

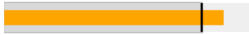
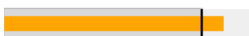
Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	58	69	-18%	▼
	Admits	61	70	-13%	▼
	Discharges	55	68	-19%	▼
	Service Hours		-		
	Bed Days	4,751	4,985	-5%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 9 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		89%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
● General Satisfaction		78%	80%	92%
● Outcome		56%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	59	100.0%

Client Demographics

Age	#	%	State Avg
18-25	5	8%	8%
26-34	9	15%	19%
35-44	9	15%	25%
45-54	23	39% ▲	18%
55-64	12	20%	18%
65+	1	2%	11%

Gender	#	%	State Avg
Male	59	100% ▲	59%
Female			▼ 40%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	35	59%	64%
Hisp-Puerto Rican	22	37% ▲	10%
Unknown	2	3% ▼	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 11%

Race	#	%	State Avg
White/Caucasian	22	37% ▼	58%
Black/African American	17	29% ▲	17%
Unknown	15	25% ▲	9%
Other	5	8%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

 Unique Clients |  State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	27	-11% ▼
Admits	19	22	-14% ▼
Discharges	18	21	-14% ▼
Bed Days	1,472	1,608	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	67%	85%	78%	-18% ▼
No Re-admit within 30 Days of Discharge		17	94%	85%	82%	9% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	63%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		24	100%	70%	96%	30% ▲
Improved/Maintained Function Score		18	100%	75%	79%	25% ▲
Employed		14	58%	60%	38%	-2% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		7	79 days	0.2	77%	90%	86%	-13% ▼

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	60	-17% ▼
Admits	42	48	-13% ▼
Discharges	37	47	-21% ▼
Bed Days	3,279	3,377	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	84%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	67%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

● Treatment Completed Successfully		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			22	59%	70%	76%	-11% ▼
✓ No Re-admit within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			36	97%	85%	92%	12% ▲
● Follow-up within 30 Days of Discharge		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			18	82%	90%	58%	-8%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use			35	69%	70%	80%	-1%
✓ Improved/Maintained Function Score			37	100%	95%	92%	5%

Bed Utilization

12 Months Trend		Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	84 days	0.2	80%	90%	73%	-10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 17 Active Intermediate/Long Term Res.Tx 3.5 Programs