

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	75	92	-20%	▼
	Admits	31	40	-23%	▼
	Discharges	46	32	44%	▲
	Service Hours	704	1,445	-51%	▼

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 2 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Quality and Appropriateness		0%	80%	93%
Participation in Treatment		0%	80%	92%
General Satisfaction		0%	80%	92%
Overall		0%	80%	91%
Respect		0%	80%	91%
Access		0%	80%	88%
Outcome		0%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Recovery Support	75	100.0%

Age

	#	%	State Avg
18-25	7	12%	8%
26-34	16	28%	19%
35-44	17	30%	25%
45-54	4	7%	18%
55-64	10	18%	18%
65+	3	5%	11%

Gender

	#	%	State Avg
Female	43	57%	40%
Male	26	35%	59%
Transgender/Other	6	8%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	40	53%	64%
Unknown	30	40%	14%
Hisp-Puerto Rican	3	4%	10%
Hispanic-Other	2	3%	11%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Race

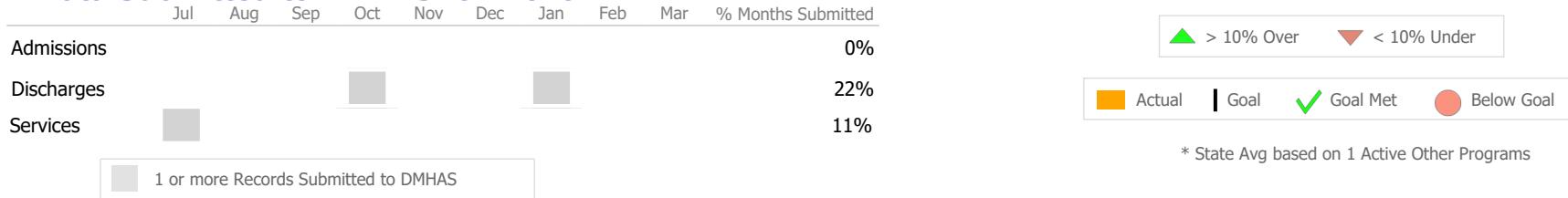
	#	%	State Avg
White/Caucasian	31	41%	58%
Black/African American	18	24%	17%
Unknown	18	24%	9%
Other	5	7%	12%
Multiple Races	3	4%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	6	-50%	▼
Admits	-	3	-100%	▼
Discharges	3	-		
Service Hours	3	3	0%	

Data Submitted to DMHAS for Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	86	-14%	▼
Admits	31	37	-16%	▼
Discharges	43	32	34%	▲
Service Hours	701	1,442	-51%	▼

Data Submitted to DMHAS for Month

