Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	758	966	-22%	▼
	Admits	380	524	-27%	▼
	Discharges	444	527	-16%	▼
	Service Hours	11,045	13,890	-20%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 156 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Access		99%	80%	88%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		99%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Outcome		96%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	758	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	1%	8%
26-34	99	13%	19%
35-44	267	35%	25%
45-54	224	30%	▲ 18%
55-64	150	20%	18%
65+	9	1%	11%

Gender	#	%	State Avg
Male	503	66%	59%
Female	253	33%	40%
Transgender/Other	2	0%	0%

Ethnicity	#	%	State Avg
Unknown	381	50% ▲	14%
Non-Hispanic	344	45% ▼	64%
Hisp-Puerto Rican	26	3%	10%
Hispanic-Other	6	1%	11%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Race	#	%	State Avg
Unknown	286	38% ▲	9%
White/Caucasian	244	32% ▼	58%
Black/African American	112	15%	17%
Other	110	15%	12%
Am. Indian/Native Alaskan	2	0%	1%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	361	358	1%	
Admits	203	187	9%	
Discharges	262	193	36%	▲
Service Hours	2,622	4,479	-41%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	32%	46%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		71	27%	50%	65%	-23%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		158	42%	20%	30%	22%	▲
✓ Self Help		239	64%	60%	42%	4%	
✓ Stable Living Situation		300	80%	80%	70%	0%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		100	88%	90%	92%	-2%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 8 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	412	456	-10%	
Admits	177	212	-17%	▼
Discharges	182	200	-9%	
Service Hours	8,423	8,306	1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	74%	73%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		371	88%	50%	84%	38%	▲
✓ Employed		134	32%	20%	34%	12%	▲
✓ Self Help		296	70%	60%	72%	10%	
● Stable Living Situation		324	77%	80%	79%	-3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		242	98%	90%	97%	8%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Intensive Case Management Programs