

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
Upward	Unique Clients	8	8	0%
Stable	Admits	1	1	0%
Downward	Discharges		1	-100% ▼
Upward	Service Hours	47	92	-49% ▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 4 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100%   100%	100%	80%	93%
✓ Participation in Treatment	100%   100%	100%	80%	92%
✓ General Satisfaction	100%   100%	100%	80%	92%
✓ Overall	100%   100%	100%	80%	91%
✓ Respect	100%   100%	100%	80%	91%
✓ Access	100%   100%	100%	80%	88%
● Outcome	75%   80%	75%	80%	83%

Orange bar: Satisfied % | Grey bar: Goal % | Light grey: 0-80% | Lighter grey: 80-100% | Green checkmark: Goal Met | Red circle: Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	8	100.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	1	13%	8%	Male	4	50%	59%	
26-34	1	13%	19%	Female	3	38%	40%	
35-44			25%	Transgender/Other	1	13%	▲ 0%	
45-54	2	25%	18%	Race		#	%	State Avg
55-64	2	25%	18%	White/Caucasian	5	63%	58%	
65+	3	38%	11%	Black/African American	2	25%	17%	

Age: 18-25, 26-34, 35-44, 45-54, 55-64, 65+ | Gender: Male, Female, Transgender/Other | Race: White/Caucasian, Black/African American, Am. Indian/Native Alaskan, Asian, Multiple Races, Hawaiian/Other Pacific Islander, Other, Unknown | State Avg: 8%, 19%, 25%, 18%, 18%, 11% | State Avg: 50%, 38%, 13% | State Avg: 59%, 40%, 0% | State Avg: 63%, 25%, 13%, 1%, 1%, 0%, 12%, 9%

▲ > 10% Over State Avg | ▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	1	1	0%
Discharges	-	1	-100% ▼
Service Hours	47	92	-49% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	85%	8	100%	85%	83%	15% ▲

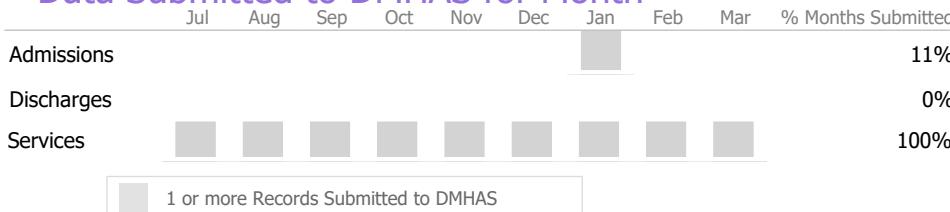
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	90%	7	88%	90%	94%	-2%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic		
● 6 Month Updates	57%	81%

## Data Submitted to DMHAS for Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 121 Active Supportive Housing – Scattered Site Programs