













Reporting Period: July 2024 - June 2025 (Data as of Sep 09, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	202	620	-68%	▼
	Admits	18	201	-91%	▼
	Discharges	17	444	-96%	▼
	Service Hours	6,350	8,355	-24%	▼
	S.Rehab/PHP/IOP	9,684	9,259	5%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 74 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		96%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Access		92%	80%	88%
✓ Participation in Treatment		90%	80%	92%
✓ Outcome		85%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Social Rehabilitation	202	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	4%	9%
26-34	29	14%	19%
35-44	30	15%	▼ 26%
45-54	29	14%	18%
55-64	60	30%	▲ 18%
65+	44	22%	▲ 10%

Gender	#	%	State Avg
Male	123	61%	60%
Female	79	39%	40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	152	75%	▲ 64%
Hisp-Puerto Rican	33	16%	10%
Hispanic-Other	15	7%	12%
Hispanic-Cuban	1	0%	0%
Unknown	1	0%	▼ 14%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	128	63%	58%
Black/African American	62	31%	▲ 18%
Other	8	4%	12%
Asian	3	1%	1%
Unknown	1	0%	10%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	202	206	-2%
Admits	18	16	13% ▲
Discharges	16	22	-27% ▼
Service Hours	6,350	7,157	-11% ▼
Social Rehab/PHP/IOP Days	9,684	9,259	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	186	98%	90%	84%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>		<div></div>		<div></div>	<div></div>		<div></div>		<div></div>		58%
Discharges	<div></div>	<div></div>	<div></div>			<div></div>		<div></div>	<div></div>		<div></div>	<div></div>	67%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs