

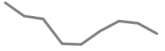











Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,686	5,927	-4%
	Admits	1,879	1,927	-2%
	Discharges	2,007	2,200	-9%
	Service Hours	3,056	3,492	-12% ▼
	Bed Days	22,078	19,942	11% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 461 FY24 Surveys)


















Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		95%	80%	91%
✓ Outcome		92%	80%	83%
✓ Access		91%	80%	88%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	4,476	74.3%
	Outpatient	676	11.2%
	Residential Services	494	8.2%
	Recovery Support	150	2.5%
	Employment Services	125	2.1%
Mental Health	Case Management	79	1.3%
	Employment Services	25	0.4%

Client Demographics

Age				#	%	State Avg
18-25				77	1%	8%
26-34				811	14%	19%
35-44				1,924	34%	25%
45-54				1,325	23%	18%
55-64				1,046	18%	18%
65+				505	9%	11%
Gender				#	%	State Avg
Male				3,679	65%	59%
Female				2,003	35%	40%
Transgender/Other				7	0%	0%
Race				#	%	State Avg
White/Caucasian			▲	4,102	72%	58%
Other				801	14%	12%
Black/African American				702	12%	17%
Unknown				36	1%	9%
Multiple Races				18	0%	1%
Asian				14	0%	1%
Am. Indian/Native Alaskan				11	0%	1%
Hawaiian/Other Pacific Islander				5	0%	0%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	132	-5%
Admits	40	58	-31% ▼
Discharges	47	59	-20% ▼
Service Hours	478	466	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	53%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	1	1	1	1	1	1	1	1	1	100%
Discharges	1	1	1	1		1	1	1	1	89%
Services	1	1	1	1	1	1	1	1	1	100%

1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div></div>	30	24%	35%	26%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	76	95%	90%	88%	5%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	212	-81% ▼
Admits	32	208	-85% ▼
Discharges	34	207	-84% ▼
Bed Days	2,413	7,961	-70% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 100%	84%
Valid TEDS Data	<div><div></div></div> 100%	96%
On-Time Periodic		
6 Month Updates	<div><div></div></div> N/A	67%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	100%

Discharge Outcomes

✓ Treatment Completed Successfully	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			27	79%	70%	76%	9%
● No Re-admit within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			24	71%	85%	92%	-14% ▼
● Follow-up within 30 Days of Discharge	<div><div></div></div>	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			19	70%	90%	58%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	35	80%	70%	80%	10% ▲
✓ Improved/Maintained Function Score	<div><div></div></div>	33	97%	95%	92%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	12	91 days	0.2	73%	90%	73%	-17% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	675	631	7%
Admits	317	274	16% ▲
Discharges	345	298	16% ▲
Service Hours	2,459	2,826	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	52%
On-Time Periodic		
6 Month Updates	6%	8%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	80	23%	50%	51%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<div><div></div></div>	559	76%	75%	50%	1%
Abstinence/Reduced Drug Use	<div><div></div></div>	327	45%	55%	28%	-10% ▼
Stable Living Situation	<div><div></div></div>	532	72%	95%	51%	-23% ▼
Employed	<div><div></div></div>	191	26%	50%	26%	-24% ▼
Improved/Maintained Function Score	<div><div></div></div>	323	50%	75%	44%	-25% ▼
Self Help	<div><div></div></div>	56	8%	60%	15%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	321	82%	90%	48%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<div><div></div></div>	81	28%	75%	65%	-47% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 106 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	437	457	-4%
Admits	330	365	-10%
Discharges	295	358	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 97%	98%
Valid TEDS Data	<div><div></div></div> 82%	97%
On-Time Periodic		
6 Month Updates	<div><div></div></div> 2%	65%
Diagnosis		
Valid MH/SU Diagnosis	<div><div></div></div> 100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div><div></div></div>	293	99%	50%	56%	49% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div><div></div></div>	346	74%	50%	67%	24% ▲
● Not Arrested	<div><div></div></div>	301	65%	75%	91%	-10%
✓ Improved/Maintained Function Score	<div><div></div></div>	296	83%	75%	47%	8%
● Self Help	<div><div></div></div>	186	40%	60%	40%	-20% ▼
● Employed	<div><div></div></div>	21	5%	40%	38%	-35% ▼
● Stable Living Situation	<div><div></div></div>	153	33%	90%	85%	-57% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year	<div><div></div></div>	29	7%	50%	69%	-43% ▼

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%
Discharges	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4,143	4,490	-8%
Admits	720	764	-6%
Discharges	867	1,010	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	98%	97%
On-Time Periodic		
6 Month Updates	38%	65%
Diagnosis		
Valid MH/SU Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	366	42%	50%	56%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	3,190	73%	50%	67%	23% ▲
Not Arrested	<div><div></div></div>	4,021	92%	75%	91%	17% ▲
Employed	<div><div></div></div>	1,673	38%	40%	38%	-2%
Stable Living Situation	<div><div></div></div>	3,884	89%	90%	85%	-1%
Self Help	<div><div></div></div>	822	19%	60%	40%	-41% ▼
Improved/Maintained Function Score	<div><div></div></div>	554	14%	75%	47%	-61% ▼

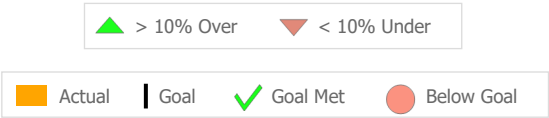
Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	<div><div></div></div>	3,311	80%	50%	69%	30% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



\* State Avg based on 39 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	453	250	81% ▲
Admits	395	226	75% ▲
Discharges	393	193	104% ▲
Bed Days	19,665	10,966	79% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	0%	67%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	337	86%	70%	76%	16% ▲
No Re-admit within 30 Days of Discharge	<div><div></div></div>	371	94%	85%	92%	9%
Follow-up within 30 Days of Discharge	<div><div></div></div>	182	54%	90%	58%	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div><div></div></div>	440	94%	70%	80%	24% ▲
Improved/Maintained Function Score	<div><div></div></div>	383	97%	95%	92%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	78	60 days	0.1	92%	90%	73%	2%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	17	14	21% ▲
Discharges	16	18	-11% ▼
Service Hours	119	201	-41% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed	<div></div>	8	32%	35%	43%	-3%

Service Utilization

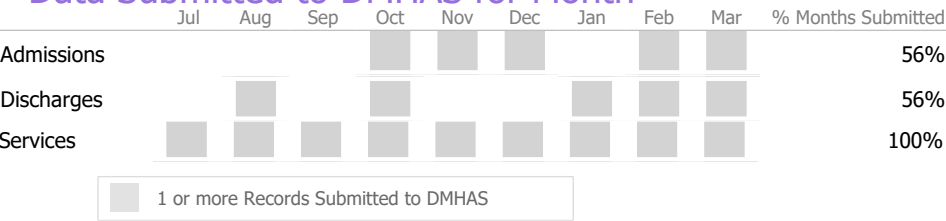
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	9	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div></div>	92%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div></div>	92%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

\* State Avg based on 36 Active Employment Services Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	130	0%
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	<div></div>	N/A
Valid MH/SU Diagnosis	<div></div>	5%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

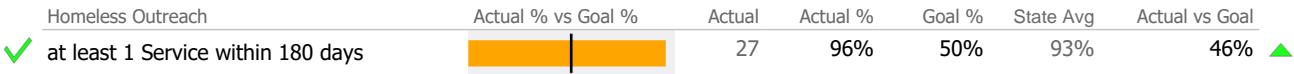
Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

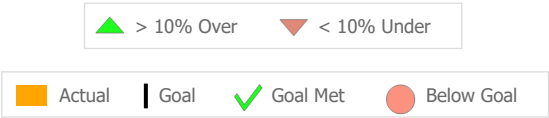
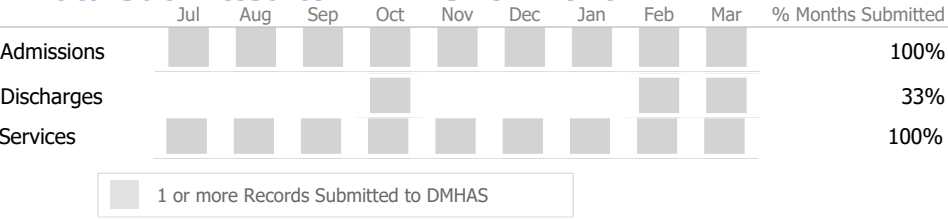
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	55	44% ▲
Admits	28	18	56% ▲
Discharges	10	21	-52% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS for Month



\* State Avg based on 52 Active Outreach & Engagement Programs