

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	51	49	4%
	Admits	23	23	0%
	Discharges	17	26	-35%
	Service Hours	1,676	959	75%
> 10% Over 1 Yr Ago		> 10% Under 1Yr Ago		

Consumer Satisfaction Survey

(Based on 10 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%

- Satisfied %
- Goal %
- 0-80%
- 80-100%
- Goal Met
- Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	51	100.0%

Client Demographics

Age	#	%	State Avg		Gender	#	%	State Avg
18-25	5	10%	8%		Male	33	65%	59%
26-34	14	27%	19%		Female	18	35%	40%
35-44	13	25%	25%		Transgender/Other			0%
45-54	8	16%	18%					
55-64	7	14%	18%					
65+	4	8%	11%					
Ethnicity	#	%	State Avg		Race	#	%	State Avg
Hispanic-Other	22	43%	11%		Other	37	73%	12%
Hisp-Puerto Rican	15	29%	10%		Multiple Races	6	12%	1%
Hispanic-Cuban	9	18%	0%		Unknown	5	10%	9%
Hispanic-Mexican	5	10%	1%		White/Caucasian	3	6%	58%
Non-Hispanic					Am. Indian/Native Alaskan			1%
Unknown					Asian			1%
					Black/African American			17%
					Hawaiian/Other Pacific Islander			0%

- Unique Clients
- State Avg
- > 10% Over State Avg
- > 10% Under State Avg

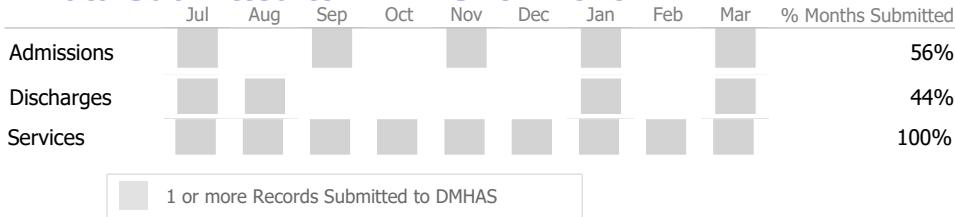
Program Activity

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Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		23	100%	50%	82%	50% ▲

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs