

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	55	51	8%
	Admits	10	4	150%
	Discharges	7	4	75%
	Service Hours	1,588	1,268	25%
	Bed Days	7,002	6,976	0%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	55	100.0%

Consumer Satisfaction Survey

(Based on 42 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Outcome		97%	80%	83%

Satisfied % Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	2%	8%	Male	32	58%	59%
26-34	9	16%	19%	Female	23	42%	40%
35-44	11	20%	25%	Transgender/Other			0%
45-54	9	16%	18%				
55-64	19	35%	18%				
65+	6	11%	11%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	45	82%	64%	White/Caucasian	34	62%	58%
Hispanic-Other	6	11%	11%	Black/African American	14	25%	17%
Hisp-Puerto Rican	4	7%	10%	Other	6	11%	12%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Unknown			14%	Asian			1%
				Multiple Races			1%
				Unknown			9%

Unique Clients State Avg > 10% Over State Avg > 10% Under State Avg

Geriatric Supervised Apartments

Supportive Environmental Living Facility Inc-SELF

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	3,548	3,392	5%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	1	100%	60%	71%	40% ▲	 	1	100%	60%	71%	40% ▲
Follow-up within 30 Days of Discharge	 	1	100%	90%	74%	10% ▲	 	1	100%	90%	74%	10% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score	 	14	100%	95%	73%	5% ▲
Stable Living Situation	 	14	100%	95%	96%	5% ▲
Social Support	 	9	64%	60%	84%	4% ▲
Employed	 	0	0%	25%	13%	-25% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	 	13	1,939 days	0.3	100%	90%	90%	10% ▲

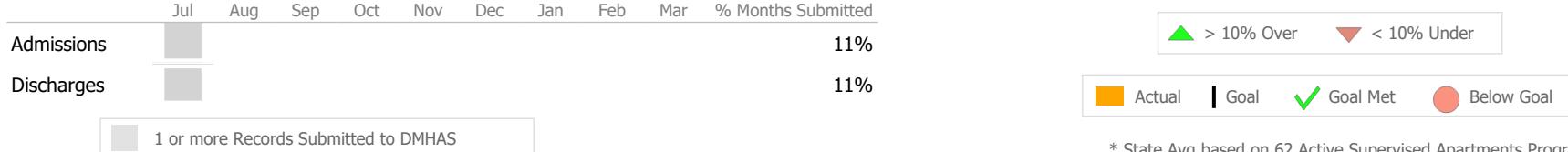
█ < 90% █ 90-110% █ >110%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	94%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month



* State Avg based on 62 Active Supervised Apartments Programs

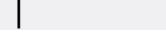
Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	28	24	17%	▲
Admits	5	1	400%	▲
Discharges	4	1	300%	▲
Service Hours	1,588	1,268	25%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	98%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	90%

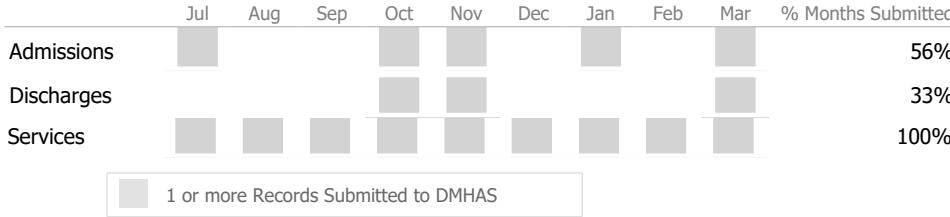
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	58%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		24	86%	60%	86%	26% ▲
✓ Stable Living Situation		28	100%	85%	96%	15% ▲
✓ Improved/Maintained Function Score		24	96%	95%	62%	1% ▲
● Employed		2	7%	25%	16%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	98%	10% ▲

Data Submitted to DMHAS for Month


▲ > 10% Over
▼ < 10% Under
Actual
Goal
Goal Met
Below Goal

* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	4	1	300% ▲
Discharges	2	1	100% ▲
Bed Days	3,454	3,584	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	94%

Diagnosis	Actual	State Avg
✓ Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 60%;"></div>	1	50%	60%	71%	-10% ▼
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"></div>	1	100%	90%	74%	10% ▲

Recovery

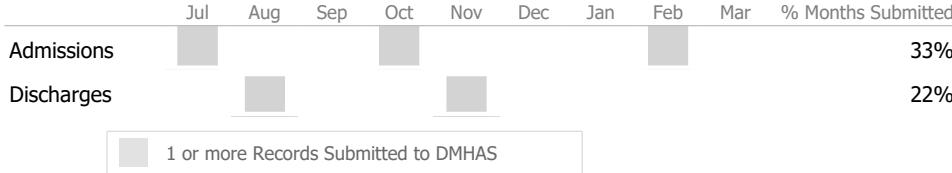
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 93%;"></div>	14	93%	60%	84%	33% ▲
✓ Stable Living Situation	<div style="width: 100%;"></div>	15	100%	95%	96%	5% ▲
✓ Improved/Maintained Function Score	<div style="width: 100%;"></div>	13	100%	95%	73%	5% ▲
● Employed	<div style="width: 13%;"></div>	2	13%	25%	13%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 97%;"></div>	13	1,286 days	0.3	97%	90%	90%	7% ▲



Data Submitted to DMHAS for Month


▲ > 10% Over ▼ < 10% Under
Actual Goal Goal Met Below Goal

* State Avg based on 62 Active Supervised Apartments Programs