

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	17	13	31%	▲
	Admits	8	2	300%	▲
	Discharges	4	2	100%	▲
	Service Hours	147	162	-10%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%	100%	80%	93%
✓ Participation in Treatment	100%	100%	80%	92%
✓ Overall	100%	100%	80%	91%
✓ Respect	100%	100%	80%	91%
✓ Access	100%	100%	80%	88%
● General Satisfaction	67%	67%	80%	92%
● Outcome	0%	0%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	17	100.0%

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	1	7%	8%		Female	12	71%	40%
26-34	1	7%	19%	▼	Transgender/Other	3	18%	0%
35-44	5	36%	25%	▲	Male	2	12%	59%
45-54			18%					
55-64	5	36%	18%	▲				
65+	2	14%	11%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Hispanic-Other	14	82%	11%	▲	White/Caucasian	7	41%	58%
Unknown	3	18%	14%		Multiple Races	4	24%	1%
Hispanic-Cuban			0%		Other	3	18%	12%
Hispanic-Mexican			1%		Black/African American	2	12%	17%
Hisp-Puerto Rican			10%		Asian	1	6%	1%
Non-Hispanic			64%	▼	Am. Indian/Native Alaskan			1%
					Hawaiian/Other Pacific Islander			0%
					Unknown			9%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	3	2	50% ▲
Discharges	4	2	100% ▲
Service Hours	145	162	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	█	13	93%	85%	83%	8%

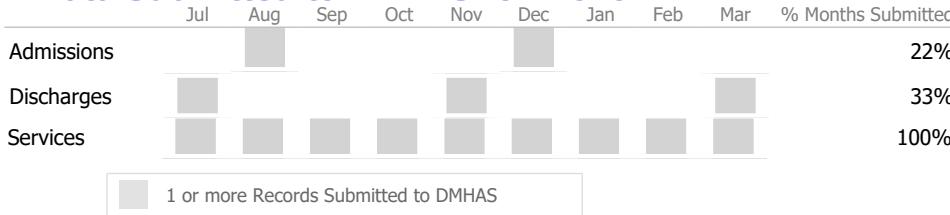
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	8	80%	90%	94%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	█	88% 97%
On-Time Periodic ✓ 6 Month Updates	█	89% 81%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 121 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5		
Admits	5	-	
Discharges	-	-	
Service Hours	2	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	85%	83%	15% 

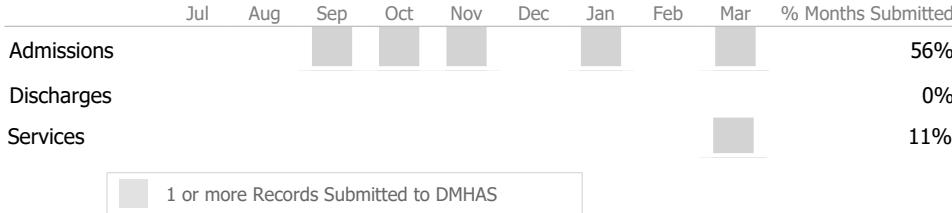
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	94%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		86%	97%
On-Time Periodic ✓ 6 Month Updates		100%	81%

Data Submitted to DMHAS for Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 121 Active Supportive Housing – Scattered Site Programs