













Reporting Period: July 2024 - March 2025 (Data as of Jun 20, 2025)




Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	55	51	8%
	Admits	10	4	150% ▲
	Discharges	7	4	75% ▲
	Service Hours	1,588	1,268	25% ▲
	Bed Days	7,002	6,976	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 42 FY24 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		98%	80%	92%
✓ Outcome		97%	80%	83%

 Satisfied % |  Goal %  0-80%  80-100%  Goal Met  Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	55	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	2%	8%
26-34	9	16%	19%
35-44	11	20%	25%
45-54	9	16%	18%
55-64	19	35% ▲	18%
65+	6	11%	11%
Gender	#	%	State Avg
Male	32	58%	59%
Female	23	42%	40%
Transgender/Other			0%
Ethnicity	#	%	State Avg
Non-Hispanic	45	82% ▲	64%
Hispanic-Other	6	11%	11%
Hisp-Puerto Rican	4	7%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			14% ▼
Race	#	%	State Avg
White/Caucasian	34	62%	58%
Black/African American	14	25%	17%
Other	6	11%	12%
Hawaiian/Other Pacific Islander	1	2%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Unknown			9%

 Unique Clients |  State Avg  > 10% Over State Avg  > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	3,548	3,392	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	100%	94%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	100%	60%	71%	40% ▲
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	100%	90%	74%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score	<div><div></div></div>	14	100%	95%	73%	5%
Stable Living Situation	<div><div></div></div>	14	100%	95%	96%	5%
Social Support	<div><div></div></div>	9	64%	60%	84%	4%
Employed	<div><div></div></div>	0	0%	25%	13%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	13	1,939 days	0.3	100%	90%	90%	10%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div><div></div></div>									11%
Discharges	<div><div></div></div>									11%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 62 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	24	17% ▲
Admits	5	1	400% ▲
Discharges	4	1	300% ▲
Service Hours	1,588	1,268	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	98%
Diagnosis		
Valid MH/SU Diagnosis	100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	2	50%	50%	58%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	24	86%	60%	86%	26% ▲
Stable Living Situation	<div><div></div></div>	28	100%	85%	96%	15% ▲
Improved/Maintained Function Score	<div><div></div></div>	24	96%	95%	62%	1%
Employed	<div><div></div></div>	2	7%	25%	16%	-18% ▼

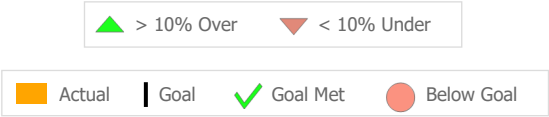
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	24	100%	90%	98%	10%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	<div></div>			<div></div>	<div></div>		<div></div>		<div></div>	56%
Discharges				<div></div>	<div></div>				<div></div>	33%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS



\* State Avg based on 22 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	4	1	300% ▲
Discharges	2	1	100% ▲
Bed Days	3,454	3,584	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	100%	94%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	1	50%	60%	71%	-10% ▼
Follow-up within 30 Days of Discharge	<div><div></div></div>	1	100%	90%	74%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	14	93%	60%	84%	33% ▲
Stable Living Situation	<div><div></div></div>	15	100%	95%	96%	5%
Improved/Maintained Function Score	<div><div></div></div>	13	100%	95%	73%	5%
Employed	<div><div></div></div>	2	13%	25%	13%	-12% ▼

Bed Utilization

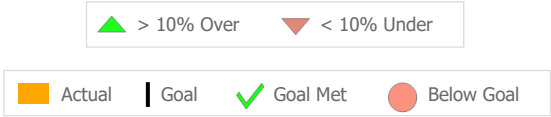
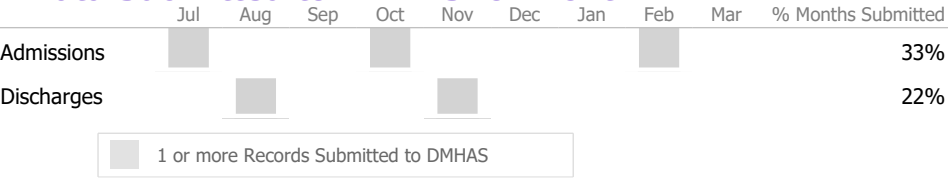
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div><div></div></div>	13	1,286 days	0.3	97%	90%	90%	7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



\* State Avg based on 62 Active Supervised Apartments Programs