Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

# **Provider Activity**

| Monthly Trend | Measure        | Actual | 1 Yr Ago | Variance % |   |
|---------------|----------------|--------|----------|------------|---|
|               | Unique Clients | 20     | 72       | -73%       | • |
|               | Admits         |        | 35       | -100%      | • |
| _             | Discharges     | 3      | 34       | -91%       | • |
|               | Service Hours  | 281    | 567      | -50%       | • |



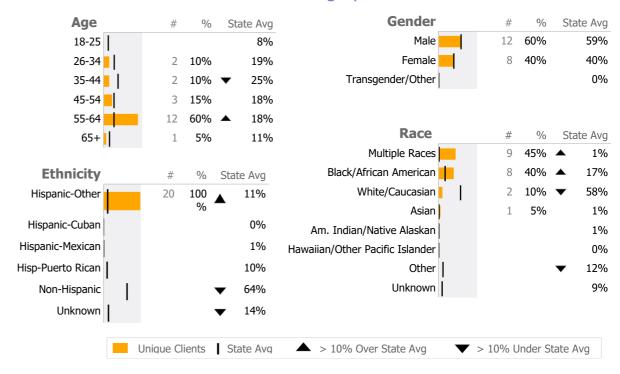
## Clients by Level of Care

| Program Type         | Level of Care Type |  | #  | %      |
|----------------------|--------------------|--|----|--------|
| <b>Mental Health</b> |                    |  |    |        |
|                      | Case Management    |  | 20 | 100.0% |

## Consumer Satisfaction Survey (Based on 21 FY24 Surveys)



### **Client Demographics**



#### **Soromundi Commons**

YWCA of Hartford

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

92%

10%

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100%

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 20     | 25       | -20%       | ▼ |
| Admits         | -      | 6        | -100%      | • |
| Discharges     | 3      | 5        | -40%       | • |
| Service Hours  | 281    | 198      | 42%        | • |

## Recovery

✓ Clients Receiving Services

|          | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| <b>/</b> | Stable Living Situation           |                    | 18     | 90%      | 85%    | 88%       | 5%             |
|          | Service Utilization               |                    |        |          |        |           |                |
|          |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |

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## **Data Submission Quality**

| Data Entry        | Actual State Av |           |  |  |
|-------------------|-----------------|-----------|--|--|
| ✓ Valid NOMS Data | 99%             | 98%       |  |  |
| On-Time Periodic  | Actual          | State Avg |  |  |
| 6 Month Updates   | 100%            | 76%       |  |  |

## Data Submitted to DMHAS for Month





<sup>\*</sup> State Avg based on 69 Active Supportive Housing – Development Programs