 67% ▲ |
| Discharges | 9 | 4 | 125% ▲ |
| Service Hours | 764 | 1,141 | -33% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 99% | 89% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 98% | 49% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 2 | 22% | 50% | 43% | -28% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 64 | 86% | 60% | 62% | 26% ▲ |
| Employed | <div><div></div></div> | 30 | 41% | 30% | 27% | 11% ▲ |
| Stable Living Situation | <div><div></div></div> | 74 | 100% | 95% | 77% | 5% |

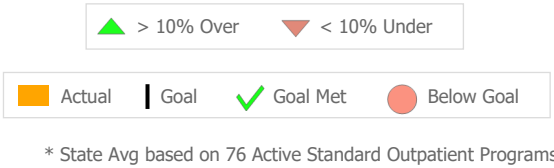
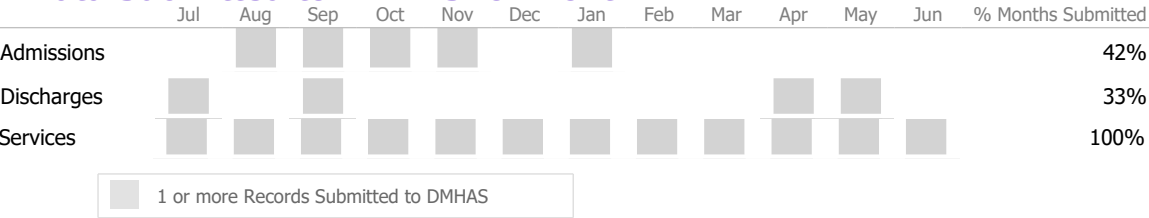
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 65 | 100% | 90% | 88% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 4 | 80% | 75% | 79% | 5% |

Data Submitted to DMHAS for Month



Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 64 | 47 | 36% ▲ |
| Admits | 28 | 21 | 33% ▲ |
| Discharges | 25 | 12 | 108% ▲ |
| Service Hours | 2,031 | 1,783 | 14% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 95% | 92% |
| On-Time Periodic | | |
| 6 Month Updates | 97% | 97% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 4% | 50% | 21% | -46% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Self Help | <div><div></div></div> | 64 | 100% | 60% | 62% | 40% ▲ |
| Social Support | <div><div></div></div> | 37 | 58% | 60% | 73% | -2% |
| Employed | <div><div></div></div> | 9 | 14% | 30% | 11% | -16% ▼ |
| Stable Living Situation | <div><div></div></div> | 46 | 72% | 95% | 79% | -23% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 39 | 100% | 90% | 100% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 25 | 89% | 75% | 90% | 14% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | | <div></div> | | <div></div> | | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 75% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | | <div></div> | <div></div> | <div></div> | <div></div> | 92% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 3 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 327 | 298 | 10% |
| Admits | 407 | 359 | 13% ▲ |
| Discharges | 407 | 361 | 13% ▲ |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | <div><div></div></div> | 382 | 96% | 90% | 75% | 6% |
| ✓ Community Location Evaluation | <div><div></div></div> | 399 | 100% | 80% | 77% | 20% ▲ |
| ● Follow-up Service within 48 hours | <div><div></div></div> | 17 | 20% | 90% | 89% | -70% ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 33 | 35 | -6% |
| Admits | 17 | 21 | -19% ▼ |
| Discharges | 17 | 20 | -15% ▼ |
| Bed Days | 5,810 | 5,742 | 1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 89% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 100% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 13 | 76% | 95% | 76% | -19% ▼ |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge | <div><div></div></div> | 14 | 82% | 85% | 82% | -3% |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge | <div><div></div></div> | 13 | 100% | 90% | 100% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|------------------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | <div><div></div></div> | 16 | 420 days | 0.2 | 99% | 90% | 99% | 9% |

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 83% |
| Discharges | | | | | | | | | | | | | 75% |

1 or more Records Submitted to DMHAS

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 1 Active Non-Certified Subacute Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 93 | 101 | -8% |
| Admits | 83 | 93 | -11% ▼ |
| Discharges | 89 | 91 | -2% |
| Service Hours | 316 | 683 | -54% ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 100% |
| Discharges | | | | | | | | | | | | | 100% |
| Services | | | | | | | | | | | | | 100% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 64 | 54 | 19% ▲ |
| Admits | 45 | 29 | 55% ▲ |
| Discharges | 39 | 30 | 30% ▲ |
| Service Hours | 1,542 | 538 | 187% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 23 Active Other Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 350 | 360 | -3% |
| Admits | 442 | 472 | -6% |
| Discharges | 442 | 473 | -7% |

Crisis

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|------------------------|--------|----------|--------|-----------|----------------|
| ✓ Evaluation within 1.5 hours of Request | <div><div></div></div> | 410 | 94% | 90% | 75% | 4% |
| ✓ Community Location Evaluation | <div><div></div></div> | 429 | 99% | 80% | 77% | 19% ▲ |
| ● Follow-up Service within 48 hours | <div><div></div></div> | 46 | 52% | 90% | 89% | -38% ▼ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

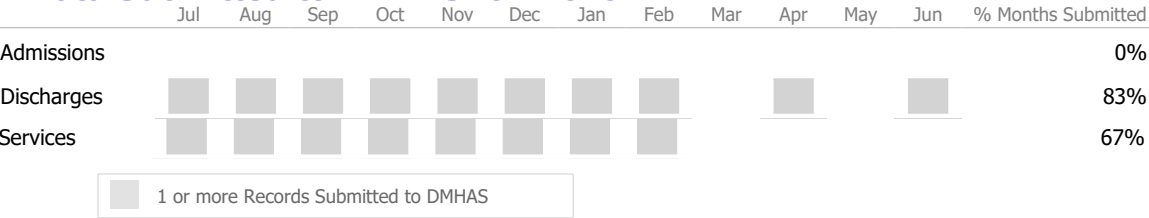
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 293 | 405 | -28% ▼ |
| Admits | - | - | |
| Discharges | 173 | 112 | 54% ▲ |
| Service Hours | 13 | 17 | -21% ▼ |
| Social Rehab/PHP/IOP Days | 0 | 0 | |

Service Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 316 | 329 | -4% |
| Admits | 31 | 30 | 3% |
| Discharges | 32 | 43 | -26% ▼ |
| Service Hours | 5,961 | 4,906 | 21% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 98% | 89% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 97% | 49% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 3 | 9% | 50% | 43% | -41% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 203 | 64% | 60% | 62% | 4% |
| Stable Living Situation | <div><div></div></div> | 297 | 93% | 95% | 77% | -2% |
| Employed | <div><div></div></div> | 34 | 11% | 30% | 27% | -19% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 286 | 100% | 90% | 88% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 25 | 83% | 75% | 79% | 8% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | | 92% |
| Discharges | <div></div> | | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 92% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 335 | 341 | -2% |
| Admits | 24 | 28 | -14% ▼ |
| Discharges | 38 | 28 | 36% ▲ |
| Service Hours | 4,977 | 4,765 | 4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 98% | 89% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 93% | 49% |
| Diagnosis | Actual | State Avg |
| Valid MH/SU Diagnosis | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 1 | 3% | 50% | 43% | -47% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Social Support | <div><div></div></div> | 257 | 76% | 60% | 62% | 16% ▲ |
| Stable Living Situation | <div><div></div></div> | 323 | 96% | 95% | 77% | 1% |
| Employed | <div><div></div></div> | 41 | 12% | 30% | 27% | -18% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 298 | 100% | 90% | 88% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | <div><div></div></div> | 22 | 92% | 75% | 79% | 17% ▲ |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------------|
| Admissions | <div></div> | | | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | | 75% |
| Discharges | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |
| Services | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | <div></div> | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 76 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 104 | 97 | 7% |
| Admits | 34 | 33 | 3% |
| Discharges | 25 | 27 | -7% |
| Service Hours | 8,735 | 11,466 | -24% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------------|--------|-----------|
| Valid NOMS Data | 96% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 92% | 92% |
| Diagnosis | | |
| Valid MH/SU Diagnosis | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | <div><div></div></div> | 5 | 20% | 60% | 54% | -40% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | <div><div></div></div> | 95 | 90% | 60% | 91% | 30% ▲ |
| Social Support | <div><div></div></div> | 80 | 76% | 60% | 83% | 16% ▲ |
| Employed | <div><div></div></div> | 24 | 23% | 30% | 26% | -7% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|------------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | <div><div></div></div> | 80 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS for Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 92% |
| Discharges | | | | | | | | | | | | | 92% |
| Services | | | | | | | | | | | | | 100% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 19 Active Intensive Community Services Programs